



iPROCEEDS

Targeting crime proceeds on the internet in South Eastern Europe and Turkey

www.coe.int/cybercrime

Version 02 September 2016

1.3.4 Advisory mission and workshop on online fraud and other cybercrime reporting mechanisms

7-8 September 2016, Belgrade, Serbia

Provided under the iPROCEEDS project

Outline

Background

As the use of and reliance on information technology becomes ever more pervasive in society, the targeting and exploitation of computer systems has also become increasingly common. Offences involving computers have grown rapidly both in number and in sophistication, but there has been a time lag in developing effective countermeasures.

The timely and efficient reporting of cybercrime to the relevant authorities and ensuring meaningful follow-up of the crime reports through the criminal justice system are perhaps one of the most important countermeasures against offences involving computer systems and data. However, cybercrime reporting remains problematic for a number of reasons, such as fragmented setup of reporting systems across different institutions, overlapping jurisdictions, lack of clear guidelines and rules for reporting, and lack of transparency in following up an initial crime report.

Objective

Carried out under activity 1.3.4 "Advisory mission and workshop for the setting up or improvement of reporting mechanisms" of the iPROCEEDS project, the scoping mission aims to gather specific information regarding online fraud and other types of cybercrime reporting in Serbia. The consultants involved will meet various agencies responsible for or affiliated with cybercrime reporting and will draw conclusions and recommendations for the reform of the system, with the aim of improving interagency and, possibly, private-public cooperation in exchanging cybercrime-related information.

A half day workshop at the end of the study visit will serve as immediate follow-up of the scoping mission to share the preliminary findings and observations with the agencies visited, as well as with project counterparts on the performance of the reporting systems

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(with preventive functions) on online fraud and other cybercrime, as well as interagency cooperation against cybercrime in the context of cybercrime reporting.

Participants

The scoping mission aims to visit investigation and police authorities, communications regulator and/or one or several of the Internet service providers and banking associations – as well as any other player suggested by the host country – to get an overall view of cybercrime reporting situation from the perspective of different players.

The workshop at the end of the mission will involve representatives of the said agencies and/or companies, and will be also used as an opportunity to talk to the country project team.

Expected results

By the end of the activity, preliminary conclusions and recommendations of experts will be voiced at the workshop.

Location

The workshop will take place at: Nemanjina 22-26 str., A wing, 6th floor, Conference Room.

Programme

7 September 2016		
Time	Agencies	Contact person and venue
9h00-12h00	Operational Center of the Ministry of Interior, Cybercrime Unit, CERT	Venue: Makiska bb Contact: Vladimir Urosevic Tel: +38164.8920.201
12h00-13h00	Lunch	
13h00-14h30	Digital Forensics Unit	Venue: Kneza Milosa 101 Contact: Slobodan Stojiljkovic Tel: +38164.8922.289
15h00-16h00	Special Prosecutor`s Office for High-tech Crime	Venue: Nemanjina 22-26 Contact: Tatjana Vasiljevic-Veljkovic Tel: +38164.832.4489
16h30-18h00	Regulatory Agency for Electronic Communications and Postal Services, ISPs	Venue: Palmoticeva 2 Contact: Nemanja Vukotic Tel: +38160.1753.634
8 September 2016		
Time	Agencies	Contact person and venue
9h00-9h40	Social Care Centre of city of Belgrade	Venue: Ruska 4 Contact: Jovana Vazura Tel: +38162.8088.447
10h00-10h40	Ombudsman	Venue: Deligradska 16 Contact: Jelena Dimitrijevic Tel: +38164.8768.538

11h00-12h30	Administration for the Prevention of Money Laundering	Venue: Masarikova 2 (behind Commercial Court Building) Contact: Petar Jankovic Tel : +38164.881.8888
12h45-13h45	Banking Association	Venue: Bulevar Kralja Aleksandra 86 Contact: Darko Sehovic Tel : +38164.2230.430
14h00-15h00	Lunch	
15h00-18h00	All agencies <i>Workshop on online fraud and other cybercrime reporting mechanisms</i> -initial assessment and corresponding recommendations related to systems of cybercrime reporting in Serbia, as well as cooperation between public agencies in terms of information sharing and cooperation on cybercrime, and some brief overview of public-private cooperation in cybercrime and electronic evidence; -examples of practices for cybercrime reporting from various jurisdictions.	Venue: Nemanjina 22-26 str., A wing, 6 th floor, Conference Room Contact: Tatjana Vasiljevic-Veljkovic Tel: +38164.832.4489

Council of Europe experts

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