

Legal Issues:

In prosecuting cyber crime

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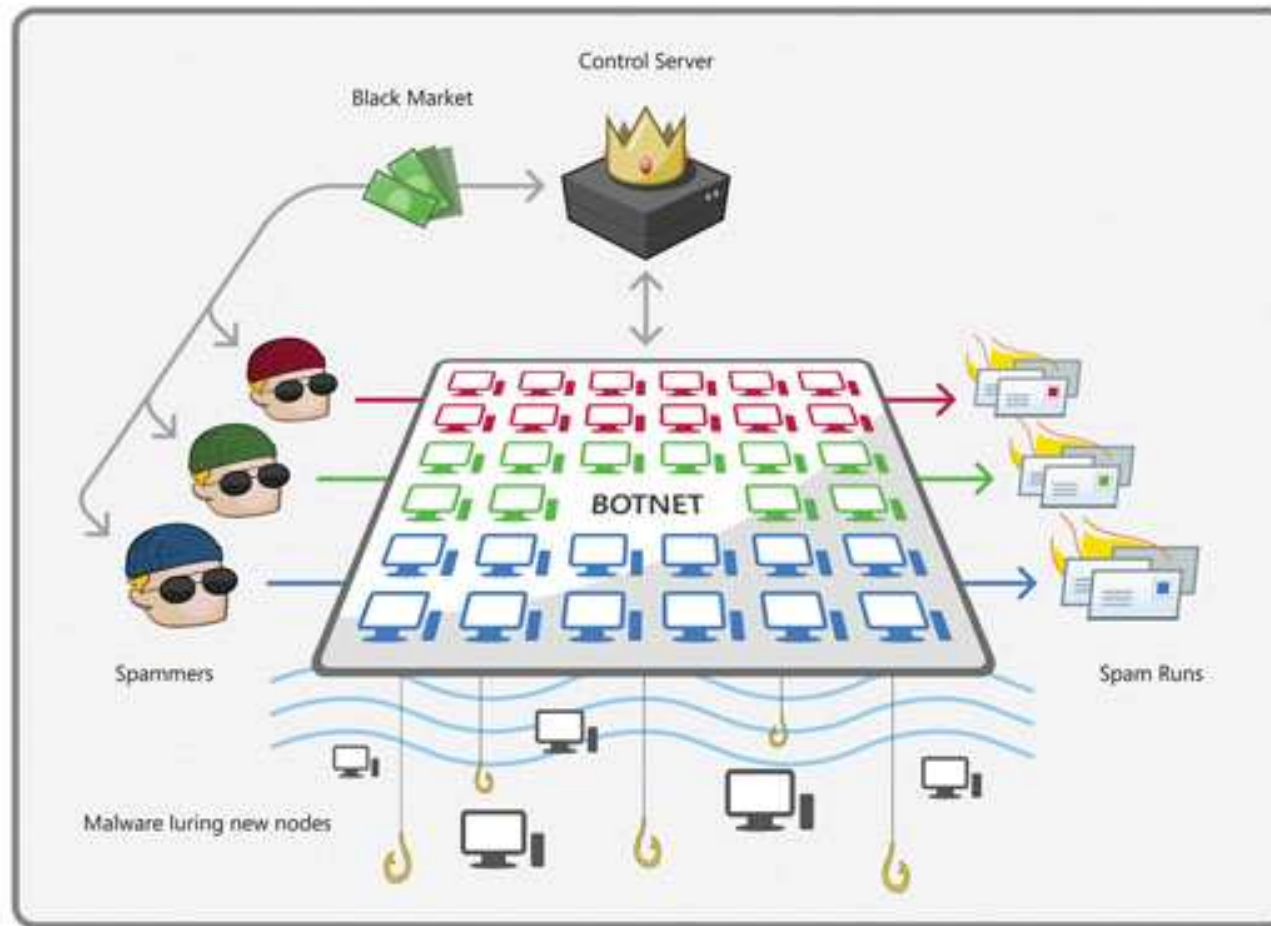
Microsoft Digital Crimes Unit

A worldwide team of lawyers, investigators, technical analysts and other specialists whose mission is **to make the Internet safer and more secure** through strong enforcement, global partnerships, policy and technology solutions that help:

- Promote a secure Internet
- Defend against fraud and other threats to online safety
- Protect children from technology-facilitated crimes
- Champion a healthy Internet marketplace for advertisers and businesses



Going after the criminals' own infrastructure: "Botnets"



www.microsoft.com/macro/twc/operationib19



How "Bot-herders" Spam the World

Step one: Infect Computers



The Bot-Herder

Contents:
Malware, Fraud,
Unsolicited Ads,
Various Scams...



Computer with up-to-date antivirus:
Protected



No up-to-date antivirus:
Infected, enlisted into botnet

Step Two: Run Botnet Attacks



Botnet army under
remote control



Millions of malware & spam
messages sent to the world

HUGE PILL DISCOUNT!!



...and to you!



Clean Malware off Your Computer:
<http://support.microsoft.com/botnets>



Case Study: Project MARS

Project MARS (Microsoft Active Response for Security) is a joint effort between Microsoft's Digital Crimes Unit, Microsoft Malware Protection Center and the Trustworthy Computing team to proactively combat botnets and help undo the damage they cause



- Operation b49: The Waledac botnet takedown - *February 2010*
- Operation b107: The Rustock botnet takedown - *March 2011*

Trustworthy
Computing



Malware Protection Center
Threat Research and Response



Operation b49: Waledac takedown



Operation b49: Waledac takedown

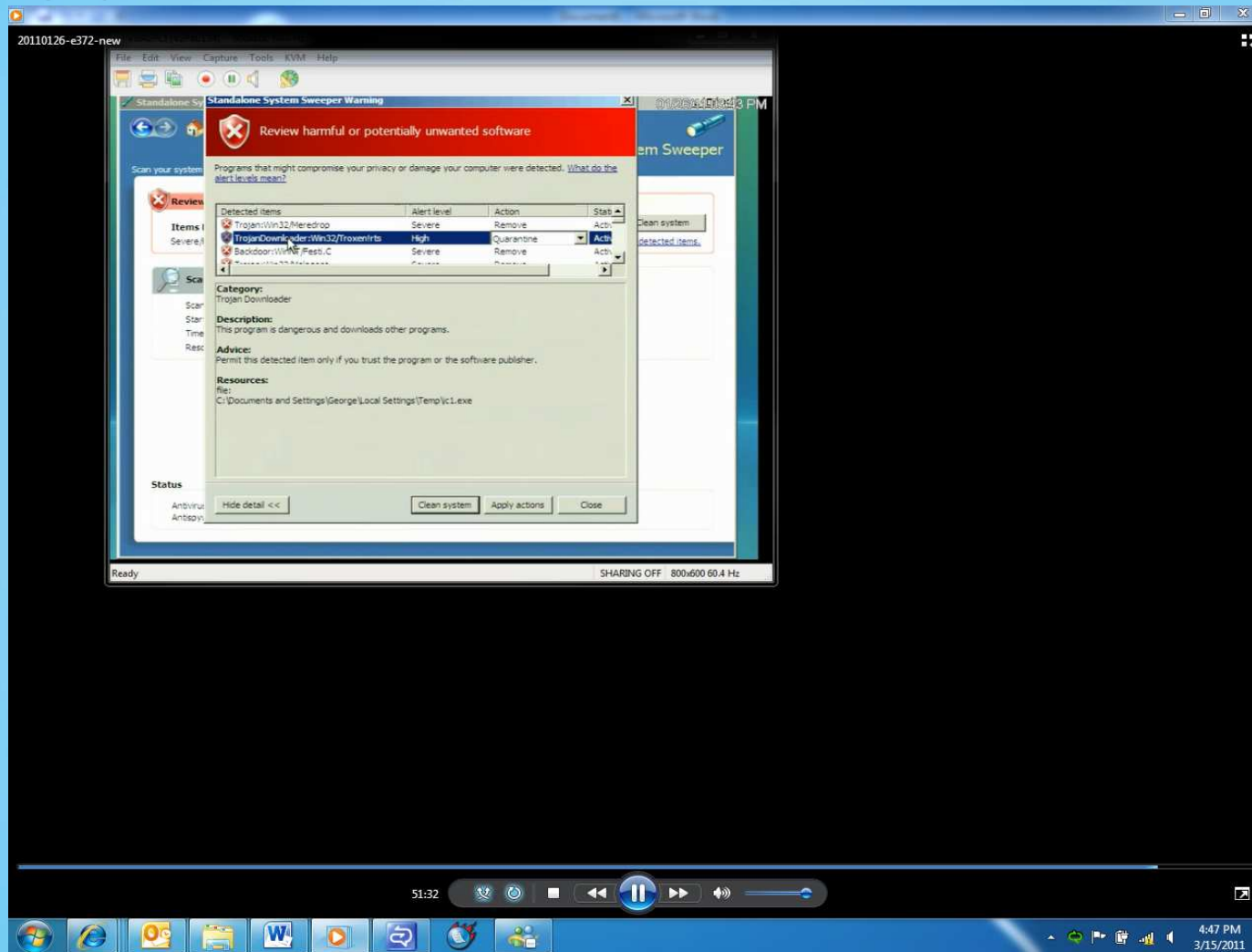
- In February 2010, Microsoft got a court order to sever 277 domains believed to be part of the Waledac botnet
- Operation b49 effectively severed ~70,000-90,000 computers from the botnet
- In October 2010, the court permanently awarded the 277 domains to Microsoft so they are never used for cybercrime again
- Due to cleanup efforts with ISPs/CERTs worldwide and natural decay of the inactive botnet, we estimate there are ~22,000 remaining infected IPs (as of March 2011)



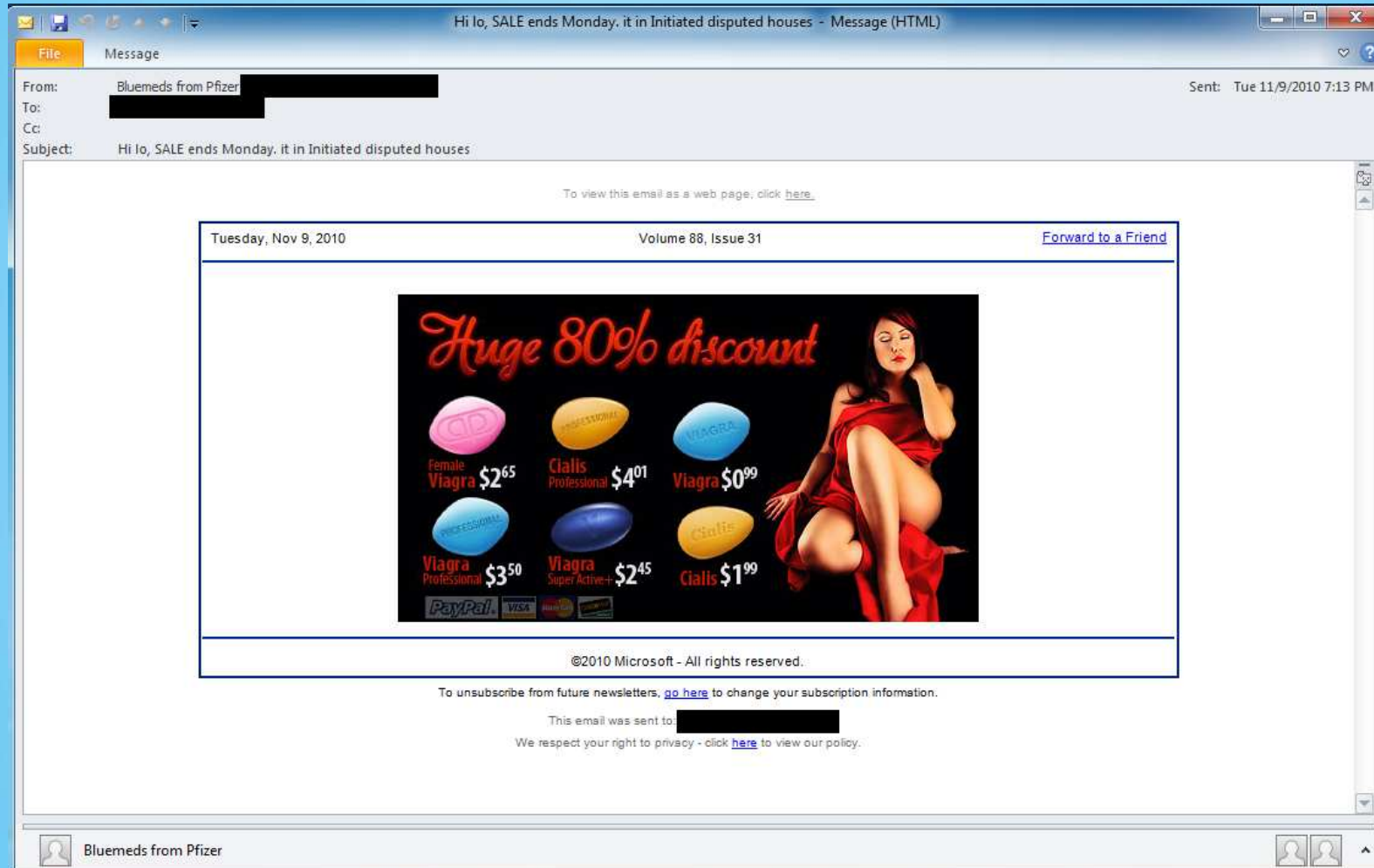
Operation b107: Rustock takedown



Operation b107: Rustock takedown



Operation b107: Rustock takedown



Operation b107: Rustock takedown

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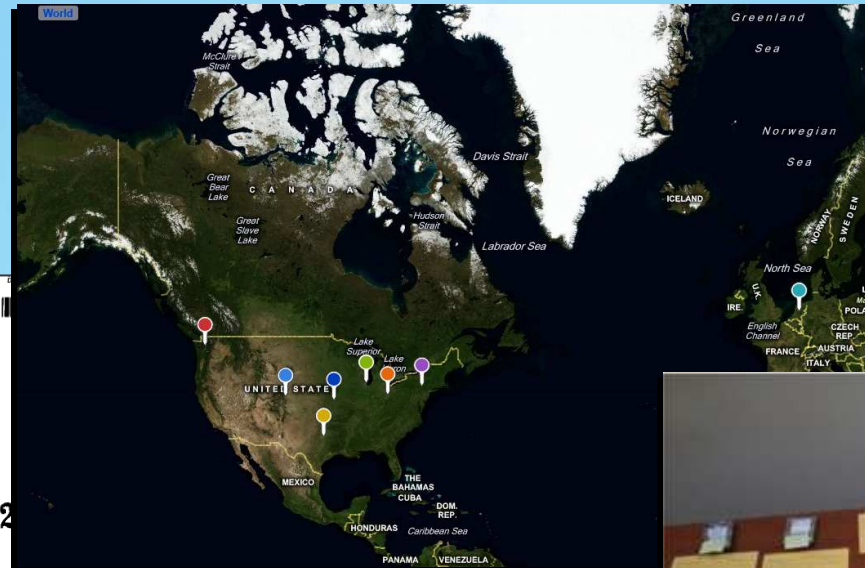
11-CV-00222-BOND

UNITED STATES DISTRICT COURT
WESTERN DISTRICT OF WASHINGTON
AT SEATTLE

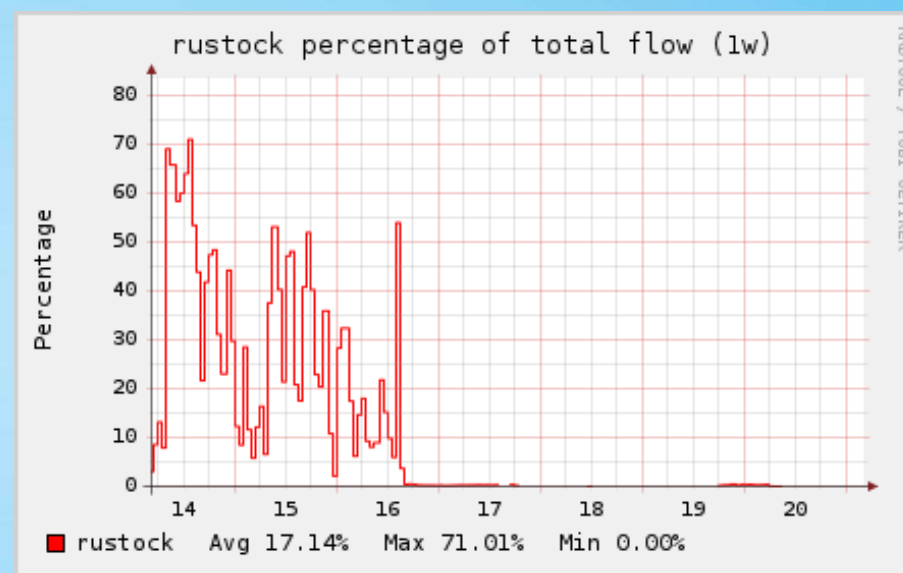
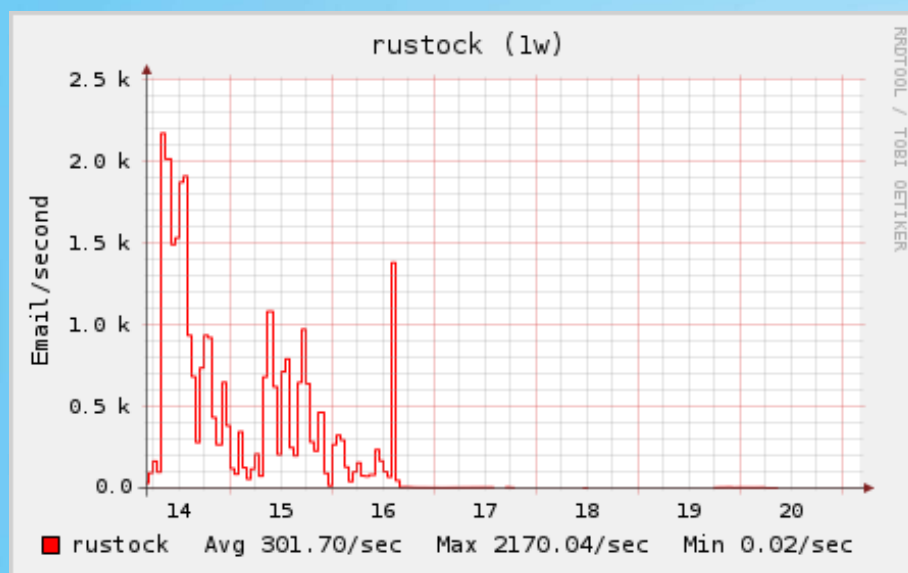
MICROSOFT CORPORATION,
Plaintiff,
v.
JOHN DOES 1-11 CONTROLLING A
COMPUTER BOTNET THEREBY
INJURING MICROSOFT AND ITS
CUSTOMERS,
Defendants.

Case No. **C11-02**
COMPLAINT
****FILED UNDER SEAL****

Plaintiff MICROSOFT CORP. ("Microsoft") hereby complains and alleges that JOHN DOES 1-11 ("Defendants") are controlling an illegal, notorious, and world-wide computer network known as the "Rustock botnet," made up of end-user computers connected to the Internet, which Defendants have infected with malicious software, and which Defendants consequently can and do direct and control for nefarious and illegal purposes through servers connected to the Internet.



Operation b107: Impact on Spam



<http://cbl.abuseat.org/rustock.html>

MICROSOFT
DCU



Legal Issues

- **Cross jurisdictional crime**
victims, perpetrators, resources in different places
- **Technical subject matter requiring training**
- **Public right of action**
- **Balancing freedom and security through the protection of personal information**
 - Person identifying information
 - Secrecy of correspondence
 - Data ownership and sovereignty

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