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2019 Meeting of the 24/7 Network of Contact Points of the Budapest Convention on Cybercrime

The Hague, Netherlands, 8 October 2019

organised by the Secretariat of the Cybercrime Convention Committee with the support
of Cybercrime@Octopus, GLACY+, iPROCEEDS, CyberEast and CyberSouth projects

Outline

BACKGROUND

The Budapest Convention on Cybercrime provides for a network of 24/7 contact points for expedited international cooperation on cybercrime and electronic evidence among the Parties.

Hence, according to Article 35 each Party shall designate a point of contact available on a twenty-four-hour, seven day-a-week basis, in order to ensure the provision of immediate assistance for the purpose of investigations or proceedings concerning criminal offences related to computer systems and data, or for the collection of evidence in electronic form of a criminal offence. In practice, most 24/7 contact points are attached to specialized police or prosecution services for cybercrime.

In order to encourage Parties to use this tool to the maximum extent and to facilitate smooth cooperation between countries, Council of Europe is regularly sharing an updated Directory with contact details of all 24/7 contact points established by Parties to the Budapest Convention.

At a meeting held in September 2017, 55 participants representing current and future 24/7 points of contact met to share good practices and strengthen cooperation. Participants agreed that such meetings should be conducted on regularly basis and at least once per year.

The second meeting, held in July 2018, underline the relevance of the role of 24/7 contact points for expedited international cooperation between Parties to the Budapest Convention but that it needed to be developed further as an active channel of cooperation, especially in view of its expanding membership.

Strengthening 24/7 contact points is also a priority of capacity building programmes on cybercrime implemented by the Council of Europe through its Cybercrime Programme Office in Bucharest (C-PROC). Therefore, the meeting of the Network in 2019 will be supported by these projects.

EXPECTED OUTCOME

The 2019 workshop is expected to further reinforce the functioning of the 24/7 network of contact points under the Budapest Convention as follows:

- 24/7 contact points should be able to make better use of the Network as a channel for international cooperation on cybercrime and electronic evidence;
- Criminal justice authorities of States that have been invited to accede to the Budapest Convention (Observer States) will have been introduced to the role and functioning of the 24/7 Network in view of having functional 24/7 contact points in place by the time of accession;
- Participants will have a better understanding of the process of expedited preservation of data and practical aspects of cooperation with service providers for that purpose.

PARTICIPANTS

- Representatives of the 24/7 contact points of all Parties to the Budapest Convention;
- Representatives of criminal justice authorities of Observer States to the Budapest Convention intending to set up contact points;
- C-PROC management and staff;
- INTERPOL and EUROPOL representatives (TBC).

Working language: English

CONTACT

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PROGRAMME OUTLINE

8 October 2019	
8h30	Registration
9h00	Opening session
9h15	<p>Introductory panel: Developments since the 2018 meeting</p> <ul style="list-style-type: none"> • Review of the conclusions from the previous meeting • Directory of 24/7 contact points • Templates for data requests • Secondary 24/7 contact point • Progress made and follow-up given by participants
10h45	<i>Coffee break</i>
11h00	<p>Best practices used by the 24/7 contact points</p> <ul style="list-style-type: none"> • Countries are invited to share recent examples where the Network facilitated the cooperation and sharing of data/evidence and how the Budapest Convention was used as an operational treaty
12h30	<i>Lunch break</i>
14h00	<p>International cooperation challenges faced by the Network</p> <ul style="list-style-type: none"> • Expedited preservation requests of stored computer data (data retention vs preservation of data, subscriber vs traffic data) • Cooperation with local service providers • Cooperation with multi-national service providers • Facilitating MLA requests • Instruments for international cooperation (Europol) • Cooperation with the 24/7 Network of Interpol • Cooperation with G7 Network
15h45	<i>Coffee break</i>
16h00	<p>How to increase the efficiency of the Network</p> <ul style="list-style-type: none"> • Responsibilities and availability of the 24/7 contact points • Proactivity of the Network (feedback/reminders for assistance requests) • Promotion of the Network and secure communication channel • Resources and training needs for the staff
17h30	Summary and the way forward