



Council of Europe Action Plan for Armenia 2023-2026

In November 2022, the Council of Europe's Committee of Ministers adopted the Action Plan for Armenia 2023-2026, developing close partnership with the Armenian authorities. Backed by secured funding of **€19.2 million**, covering **89% of its total needs**, the Action Plan strengthens Armenia's progress toward meeting European standards, deepening its democratic governance and human rights protection. When Armenia faced an unexpected humanitarian challenge in 2023, the Council of Europe responded swiftly, developing **dedicated Refugee Response Package as a part of the Action Plan** to protect the rights of newly arrived displaced people and support their longer-term integration. Since then, technical co-operation has supported comprehensive reform in justice, human rights, healthcare, anti-corruption and good governance. Armenia further benefits from regional initiatives implemented with the Council of Europe, amplifying the best practices and sustainability of reforms.

Key results of co-operation work across six thematic areas are highlighted below.

SECURING HUMAN RIGHTS AND FUNDAMENTAL FREEDOMS



Law on Enforcement Proceedings adopted, strengthening structural compliance with Articles 6 and 13 of the Convention.



New Rules of Conduct in the armed forces, improving ethical standards and regulations on discrimination and harassment.



Law on Police Guard, aligning police practices with the right to peaceful assembly and ensuring proportional use of force.



31 000 **citizenship applications** efficiently processed since 2024 via the Migration and Citizenship Service.



Dedicated call centre providing refugees with centralised access to information on rights, citizenship and legal status.



200+ displaced **healthcare professionals** supported integrated into the Armenian health system.

ADVANCING SOCIAL JUSTICE, GOOD HEALTH AND A SUSTAINABLE ENVIRONMENT

Ratification of the **Convention on Human Rights and Biomedicine (Oviedo Convention)**.

Ratification process of Article 11 of the revised Social Charter initiated (right to the protection of health).

New Strategy on Social Housing developed in line with Social Charter.

First **alternative report** submitted to the European Committee of Social Rights.

Comprehensive health insurance system established through new legislation.

Reinforced trust in healthcare through **ethical oversight** and patient-centred care.

UPHOLDING SAFETY, SECURITY AND INTEGRITY OF SOCIETY AND PERSONS

Adoption of a Law on Corruption, a revised Law on Whistleblowing and a standard Code of Conduct for public servants.



Bolstered capacities to assess corruption risks and better mitigate vulnerabilities.



Improved skills of judicial and law enforcement authorities to prosecute cybercrime and to handle electronic evidence.



ACTING FOR EQUALITY, DIVERSITY AND RESPECT



National Gender Policy Implementation Strategy 2025-2028 adopted, providing a coordinated framework for gender equality.



Increased **capacities to address discrimination and counter hatred** in the public domain.



Comprehensive legislation strengthening the **child protection system**.



Growing numbers of violence cases against women **reported and investigated**, reflecting increased trust in law enforcement.



Improved **capacity** of frontline professionals **to prevent, detect and address violence against children**.

BUILDING TRUST IN PUBLIC INSTITUTIONS

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certified mediators established to facilitate out-of-court dispute resolution, reducing civil court caseload by 80%.

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prisons **offering expanded telemedicine** services, backed by state reimbursement.

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prisons equipped for vocational training, giving inmates real pathways to reintegration and employment.



Protocol No. 13 ratified: abolition of the death penalty in all circumstances.

ANCHORING DEMOCRATIC VALUES IN EUROPEAN SOCIETIES

Widely consulted draft Law on Local Self-Government.



Enhanced role of local authorities in socio-economic development.



Municipalities empowered to foster refugee integration while enhancing crisis preparedness frameworks.

