



# iPROCEEDS

Project on targeting crime proceeds on the Internet in South-eastern Europe and Turkey

[www.coe.int/cybercrime](http://www.coe.int/cybercrime)

Version 28 July 2016

## Activity 1.3.5

### Advisory mission and workshop on online fraud and other cybercrime reporting mechanisms

3-4 August 2016, Pristina, Kosovo\*<sup>1</sup>

Provided under the iPROCEEDS project

## Outline

### Background

As the use of and reliance on information technology becomes ever more pervasive in society, the targeting and exploitation of computer systems has also become increasingly common. Offences involving computers have grown rapidly both in number and in sophistication, but there has been a time lag in developing effective countermeasures.

The timely and efficient reporting of cybercrime to the relevant authorities and ensuring meaningful follow-up of the crime reports through the criminal justice system are perhaps one of the most important countermeasures against offences involving computer systems and data. However, cybercrime reporting remains problematic for a number of reasons, such as fragmented setup of reporting systems across different institutions, overlapping jurisdictions, lack of clear guidelines and rules for reporting, and lack of transparency in following up an initial crime report.

### Objective

Carried out under activity 1.3.5 "Advisory mission and workshop for the setting up or improvement of reporting mechanisms" of the iPROCEEDS project, the scoping mission aims to gather specific information regarding online fraud and other types

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<sup>1</sup>\*The designation is without prejudice to positions on status, and is in line with the ICJ Opinion on the Kosovo Declaration of Independence.

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by the European Union  
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of cybercrime reporting in Kosovo\*. The consultants involved will meet various agencies responsible for or affiliated with cybercrime reporting and will draw conclusions and recommendations for the reform of the system, with the aim of improving interagency and, possibly, private-public cooperation in exchanging cybercrime-related information.

A half day workshop at the end of the study visit will serve as immediate follow-up of the scoping mission to share the preliminary findings and observations with the agencies visited, as well as with project counterparts on the performance of the reporting systems (with preventive functions) on online fraud and other cybercrime, as well as interagency cooperation against cybercrime in the context of cybercrime reporting.

## Participants

The scoping mission aims to visit investigation and police authorities, communications regulator and/or one or several of the Internet service providers and banking associations – as well as any other player suggested by the host country – to get an overall view of cybercrime reporting situation from the perspective of different players.

The workshop at the end of the mission will involve representatives of the said agencies and/or companies, and will be also used as an opportunity to talk to the country project team.

## Expected results

By the end of the activity, preliminary conclusions and recommendations of experts will be voiced at the workshop.

## Programme

3 August 2016		
Time	Agencies	Contact person and venue
9h00-10h40	Center Station, Kosovo* Police MHQ	Srg.Veton ISLAMI "Luan Haradinaj" Str, no. 117 Prishtinë
11h00-12h00	Cybercrime Investigation Unit, Kosovo* Police	Fadil ABDYLI "Luan Haradinaj" Str, no. 117 Prishtinë
<b>12h00-13h00</b>	<b>Lunch</b>	
13h30-14h30	Stac. policor # 2	Toger Laura AHMETI Str. Hamez Jashari
15h00-16h00	Basic Prosecutor, Department for serious crimes	Ikramije BOJAXHIU Palace of Justice 2nd floor office no. 218 Str.Nekibe kelmendi

		Hajvali Prishtine
16h30-18h00	Regulatory Authority of Electronic and Postal Communications /RAEPC	Shpend LUTFIU Str. Bedri Pejani no.23, Prishtine
<b>4 August 2016</b>		
<b>Time</b>	<b>Agencies</b>	<b>Contact person and venue</b>
9h00-10h00	Ombudsperson Institution	Shqipe Ibraj MALA Tafil RRAHMANI  Str. "Enver Maloku", no. 28, 10000 Prishtinë
10h30-11h30	Financial Intelligence Unit	Meriton SHOSHI Tel +383 (0)44 377 600  Str./Rr. Eduard Lir no.1 – Arbëri – Pristina Kosovë
12h00-13h00	Banking Association	Xhanan KARAQA Arben ISLAMI  Str.Lidhja e Pejës Magjistrala Prishtinë-Pejë përballë ETC
<b>13h00-15h00</b>	<b>Lunch</b>	
15h00-18h00	<i>Workshop on online fraud and other cybercrime reporting mechanisms</i>  -initial assessment and corresponding recommendations related to systems of cybercrime reporting in Kosovo*, as well as cooperation between public agencies in terms of information sharing and cooperation on cybercrime, and some brief overview of public-private cooperation in cybercrime and electronic evidence;  -examples of practices for cybercrime reporting from various jurisdictions.	New Administration Building KP, first floor office 18  "Luan Haradinaj" Str, no. 117

#### **Council of Europe representative**

Mariana CHICU – Project Manager, Cybercrime Programme Office of the Council of Europe (C-PROC).

#### **Council of Europe experts**

Hein DRIES-ZIEKENHEINER  
Nigel JONES

#### **Interpreters**

Hysni RECICA  
Florian AGALLI