

National Fraud
Intelligence Bureau



ActionFraud
National Fraud & Cyber Crime Reporting Centre
0300 123 2040

Cyber Threats and Crime Reporting in the UK

Cyber Crime

Cyber *Dependent* Crime under the Computer Misuse Act 1990

Section 1: Unauthorised access to or modification of computer material (website defacement, Ransomware)

Section 2: Unauthorised access to computer to facilitate the commission of an offence (Hacking etc)

Section 3: Unauthorised acts with intent to impair, or with recklessness as to impairing the operation of a computer – DDoS etc

Fraud

Cyber *Enabled* Crime under the Fraud Act 2006



0300 123 2040

Report fraud and cyber crime.
Help, support and advice.



**Report 24/7 &
Web Chat**

www.actionfraud.police.uk
Secure online reporting.
News and Alerts.
Advice on avoiding
the latest scams.



24/7 Live cyber

Specialist line for business, charities or organisations
suffering live cyber attacks

Online Reporting

REPORT FRAUD CALL US 0300 123 2040 CYMRAEG ENGLISH [LOGIN](#)

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REPORTING TYPES OF FRAUD PREVENTION NEWSROOM ABOUT US

Start reporting
Please select the option that best describes you:

I am

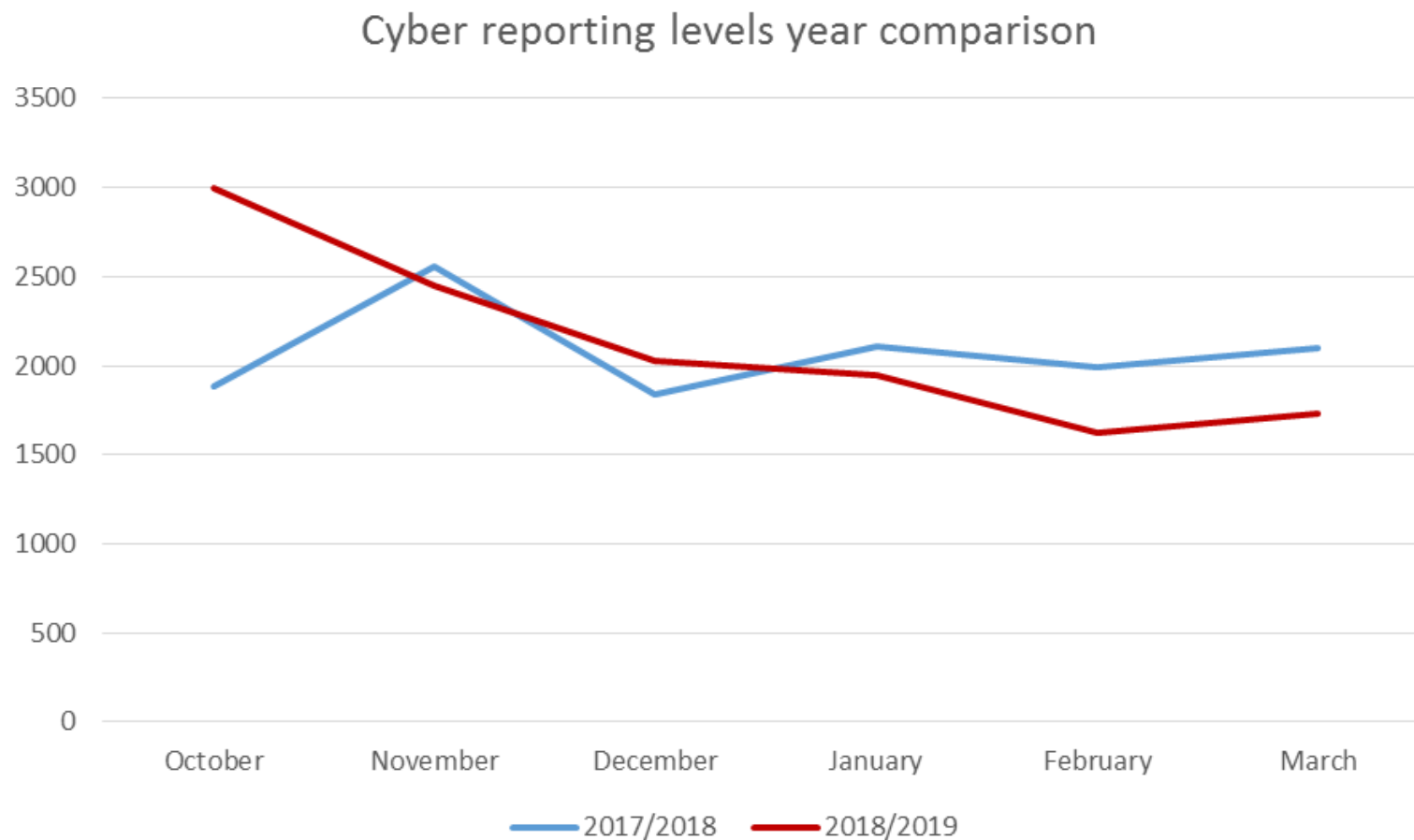
A VICTIM	→
REPORTING FOR A VICTIM	→
A BUSINESS	→
A WITNESS	→

24/7 LIVE CYBER REPORTING FOR BUSINESSES

[LEARN MORE](#)

<https://www.actionfraud.police.uk/>

6 Month Reporting Levels

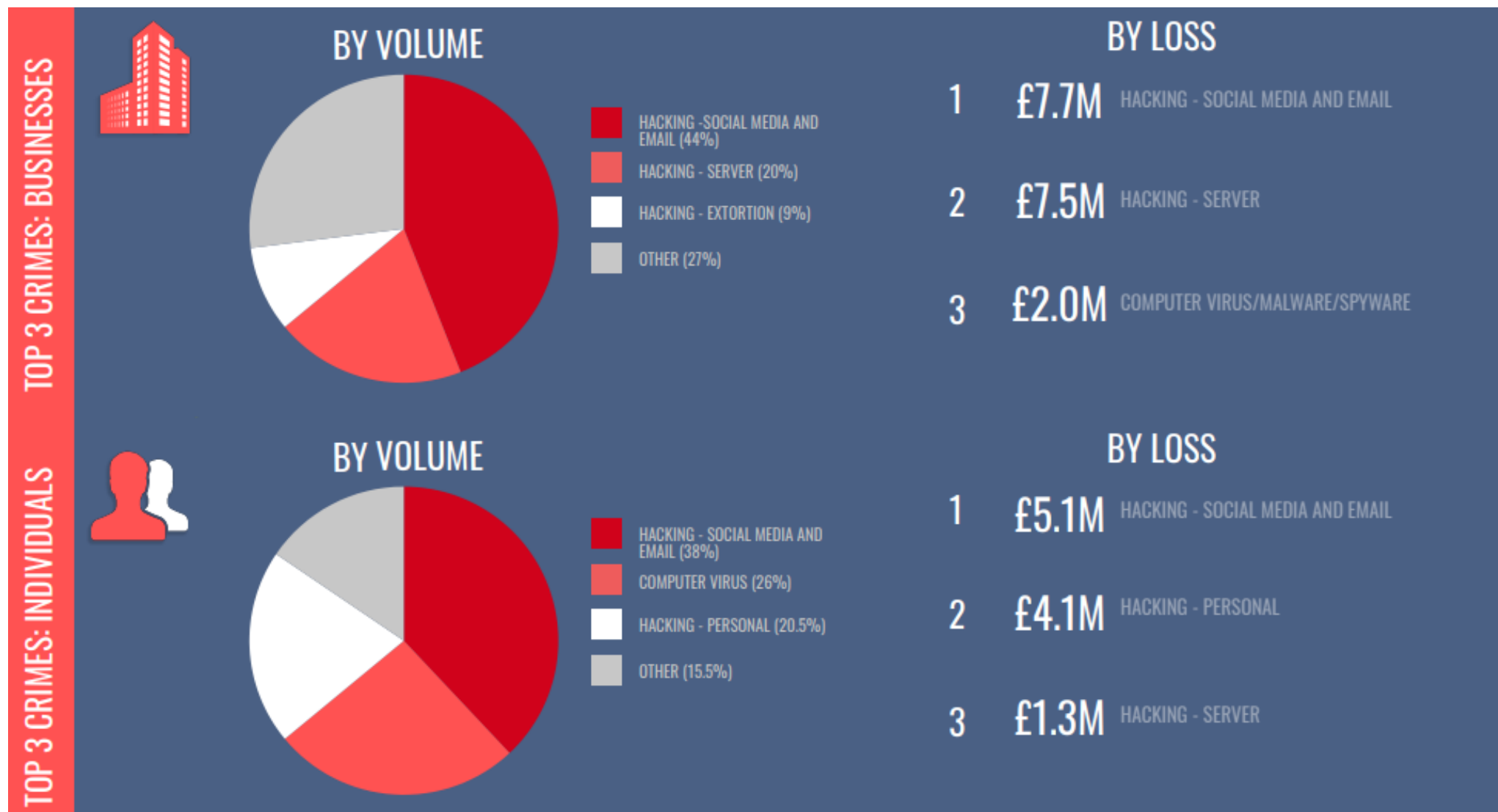


October 2017 – March 2018: 12,472

October 2019 – March 2019: 12,779

Overall, 16% reporting from business and
82% from individuals

Overview in Trends and Threats



Key Threats Facing the UK

- Ransomware

So far in 2018, Dharma/Crysis has been the most regularly reported strain (out of the hundreds of known strains)

2017 saw multiple high profile ransomware attacks hit the media including Wannacry, NotPetya (not strictly speaking ransomware) and Bad Rabbit

- Financial Trojans

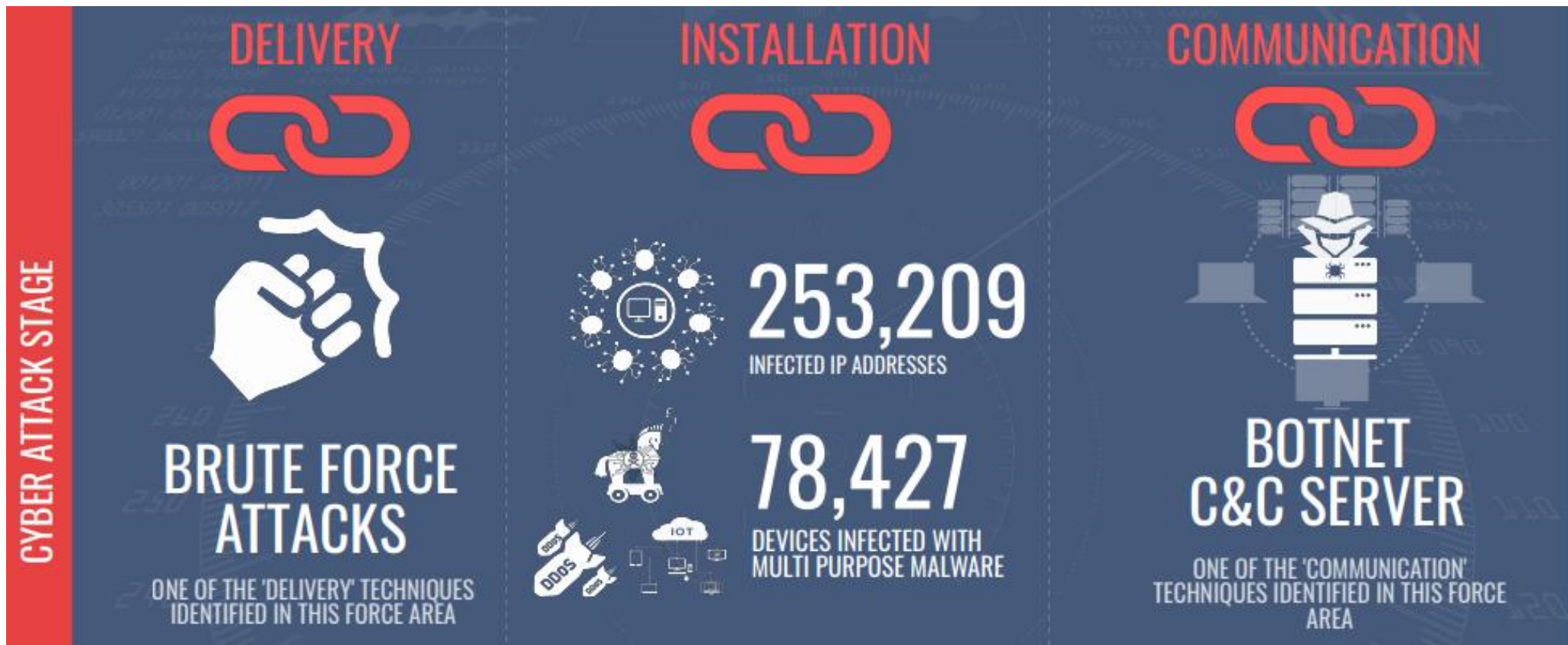
- DDoS Attacks

Some decrease in volume of reports but increase on severity of attacks. Financial organisations and government are seen as ripe targets by those primarily seeking to cause reputational damage.

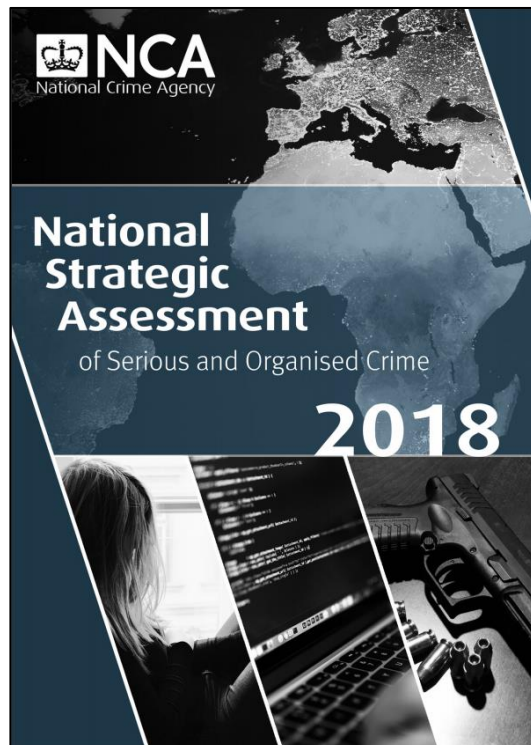
DDoS services are being offered for hire on the dark web

- Data Breaches

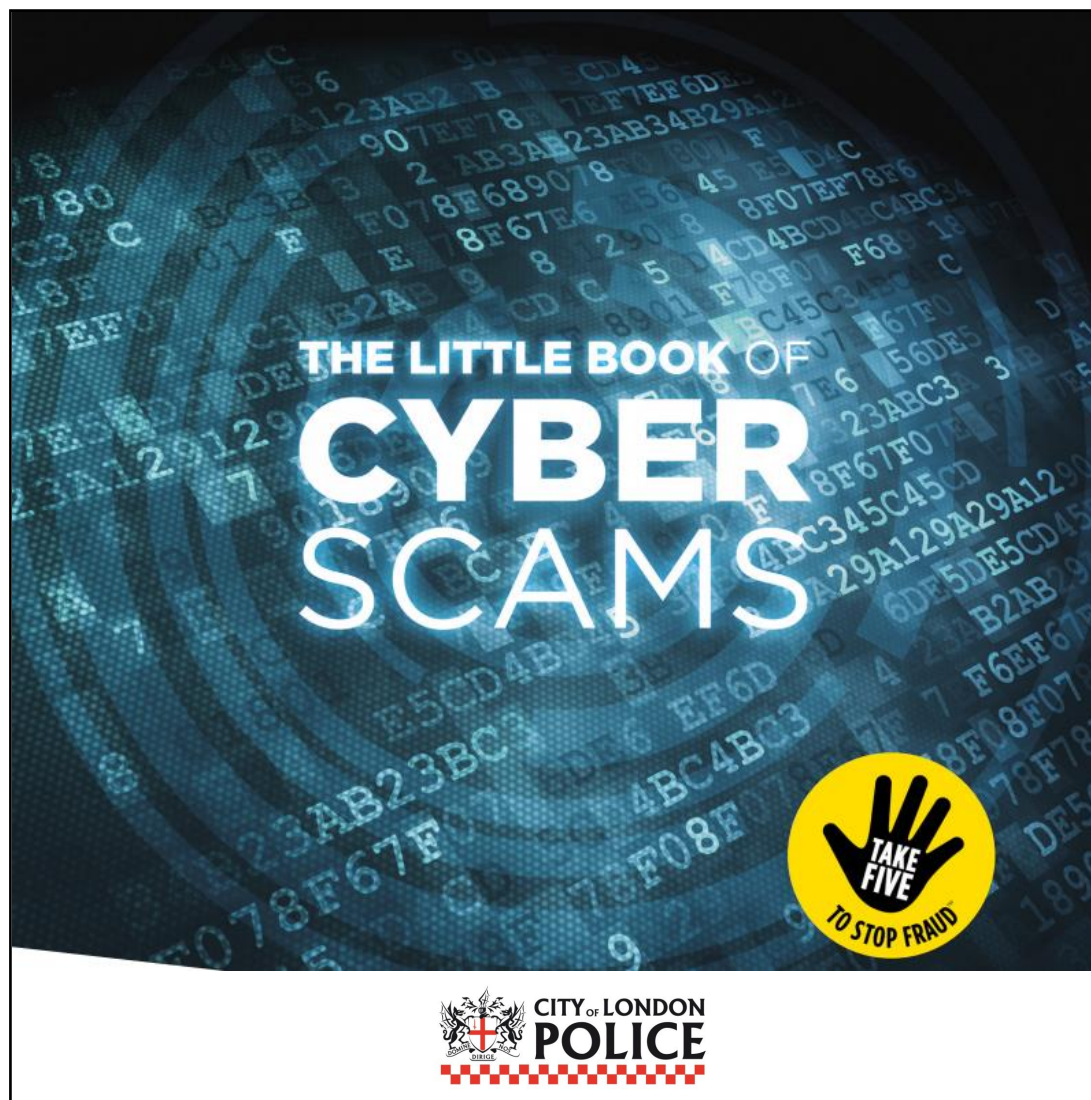
Overview in Trends and Threats



National Threat Assessments



Public Awareness and Protection



Reproduced by kind permission of The Metropolitan Police Service's FALCON (Fraud and Linked Crime Online) team.



PROTECTION FROM DDoS ATTACKS

Know the signs of an active attack

Identifying that a DDoS attack is occurring allows for mitigation to be implemented at the earliest opportunity. The following symptoms could indicate a DDoS attack on your network:

- ① Unusually slow network performance (opening files or accessing websites)
- ① Unavailability of a particular website
- ① Inability to access any website
- ① A dramatic increase in the number of spam emails received

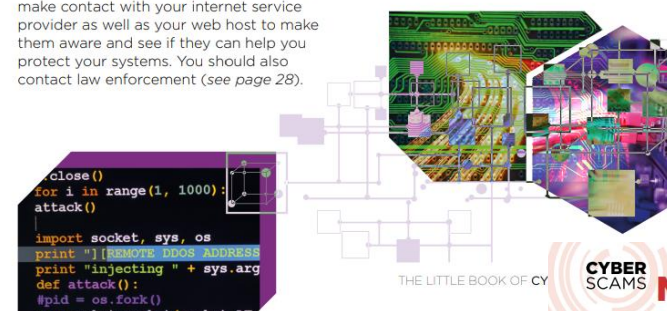
If an active attack is occurring you should make contact with your internet service provider as well as your web host to make them aware and see if they can help you protect your systems. You should also contact law enforcement (see page 28).

Invest in DDoS mitigation

There are numerous different DDoS mitigation applications available from various suppliers. These work by analysing data traffic and identifying rogue traffic which is then not allowed to reach the victim server.

DDoS extortion

If you are the victim of a DDoS extortion do not pay any demands. Retain any emails sent by the cyber criminal and report the incident directly to law enforcement (see page 28).



CYBER SCAMS MALWARE

The term malware refers to malicious software. This is software that is designed to gain unauthorised access to computers or other connected devices, disrupt their normal operation or gather information from them.

Malware can infect a computer or network from a number of sources including:

- ① Contaminated email attachments.
- ① Infected websites, whether visiting directly or via links shown on emails or social media posts.
- ① From corrupt files stored on external devices such as laptops, mobile telephones or USB sticks, that are attached to the network.

Common types of malware

Spyware

Spyware is designed to steal information about your activity on a computer or other device. Spyware can perform a number of functions including recording screen shots or logging keystrokes. This enables the criminal to obtain personal information that has been input in to a computer that they can then use themselves, such as internet banking passwords. Remote Access Trojans (RATs) are a type of spyware which allows a cyber criminal to remotely connect to infected devices and control them as if they were the authorised user.



MALWARE CAN INFECT A COMPUTER OR NETWORK FROM A NUMBER OF SOURCES

Fake NatWest GDPR emails

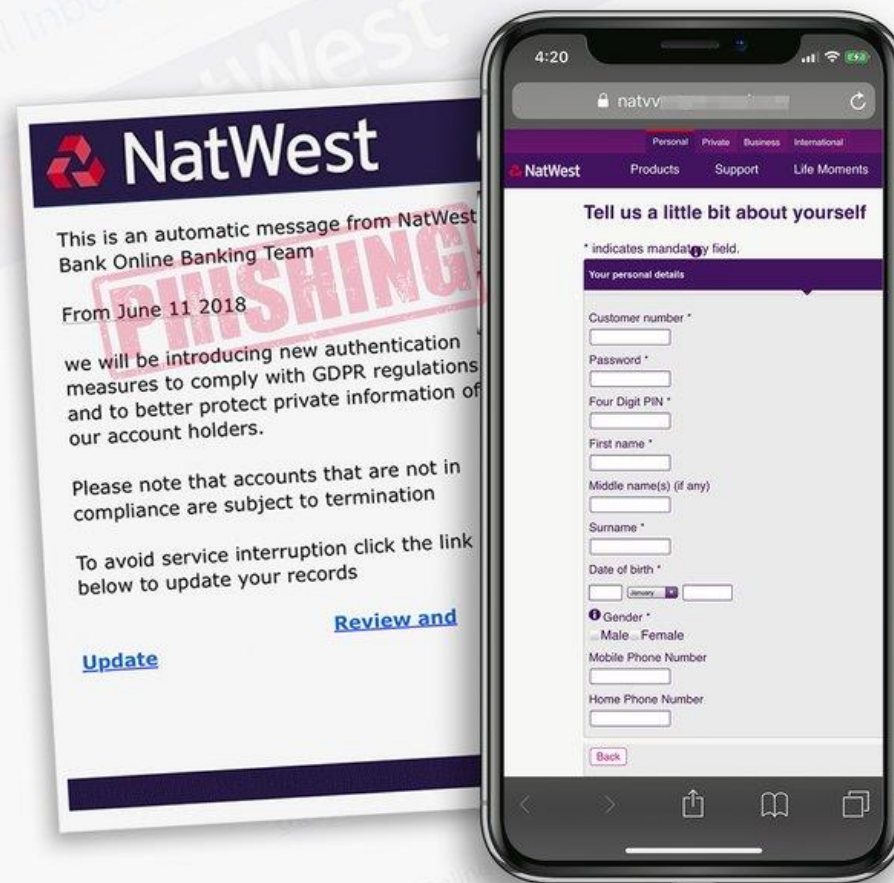
This fake email purports to be from NatWest and claims that your account will be “terminated” if you don’t update your records. The “Review and Update” link in the email leads to a phishing website designed to steal personal and financial information.

Don’t be tricked into giving a fraudster access to your personal or financial details. Never automatically click on a link or attachment in an unexpected email or text.

If you have been a victim of fraud or cyber crime, please report it to Action Fraud at actionfraud.police.uk



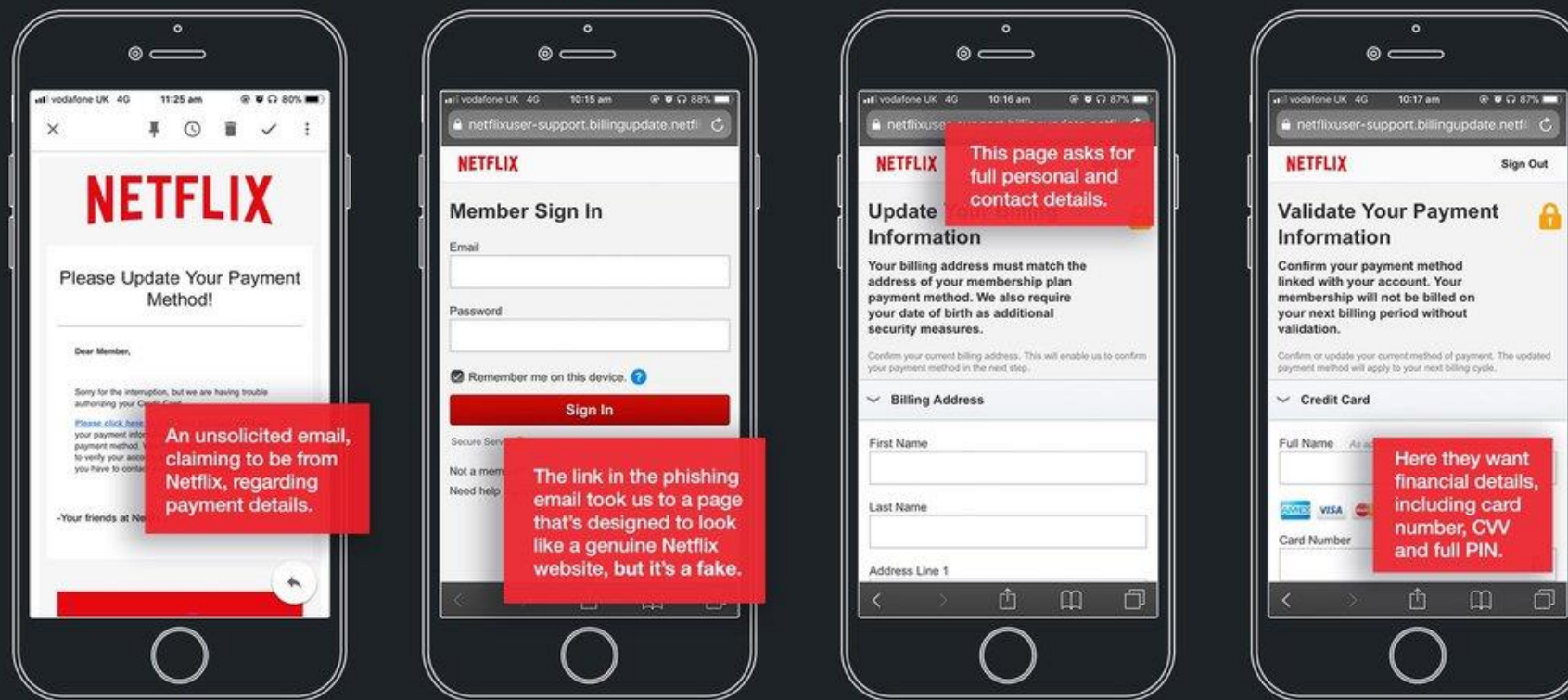
[@cyberprotectuk](https://twitter.com/cyberprotectuk)



Phishing

This is how it works...

Never click on the links or attachments within any unsolicited emails or text messages.



Don't pay the ransom

Access to your files may not be restored

Remember that you're dealing with criminals. You could end up in a situation where you've paid the ransom but access to your files hasn't been restored.

You may be targeted again

Paying a ransom only highlights that you're vulnerable to ransomware attacks. It's possible for criminals to leave a "backdoor" installed on your device which can later be used to re-infect it.

You're funding organised criminals

By paying the ransom, you're putting money into the hands of criminals who will use it to commit further crimes. As long as ransomware remains lucrative, criminals will continue using it.

STEP UP YOUR CYBER SECURITY GAME

HERE'S HOW...

● Lock down your email account.

Cyber criminals can use your email to access many of your personal accounts and find out sensitive personal information, such as your bank details or home address. Protect your email account with a strong, separate password and 2FA.

For more information about
how to stay safe online, visit
cyberaware.gov.uk



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Thank you

Questions?