

21 May 2021

CDMSI(2021)001

19th meeting of the Steering Committee on Media and Information Society (CDMSI)

(19-21 May 2021, via videoconference)

ABRIDGED MEETING REPORT

Meeting details

The CDMSI held its 19th meeting from 19 to 21 May 2021 via videoconference, chaired by Ms Inge Welbergen (the Netherlands).

Mr Jan Kleijssen, Director of the Information Society – Action against Crime Directorate welcomed the members and provided an update on the relevant activities of the Council of Europe and its key priorities in the next four-year framework, including hate speech, protection of journalism and AI.

The CDMSI adopted the agenda as it is set out in Appendix I. The list of participants appears in Appendix II. Gender distribution: 110 participants, 49 men (45%) and 61 women (55%)

List of items for decision by the Committee of Ministers

- Take note of the abridged report of the 19th Plenary meeting of the Steering Committee on Media and Information Society (CDMSI) (19-21 May 2021).

List of items for information of the Committee of Ministers

The CDMSI:

Regarding standard-setting activities

- **noted with regret** that the Draft recommendation on promoting a favourable environment for quality journalism in the digital age, approved by the CDMSI in December 2019, was still pending for adoption by the

Committee of Ministers, and held an exchange of views on possible ways to advance the adoption process;

- discussed the progress of the Draft recommendation on the impacts of digital technologies on freedom of expression and the finalisation of the Draft guidance note on best practices towards effective legal and procedural frameworks for self-regulatory and co-regulatory mechanisms of content moderation, presented by Mr Viktors Makarovs, Vice-chair of the Expert Committee on Freedom of Expression and Digital Technologies (MSI-DIG), and agreed to hold a public consultation on the Draft recommendation, before presenting the final revised version for possible approval at the next plenary meeting in December 2021;
- adopted the Guidance note on best practices towards effective legal and procedural frameworks for self-regulatory and co-regulatory mechanisms of content moderation;
- **exchanged views** with Mr Triantafillos Loukarelis, Chair of the <u>Steering Committee on Anti-Discrimination</u>, <u>Diversity and Inclusion (CDADI)</u>, in particular on the joint ongoing work on the <u>Draft Recommendation on a Comprehensive approach to Combating Hate Speech (ADI-MSI-DIS);</u>
- discussed the Draft Recommendation on a comprehensive approach to combating hate speech presented by Ms Maria Run Bjarnadottir, Chair of the Committee of Experts on Combating Hate Speech (ADI/MSI-DIS), and agreed to hold a public consultation on the Draft recommendation;
- instructed its Bureau to coordinate with the Bureau of the CDADI and ensure that a consolidated first version of the Draft Recommendation on a comprehensive approach to combating hate speech is made available for public consultation;
- discussed the Draft recommendation on principles for media and communication governance, the Draft recommandation on electoral communication and media coverage of election campaigns, and the Draft Guidance note on the prioritisation of public interest content online presented by Mr Mark David Cole, member of the Expert Committee on Media Environment and Reform (MSI-REF), and agreed to hold a public consultation on the two draft recommandations, before presenting final revised versions for possible approval at the next plenary meeting in December 2021;
- welcomed the adoption of the <u>Facial recognition guidelines</u> by the Consultative committee of the convention for the protection of individuals with regard to automatic processing of personal data (Convention 108) and took note of the Declaration of the Committee of Ministers on the future role of Convention 108, as well as the ratification process of the amending Protocol of the Convention 108, which is to be further advanced;

- welcomed the adoption of the <u>Feasibility study</u> on a legal framework on AI design, development and application based on the Council of Europe standards, adopted by the CAHAI, and took note of the ongoing work of the CAHAI and its sub-working groups CAHAI-LFG, CAHAI-PDG and CAHAI-COG, as well as of the modalities of the multi-stakeholder consultation process, as presented by Ms Clementina Barbaro, Co-Secretary of the CAHAI;

Regarding the implementation of Council of Europe adopted standards and best practices

- **welcomed** the publication of an <u>interactive version</u> of the Implementation Guide to the Committee of Ministers' Recommendation CM/Rec(2016)4 on the protection of journalism and safety of journalists and other media actors;

Regarding the Conference of ministers responsible for media and information society (10-11 June 2021)

- took note of the state of preparations for the <u>Conference</u> and <u>the programme</u> of the event. The delegates exchanged views on ways to ensure the highest level of participation of member states and discussed in detail the expected involvement of ministers and other government representatives in the ministerial round table scheduled on the second day of the conference, as well as in the thematic discussions dedicated to the four main topics of the Conference;

approved

- the Draft Resolution on freedom of expression and digital technologies
- the Draft Resolution on the changing media and information environment
- the Draft Resolution on the safety of journalists

revised and approved

- the Draft Resolution on the impact of the health crisis on freedom of expression
- the Draft Final Declaration
- agreed to forward the four approved draft resolutions and the Draft Final
 Declaration to member states in view of their adoption at the Ministerial
 conference, and noted that, upon adoption of the above documents during
 the Ministerial conference, an interpretative statement may be made by one
 member state following its inability to support some provisions of the
 documents of the Ministerial Conference;

Regarding activities in the field of internet/digital governance

- **took note and discussed** the information provided by Mr Yannick Meneceur, Head of Digital Development Unit, on the Partnership with

business companies and their involvement in various activities of the Council of Europe ranging from standard-setting work to conferences and other events;

Regarding planning

- took note of the information provided by the secretariat on the Council of Europe Strategic Framework for 2022-2025. The members were informed that freedom of expression issues, in particular the safety of journalists, digital technologies including AI and hate speech, are among the Organisation's main priorities for the years to come. A longer, four-year period has been introduced as a framework for the programming, with a mid-term review envisaged to allow adjusting according to emerging challenges and/or policy decisions;
- took note and discussed the information provided by the secretariat on the ongoing work on the future Terms of Reference of the CDMSI, which will take into account the priorities set by the Council of Europe Strategic Framework for 2022-2025 as well as proposals received from CDMSI members since the plenary meeting held in November 2020. The delegates exchanged views on their envisaged main areas of work for 2022-2025 and the nature of the future deliverables;
- took note of the adoption of the Resolution CM/Res(2021)3 on intergovernmental committees and subordinate bodies, their terms of reference and working methods aimed at introducing increased and updated framework providing more clarity on a number of rules on the work of the steering and other intergovernmental committees;

Regarding an application for observer status

- **postponed** the decision on the application of the European Centre for Press and Media Freedom (ECPMF) to the next meeting due to a lack of quorum;

Regarding other developments

- welcomed the presentation by Mr Alexander Seger, Executive secretary of the Cybercrime Convention Committee, Head of Cybercrime Division, on the state of play of the Cybercrime Convention, the development of a new Protocol to the Convention and related capacity-building activities;
- welcomed the presentation by Ms Elvana Thaçi, Administrator, Human Rights, Directorate General Human Rights and Rule of Law, about the provisions of the Council of Europe Convention on Access to Official Documents (CETS No. 205) and the steps taken to ensure the monitoring of its implementation;

- welcomed the presentation by Ms Maja Capello, Head of Department for Legal Information of the European Audiovisual Observatory, about the institutional changes relating to the Observatory and its recent work and projects;
- welcomed the information provided by Ms Anne Weber, Adviser to the Commissioner for Human Rights of the Council of Europe, on the recent work of the Commissioner on freedom of expression and media freedom;
- **shared information** about initiatives in member states, in particular on the (i) national strategy and legislative work related to hate speech in Armenia presented by Ms Anna Karapetyan; (ii) about the takeaways from the Conference on Artificial Intelligence and the Future of Journalism Today organised by the Portuguese Presidency of the Council of the EU and about relevant legislative developments in Portugal presented by Ms Charlotte Simōes; (iii) about the Swiss Covid-19 related media support measures and a new national and international "network for digital self-determination" aiming to overcome the often proclaimed dichotomy between data-driven innovation and the respect for fundamental freedoms, provided by Ms Christiane Erkoreka and Mr Thomas Schneider; and (iv) about a Ukrainian database allowing for content sharing among audiovisual media and the methodology for monitoring gender equality in media provided by Ms Olha Herasymiuk;
- took note of the information provided by the secretariat on the events organised as part of Germany's Presidency of the Committee of Ministers of the Council of Europe, in particular the online-conference "Human Rights in the Era of AI Europe as international Standard Setter for Artificial Intelligence", conference "Unboxing Hate Speech: European Impulses for Respect and Solidarity on the Web" and the Webinar on the impact of Covid-19 on media freedom:
- took note of the latest information from other Council of Europe institutions and bodies, circulated by the Secretariat in writing ahead of the meeting;
- **took note of** the information provided by the Secretariat:
 - on the co-operation with the European Union, including the exchanges of information and consultations with the European Commission on issues of common interest (the safety of journalists, the SLAPPs, and developments related to the Draft Digital Services Act), and the exchanges of information with parliamentary commissions of the European Parliament and with the Fundamental Rights Agency;
 - on the co-operation with UNESCO and the OSCE Representative on Freedom of Media, including the events with the participation of the Council of Europe representatives, inter-secretariat coordination meetings and conferences held on topics such as press freedom and safety of journalists, as well as on the co-operation with civil society

organisations and academia, such as the exchanges within the EuroDIG, with the European Federation of journalists and the European Broadcasting Union;

- on the work of the Council of Europe Taskforce on freedom of expression and media, and in particular the contribution of the taskforce to the preparation of a new Report of the Secretary General addressing freedom of expression issues (SLAPPs, media coverage of public demonstrations, audio-visual bans) to be presented in the second part of 2021;
- on the publication of the Secretary General's annual report 2021 "State of Democracy, Human Rights and the Rule of Law: A democratic renewal for Europe";
- on the finalisation of the CDMSI comments requested on the Draft General Recommendation on the digital dimension of violence against women, and their transmission to the Group of Experts on Action against Violence against Women and Domestic Violence (GREVIO).

The CDMSI noted the dates of the next Bureau and plenary meetings, set for 26-27 October 2021 and 1-3 December 2021, respectively.

Noting the absence of a quorum, the CDMSI finalised the abridged report of the meeting and agreed that in the absence of reactions by 7 June, lunchtime, it will be considered adopted by the plenary.

APPENDIX 1

19th CDMSI meeting

(19-21 May 2021, 09:30-12:30 and 14:00-17:00) Via videoconference

AGENDA

- **1. Opening of the meeting** Mr Jan Kleijssen, Director, Information Society Action against Crime, Directorate General Human Rights and Rule of Law
- 2. Adoption of the agenda
- 3. Recent developments
 - Council of Europe Strategic Framework for 2022-2025 Mr Patrick Penninckx, Head of the Information Society Department

4. Review of progress

4.1 Follow-up to CDMSI previous work

Draft Recommendation on promoting a favourable environment for quality journalism in the digital age

- 4.2 Co-operation with other relevant Council of Europe bodies and committees
- Information on latest developments in the work of CAHAI
- Information on latest developments in the Council of Europe work on data protection
- Consultations on issues/documents of relevance to the CDMSI work (GREVIO, PACE)

5. Prospects for the future work of the CDMSI

- 5.1 Future terms of reference of the CDMSI
- 5.2 In-house consultations on the work of steering and ad-hoc committees: pending revision of the <u>Resolution CM/Res(2011)24</u> on intergovernmental committees and subordinate bodies, their terms of reference and working methods

6. Conference of ministers responsible for media and information society

- 6.1 Preparations of the Ministerial Conference (10-11 June 2021)
- 6.2 Documents of the Ministerial Conference
- Draft Resolution on freedom of expression and digital technologies
- Draft Resolution on the changing media and information environment
- Draft Resolution on safety of journalists
- Draft Resolution on the impact of the health crisis on freedom of expression
- Draft Final Declaration

7. Standard setting under the CDMSI

- 7.1 Expert Committee on Freedom of Expression and Digital Technologies (MSI-DIG)
- Report of the 2nd meeting of the MSI-DIG (17-18 March 2021)
- Draft recommendation by the Committee of Ministers to member States on the impacts of digital technologies on freedom of expression
- Draft guidance note on best practices towards effective legal and procedural frameworks for self-regulatory and co-regulatory mechanisms of content moderation
- 7.2 Exchange of views with Mr Triantafillos Loukarelis, Chair of the Steering Committee on Anti-Discrimination, Diversity and Inclusion (CDADI)
- 7.3 Expert Committee on Hate Speech (ADI/MSI-DIS)

- Report of the 2nd and 3rd meetings of the ADI/MSI-DIS (15-16 December 2020; 12-13 April 2021)
- Draft Recommendation on a Comprehensive approach to Combating Hate Speech
- 7.4 Expert Committee on Media Environment and Reform (MSI-REF)
- Report of the 2nd (19-20 January 2021) and 3rd (31 March -1 April 2021) meetings of the MSI-REF
- Draft recommendation by the Committee of Ministers to member States on principles for media and communication governance
- Draft recommendation by the Committee of Ministers to member States on electoral communication and media coverage of election campaigns
- Guidance note on the prioritisation of public interest content on relevant online platforms
- 8. Exchange of views with Mr Alexander Seger, Executive Secretary of the Cybercrime Convention Committee, Head of Cybercrime Division
- 9. Council of Europe Convention on Access to Official Documents (CETS No. 205)
- 10. Information from Council of Europe institutions and bodies
 - 10.1 European Audiovisual Observatory
 - 10.2 Commissioner for Human Rights of the Council of Europe
 - 10.3 Latest information from other Council of Europe institutions and bodies

11. Internet/Digital Governance

- Partnership with business: Committee of Ministers exchanges of views with representatives of internet companies/their associations signatories of the Exchange of Letters with the Council of Europe Secretary General, new accessions
- Recent and upcoming events (IGF 2020, EuroDIG, other)
- 12. Initiatives in member States (tour de table)
- 13. Participation in relevant meetings and events
- 14. Other business

APPENDIX 2

LIST OF PARTICIPANTS / LISTE DES PARTICIPANTS

Total number of participants: 110 / Nombre total des participants : 110

Gender distribution: 49 men (45%) / 61 women (55%)

Parité entre hommes: 49 hommes (45%) / 61 femmes (55%)

ALBANIA / ALBANIE (excused)

Mr Sokol Gjoka

Director of International Organizations / Ministry for Europe and Foreign Affairs

ARMENIA / ARMENIE

Ms Anna Karpetyan External Relations Division Ministry of Justice

AUSTRIA / AUTRICHE

Mr Matthias Traimer

Federal Chancellery, Media Affairs and Information Society, Federal Chancellery, Constitutional Service

Mr Andreas Ulrich,

Federal Chancellery – Constitutional Service, Dept V/3 - Media Affairs, Information Society, Law of political parties

AZERBAIJAN / AZERBAÏDJAN

Mr Javid Musayev

Head of Communication Policy Division of the Department for Work with NGOs and Communication of the Presidential Administration of the Republic of Azerbaijan

BELGIUM / BELGIQUE

Mr Johan Boucique Media Advisor Department of Culture, Youth and Media Flemish Government

BOSNIA AND HERZEGOVINA / BOSNIE-HERZEGOVINE

Mr Emir Povlakic

Head of Audiovisual and Media Services, Communications Regulatory Agency

BULGARIA / BULGARIE

Ms Nelly Stoyanova

Head of Information Society Policy Department - Ministry of Transport, IT and Communications

Ms Axenia Boneva

State expert, Directorate for International Cooperation, European Programmes and Regional Activities Ministry of Culture of Republic of Bulgaria

CROATIA / CROATIE

Ms Nives Zvonarić

Head of Media Sector, Independent Media Sector, Ministry of Culture

CYPRUS / CHYPRE

Ms Sunny Papadimitriou Tofa

Press and Information Officer, Ministry of Interior

CZECH REPUBLIC / REPUBLIQUE TCHEQUE (excused)

Mr Artus Rejent

Media and Audio-vision Department, Ministry of Culture

DENMARK / DANEMARK (excused)

Mr Jan Ostrup Poulsen Ministry of Culture

ESTONIA / ESTONIE

Mr Taavo Lumiste

Deputy Permanent Representative

Permanent Representation of Estonia to the Council of Europe

FINLAND / FINLANDE

Mr Juuso Moisander

Market Access Unit (TUO-20)

FRANCE

Mme Louise Boyé

Agent « rédactrice audiovisuel » au Ministère de l'Europe et des Affaires étrangères français

M. Jérôme Gerbaud

Chargé de mission

Secrétariat général – Bureau des affaires européennes

Ministère de la Culture

Ms Bénédicte de Boisgelin

Advisor at the Digital platform regulation unit of the Ministry of culture

GEORGIA / GEORGIE (excused)

GERMANY / ALLEMAGNE

Mr Till Mengler

Federal Government Commissioner for Culture and the Media Division K31, International Media Cooperation, Broadcast

Ms Christiane Semar

State Chancellery

Representation of the State of Rhineland-Palatinate Policy Officer International and European Media Affairs

Mr Florian Schweyer

Representation of the Free State of Bavaria to the European Union Deputy Head of Unit "Political Priorities, Media Policy"

GREECE / GRECE

Mr Iordanis Giamouridis

Head of Department for Audiovisual Media and Internet Directorate for Media, Secretariat General for Communication & Media

HUNGARY / HONGRIE

Mr György Ocskó

International Legal Adviser, National Media and Infocommunications Authority

ICELAND / ISLANDE (excused)

Ms Elfa Ýr Gylfadóttir

Media Commission, Ministry of Education, Science and Education

IRELAND / IRLANDE

Ms Hannah Graham

Broadcasting & Media Division

Department of Tourism, Culture, Arts, Gaeltacht, Sport and Media

Mr Kevin O'Brien

Broadcasting & Media Division

Department of Tourism, Culture, Arts, Gaeltacht, Sport and Media

ITALY / ITALIE

Mr Pierluigi Mazzella

Director General, Agency for the right to university education, Professor of Information and Communication, University of Rome

LATVIA / LETTONIE

Mr Andris Mellakauls

Information Space Integration, Ministry of Culture

Ms Paula Feldmane

Desk Officer Information Space Integration Division, Ministry of Culture

LIECHTENSTEIN

Ms Alina Brunhart

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Ms Daniela Sele

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LITHUANIA / LITUANIE

Ms Rasa Zdanevičiūté

Media and Copyright Policy Division, Ministry of Culture

LUXEMBOURG

Mme Céline Flammang

Conseillère

Ministère d'État, Service des médias et des communications

M. Thierry Zeien

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MALTA/MALTE (excused)

Ms Marlene Spireti Assistant Director Ministry for Justice, Equality and Governance

REPUBLIC OF MOLDOVA / REPUBLIQUE DE MOLDOVA

Ms Tatiana Buraga Head of Service of External Relations and European Integration

MONACO (excused)

M. Serge Robillard Délégation Interministérielle pour la Transition Numérique Chargé des relations institutionnelles, Principauté de Monaco

MONTENEGRO

Mr Ranko Vujovic Executive Director, UNEM

THE NETHERLANDS / PAYS-BAS

Ms Inge Welbergen (Chair)
Legal officer Media
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Directorate-General of Culture and Media | Media and Creative Industries

Ms Monika Milanovic Ministry of Interior Affairs

NORTH MACEDONIA / MACÉDOINE DU NORD (excused)

Ms Vesna Poposka Head of the Government's International PR Department

NORWAY / NORVEGE

Mr Bjørn Eckblad Senior Advisor, Department of Media and Art Ministry of Culture

POLAND / POLOGNE

Ms Malgorzata Pek
The National Broadcasting Council (KRRiT)

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Ms Charlotte Simões Policy officer

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IT expert within the office of the Prime Minister

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Mr Ilya Timokhov

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Deputy to the Permanent Representative of Russian Federation to the Council of Europe

SAN MARINO / SAINT MARIN

Ms Beatrice Simoncini

Department of Foreign Affairs

Media and Information Department

SERBIA/SERBIE

Ms Maja Zaric

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Ms Viktória Knappová

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SLOVENIA / SLOVENIE

Mr Skender Adem

Undersecretary, Ministry of Culture of Republic of Slovenia

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Mr Thomas Schneider (Vice-Chair)

Ambassador

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Mr Dinser Şahin Deputy Head-International Relations Department Radio Television Supreme Council

Mr Emel Sapmaz Expert Radio Television Supreme Council

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First Deputy Chair of the National Council of Ukraine for Television and Radio Broadcasting

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Ms Laurie Scott
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Mr Rob Isherwood Department for Digital, Culture, Media and Sport

Ms Morgane Quemener Department for Digital, Culture, Media and Sport

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Member

ARTICLE 19

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CDCJ

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Mr Tom Gibson

EU Representative

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INGO representative to the CDMSI

COPEAM

Mr Giacomo Mazzone

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EAVI MEDIA LITERACY FOR CITIZENSHIP

Mr Paolo Celot

Founder and Secretary General

EUROPEAN BROADCASTING UNION (EBU) / UNION EUROPEENNE DE RADIO-TELEVISION

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Mr Othmane Alami Laktib

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HOLY SEE / SAINT SIEGE

Mr Michael Lukas

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INTERNET RIGHTS AND PRINCIPLES COALITION

Ms Minda Moreira Co-Chair of the IRPC

Ms Marianne Franklin Member of the Steering Committee

MEXICO / MEXIQUE

Ms Citlalli Ivonne García González Federal Institute of Telecommunications (IFT) Head of the International Relations Department General Coordination of International Affairs

MOROCCO / MAROC

Mme El Akrichi Chanaz Cheffe de division de la Coopération Ministère de la Culture, de la Jeunesse et des Sports Département de la Communication

Mme Meriem Khatouri Directrice des études et de développement des médias Ministère de la Culture, de la Jeunesse et des Sports Département de la Communication

GUESTS / INVITES

Mr Triantafillos Loukarelis, Chair of the Steering Committee on Anti-Discrimination, Diversity and Inclusion (CDADI)

Mr Viktors Makarovs, Vice-Chair of MSI-DIG Special Envoy on Information Security Issues Ministry of Foreign Affairs, Latvia Ms María Rún Bjarnadóttir, Chair of ADI-MSI/DIS Vice-Chair of the Icelandic Media Commission Mr Mark Cole MSI-REF Rapporteur

Ms Flutura Kusari, Legal Advisor European Centre for Press and Media Freedom

EUROPEAN AUDIO-VISUAL OBSERVATORY / OBSERVATOIRE EUROPEEN DE L'AUDIOVISUEL

Ms Susanne Nikoltchev Executive Director

Ms Maja Capello Head of the Department for Legal Information

* * *

COUNCIL OF EUROPE / CONSEIL DE L'EUROPE

Mr Wolfram Bechtel, Co-Secretary of the CDADI, Anti-discrimination Department

Mr Roman Chlapak, Secretary, Governance Committee, Congress of Local and Regional Authorities

Mr Menno Ettema, Programme manager / Co- secretariat to Committee of Experts on Combating Hate Speech (ADI/MSI-DIS) - Directorate General of Democracy, Anti-Discrimination Department – No Hate Speech and Cooperation unit, Directorate General of Democracy

Mr Hallvard Gorseth, Secretary of the CDADI, Head of Anti-discrimination Department, Directorate General of Democracy

Ms Elvana Thaçi, Administrator Human Rights, Directorate General Human Rights and Rule of Law

Ms Anne Weber, Adviser Secretariat of the Commissioner for Human Rights

* * *

COUNCIL OF EUROPE SECRETARIAT / LE SECRETARIAT DU CONSEIL DE L'EUROPE

CDMSI SECRETARIAT

Ms Urška Umek, Media and Internet Division, Head of Media Unit, Information Society Department, Directorate General Human Rights and Rule of Law

Ms Joanna Szelezniak, Assistant, Media and Internet Division, Information Society Department, Directorate General Human Rights and Rule of Law

Ms Rodica Ciochina, Administrator, Media and Internet Division, Information Society Department, Directorate General Human Rights and Rule of Law

Ms Laetitia Dimanche, Assistant, Information Society Department, Directorate General Human Rights and Rule of Law

Ms Emma Gruden, Trainee, Information Society Department, Directorate General Human Rights and Rule of Law

Ms Felicia Nica, Expert, Directorate General Human Rights and Rule of Law

Mr Jan Kleijssen, Director, Information Society - Action against Crime, Directorate General Human Rights

Mr Patrick Penninckx, Head of Information Society Department, Directorate General Human Rights and Rule of Law

Mr Alexander Seger, Executive Secretary of the Cybercrime Convention Committee, Head of Cybercrime Division

Mr Jens Lorentz, Senior Advisor on Freedom of Expression to the Director General, Directorate General Human Rights and Rule of Law

Ms Clementina Barbaro, Co-Secretary of the CAHAI, Information Society Department, Directorate General Human Rights and Rule of Law

Mr Peter Kimpian, Administrator, Data Protection Unit, Information Society Department, Directorate General Human Rights and Rule of Law

Mr Yannick Meneceur, Head of the Digital Development Unit, Information Society Department, Directorate General Human Rights and Rule of Law

Mr Alexandr Tiulkanov, Administrator, Digital Development Unit, Information Society Department, Directorate General Human Rights and Rule of Law

Ms Nina Lichtner, Project Officer, Cybercrime Division, Information Society Department, Directorate General Human Rights and Rule of Law

Ms Celine Dewaele, Assistant, Cybercrime Division, Information Society Department, Directorate General Human Rights and Rule of Law

INTERPRETERS / INTERPRETES

Ms Gillian Wakenhut Mr Rémy Jain Ms Clarissa Worsdale Mr Didier Jungling