

The use of modern technologies and the impact on prison life

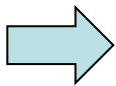
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CONTEXT

Prisons are not immune for the digitalization

The New normal is Digital





PrisonCloud

Connect to build our future

Prison Life:

- Regulations
- Restaurant
- Shop
- Prison banking

Communication

- Internal message system
- Telephony
- Video call (future)

Education & training

- E-learning
- Library
- Job Search
- PC (virtual)

Legal

- Access judicial files

Leisure

- TV & radio
- Movie rental





Belgium introduced a new web-based, multi-agency, multi-lingual integrated detention management system

- **Convict-centric**
- **Holistic approach**
- **End-to-end**
- **Flexible and scalable**
- **Future-proof**



NORMALISATION & PARTICIPATION



Empowerment



Manage Change

- Inmates (training, peer teaching, ...)
 - Staff (training)
 - Organizational change ('power')
- New types of people needed?

