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Child Safeguarding in Sport

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Title of the practice	Deal With A Concern
Country	United Kingdom
Organisation(s) responsible	NSPCC -Child Protection in Sport Unit (CPSU)
Main topic addressed	Case management tool
Type of resource/practice	Support systems and case management
Target group(s)	Coaches, sport leaders, organisations, and Child Safeguarding Officers.
Timing	Self – learning resource with templates for organisations and individuals to adapt.
Language	English
Brief description of the practice	<p>Our case management tool looks at each element of an effective case management process to help organisations with their own process.</p> <p>These elements include:</p> <ul style="list-style-type: none">• Introduction• Reporting concerns• Case management groups• Referral to statutory agencies• Investigation and risk assessment• Decision-making• Outcomes• Appeals
Context and objectives	<p>This tool looks at each element of an effective case management process.</p> <p>There are a range of actions sport organisations can do to reduce the likelihood of safeguarding concerns occurring. This includes having clear policies, enforcing codes of conduct and ensuring all staff and volunteers have completed appropriate safeguarding training.</p> <p>The objective of this resource is to simplify and create a step-by-step process for sport organisations as they deal with cases.</p>
Steps/activities of the practice	You can work through the information from start to finish or simply select the areas you want to know more about.
Resources required	A printer should you to wish to have hard copies of resources.

Achievements and outcomes	<p>The CPSU also offer Case Management virtual training to Sport's National Governing Bodies over six hours covering the following topics:</p> <ol style="list-style-type: none"> 1. Consider who should be included within case management decision-making within their organisation 2. Apply threshold guidelines to their sports' referrals. 3. Feel confident in engaging in basic risk assessment of poor practice referrals. 4. Describe the options available to them in terms of sanctions and responses to the concern. 5. Plan support at club level following concerns. 6. Escalate concerns where appropriate.
Challenges and limitations	<p>The challenges and limitation are linked to the confidence levels of the individual working through the processes of a case. This is a significant part of an organisations safeguarding process and needs to be robust and thorough. Some lead officers may have little safeguarding experience and need more support to implement these procedures.</p>
Follow-up ideas and future plans	<p>Working with another safeguarding partner in the UK, Sport Resolutions, to support the NGBs with their case management will enable the CPSU to have more capacity to support the smaller and less experienced organisations with their case management.</p> <p>As a team we regularly review and add to the resources we provide and hope to be able to support this with case studies and examples to help people through the process.</p>
Any other comment	<p>Our revised Case Management Tool has only been live since early July 2021 but has already received a total of 1,482 page views. Pro rata that is approx. 3,600 page views per year. The new Case Management Tool had a total of 1,482 page views between 7 July and 30 November. Its precursor, the Case Management Model, had a total of 522 page views between 1 December 2020 and 6 July.</p> <p>In total over the past 12 months there has been 2,004 page views for both versions of the tool.</p> <p>The previous year (1 Dec 2019 to 30 Nov 2020), the Case Management Model had 1,438 page views. From October 2014, when it was first published, until July 2021 the Case Management Model has had 7,853 page views.</p>
Further information	<p>http://thecpsu.org.uk/help-advice/deal-with-a-concern/</p>