



European Cyberjustice Network (ECN)

Seminar 4/2023

Bridging the digital divide – measures ensuring access to digital judicial services implemented in Spain and Italy

**Access to justice:
territorial proximity and the digital gap**

Simone Ginzburg, CEPEJ Expert for cyberjustice

simone.ginzburg@yahoo.com

Occasion:

Spanish ambitious reform effort:
draft laws on
Digital,
Organisational and
Procedural
Efficiency



***“PROMOTING CYBERJUSTICE IN SPAIN THROUGH CHANGE
MANAGEMENT”***



CO-OPERATION PROJECT

BETWEEN THE MINISTRY OF JUSTICE OF THE KINGDOM OF SPAIN AND THE EUROPEAN COMMISSION FOR THE EFFICIENCY
OF JUSTICE (CEPEJ) FUNDED BY THE DIRECTORATE GENERAL FOR STRUCTURAL REFORM SUPPORT OF THE EUROPEAN
COMMISSION



JUDICIAL ORGANISATION IN A DIGITAL CONTEXT
prerequisites for and consequences of
the digital transformation of justice

«Study» as opportunity to learn,
think and discuss



- Which measures can be put in place to avoid the widening of the digital gap in order to guarantee an equal access to justice to all while aiming towards “digital by default” procedures? Which physical spaces can serve this purpose and how are they organised?

Physical spaces

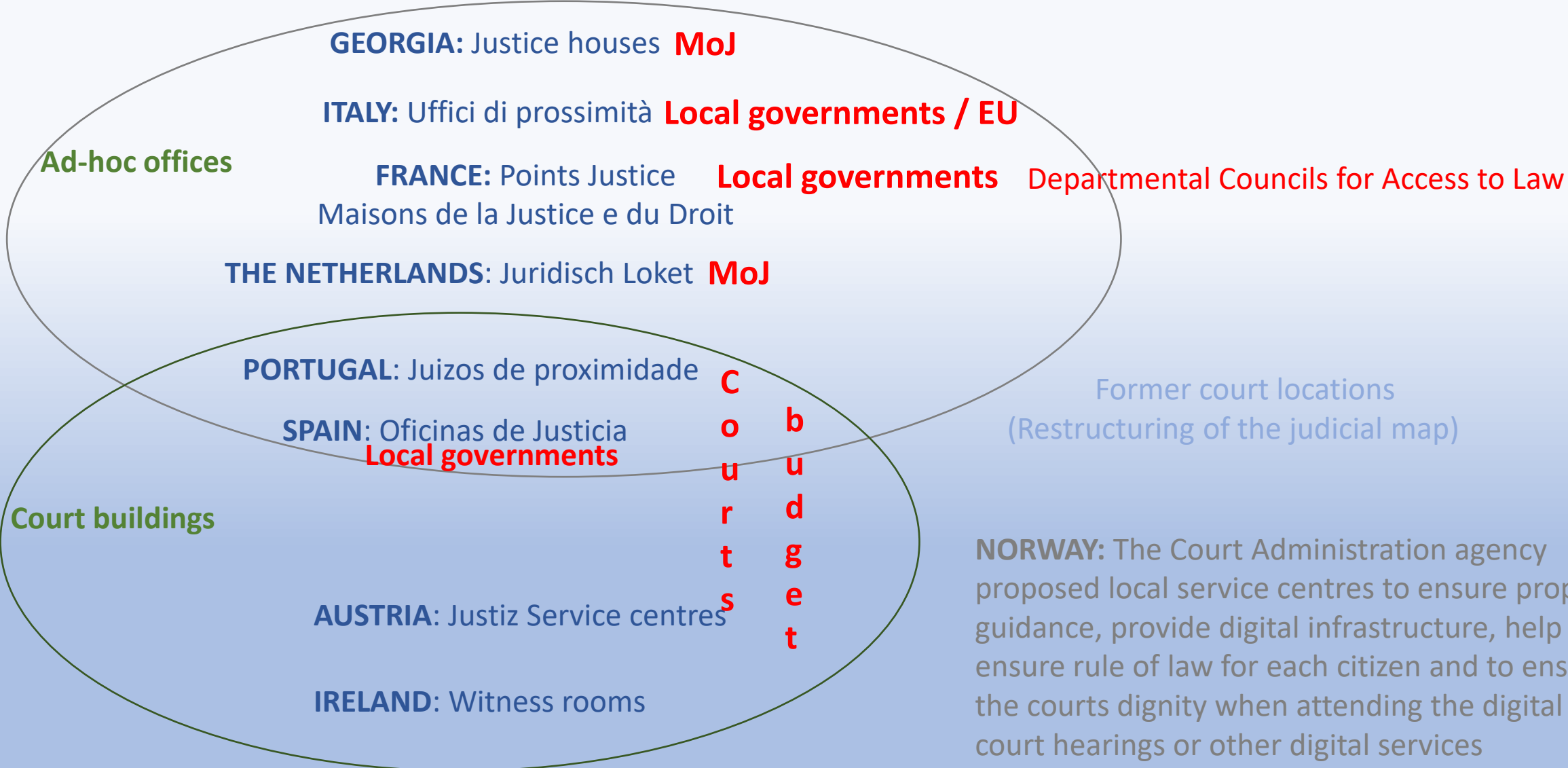
Where they are located and which is their source of funding

Who is staffing them and which services are offered

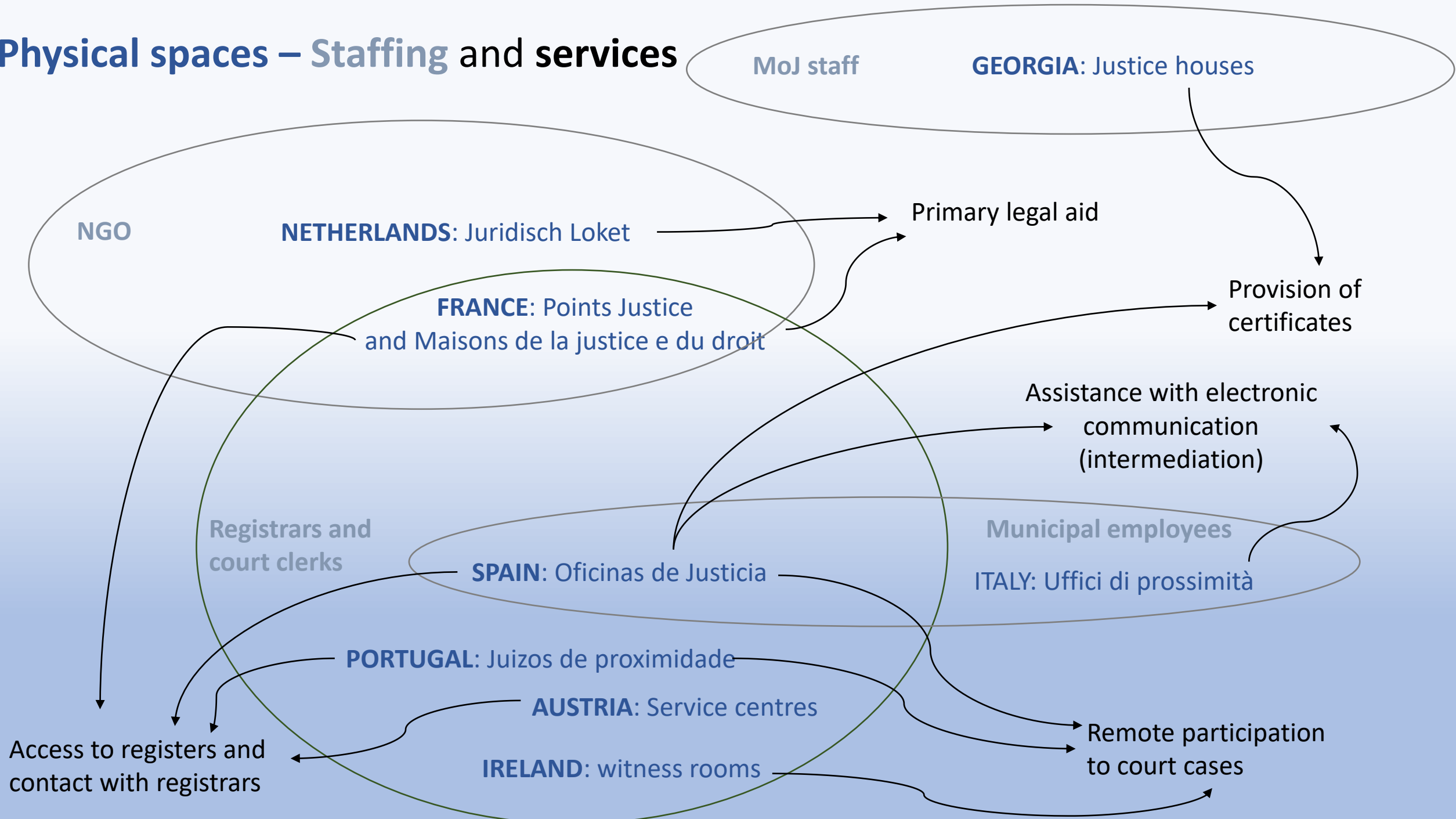
How they are organized

Other measures: phone lines

Physical spaces – **locations** and **funding source**



Physical spaces – Staffing and services



Physical spaces – organisation



FRANCE: Points de Justice

IRELAND: witness rooms
Chairs, desk with VC +
two cameras showing all
the space around, so
that the judge can check
that there is nobody else
not authorised in the
room.



GEORGIA: Justice house



AUSTRIA: Justiz Service centers

Other measures – phone lines



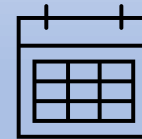
NETHERLANDS: Juridisch Loket

PORTUGAL: Juizos de proximidade

AUSTRIA: Justiz Service centres

AUSTRIA: Justiz online portal phone line

ENGLAND and WALES: Courts and Tribunals Service Centres



Thank you for your attention!

Questions and observations? Remarks? Thoughts?

simone.ginzburg@yahoo.com