

AMENDED TENDER FILE / TERMS OF REFERENCE N 8578/2019/1 (Restricted consultation procedure / Framework Contract)

COUNCIL OF EUROPE



CONSEIL DE L'EUROPE

The Amendment refers to the extension of the submission deadline only. All other terms remain unchanged.

Purchase of intellectual services for implementation of the project “The Istanbul Convention: a tool to advance in fighting violence against women and domestic violence in Ukraine”

The Council of Europe is currently implementing the Project “The Istanbul Convention: a tool to advance in fighting violence against women and domestic violence in Ukraine”. The Project will end on 30 June 2020. In that context, it is looking for Provider(s) (international consultants) for the provision of intellectual services to be requested by the Council on an as-needed basis.

A. TENDER RULES

This tender procedure is a restricted consultation procedure. **In accordance with Rule 1333 of the Secretary General of the Council of Europe on the procurement procedures of the Council of Europe¹, the Organisation shall invite to tender at least three potential providers for any purchase between €2,000 (or €5,000 for intellectual services) and €55,000 tax exclusive.**

This specific tender procedure aims at concluding a **framework contract** for the provision of deliverables described in the Act of Engagement (See attached). A tender is considered valid for 120 calendar days as from the closing date for submission. The selection of tenderers will be made in the light of the criteria indicated below. All tenderers will be informed in writing of the outcome of the procedure.

The tenderer must be either a natural person, or a duly registered company under sole proprietorship of a natural person, or equivalent, provided that the signatory of the Act of Engagement is individually liable for all obligations undertaken by the entity, and is the owner of the moral rights in any creations of the entity. If contracted by the Council of Europe, the signatory of the Act of Engagement shall provide the deliverables personally, in accordance with the terms as provided in the current Tender File, Act of Engagement and future Order Forms (see Section D below on ordering procedure).

Tenders shall be submitted **by email only** (with attachments) **to the email address indicated in the table below, with the following reference in subject: Restricted Consultation_Preventing and Combating VAW/DV_INTERNATIONAL_Consultants**. Tenders addressed to another email address **will be rejected**.

The general information and contact details for this procedure are indicated on this page. You are invited to use the CoE Contact details indicated below for any question you may have. **All questions shall be submitted at least 5 (five) working days before the deadline for submission of the tenders and shall be exclusively addressed to the email address indicated below with the following reference in subject: Questions_Restricted Consultation_Preventing and Combating VAW/DV_INTERNATIONAL_Consultants**

Type of contract ►	Framework contract
Duration ►	Until 30 June 2020
Deadline for submission of tenders/offers ►	24 March 2019
Email for submission of tenders/offers ►	Svitlana.PAVLYSH@coe.int , Anna.MYRVODA@coe.int
Email for questions ►	Svitlana.PAVLYSH@coe.int
Expected starting date of execution ►	25 March 2019

B. EXPECTED DELIVERABLES

¹ The activities of the Council of Europe are governed by its [Statute](#) and its internal Regulations. Procurement is governed by the Financial Regulations of the Organisation and by [Rule 1333 of 29 June 2011 on the procurement procedures of the Council of Europe](#).

Background of the Project

The consultancy services are to be delivered in the framework of the Project "The Istanbul Convention: a tool to advance in fighting violence against women and domestic violence in Ukraine". The Project aims at strengthening the capacity of key stakeholders involved in preventing and combating violence against women and domestic violence. The Council of Europe focuses on increasing the knowledge of professionals and facilitating exchanges and best practices in the implementation of the Ukrainian new law on domestic violence and of relevant European standards, in particular, the Council of Europe Convention on preventing and combating violence against women and domestic violence (hereafter the Istanbul Convention).

Duration of the Project: 1 September 2018 – 30 June 2020.

The project aims that women benefit from a more effective prosecutions and protection against all forms of violence and focuses on the following areas:

- To tackle the prevention of violence against women strategically and in longer term and by supporting the necessary institutional mechanisms and multi-agency coordination (Article 7 and 10 of the Istanbul Convention), including through raising awareness on the domestic violence prevention, the Council of Europe standards and the Istanbul Convention;
- To increase the knowledge of legal professionals on how to put the victim and her needs at the centre when dealing with the cases of violence against women and domestic violence. This approach will be implemented through targeted trainings, peer-to-peer exchanges and expert support to developing training materials, tools, informational materials and recommendations;
- To support specialists' services for victims of violence against women and domestic violence through developing tools and methodologies, guiding and informational materials to facilitate creation of tailor-made approach to Ukraine and to give a consistent and practical tools to practitioners.

Project National Partners

The key project partners are the **Ministry of Social Policy of Ukraine**, the **National Police of Ukraine**, the **Coordination Centre for Legal Aid Provision of Ukraine**, the **Ukrainian National Bar Association**, the **National School of Judges of Ukraine** and the **National Academy of the Public Prosecutor's Office of Ukraine**. Additionally, the Council of Europe co-operates with different state institutions, civil society organisations and international and donor organisations working in the field of combating violence against women and domestic violence.

Within the frame of the Project the below listed outputs are expected:

- Development of a long term awareness raising strategy for the Ministry of Social Policy;
- Implementation of trainings, round-tables, and peer-to-peer exchanges to increase institutional capacity of the actors who provide assistance to the victims for better preventing and combating violence against women and domestic violence;
- Development of informational and guiding materials for legal aid counsellors, lawyers and police dealing with the cases of violence against woman and domestic violence;
- Performing assessment of Ukrainian legal and policy framework and development of a set of risk assessment and management methodology/tools;
- Conducting international multi-agency conferences;
- Raising awareness and increasing knowledge on violence against women and domestic violence through dissemination of relevant materials and other means.

The Council of Europe is looking for **maximum of 3 Provider(s) for every LOT** (provided enough tenderers meet the criteria indicated below) in order to support the implementation of the project with a particular expertise on preventing and combating violence against women and domestic violence in Ukraine.

This Contract is currently estimated to cover up to twelve activities, to be held by 30 June 2020. This estimate is for information only and shall not constitute any sort of contractual commitment on the part of the Council of Europe. The Contract may potentially represent a higher or lower number of activities, depending on the evolving needs of the Organisation.

For information purposes only, the allocated total budget of the project amounts to **500 000 Euros** and the total amount of the object of present tender **shall not exceed 55,000 Euros tax exclusive** for the whole duration of the Framework Contract. This information does not constitute any sort of contractual commitment or obligation on the part of the Council of Europe.

Scope of the Framework Contract

The present tendering procedure aims to select International Consultants to support the implementation of the project and is divided into the following 4 Lots. Consultants may submit a tender for one, several or all Lots subject to the fulfillment of the criteria listed in the Eligibility criteria for the lots concerned.

Throughout the duration of the Framework Contract, pre-selected Providers may be asked to:

- Preparing training modules and training materials;
- Conducting trainings/workshops;
- Developing strategies, standards;
- Participating at and contributing to the events (workshops, conferences, high level meetings);
- Drafting analytical reports (assessments, gap analysis...);
- Making researches;
- Developing, reviewing and proof-reading materials, handbooks, informational and guiding materials, etc.

The above list is not considered exhaustive. The Council reserves the right to request deliverables not explicitly mentioned in the above list of expected services, but related to the field of expertise object of the present Framework Contract.

Expected types of deliverables

The present tendering procedure aims to select Provider(s) to support the implementation of the project and is divided into the following lots:

LOTs	Maximum number of Providers to be selected
<p>LOT 1</p> <p>Comprehensive and co-ordinated policies and frameworks and supporting national co-ordinating body on prevention of violence against women and domestic violence</p> <p>The listed activities (one or several) should be carried out by the selected international consultant together with a national consultant(s) in order to support the Ukrainian authorities:</p> <ul style="list-style-type: none"> • Contribute to developing a comprehensive long-term awareness raising strategy for the Ministry of Social Policy as the Coordinating body, including central and regional stakeholders (such as legal aid, police and civil society) and media to promote zero tolerance policy towards violence against women and provide recommendations on promising practices regarding implementation of similar strategies; • Support the development process of the strategy and contribute to the work of an institutional working group of main stakeholders and to specific aspects related to implementation, coordination, monitoring of the strategy; • Contribute to the work of the Ministry of Social Policy/Coordinating body in collecting administrative data on cases of domestic and gender-based violence, provide recommendations to strengthen role of the Coordinating body in this area, contribute to preparation and organising an international conference on data collection, including through moderating/facilitating discussions, preparing and delivering presentation(s); • Participate and contribute to capacity building activities and project events dedicated to strengthening the role of the ministry/coordinating body to oversee the policies related to violence against women and domestic violence, implementing existing CoE standards in the area, including through moderating/facilitating discussions and/or preparing and delivering presentation(s). <p>The international consultant may be asked to undertake missions to provide the expected deliverables. Costs of the missions will be covered by the Project.</p>	3
<p>LOT 2</p> <p>Capacity building of legal aid counsellors and lawyers dealing with victims of violence against women and domestic violence</p> <p>The listed activities (one or several) should be carried out by the selected international consultant together with a national consultant(s):</p> <ul style="list-style-type: none"> • Develop a training programme, training materials and conduct 3-day training of trainers (ToT) on victim-oriented approach and specific aspects of judicial proceedings, in 	3

<p>particular criminal, for legal aid counsellors and lawyers dealing with cases of violence against women and domestic violence;</p> <ul style="list-style-type: none"> • Develop a training manual for trainers who will deliver cascade trainings for lawyers and legal aid counsellors; • Contribute to developing informational and guiding materials for legal aid counsellors and lawyers dealing with cases of violence against women and domestic violence; • Participate and contribute to conferences, round tables, workshops and other project events focused on combating violence against women and domestic violence, including through moderating/facilitating discussions and/or preparing and delivering presentation(s). <p>The international consultant may be asked to undertake missions to provide the expected deliverables. Costs of the missions will be covered by the Project.</p>	
<p>LOT 3</p> <p>Capacity building of prosecutors dealing with cases of violence against women and domestic violence</p> <p>The listed activities (one or several) should be carried out by the selected international consultant together with a national consultant(s):</p> <ul style="list-style-type: none"> • Provide expertise on promising European practices and challenges related to the prosecutor's role in dealing with cases of violence against women and domestic violence, methodologies of investigation of violence against women and domestic violence cases in cooperation with the police and judges, and develop recommendations on improving prosecutors' role in Ukraine; • Prepare and deliver (a) round table(s) on specific aspects related to activities of prosecutors in the area of violence against women and domestic violence, share European promising practices, methodologies and tools and recommendations, including through moderating/facilitating discussions and/or preparing and delivering presentation(s) and preparing relevant materials/handouts for the round tables; • Contribute to developing training, informational and guiding materials on violence against women and domestic violence for legal professionals; • Participate and contribute to the conferences, round tables, workshops and other project events focused on combating violence against women and domestic violence, including through moderating/facilitating discussions and/or preparing and delivering presentation(s). <p>The international consultant may be asked to undertake missions to provide the expected deliverables. Costs of the missions will be covered by the Project.</p>	3
<p>LOT 4</p> <p>Specialist support services for victims of violence against women and domestic violence including legal aid – developing risk assessment methodologies and tools</p> <p>The listed activities (one or several) should be carried out by the selected international consultant together with a national consultant(s) in order to support the Ukrainian authorities:</p> <ul style="list-style-type: none"> • Assess legal and policy framework for a development of a risk assessment methodology and provide recommendations and examples of promising European practices, tools and approaches in order to facilitate the creation of a tailor-made approach in Ukraine, including all stages of the prevention, investigation and application of protective measures; • Provide a set of risk assessment and risk management methodologies / tools, suggest a model for a multi-agency risk identification and assessment methodology and checklists (e.g. for social and health service providers, police, education, prosecutors, judges and lawyers); • Provide guidance/instructions and/or trainings/or other capacity building on the application of developed methodologies / tools for relevant stakeholders (e.g. social and health service providers, police, education sphere, prosecutors, judges and lawyers); • Participate and contribute to the conferences, round tables, workshops and other project 	3

<p>events focused on combating violence against women and domestic violence, including through moderating/facilitating discussions and/or preparing and delivering presentation(s).</p> <p>The international consultant may be asked to undertake missions to provide the expected deliverables. Costs of the missions will be covered by the Project.</p>	
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All 4 LOTs aim to build the capacity of the legal and law enforcement professionals, judges, service providers and other relevant stakeholders in Ukraine. Continued education and training, including materials and tools, are the most important elements of raising awareness and improving the capacity of beneficiary institutions to prevent and combat violence against women and domestic violence. The materials and training designed and conducted in co-operation with the Council of Europe will be based on the relevant Council of Europe and international standards. The Project is grounded in the principles of the Istanbul Convention and therefore, the technical assistance provided under the Project promotes a comprehensive approach to ending violence against women and focuses on the prevention of violence, protection of the victims and the prosecution of the perpetrators. The Project rests on the idea that violence against women is not an isolated phenomenon, but one of the most serious human rights violations, a form of discrimination against women and an obstacle to achieving greater gender equality.

All 4 LOTs also concern defining the final scope of the tools / trainings / documents together with national consultant(s) and the Council of Europe. Once the tools / trainings / documents are being prepared, the consultants should first submit a draft version(s) of the product for comments and then a final version incorporating comments received from the Council of Europe and necessary partners.

In terms of **quality requirements**, the pre-selected Service Providers must ensure, *inter alia*, that:

- The services are provided to the highest professional/academic standard;
- Any specific instructions given by the Council – whenever this is the case – are followed.

In addition to the orders requested on an as needed basis, the Provider shall keep regular communication with the Council to ensure continuing exchange of information relevant to the project implementation. This involves, among others, to inform the Council as soon as it becomes aware, during the execution of the Contract, of any initiatives and/or adopted laws and regulations, policies, strategies or action plans or any other development related to the object of the Contract (see more on general obligations of the Provider in Article 3.1.2 of the Legal Conditions in the Act of Engagement).

Unless otherwise agreed with the Council, written documents produced by the Provider shall be in English.

C. FEES

Tenderers are invited to indicate their fees, by completing and sending the table of fees, as attached in Section A to the Act of Engagement. These fees are final and not subject to review. Tenders proposing fees above the exclusion level indicated in the Table of fees will be **entirely and automatically** excluded from the tender procedure.

The Council will indicate on each Order Form (see Section D below) the global fee corresponding to each deliverable, calculated on the basis of the unit fees, as agreed by this Contract.

D. HOW WILL THIS FRAMEWORK CONTRACT WORK? (ORDERING PROCEDURE)

Once this consultation and the subsequent selection are completed, you will be informed accordingly. Deliverables will then be delivered on the basis of Order Forms submitted by the Council to the selected Provider (s), by post or electronically, on **an as-needed basis** (there is therefore no obligation to order on the part of the Council).

Pooling

For each Order, the Council will choose from the pool of pre-selected tenderers the Provider who demonstrably offers best value for money for its requirement when assessed – for the Order concerned – against the criteria of:

- quality (including as appropriate: capability, expertise, past performance, availability of resources and proposed methods of undertaking the work);
- availability (including, without limitation, capacity to meet required deadlines and, where relevant, geographical location); and price.

Each time an Order Form is sent, the selected Provider undertakes to take all the necessary measures to send it **signed** to the Council within 2 (two) working days after its reception. If a Provider is unable to take an Order or if no reply is given on his behalf within that deadline, the Council may call on another Provider using the same criteria, and so on until a suitable Provider is contracted.

Providers subject to VAT

The Provider, **if subject to VAT**, shall also send, together with each signed Form, a quote² (Pro Forma invoice) in line with the indications specified on each Order Form, and including:

- the Service Provider's name and address;
- its VAT number;
- the full list of services;
- the fee per type of deliverables (in the currency indicated on the Act of Engagement, tax exclusive);
- the total amount per type of deliverables (in the currency indicated on the Act of Engagement, tax exclusive);
- the total amount (in the currency indicated on the Act of Engagement), tax exclusive, the applicable VAT rate, the amount of VAT and the amount VAT inclusive .

Signature of orders

An Order Form is considered to be legally binding when the Order, signed by the Provider, is approved by the Council, by displaying a Council's Purchase Order number on the Order, as well as by signing and stamping the Order concerned. Copy of each approved Order Form shall be sent to the Provider, to the extent possible on the day of its signature.

E. ASSESSMENT

Exclusion criteria and absence of conflict of interests

(by signing the Act of Engagement, you declare on your honour not being in any of the below situations)³

Tenderers shall be excluded from participating in the tender procedure if they:

- have been sentenced by final judgment on one or more of the following charges: participation in a criminal organisation, corruption, fraud, money laundering;
- are in a situation of bankruptcy, liquidation, termination of activity, insolvency or arrangement with creditors or any like situation arising from a procedure of the same kind, or are subject to a procedure of the same kind;
- have received a judgment with res judicata force, finding an offence that affects their professional integrity or serious professional misconduct;
- do not comply with their obligations as regards payment of social security contributions, taxes and dues, according to the statutory provisions of their country of incorporation, establishment or residence;
- are or are likely to be in a situation of conflict of interests.

Eligibility criteria

- A Master's Degree in law, political sciences, social sciences, international relations, public administration or related fields;
- At least 5 years of professional experience in areas related to the fields of expertise as described for each lot under the scope of the contract above;
- Experience in developing training programmes/modules, delivering trainings, courses, materials, methodologies and/or conducting researches in the thematic area related to the scope of the project;
- Excellent knowledge of English (at least level C2 of the Common European Framework of Reference for Languages/mother tongue);

Award criteria

- Quality of the offer (**90%**), including:
 - Thematic knowledge and related expertise in the sphere of violence against women and domestic violence prevention primarily the in-depth knowledge of policy, legal framework and standards in the areas of expertise (45%).
 - Relevance of the experience and competences of the tenderer in the areas covered by this call, including previous similar assignments at a national level and with international organizations and international projects (45%).
- Financial offer (**10%**).

The Council reserves the right to hold interviews with eligible tenderers.

² It must strictly respect the fees indicated in the Act of Engagement. In case of non-compliance with these fees, the Council of Europe reserves the right to terminate the Contract with the Provider, in all or in part.

³ The Council of Europe reserves the right to ask tenderers, at a later stage, to supply an extract from the record of convictions or failing that an equivalent document issued by the competent judicial or administrative authority of the country of incorporation, indicating that the first three above listed exclusion criteria are met, and a certificate issued by the competent authority of the country of incorporation indicating that the fourth criterion is met.

Multiple tendering is not authorised.

F. DOCUMENTS TO BE PROVIDED

- A completed and signed copy of the **Act of Engagement**⁴ (See attached);
- A detailed CV, preferably in Europass Format, demonstrating clearly that the tenderer fulfils the eligibility criteria;
- At least two examples in English of the previous work/deliverables reference/links to publications, materials, legal assessments/analyses, reports, studies, training materials, presentations, etc. relevant to the experience the tenderer claims in relation to the lot/s the tenderer applies.
- Registration documents, for legal persons only;
- 2 (two) referees' contact details.

All documents shall be submitted in English failure to do so will result in the exclusion of the tender.

If any of the documents listed above are missing, the tender will not be considered.

The Council reserves the right to reject a tender if the scanned documents are of such a quality that the documents cannot be read once printed.

⁴ The Act of Engagement must be completed, signed and scanned in its entirety (i.e. including all the pages). The scanned Act of Engagement may be sent page by page (attached to a single email) or as a compiled document, although a compiled document would be preferred. For all scanned documents, .pdf files are preferred.