

Webinar

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Impact of COVID-19 on Financial Crimes

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INTERPOL



Impact of COVID-19 on Financial Crimes



INTERPOL Financial Crimes Unit



Crime typologies emerging from COVID-19



Looking ahead



Recommendations for law enforcement

A GLOBAL STRUCTURE



INTERPOL

Financial Crimes Unit (FCU)



- Based in Lyon, Bangkok & Singapore



- Sends alert on latest crimes and crime trends

- Bridge multiple jurisdictions to combat transnational financial crimes 24/7



Alert new crimes – warns of fraud linked to COVID-19



<https://www.interpol.int/News-and-Events/News/2020/Unmasked-International-COVID-19-fraud-exposed>



Home » News and Events » News » 2020 » INTERPOL warns of financial fraud linked to COVID-19

Criminals taking advantage of coronavirus anxiety to defraud victims online

LYON, France – INTERPOL is encouraging the public to exercise caution when buying medical supplies online during the current health crisis, with criminals capitalizing on the situation to run a range of financial scams. With surgical masks and other medical supplies in high demand yet difficult to find in retail stores as a result of the COVID-19 pandemic, take shops, websites, social media accounts and email addresses claiming to sell these items have sprung up online.

But instead of receiving the promised masks and supplies, unsuspecting victims have seen their money disappear into the hands of the criminals involved.

This is one of several types of financial fraud schemes connected to the ongoing global health crisis which have been reported to INTERPOL by authorities in its member countries.

— COVID-19 fraud schemes

Scams linked to the virus include:

- Telephone fraud – criminals call victims pretending to be clinic or hospital officials, who claim that a relative of the victim has fallen sick with the virus and request payments for medical treatment;
- Phishing – emails claiming to be from national or global health authorities, with the aim of tricking victims to provide personal credentials or payment details, or to open an attachment containing malware.

In many cases, the fraudsters impersonate legitimate companies, using similar names, websites and email addresses in their attempt to trick unsuspecting members of the public, even reaching out proactively via emails and messages on social media platforms.

"Criminals are exploiting the fear and uncertainty created by COVID-19 to prey on innocent citizens who are only looking to protect their health and that of their loved ones," said INTERPOL Secretary General Jürgen Stock.

"Anyone who is thinking of buying medical supplies online should take a moment and verify that you are in fact dealing with a legitimate, reputable company, otherwise your money could be lost to unscrupulous criminals," concluded the INTERPOL Chief.

— Blocking and recovering fraudulent payments

Monetary losses reported to INTERPOL have been as high as hundreds of thousands of dollars in a single case, and these crimes are crossing international borders.

INTERPOL's Financial Crimes Unit is receiving information from member countries on a near-daily basis regarding fraud cases and requests to assist with stopping fraudulent payments. Targeted victims have primarily been located in Asia, but the criminals have used bank accounts located in other regions such as Europe, to appear as legitimate accounts linked to the company which is being impersonated.

In one case, a victim in Asia made payments to several bank accounts unknowingly controlled by criminals in multiple European countries. With INTERPOL's assistance, national authorities were able to block some of the payments, but others were quickly transferred by the criminals to second and even third bank accounts before they could be traced and blocked.

To date, INTERPOL has assisted with some 30 COVID-19 related fraud scam cases with links to Asia and Europe, leading to the blocking of 18 bank accounts and freezing of more than USD 730,000 in suspected fraudulent transactions.



Crime typologies emerging from COVID-19

Modi Operandi reported from member countries during the pandemic era



1. Advanced payment fraud
2. Donation fraud
3. Telephone fraud / Phishing
4. Vaccine & Testing kit fraud
5. Business Email Compromise (BEC) fraud

Crime typologies emerging from COVID-19

1. Advanced Payment Fraud



"I have surgical masks, do you want to buy?"



Recommendations



Be vigilant.
Be skeptical.
Be safe.

www.interpol.int vs www.interp0l.int

me@interpol.int vs me@1nterpol.int

Domain age

Poor grammar

Video call & check product

Crime typologies emerging from COVID-19

2. Donation Fraud



“Please show your generosity”

“Help this organization to save COVID-19 patients”

“Let’s send masks to front-line helpers who need the most”

“Cryptocurrency payment available”

Recommendations



Be vigilant.
Be skeptical.
Be safe.

www.interpol.int vs www.interp0l.int

Where you've donated before, in the same way you did.

Put web address into the address bar. Do not click on shortcut links.

Crime typologies emerging from COVID-19

3. Telephone fraud / Phishing



Department of Health officer: “I require your details to conduct contact tracing”



Dr X: “Please pay the costs of the medical treatment for your relative/grandchild”



Case Study

TELEPHONE FRAUD



Calls from 'hospital officials'

Requests for payment to help relatives

COVID-19 FRAUD ALERT

PHISHING



Emails from national or global health authorities

Requests for personal information

Payment requests

Attachments or links which contain malware

Recommendations



Be vigilant.
Be skeptical.
Be safe.

Never divulge personal details to anyone

Always reverify with the authorities using another mode of communication

Take note that phone numbers & email addresses can be spoofed

Crime typologies emerging from COVID-19

4. Vaccine & Testing Kit Fraud



“We are exporting testing kits for COVID-19.”

“We have finally invented the vaccine for COVID-19!”

Case study



Recommendations



Be vigilant.
Be skeptical.
Be safe.

Vaccines are not available for now

Buy products from reputable companies or those endorsed by the authorities

Be wary of fake brands and investment fraud

Crime typologies emerging from COVID-19

5. Business Email Compromise (BEC)



“Due to the pandemic, transactions have to be made to a new account from now on”

"Product related to COVID-19 is in demand all over the world. Act quickly!"



INTERPOL

THE ANATOMY OF BUSINESS EMAIL COMPROMISE

3 TOXIC INGREDIENTS



=

Millions in illegal profits

Hacking
An email account is compromised through malware, employee intrusion, etc.

Social engineering fraud
The victim is manipulated into providing information or funds.

Money laundering
Multiple transfers are made involving foreign banks/institutions

#BECareful

Recommendations

BUSINESS EMAIL COMPROMISE

RED FLAGS

SIGNS A PAYMENT REQUEST
COULD BE A SCAM:

REQUEST COMES
FROM A SLIGHTLY
DIFFERENT EMAIL
ADDRESS THAN
USUAL

POOR
SPELLING OR
GRAMMAR

SENSE OF
URGENCY
TO MAKE AN
IMMEDIATE
PAYMENT

MARKED
"SECRET" OR
"CONFIDENTIAL"

UNEXPECTED
CHANGE TO BANK
ACCOUNT DETAILS

#BECareful

Recommendations

I'VE BEEN SCAMMED! WHAT SHOULD I DO?

BEC FRAUD IS A CRIME – ACT ACCORDINGLY

#BECareful

Report the incident
as soon as possible
to your
local police



Gather all
documentation
regarding the
payment (emails,
invoices, etc.)



Immediately
alert your bank
to the fraudulent
transaction



INTERPOL

Looking Ahead



INTERPOL NOTICES



RED NOTICE
WANTED PERSONS



GREEN NOTICE
WARNINGS AND INTELLIGENCE



YELLOW NOTICE
MISSING PERSONS



ORANGE NOTICE
IMMINENT THREAT



BLUE NOTICE
ADDITIONAL INFORMATION



PURPLE NOTICE
MODUS OPERANDI

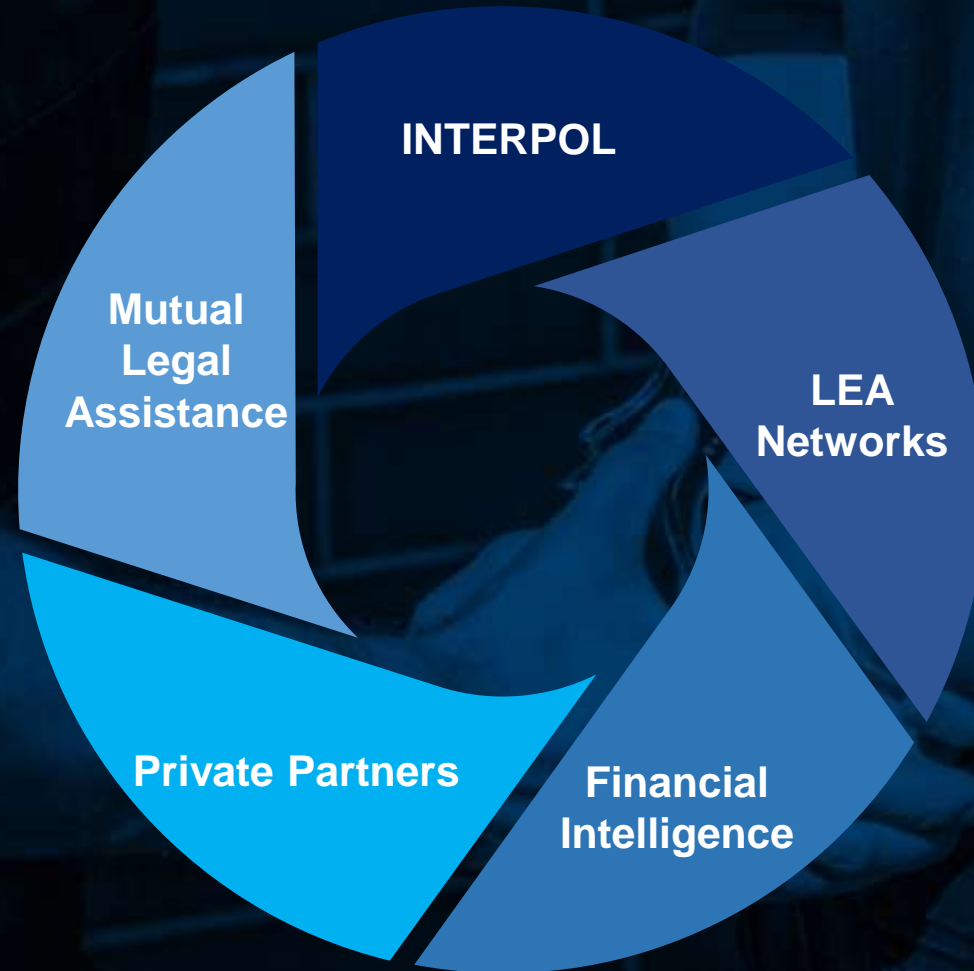


BLACK NOTICE
UNIDENTIFIED BODIES



**INTERPOL-UN SECURITY
COUNCIL SPECIAL NOTICE:**
GROUPS AND INDIVIDUALS SUBJECT TO
UNSC SANCTIONS

Continuous Efforts for International Cooperation



POLICE

The graphic features the INTERPOL logo at the top center, with the word "INTERPOL" written below it. In the center is a laptop displaying a red octagonal sign that reads "COVID-19 FRAUD ALERT". Surrounding the laptop are several circular icons: an envelope with an @ symbol, a smartphone with a red exclamation mark, a credit card with an @ symbol, a stethoscope, a yellow glove, a green surgical mask, a clipboard with a red cross, and a smartphone with a red exclamation mark. The background is a red field with concentric circles.

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