



## Reporting in Austria

*National reporting procedures for cyberbullying, hate speech and hate crime*

The information below is extracted from a mapping study of national reporting mechanisms in the countries involved in the [No Hate Speech Movement](#) of the Council of Europe. It aims to provide:

1. Contact information of national reporting mechanisms for cyberbullying, hate speech and hate crime where they exist
2. Information about the legal grounds for acting on cyberbullying, hate speech and hate crime where they exist

The views expressed in this document do not necessarily reflect the opinions of the Council of Europe<sup>1</sup>.

### 1. REPORTING MECHANISMS

#### Reporting hate speech

##### **Meldestelle NS-Wiederbetätigung**

For reporting of Neo-nazi, racist and antisemitic content on the internet or in news groups. The service is managed by the Federal Ministry of Interior.

Website: <http://bvt.bmi.gv.at/601/>

Email: [ns-meldestelle@bvt.gv.at](mailto:ns-meldestelle@bvt.gv.at)

Address:

Bundesministerium für Inneres, Generaldirektion für die öffentliche Sicherheit Bundesamt für Verfassungsschutz und Terrorismusbekämpfung

Herrengasse 7,

A-1014 Wien,

Austria

##### **Meldestelle gegen radikal islamistische Videos**

For reporting of Radical islamist videos of terrorist organizations or extremists, reported videos are redirected to Google or YouTube. The service is managed by the Federal Ministry of Interior.

Website: <http://bvt.bmi.gv.at/601/>

Email: [stopextremists@bmi.gv.at](mailto:stopextremists@bmi.gv.at)

Address :

Bundesministerium für Inneres, Generaldirektion für die öffentliche Sicherheit Bundesamt für Verfassungsschutz und Terrorismusbekämpfung

Herrengasse 7,

A-1014 Wien,

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##### **Stopline – Meldestelle gegen Kinderpornografie und Nationalsozialismus im Internet**

Is a contact point for people that come across illegal material on the Internet. Its fields of activity are child pornographic and national socialist content.

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<sup>1</sup> The authors of this document aimed to be accurate and complete, if however you find corrections or have additions please contact the European campaign secretariat at [youth.nohatespeech@coe.int](mailto:youth.nohatespeech@coe.int). Reproduction of material from this publication is authorised for non-commercial education purposes only and on condition that the source is properly quoted.

Website: <http://www.stopline.at/home/>

Online form: <https://www.stopline.at/ui/index.php/stopline/meldeformular/?lang=de-utf-8>

Email: [office@stopline.at](mailto:office@stopline.at)

Address:

**Stopline** c/o ISPA - Internet Service Providers Austria Verband der österreichischen Internet-Anbieter  
Währingerstrasse 3/18  
A-1090 Wien  
Austria

### **Dokumentation von Rassismus durch ZARA (NGO)**

For reporting racist incidents such as: racist smearing in the subway, insulting on the street or discrimination in the area of work and accommodation, in restaurants and shops, in contacts with authorities, with private persons, in the public space and also through media.

Website: <https://www.zara.or.at/index.php/beratung/rassismus-melden>

E-Mail: [office@zara.or.at](mailto:office@zara.or.at)

Address:

Dokumentation von Rassismus durch ZARA  
Schönbrunner Straße 119/13,  
A - 1050 Wien,  
Austria

### **Reporting cyberbullying**

There is no formal reporting mechanism for cyberbullying but some organisations provide support to effected persons.

#### **147 Rat auf Draht**

The organisation provides support to affected children, young people and other persons

Website: <http://www.rataufdraht.at/> and <http://www.rataufdraht.at/themenubersicht/handy-internet/was-tun-gegen-cyber-mobbing>

Email: [147@rataufdraht.at](mailto:147@rataufdraht.at)

#### **Internet Ombudsman**

The internet ombudsman is not a reporting mechanism, but it supports victims of cyberbullying, for example in cases, where they want pictures or videos that offend their personal rights to be deleted.

Website: <http://www.ombudsmann.at>

Email: [kontakt@ombudsmann.at](mailto:kontakt@ombudsmann.at)

## **2. Background information**

In Austria hate speech is defines in various chapters of Austrian legislation and it can be found in German:

### **§ 283 Verhetzung**

<https://www.ris.bka.gv.at/NormDokument.wxe?Abfrage=Bundesnormen&Gesetzesnummer=10002296&Artikel=&Paragraf=283&Anlage=&Uebergangsrecht=>

### **§ 188 Herabwürdigung religiöser Lehren**

<http://tinyurl.com/Herabw-relig-Lehr>

### **Verbotsgesetz 1955**

[https://www.ris.bka.gv.at/Dokumente/BgblPdf/1955\\_285\\_0/1955\\_285\\_0.pdf](https://www.ris.bka.gv.at/Dokumente/BgblPdf/1955_285_0/1955_285_0.pdf)

[https://www.ris.bka.gv.at/Dokumente/BgblPdf/1945\\_13\\_0/1945\\_13\\_0.pdf](https://www.ris.bka.gv.at/Dokumente/BgblPdf/1945_13_0/1945_13_0.pdf)

in english: [https://www.ris.bka.gv.at/Dokumente/ErV/ERV\\_1945\\_13/ERV\\_1945\\_13.pdf](https://www.ris.bka.gv.at/Dokumente/ErV/ERV_1945_13/ERV_1945_13.pdf)

## **Allgemeines bürgerliches Gesetzbuch**

<http://tinyurl.com/ABGB-1330>

or: <https://www.ris.bka.gv.at/Dokumente/Bundesnormen/NOR12019074/NOR12019074.pdf>

## **ABGB § 1330**

### **Klagsverband:**

<http://www.klagsverband.at/info/hate-speech>

Online hate speech has been covered since 2016 and there are certain limitations to the definition.

Updating facts about hate crime are regularly centralized at: <http://tinyurl.com/justiz-gv-at-hate-crime>.

Information about cyberbullying are uploaded here: <https://www.saferinternet.at/cyber-mobbing/> and at: <http://tinyurl.com/onlinesicherheit-gv-at>

Austria regularly reports hate crime data to ODIHR. Austria's hate crime laws are a combination of a general penalty-enhancement provision and a substantive offence. The data reported to ODIHR do not present cases of hate crime and hate speech separately. See the report at: <http://hatecrime.osce.org/austria> and the reports of civil society organisations at: <http://hatecrime.osce.org/2014-civil-society-contributors>

Hate crime data are collected by the Provincial Agencies for State Protection and Counter Terrorism and the Federal Agency for State Protection and Counter Terrorism (BVT) of the Interior Ministry, as well as by the Ministry of Justice. Hate crime data are regularly published (Verfassungsschutzberichte)

The 'Dokumentation von Rassismus durch ZARA (NGO)' also regularly publishes reports of Racist incidences: <https://www.zara.or.at/index.php/beratung/rassismus-report>

The 'Dokustelle ist eine Dokumentationsstelle der IGGiÖ' publishes reports on hate crime and incidence targeting muslims. <http://tinyurl.com/dokustelle>