

2019 data - CEPEJ study for EU Scoreboard

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Reference data 2019 (01/01/2019 - 31/12/2019)

Start/end date of the data collection campaign : 13/03/2020 - 01/10/2020

Objective :

The European Commission has requested the European Commission for the Efficiency of Justice (CEPEJ) of the Council of Europe to conduct a study aimed at collecting and providing data on the functioning of judicial systems in the EU member states. This study is based on facts and figures collected, processed and analysed by the CEPEJ according to its own methodology and it aims at providing objective, reliable and comparable information to be used by the European Commission in the "EU Justice Scoreboard".

The methodology for the data collection and control is fully based on the methodology used by the CEPEJ for its biennial evaluation cycles, using an extract of the "Scheme for evaluating judicial systems" with the support of its national correspondents' network. The questionnaire was adapted by the Working group on evaluation of judicial systems (CEPEJ-GT-EVAL) in light of the previous evaluation cycles and considering the comments submitted by the CEPEJ members, observers, experts and national correspondents.

Instruction :

The ways to use the application and to answer the questions are guided by two main documents:

- User manual
- Explanatory note

While the explanatory note gives definitions and explanations on the CEPEJ evaluation questionnaire and the methodology needed for replying, the User manual is a tool to help you navigate through this application. You can download the Explanatory note as a whole on the CEPEJ website. The specific explanations are also accessible for each question within this application under the tab "Explanatory note". This will serve as immediate consultation tool when answering questions. The user manual is accessible in the "Documentation" tab of the application.

In case you have any questions related to these documents or on the use of the application, please do not hesitate to contact the Secretariat.

1.General and financial information

1.1.Demographic and economic data

1.1.1.Inhabitants and economic general information

001. Number of inhabitants (if possible on 1 January of the reference year +1)

[]

Comments

003. Per capita GDP (in €) in current prices for the reference year

[]

Comments

004. Average gross annual salary (in €) for the reference year

[]

[] NA

Comments

005. Exchange rate of national currency (non-Euro zone) in € on 1 January of the reference year +1

[]

Allow decimals : 5

[] NAP

Comments

Sources 1.1.1. . Please indicate the sources for answering the questions in this section:

Sources:

1.1.2. Budgetary data concerning judicial system

008. Are litigants in general required to pay a court fee to start a proceeding at a court of general jurisdiction:

	Litigants required to pay a court fee to start a proceeding at a court of general jurisdiction ?
for criminal cases	() Yes () No
for other than criminal cases	() Yes () No

If there are exceptions to the rule to pay these court fees, could you please provide comments on those exceptions?

008-1. Please briefly present the methodology of calculation of these court fees:

-

008-2. The amount of court fees requested to commence an action for 3000€ debt recovery:

[]

[] NA

Comments

009. Annual income of court fees received by the State (in €):

[]

[] NA

[] NAP

Comments

012. Annual approved public budget allocated to legal aid, in €.

	TOTAL	Criminal cases	Other than criminal cases
TOTAL - Annual approved public budget allocated to legal aid (12.1 + 12.2)	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
12.1 for cases brought to court (court fees and/or legal representation)	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
12.2 for cases not brought to court (legal advice, ADR and other legal services)	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP

Comments

012-1. Annual implemented public budget allocated to legal aid, in €.

	TOTAL	Criminal cases	Other than criminal cases
TOTAL - Annual implemented public budget allocated to legal aid (12-1.1 + 12-1.2)	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
12-1.1 for cases brought to court (court fees and/or legal representation)	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
12-1.2 for cases not brought to court (legal advice, ADR and other legal services)	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP

If the public budget actually implemented regarding legal aid is different from the annual approved public budget allocated to legal aid, please indicate the main reasons for the differences:

013. Annual (approved and implemented) public budget allocated to the public prosecution services, in €.

	Approved budget (in €)	Implemented budget (in €)
Total annual public budget allocated to the public prosecution services, in € (including 13.1)	[] NA [] NAP	[] NA [] NAP
13.1. Annual public budget allocated to training of public prosecution services	[] NA [] NAP	[] NA [] NAP

Please indicate any useful comment to explain the figures provided. Moreover, if the annual public budget allocated to the public prosecution services actually implemented is different from the approved annual public budget, please indicate the main reasons for the differences:

Sources 1.1.2. . Please indicate the sources for answering the questions in this section:

Sources:

1.1.3. Budgetary data concerning the whole justice system

015-1. Annual (approved and implemented) public budget allocated to the whole justice system, in € (this global budget includes the judicial system budget - see 15-2 and other elements of the justice system - see 15-3)

	Approved budget (in €)	Implemented budget (in €)
Total annual public budget allocated to the whole justice system in €	<input type="checkbox"/> NA <input type="checkbox"/> NAP	<input type="checkbox"/> NA <input type="checkbox"/> NAP

Please indicate any useful comment to explain the figures provided above and specify if a large portion of the budget allocated to the whole justice system comes from an international organisation. Moreover, if the annual public budget allocated to the whole justice system actually implemented is different from the approved annual public budget, please indicate the main reasons for the differences:

15-2. Elements of the judicial system budget

	Included
Courts	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NAP
Legal aid	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NAP
Public prosecution services	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NAP

Comments

015-3. Other budgetary elements

	Included
Prison system	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NAP

Probation services	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NAP
High Judicial Council	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NAP
Constitutional court	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NAP
Judicial management body	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NAP
State advocacy	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NAP
Enforcement services	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NAP
Notariat	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NAP
Forensic services	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NAP
Judicial protection of juveniles	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NAP
Functioning of the Ministry of Justice	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NAP
Refugees and asylum seekers services	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NAP
Immigration Service	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NAP
Some police services (e.g. : transfer, investigation, prisoners' security)	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NAP
Other	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NAP

If “other”, please specify:

Sources 1.1.3. . Please indicate the sources for answering the questions in this section:

Sources:

2. Access to justice and all courts

2.1. Legal Aid

2.1.1. Scope of legal aid

016. Does legal aid apply to:

	Criminal cases	Other than criminal cases
Representation in court	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> NAP	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> NAP
Legal advice, ADR and other legal services	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> NAP	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> NAP

017. Does legal aid include the coverage of or the exemption from court fees?

☐ Yes

☐ No

☐ NAP

If yes, please specify:

018. Can legal aid be granted for the fees that are related to the enforcement of judicial decisions (e.g. fees of an enforcement agent)?

☐ Yes

☐ No

☐ NAP

If yes, please specify:

019. Can legal aid be granted for other costs (different from those mentioned in questions 16 to 18, e.g. fees of technical advisors or experts, costs of other legal professionals (notaries), travel costs etc.)?

	Criminal cases	Other than criminal cases
Legal aid granted for other costs	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> NAP	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> NAP

Comments - If yes, please specify:

Sources 2.1.1. . Please indicate the sources for answering the questions in this section:

Sources:

2.1.2.Information on legal aid

022. In criminal cases are these individuals free to choose their lawyer within the framework of the legal aid system?

	free selection of lawyer
Accused individuals	() Yes () No [] NAP
Victims	() Yes () No [] NAP

Comments

Sources 2.1.2. . Please indicate the sources for answering the questions in this section:

Sources:

2.2.Court users and victims

2.2.1.Rights of the users and victims

028. Are there official internet sites/portals (e.g. Ministry of Justice, etc.) where general public may have free of charge access to the following:

	Yes, internet adresse(es)	No
legal texts (e.g. codes, laws, regulations, etc.)	()	()
case-law of the higher court/s	()	()
other documents (e.g. downloadable forms, online registration)	()	()

Please specify what documents and information are included in “other documents”:

037. Is there a system for compensating users in the following circumstances:

	Number of requests for compensation	Number of condemnations	Total amount (in €)
Total	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
Excessive length of proceedings	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP

Non-execution of court decisions	[<input type="checkbox"/>] NA [<input type="checkbox"/>] NAP	[<input type="checkbox"/>] NA [<input type="checkbox"/>] NAP	[<input type="checkbox"/>] NA [<input type="checkbox"/>] NAP
Wrongful arrest	[<input type="checkbox"/>] NA [<input type="checkbox"/>] NAP	[<input type="checkbox"/>] NA [<input type="checkbox"/>] NAP	[<input type="checkbox"/>] NA [<input type="checkbox"/>] NAP
Wrongful conviction	[<input type="checkbox"/>] NA [<input type="checkbox"/>] NAP	[<input type="checkbox"/>] NA [<input type="checkbox"/>] NAP	[<input type="checkbox"/>] NA [<input type="checkbox"/>] NAP
Other	[<input type="checkbox"/>] NA [<input type="checkbox"/>] NAP	[<input type="checkbox"/>] NA [<input type="checkbox"/>] NAP	[<input type="checkbox"/>] NA [<input type="checkbox"/>] NAP

Comments - Where appropriate, please give details on the compensation procedure and the calculation method for the amount of the compensation (e.g. the amount per day for unjustified detentions or convictions):

Sources 2.2.1. . Please indicate the sources for answering the questions in this section:

Sources:

3.Organisation of the court system

3.1.Courts

3.1.1.Number of courts

042. Number of courts considered as legal entities (administrative structures) and geographic locations.

	Number of courts
42.1 First instance courts of general jurisdiction (legal entities)	[<input type="checkbox"/>] NA [<input type="checkbox"/>] NAP
42.2 First instance specialised courts (legal entities)	[<input type="checkbox"/>] NA [<input type="checkbox"/>] NAP
42.3 All the courts (geographic locations) (this includes 1st instance courts of general jurisdiction, first instance specialised courts, all second instance courts and courts of appeal and all Supreme Courts)	[<input type="checkbox"/>] NA [<input type="checkbox"/>] NAP

Comments

043. Number (legal entities) of first instance specialised courts (or specific judicial order)

Number of courts

Total (must be the same as the data given under question 42.2)	[] NA [] NAP
Commercial courts (excluded insolvency courts)	[] NA [] NAP
Insolvency courts	[] NA [] NAP
Labour courts	[] NA [] NAP
Family courts	[] NA [] NAP
Rent and tenancies courts	[] NA [] NAP
Enforcement of criminal sanctions courts	[] NA [] NAP
Fight against terrorism, organised crime and corruption	[] NA [] NAP
Internet related disputes	[] NA [] NAP
Administrative courts	[] NA [] NAP
Insurance and / or social welfare courts	[] NA [] NAP
Military courts	[] NA [] NAP
Other specialised 1st instance courts	[] NA [] NAP

Comments - If “other specialised 1st instance courts”, please specify:

Sources 3.1.1. . Please indicate the sources for answering the questions in this section:

Sources:

3.2. Court staff

3.2.1.Judges and non-judge staff

046. Number of professional judges sitting in courts (if possible on 31 December of the reference

year). (Please give the information in full-time equivalent and for permanent posts actually filled for all types of courts - general jurisdiction and specialised courts)

	Total	Males	Females
Total number of professional judges (1 + 2 + 3)	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
1. Number of first instance professional judges	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
2. Number of second instance (court of appeal) professional judges	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
3. Number of Supreme Court professional judges	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP

Comment - Please provide any useful comment for interpreting the data above:

052. Number of non-judge staff who are working in courts (if possible on 31 December of the reference year) (this data should not include the staff working for public prosecutors; see question 60) (please give the information in full-time equivalent and for permanent posts actually filled)

	Total	Males	Females
Total non-judge staff working in courts (1 + 2 + 3 + 4 + 5)	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
1. Rechtspfleger (or similar bodies) with judicial or quasi-judicial tasks having autonomous competence and whose decisions could be subject to appeal	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
2. Non-judge staff whose task is to assist the judges such as registrars (case file preparation, assistance during the hearing, court recording, helping to draft the decisions)	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
3. Staff in charge of different administrative tasks and of the management of the courts (human resources management, material and equipment management, including computer systems, financial and budgetary management, training management)	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
4. Technical staff	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
5. Other non-judge staff	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP

Comments - If "other non-judge staff", please specify:

Sources 3.2.1. . Please indicate the sources for answering the questions in this section:

Sources:

3.4. Gender equality

3.4.1 Specific provisions for facilitating gender equality

061-2. Are there specific provisions for facilitating gender equality within the framework of the procedures for recruiting :

	Yes, please specify	No
judges	()	()
prosecutors	()	()
non-judge staff	()	()
lawyers	()	()
notaries	()	()
enforcement agents	()	()

[] NA

Comments - if the situation changed since the reference year, please specify in the comments. If you have additional comments please specify:

061-3. Are there specific provisions for facilitating gender equality within the framework of the procedures for promoting :

	Yes, please specify	No
judges	()	()
prosecutors	()	()
non-judge staff	()	()
lawyers	()	()
notaries	()	()
enforcement agents	()	()

[] NA

Comments - if the situation changed since the reference year, please specify in the comments. If you have additional comments please specify:

Sources 3.4.1. . Please indicate the sources for answering the questions in this section:

Sources:

3.4.2 At national level

061-4. Do you have, at national level, one or more recent surveys or reports related to - wholly or partly - the distribution males/females within the judicial system concerning:

	Yes	No
judges	()	()
prosecutors	()	()
non-judge staff	()	()
lawyers	()	()
notaries	()	()
enforcement agents	()	()

Comments - If the situation changed since the reference year, please specify in the comments. Could you specify the reference or internet link of this/these document(s) or send it/them to us?

061-5. Is there a national programme or an orientation document to promote males/females equality within the judicial system?

() Yes

() No

Comments - if the situation changed since the reference year, please specify in the comments. Could you specify the reference or internet link of this/these document(s) or send it/them to us?

061-6. At national level, is there any specific person (e.g. an equal opportunities commissioner)/institution dealing with gender issues in the justice system concerning:

	Yes, please specify	No
the recruitment of judges	()	()
the promotion of judges	()	()

the recruitment of prosecutors	()	()
the promotion of prosecutors	()	()
the recruitment of non-judge staff	()	()
the promotion of non-judge staff	()	()

Comments - if other than recruitment and/or promotion, please specify. If the situation changed since the reference year, please specify in the comments

061-6-1. Please specify the text which set up this person/institution :

(title, date, nature of the text)

[] NAP

061-6-2. Please specify the status of this person/institution:

(e.g. independent, attached to the Ministry of Justice, to the High Judicial Council or equivalent or to an inter-ministerial institution specifically dedicated to gender equality)

[] NAP

061-6-3. Please specify if this person/institution has an information and consultative function or if its opinions/decisions have legal consequences:

(e.g. block a decision or allow an appeal)

[] NAP

Sources 3.4.2. . Please indicate the sources for answering the questions in this section:

Sources:

3.4.3 At court/public prosecution services level

061-7. At the court or public prosecution services level, is there a person (e.g. an equal opportunities commissioner)/institution specifically dedicated to ensure the respect of gender

equality in the organisation of judicial work:

	Yes	No
in courts (judges)	()	()
in public prosecution services (prosecutors)	()	()
for courts' non-judge staff	()	()

Comments - If yes, please specify their titles and tasks. If the situation changed since the reference year, please specify in the comments.

061-8. Does the feminisation of certain functions, if it exists in your country, within courts or public prosecution services, lead to concrete changes in the organisation of the work in the following areas:

	Yes	No
Assignment in different positions	()	()
Workload distribution	()	()
Working hours	()	()
Modalities of teleworking and presence in the work space	()	()
Replacement of absent persons	()	()
Organisation of the hearings	()	()
Other	()	()

Comments - If other, please specify. Could you also indicate concrete examples referring to the various possibilities mentioned? If the situation changed since the reference year, please specify in the comments.

061-9. In order to improve gender balance in access to different judicial professions and equality in promotion and in access to functions of responsibility, what are the measures, in your country, which:

have been already implemented (please specify) :

are planned (please specify) :

Comments - If the situation changed since reference year, please specify in the comments.

[] NAP

061-10. In your judicial system, and eventually based on evaluation, studies or official reports, what are the main causes of inequalities in:

recruitment procedures (please specify):

promotion procedures and access to the functions of responsibility (please specify) :

Comments - If the situation changed since reference year, please specify in the comments.

[] NAP

061-11. In your courts, is there particular attention given to gender issues regarding the public and users of justice, in particular:

	Yes, please specify	No
judges and court staff are more chosen among males or females according to the type of cases	()	()
the composition of hearings with several judges is always mixed	()	()
statistics exist concerning males and females who initiate a case/victims, accused persons, etc.	()	()

Comments - if you have additional comments please specify. If the situation changed since reference year, please specify in the comments.

Sources 3.4.3. . Please indicate the sources for answering the questions in this section:

Sources:

3.5 Use of information technologies in courts

3.5.1 General policies in Information Technology in judicial systems

062-1. Basic principles and models used in Information technology policies and strategies definition

	Organisation
IT policies and strategies	<input type="checkbox"/> defined and coordinated at national level by one institution <input type="checkbox"/> defined and coordinated at national level by several institutions <input type="checkbox"/> defined and coordinated at unit/stakeholder level <input type="checkbox"/> other
IT Governance	<input type="checkbox"/> governed on national level by one institution <input type="checkbox"/> governed on national level by several institutions <input type="checkbox"/> organised at unit/stakeholder level <input type="checkbox"/> other

Comments

065-1. In case there is a national structure in charge of the strategic policy making and governance of the judicial system modernisation (including also IT) what is the composition of this structure?

- ☐ administrative, technical and scientific staff only
- ☐ mixed teams of judicial staff (judges/prosecutors/etc.) and administrative/technical/scientific staff
- ☐ other (please specify in a comment)

Comments - (please specify if there are other modernisation approaches that have been implemented):

065-2. Which is the organisational model primarily chosen for conducting structural IT projects in courts and the management of applications (maintenance, evolution)?

	Implementing new projects	Management of applications
Mainly by an IT department with the help of professionals in the field (judges, prosecutors, non-judge judicial staff, etc.)	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
Mainly by professionals in the field (judges, prosecutors, non-judge judicial staff, etc.) with the help of an internal IT department and/or an external service provider	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
Other alternatives (external service provider only – specify in a comment)	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No

Comments - please also describe in case of “other alternatives”

065-3. Is there a device of detection and promotion of innovations regarding IT coming from personal and/or local/court level initiatives?

() Yes

() No

Comments (please specify projects that have experienced national developments)

065-4. Have you measured the impact resulting from the implementation of one or several components of your new information system?

() Yes

() No

065-4-1. If yes, have you measured the impact on (multiple answers possible):

[] Business processes

[] Workload

[] Human resources

[] Costs

[] Other, please specify

Comments (please specify examples of the impact)

Sources 3.5.1. . Please indicate the sources for answering the questions in this section:

Sources:

3.5.2 Security of courts information system and personal data protection

065-5. Are there independent audits or other mechanisms to contribute to the global security policy regarding the information system of the judiciary ?

() Yes

() No

Comments (please specify in particular if national frameworks of information security exist):

065-6. Is the protection of personal data managed by courts ensured at legislative level?

() Yes

() No

Comment - If yes, please specify among others: if there are authorities specifically responsible for protection of personal data; the extent of the rights granted to citizens in the specific framework of software used by courts; if there are controls or limitations by law regarding the sharing of databases managed by courts with other administrations (police, etc.)

Sources 3.5.2. . Please indicate the sources for answering the questions in this section:

Sources:

3.5.4 Writing assistance tools

062-7. Are there writing assistance tools for which the content is coordinated at national level?
(models or templates, paragraphs already pre-written, etc.)

- () Yes
- () No

Comment – if it exists in other matters please specify

062-7-1. If yes, please specify the following information:

	Availability rate
Civil and/or commercial	<div><div>() 100%</div><div>() 50-99%</div><div>() 10-49%</div><div>() 1-9%</div><div>() 0% (NAP)</div><div>[] NA</div></div>
Criminal	<div><div>() 100%</div><div>() 50-99%</div><div>() 10-49%</div><div>() 1-9%</div><div>() 0% (NAP)</div><div>[] NA</div></div>
Administrative	<div><div>() 100%</div><div>() 50-99%</div><div>() 10-49%</div><div>() 1-9%</div><div>() 0% (NAP)</div><div>[] NA</div></div>

062-8. Are there voice recording tools?

- () Yes
- () No

Comments

062-8-1. If yes, please specify:

Availability of simple dictation tools	Availability of multiple speakers recording tools	Voice recognition feature
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Civil and/or commercial	<input type="checkbox"/> in all courts <input type="checkbox"/> in most of the courts <input type="checkbox"/> in some courts / some pilot phases <input type="checkbox"/> not available for this matter <input type="checkbox"/> NA	<input type="checkbox"/> in all courts <input type="checkbox"/> in most of the courts <input type="checkbox"/> in some courts / some pilot phases <input type="checkbox"/> not available for this matter <input type="checkbox"/> NA	<input type="checkbox"/> Yes <input type="checkbox"/> Pilot testing <input type="checkbox"/> No <input type="checkbox"/> NA
Criminal	<input type="checkbox"/> in all courts <input type="checkbox"/> in most of the courts <input type="checkbox"/> in some courts / some pilot phases <input type="checkbox"/> not available for this matter <input type="checkbox"/> NA	<input type="checkbox"/> in all courts <input type="checkbox"/> in most of the courts <input type="checkbox"/> in some courts / some pilot phases <input type="checkbox"/> not available for this matter <input type="checkbox"/> NA	<input type="checkbox"/> Yes <input type="checkbox"/> Pilot testing <input type="checkbox"/> No <input type="checkbox"/> NA
Administrative	<input type="checkbox"/> in all courts <input type="checkbox"/> in most of the courts <input type="checkbox"/> in some courts / some pilot phases <input type="checkbox"/> not available for this matter <input type="checkbox"/> NA	<input type="checkbox"/> in all courts <input type="checkbox"/> in most of the courts <input type="checkbox"/> in some courts / some pilot phases <input type="checkbox"/> not available for this matter <input type="checkbox"/> NA	<input type="checkbox"/> Yes <input type="checkbox"/> Pilot testing <input type="checkbox"/> No <input type="checkbox"/> NA

062-9. Is there an intranet site within the judicial system for distribution of news/novelities?

Availability rate:

- ☐ 100% - accessible to everyone in judiciary
☐ 50-99% - accessible for most judges/prosecutors in all instances
☐ 10-49% - in some courts only
☐ 1-9% - in one court only
☐ 0% (NAP) - No access

☐ NA

Comments

Sources 3.5.4.. Please indicate the sources for answering the questions in this section:

Sources:

3.5.5 Technologies used for administration of the courts and case management

063-1. Is there a case management system (CMS) ? (Software used for registering judicial proceedings and their management)

- ☐ Yes

() No

Comments - if it exists in other matters please specify

063-1-1. If yes, please specify the following information:

	CMS deployment rate	Status of case online	Centralised or interoperable database	Early warning signals (for active case management)	Status of integration/conn ection of a CMS with a statistical tool
Civil and/or commercial	<input type="checkbox"/> 100% <input type="checkbox"/> 50-99% <input type="checkbox"/> 10-49% <input type="checkbox"/> 1-9% <input type="checkbox"/> 0% (NAP) <input type="checkbox"/> NA	<input type="checkbox"/> accessible to parties <input type="checkbox"/> publication of decision online <input type="checkbox"/> both <input type="checkbox"/> not accessible at all <input type="checkbox"/> NA <input type="checkbox"/> NAP	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> NAP	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> NAP	<input type="checkbox"/> Fully integrated including BI <input type="checkbox"/> Integrated <input type="checkbox"/> Not integrated but connected <input type="checkbox"/> Not connected at all <input type="checkbox"/> NA <input type="checkbox"/> NAP
Criminal	<input type="checkbox"/> 100% <input type="checkbox"/> 50-99% <input type="checkbox"/> 10-49% <input type="checkbox"/> 1-9% <input type="checkbox"/> 0% (NAP) <input type="checkbox"/> NA	<input type="checkbox"/> accessible to parties <input type="checkbox"/> publication of decision online <input type="checkbox"/> both <input type="checkbox"/> not accessible at all <input type="checkbox"/> NA <input type="checkbox"/> NAP	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> NAP	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> NAP	<input type="checkbox"/> Fully integrated including BI <input type="checkbox"/> Integrated <input type="checkbox"/> Not integrated but connected <input type="checkbox"/> Not connected at all <input type="checkbox"/> NA <input type="checkbox"/> NAP
Administrative	<input type="checkbox"/> 100% <input type="checkbox"/> 50-99% <input type="checkbox"/> 10-49% <input type="checkbox"/> 1-9% <input type="checkbox"/> 0% (NAP) <input type="checkbox"/> NA	<input type="checkbox"/> accessible to parties <input type="checkbox"/> publication of decision online <input type="checkbox"/> both <input type="checkbox"/> not accessible at all <input type="checkbox"/> NA <input type="checkbox"/> NAP	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> NAP	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> NAP	<input type="checkbox"/> Fully integrated including BI <input type="checkbox"/> Integrated <input type="checkbox"/> Not integrated but connected <input type="checkbox"/> Not connected at all <input type="checkbox"/> NA <input type="checkbox"/> NAP

063-2. Computerised registries managed by courts

Deployment rate	Data consolidated at national level	Service available online	Statistical module integrated or connected
------------------------	--	-------------------------------------	---

Land registry	<input type="checkbox"/> 100% <input type="checkbox"/> 50-99% <input type="checkbox"/> 10-49% <input type="checkbox"/> 1-9% <input type="checkbox"/> 0% (NAP) <input type="checkbox"/> NA	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> NAP	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> NAP	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> NAP
Business registry	<input type="checkbox"/> 100% <input type="checkbox"/> 50-99% <input type="checkbox"/> 10-49% <input type="checkbox"/> 1-9% <input type="checkbox"/> 0% (NAP) <input type="checkbox"/> NA	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> NAP	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> NAP	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> NAP

Comment – if it exists in other matters please specify

063-6. Budgetary and financial management systems of courts

	Tool deployment rate	Data consolidated at national level	System communicating with other ministries (financial among others)
Budgetary and financial management of courts	<input type="checkbox"/> 100% <input type="checkbox"/> 50-99% <input type="checkbox"/> 10-49% <input type="checkbox"/> 1-9% <input type="checkbox"/> 0% (NAP) <input type="checkbox"/> NA	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> NAP	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> NAP
Justice expenses management	<input type="checkbox"/> 100% <input type="checkbox"/> 50-99% <input type="checkbox"/> 10-49% <input type="checkbox"/> 1-9% <input type="checkbox"/> 0% (NAP) <input type="checkbox"/> NA	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> NAP	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> NAP
Other (please specify in comments)	<input type="checkbox"/> 100% <input type="checkbox"/> 50-99% <input type="checkbox"/> 10-49% <input type="checkbox"/> 1-9% <input type="checkbox"/> 0% (NAP) <input type="checkbox"/> NA	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> NAP	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> NAP

Comments

063-7. Measurement tools to assess the workload of judges, prosecutors and/or non-judge/non-prosecutor staff (tool quantifying the activity of judges, prosecutors and/or non-judge/non-prosecutor staff – for example the number of cases resolved)

☐ Yes

☐ No

Comments

063-7-1. If yes, please specify the following information:

	Tools deployment rate	Data used for monitoring at national level	Data used for monitoring at court local level	Tool integrated in the CMS
For judges	<input type="checkbox"/> 100% <input type="checkbox"/> 50-99% <input type="checkbox"/> 10-49% <input type="checkbox"/> 1-9% <input type="checkbox"/> 0% (NAP) <input type="checkbox"/> NA	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> NAP	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> NAP	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> NAP
For prosecutors	<input type="checkbox"/> 100% <input type="checkbox"/> 50-99% <input type="checkbox"/> 10-49% <input type="checkbox"/> 1-9% <input type="checkbox"/> 0% (NAP) <input type="checkbox"/> NA	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> NAP	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> NAP	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> NAP
For non-judge/non-prosecutor staff	<input type="checkbox"/> 100% <input type="checkbox"/> 50-99% <input type="checkbox"/> 10-49% <input type="checkbox"/> 1-9% <input type="checkbox"/> 0% (NAP) <input type="checkbox"/> NA	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> NAP	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> NAP	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> NAP

Sources 3.5.5.. Please indicate the sources for answering the questions in this section:

Sources:

3.5.6 Technologies used for communication between courts, professionals and/or court users

064-2. Is there a possibility to submit a case to courts by electronic means?(possibility to introduce a case by electronic means, for example an e-mail or a form on a website)

☐ Yes

☐ No

Comments

064-2-1. If yes, please specify the following information:

Availability rate	Simultaneous submission of cases in paper form remains mandatory	Specific legislative framework authorising the submission of a case	An integrated/connect ed tool with the CMS
-------------------	--	---	--

Civil and/or commercial	<input type="checkbox"/> 100% <input type="checkbox"/> 50-99% <input type="checkbox"/> 10-49% <input type="checkbox"/> 1-9% <input type="checkbox"/> 0% (NAP) <input type="checkbox"/> NA	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> NAP	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> NAP	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> NAP
Criminal	<input type="checkbox"/> 100% <input type="checkbox"/> 50-99% <input type="checkbox"/> 10-49% <input type="checkbox"/> 1-9% <input type="checkbox"/> 0% (NAP) <input type="checkbox"/> NA	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> NAP	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> NAP	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> NAP
Administrative	<input type="checkbox"/> 100% <input type="checkbox"/> 50-99% <input type="checkbox"/> 10-49% <input type="checkbox"/> 1-9% <input type="checkbox"/> 0% (NAP) <input type="checkbox"/> NA	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> NAP	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> NAP	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> NAP

Comments - if it exist in other matters please specify

064-3. Is it possible to request legal aid by electronic means?

☐ Yes

☐ No

Comments

064-3-1. If yes, please specify the following information:

	Requesting legal aid electronically
Availability rate	<input type="checkbox"/> 100% <input type="checkbox"/> 50-99% <input type="checkbox"/> 10-49% <input type="checkbox"/> 1-9% <input type="checkbox"/> 0% (NAP) <input type="checkbox"/> NA
Formalisation of the request in paper form remains mandatory	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> NAP
Specific legislative framework regarding requests for legal aid by electronic means	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> NAP
Granting legal aid is also electronic	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> NAP
Information available in CMS	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> NAP

064-4. Is it possible to transmit summons to a judicial meeting or a hearing by electronic means? (a judicial meeting relates to stages prior to a court hearing, with a view to mediation or conciliation)

() Yes

() No

Comments

064-4-1. If yes, please specify the following information:

	Summons produced by CMS	Simultaneous summon in paper form remains mandatory	Consent of the user to be notified by electronic means	Modalities (if other please specify in comments)	Specific legislative framework
Civil and/or commercial	[]	[]	[]	[] SMS [] E-mail [] Specific computer application [] Other	[]
Criminal	[]	[]	[]	[] SMS [] E-mail [] Specific computer application [] Other	[]
Administrative	[]	[]	[]	[] SMS [] E-mail [] Specific computer application [] Other	[]

Comments

064-6. Are there possibilities of electronic communication between courts and lawyers and/or parties? (sending of electronic files and data concerning a judicial proceeding with or without scanned documents, mainly to develop dematerialised communication)

Communication between court and lawyers representing parties

() Yes

() No

Communication between court and parties not represented by lawyer

() Yes

() No

Comments

064-6-1. If yes, please specify the following information:

	Tool deployment rate	Trial phases concerned	Modalities (if there are different according to the trial phases or if other, please specify in a comment)	Specific legal framework
Civil and/or commercial	<input type="checkbox"/> 100% <input type="checkbox"/> 50-99% <input type="checkbox"/> 10-49% <input type="checkbox"/> 1-9% <input type="checkbox"/> 0% (NAP) - for this matter <input type="checkbox"/> NA	<input type="checkbox"/> Submission of a case to a court <input type="checkbox"/> Phases preparatory to a hearing <input type="checkbox"/> Schedule of hearings and/or appeals management <input type="checkbox"/> Transmission of court decisions	<input type="checkbox"/> E-mail <input type="checkbox"/> Specific computer application <input type="checkbox"/> Other	<input type="checkbox"/> Yes
Criminal	<input type="checkbox"/> 100% <input type="checkbox"/> 50-99% <input type="checkbox"/> 10-49% <input type="checkbox"/> 1-9% <input type="checkbox"/> 0% (NAP) - for this matter <input type="checkbox"/> NA	<input type="checkbox"/> Submission of a case to a court <input type="checkbox"/> Phases preparatory to a hearing <input type="checkbox"/> Schedule of hearings and/or appeals management <input type="checkbox"/> Transmission of court decisions	<input type="checkbox"/> E-mail <input type="checkbox"/> Specific computer application <input type="checkbox"/> Other	<input type="checkbox"/> Yes
Administrative	<input type="checkbox"/> 100% <input type="checkbox"/> 50-99% <input type="checkbox"/> 10-49% <input type="checkbox"/> 1-9% <input type="checkbox"/> 0% (NAP) - for this matter <input type="checkbox"/> NA	<input type="checkbox"/> Submission of a case to a court <input type="checkbox"/> Phases preparatory to a hearing <input type="checkbox"/> Schedule of hearings and/or appeals management <input type="checkbox"/> Transmission of court decisions	<input type="checkbox"/> E-mail <input type="checkbox"/> Specific computer application <input type="checkbox"/> Other	<input type="checkbox"/> Yes

Comments

064-7. Terms and conditions of electronic communication used by professionals other than lawyers (sending of electronic data concerning a judicial proceeding with or without scanned documents, mainly to develop dematerialised communication)

Tool deployment rate	Modalities (if there are different according to the deeds or if other, please specify in a comment)	Specific legal framework

Enforcement agents (as defined in Q169 and following)	<input type="checkbox"/> 100% <input type="checkbox"/> 50-99% <input type="checkbox"/> 10-49% <input type="checkbox"/> 1-9% <input type="checkbox"/> 0% (NAP) <input type="checkbox"/> NA	<input type="checkbox"/> E-mail <input type="checkbox"/> Specific computer application <input type="checkbox"/> Other	<input type="checkbox"/> Yes
Notaries (as defined in Q192 and following)	<input type="checkbox"/> 100% <input type="checkbox"/> 50-99% <input type="checkbox"/> 10-49% <input type="checkbox"/> 1-9% <input type="checkbox"/> 0% (NAP) <input type="checkbox"/> NA	<input type="checkbox"/> E-mail <input type="checkbox"/> Specific computer application <input type="checkbox"/> Other	<input type="checkbox"/> Yes
Experts (as defined in Q202 and following)	<input type="checkbox"/> 100% <input type="checkbox"/> 50-99% <input type="checkbox"/> 10-49% <input type="checkbox"/> 1-9% <input type="checkbox"/> 0% (NAP) <input type="checkbox"/> NA	<input type="checkbox"/> E-mail <input type="checkbox"/> Specific computer application <input type="checkbox"/> Other	<input type="checkbox"/> Yes
Judicial police services	<input type="checkbox"/> 100% <input type="checkbox"/> 50-99% <input type="checkbox"/> 10-49% <input type="checkbox"/> 1-9% <input type="checkbox"/> 0% (NAP) <input type="checkbox"/> NA	<input type="checkbox"/> E-mail <input type="checkbox"/> Specific computer application <input type="checkbox"/> Other	<input type="checkbox"/> Yes

Comments

064-9. Are there online processing devices of specialised litigation? (low value litigation, undisputed claims, preparatory phases to the resolution of family conflicts, etc. – please, specify in “comments” section)

☐ Yes

☐ No

Comments – Please describe the system that exists.

064-10. Videoconferencing between courts, professionals and/or users (this concerns the use of audio-visual devices in the framework of judicial proceedings such as the hearing of parties, etc.)

☐ Yes

☐ No

Comments

064-10-1. If yes, please specify the following information and describe in comments of this section the cases of actual use of videoconferencing and the expected benefits (for example, the use of this device to reduce the number of detainees’ transfers to the court):

Deployment rate (chose one only)	Proceeding phase	Specific legislative framework
-------------------------------------	------------------	--------------------------------

Civil and/or commercial	<input type="checkbox"/> 100% <input type="checkbox"/> 50-99% <input type="checkbox"/> 10-49% <input type="checkbox"/> 1-9% <input type="checkbox"/> 0% (NAP) <input type="checkbox"/> NA	<input type="checkbox"/> Prior to the hearing <input type="checkbox"/> During the hearing <input type="checkbox"/> After the hearing	<input type="checkbox"/> Yes <input type="checkbox"/> No
Criminal	<input type="checkbox"/> 100% <input type="checkbox"/> 50-99% <input type="checkbox"/> 10-49% <input type="checkbox"/> 1-9% <input type="checkbox"/> 0% (NAP) <input type="checkbox"/> NA	<input type="checkbox"/> Prior to the hearing <input type="checkbox"/> During the hearing <input type="checkbox"/> After the hearing	<input type="checkbox"/> Yes <input type="checkbox"/> No
Administrative	<input type="checkbox"/> 100% <input type="checkbox"/> 50-99% <input type="checkbox"/> 10-49% <input type="checkbox"/> 1-9% <input type="checkbox"/> 0% (NAP) <input type="checkbox"/> NA	<input type="checkbox"/> Prior to the hearing <input type="checkbox"/> During the hearing <input type="checkbox"/> After the hearing	<input type="checkbox"/> Yes <input type="checkbox"/> No

Comments

064-11. Recording of hearings or debates (sound or audio-visual recording during the investigation and/or trial phase(s))

☐ Yes

☐ No

Comments

064-11-1. If yes, please specify the following information:

	Tool deployment rate	Type of recording	Specific legislative framework
Civil and/or commercial	<input type="checkbox"/> 100% <input type="checkbox"/> 50-99% <input type="checkbox"/> 10-49% <input type="checkbox"/> 1-9% <input type="checkbox"/> 0% (NAP) <input type="checkbox"/> NA	<input type="checkbox"/> Sound <input type="checkbox"/> Video <input type="checkbox"/> Both <input type="checkbox"/> NA <input type="checkbox"/> NAP	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> NAP
Criminal	<input type="checkbox"/> 100% <input type="checkbox"/> 50-99% <input type="checkbox"/> 10-49% <input type="checkbox"/> 1-9% <input type="checkbox"/> 0% (NAP) <input type="checkbox"/> NA	<input type="checkbox"/> Sound <input type="checkbox"/> Video <input type="checkbox"/> Both <input type="checkbox"/> NA <input type="checkbox"/> NAP	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> NAP
Administrative	<input type="checkbox"/> 100% <input type="checkbox"/> 50-99% <input type="checkbox"/> 10-49% <input type="checkbox"/> 1-9% <input type="checkbox"/> 0% (NAP) <input type="checkbox"/> NA	<input type="checkbox"/> Sound <input type="checkbox"/> Video <input type="checkbox"/> Both <input type="checkbox"/> NA <input type="checkbox"/> NAP	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> NAP

064-12. Is electronic evidence admissible?

	Admissibility of electronic evidence	Legislative framework
Civil and/or commercial	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> General law only <input type="checkbox"/> General and specialised law <input type="checkbox"/> Specialised law only <input type="checkbox"/> NAP
Criminal	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> General law only <input type="checkbox"/> General and specialised law <input type="checkbox"/> Specialised law only <input type="checkbox"/> NAP
Administrative	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> General law only <input type="checkbox"/> General and specialised law <input type="checkbox"/> Specialised law only <input type="checkbox"/> NAP

Comments - Other devices of electronic communication between courts, professionals and/or users

Sources 3.5.6.. Please indicate the sources for answering the questions in this section:

Sources:

3.6.Performance and evaluation

3.6.1.National policies applied in courts and public prosecution services

066. Are quality standards determined for the judicial system at national level (are there quality systems for the judiciary and/or judicial quality policies)?

☐ Yes

☐ No

Comments - If yes, please specify:

067. Do you have specialised personnel entrusted with implementation of these national level quality standards?

	Yes / No
within the courts	<input type="checkbox"/> Yes <input type="checkbox"/> No
within the public prosecution services	<input type="checkbox"/> Yes <input type="checkbox"/> No

Comments

Sources 3.6.1.. Please indicate the sources for answering the questions in this section:

Sources:

3.6.2. Performance and quality objectives at court level/public prosecution services

077. Concerning court activities, have you defined performance and quality indicators?

☐ Yes

☐ No

Comments

078. If yes, please select the main performance and quality indicators that have been defined for courts:

☐ number of incoming cases

☐ length of proceedings (timeframes)

☐ number of resolved cases

☐ number of pending cases

☐ backlogs

☐ productivity of judges and court staff

☐ satisfaction of court staff

☐ satisfaction of users (regarding the services delivered by the courts)

☐ costs of the judicial procedures

☐ number of appeals

☐ appeal ratio

☐ clearance rate

☐ disposition time

☐ other (please specify):

Comments

073. Do you have a system to evaluate regularly court performance based primarily on the defined indicators?

☐ Yes

☐ No

Comments

073-0. If yes, please specify the frequency:

☐ Annual

☐ Less frequent

☐ More frequent

Comments - If "less frequent" or "more frequent", please specify:

073-1. Is this evaluation of the court activity used for the later allocation of resources within this court?

☐ Yes

☐ No

Comments

073-2. If yes, which courses of action are taken?

☐ Identifying to the causes of improved or deteriorated performance

☐ Reallocating resources (human/financial resources based on performance (treatment)

☐ Reengineering of internal procedures to increase efficiency (treatment)

☐ Other (please specify):

Comments

Sources 3.6.2.. Please indicate the sources for answering the questions in this section:

Sources:

3.6.3. Measuring courts' / public prosecution services activity

070. Do you regularly monitor court activities (performance and quality) concerning:

☐ number of incoming cases

☐ length of proceedings (timeframes)

☐ number of resolved cases

☐ number of pending cases

☐ backlogs

☐ productivity of judges and court staff

☐ satisfaction of court staff

☐ satisfaction of users (regarding the services delivered by the courts)

☐ costs of the judicial procedures

☐ number of appeals

☐ appeal ratio

☐ clearance rate

☐ disposition time

☐ other (please specify):

Comments

Sources 3.6.3.. Please indicate the sources for answering the questions in this section:

Sources:

3.6.4.Information regarding courts /public prosecution services activity

080. Is there a centralised institution that is responsible for collecting statistical data regarding the functioning of the courts?

() Yes (please indicate the name and the address of this institution):

() No

Comments

080-1. Does this institution publish statistics on the functioning of each court:

() Yes, on internet

() No, only internally (in an intranet website)

() No

Comments

081. Are individual courts required to prepare an activity report (that includes, for example, data on the number of resolved cases or pending cases, the number of judges and administrative staff, targets and assessment of the activity)?

() Yes

() No

Comments - If yes, please describe the content of the report and its audience (i.e. to whom the report is intended):

081-1. If yes, please specify in which form this report is released:

[] Internet

[] Intranet (internal) website

[] Paper distribution

Comments

081-2. If yes, please, indicate the periodicity at which the report is released:

() Annual

() Less frequent

() More frequent

Comments

Sources 3.6.4.. Please indicate the sources for answering the questions in this section:

Sources:

4.Fair trial

4.2.Timeframe of proceedings

4.2.2. Case flow management – first instance

091. First instance courts: number of other than criminal law cases.

	Pending cases on 1 Jan. ref. year	Incoming cases	Resolved cases	Pending cases on 31 Dec. ref. year	Pending cases older than 2 years from the date the case came to the first instance court
Total of other than criminal law cases (1+2+3+4)	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
1. Civil (and commercial) litigious cases (including litigious enforcement cases and if possible without administrative law cases, see category 3)	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
2. Non litigious cases (2.1+2.2+2.3)	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
2.1. General civil (and commercial) non-litigious cases, e.g. uncontested payment orders, request for a change of name, non-litigious enforcement cases etc. (if possible without administrative law cases, see category 3; without registry cases and other cases, see categories 2.2 and 2.3)	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
2.2. Registry cases (2.2.1+2.2.2+2.2.3)	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
2.2.1. Non litigious land registry cases	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
2.2.2 Non-litigious business registry cases	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
2.2.3. Other registry cases	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
2.3. Other non-litigious cases	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP

3. Administrative law cases	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
4. Other cases	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP

Comments

092. If courts deal with “civil (and commercial) non-litigious cases”, please indicate the case categories included:

093. Please indicate the case categories included in the category "other cases":

Sources 4.2.2.. Please indicate the sources for answering the questions in this section:

Sources:

4.2.3. Case flow management – second instance

097. Second instance courts (appeal): Number of “other than criminal law” cases.

	Pending cases on 1 Jan. ref. year	Incoming cases	Resolved cases	Pending cases on 31 Dec. ref. year	Pending cases older than 2 years from the date the case came to the second instance court
Total of other than criminal law cases (1+2+3+4)	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
1. Civil (and commercial) litigious cases (including litigious enforcement cases and if possible without administrative law cases, see category 3)	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP

2. Non litigious cases (2.1+2.2+2.3)	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
2.1. General civil (and commercial) non-litigious cases, e.g. uncontested payment orders, request for a change of name, non-litigious enforcement cases etc. (if possible without administrative law cases, see category 3; without registry cases and other cases, see categories 2.2 and 2.3)	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
2.2. Registry cases (2.2.1+2.2.2+2.2.3)	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
2.2.1. Non litigious land registry cases	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
2.2.2 Non-litigious business registry cases	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
2.2.3. Other registry cases	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
2.3. Other non-litigious cases	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
3. Administrative law cases	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
4. Other cases	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP

Comments - If “Other cases” please specify

Sources 4.2.3.. Please indicate the sources for answering the questions in this section:

Sources:

4.2.4. Case flow management – Supreme Court

099. Highest instance courts (Supreme Court): Number of “other than criminal law” cases:

	Pending cases on 1 Jan. ref. year	Incoming cases	Resolved cases	Pending cases on 31 Dec. ref. year	Pending cases older than 2 years from the date the case came to the Supreme Court
Total of other than criminal law cases (1+2+3+4)	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
1. Civil (and commercial) litigious cases (including litigious enforcement cases and if possible without administrative law cases, see category 3)	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
2. Non litigious cases (2.1+2.2+2.3)	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
2.1. General civil (and commercial) non-litigious cases, e.g. uncontested payment orders, request for a change of name, non-litigious enforcement cases etc. (if possible without administrative law cases, see category 3; without registry cases and other cases, see categories 2.2 and 2.3)	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
2.2. Registry cases (2.2.1+2.2.2+2.2.3)	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
2.2.1. Non litigious land registry cases	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
2.2.2 Non-litigious business registry cases	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
2.2.3. Other registry cases	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
2.3. Other non-litigious cases	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
3. Administrative law cases	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
4. Other cases	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP

Comments - If “Other cases”, please specify

Sources 4.2.4.. Please indicate the sources for answering the questions in this section:

Sources:

4.2.5. Case flow management and timeframes – specific cases

101. Number of litigious divorce cases, employment dismissal cases, insolvency, robbery cases, intentional homicide cases, cases relating to asylum seekers and cases relating to the right of entry and stay for aliens received and processed by first instance courts.

	Pending cases on 1 Jan. ref. year	Incoming cases	Resolved cases	Pending cases on 31 Dec ref. year
Litigious divorce cases	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
Employment dismissal cases	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
Insolvency	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
Robbery case	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
Intentional homicide	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
Cases relating to asylum seekers (refugee status under the 1951 Geneva Convention)	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
Cases relating to the right of entry and stay for aliens	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP

Comments

Sources 4.2.5.. Please indicate the sources for answering the questions in this section:

Sources:

5.Career of judges and public prosecutors

5.2.Training

5.2.1.Training of judges

127. Types of different trainings offered to judges:

	Compulsory	Optional	No training proposed
Initial training (e.g. attend a judicial school, traineeship in the court)	() Yes () No	() Yes () No	() Yes () No
General in-service training	() Yes () No	() Yes () No	() Yes () No
In-service training for specialised judicial functions (e.g. judge for economic or administrative issues)	() Yes () No	() Yes () No	() Yes () No
In-service training for management functions of the court (e.g. court president)	() Yes () No	() Yes () No	() Yes () No
In-service training for the use of computer facilities in courts	() Yes () No	() Yes () No	() Yes () No
In-service training on ethics	() Yes () No	() Yes () No	() Yes () No

Comments

Sources 5.2.1.. Please indicate the sources for answering the questions in this section:

Sources:

5.2.2.Training of prosecutors

131-2. Number of in-service training courses (in days) organised by the judicial training institution for judges, prosecutors, non-judge and non-prosecutor staff

	Number of training courses in days organised, without e-learning	Online training courses available during the reference year (e-learning)
Total	[] NA [] NAP	[] NA [] NAP
1. Only for judges	[] NA [] NAP	[] NA [] NAP
2. Only for prosecutors	[] NA [] NAP	[] NA [] NAP
3. Only for other non-judge staff	[] NA [] NAP	[] NA [] NAP
4. Only for other non-prosecutor staff	[] NA [] NAP	[] NA [] NAP

5. Other common training	[<input type="checkbox"/>] NA [<input type="checkbox"/>] NAP	[<input type="checkbox"/>] NA [<input type="checkbox"/>] NAP
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Comments:

Sources 5.2.2.. Please indicate the sources for answering the questions in this section:

Sources:

5.3.Practice of the profession

5.3.1.Salaries and benefits of judges and prosecutors

132. Salaries of judges and public prosecutors on 31 December of the reference year:

	Gross annual salary, in €	Net annual salary, in €	Gross annual salary, in local currency	Net annual salary, in local currency
First instance professional judge at the beginning of his/her career	[<input type="checkbox"/>] NA [<input type="checkbox"/>] NAP	[<input type="checkbox"/>] NA [<input type="checkbox"/>] NAP	[<input type="checkbox"/>] NA [<input type="checkbox"/>] NAP	[<input type="checkbox"/>] NA [<input type="checkbox"/>] NAP
Judge of the Supreme Court or the Highest Appellate Court (please indicate the average salary of a judge at this level, and not the salary of the Court President)	[<input type="checkbox"/>] NA [<input type="checkbox"/>] NAP	[<input type="checkbox"/>] NA [<input type="checkbox"/>] NAP	[<input type="checkbox"/>] NA [<input type="checkbox"/>] NAP	[<input type="checkbox"/>] NA [<input type="checkbox"/>] NAP
Public prosecutor at the beginning of his/her career	[<input type="checkbox"/>] NA [<input type="checkbox"/>] NAP	[<input type="checkbox"/>] NA [<input type="checkbox"/>] NAP	[<input type="checkbox"/>] NA [<input type="checkbox"/>] NAP	[<input type="checkbox"/>] NA [<input type="checkbox"/>] NAP
Public prosecutor of the Supreme Court or the Highest Appellate Instance (please indicate the average salary of a public prosecutor at this level, and not the salary of the Attorney General).	[<input type="checkbox"/>] NA [<input type="checkbox"/>] NAP	[<input type="checkbox"/>] NA [<input type="checkbox"/>] NAP	[<input type="checkbox"/>] NA [<input type="checkbox"/>] NAP	[<input type="checkbox"/>] NA [<input type="checkbox"/>] NAP

Comments

133. Do judges and public prosecutors have additional benefits?

	Judges	Public prosecutors
Reduced taxation	(<input type="checkbox"/>) Yes (<input type="checkbox"/>) No	(<input type="checkbox"/>) Yes (<input type="checkbox"/>) No
Special pension	(<input type="checkbox"/>) Yes (<input type="checkbox"/>) No	(<input type="checkbox"/>) Yes (<input type="checkbox"/>) No
Housing	(<input type="checkbox"/>) Yes (<input type="checkbox"/>) No	(<input type="checkbox"/>) Yes (<input type="checkbox"/>) No

Other financial benefit

() Yes

() Yes

() No

() No

Comments

134. If “other financial benefit”, please specify:

[] NAP

Sources 5.3.1.. Please indicate the sources for answering the questions in this section:

Sources:

6.Lawyers

6.1.Profession of lawyer

6.1.1.Status of the profession of lawyers

146. Total number of lawyers practising in your country:

	Total	Male	Female
Number of lawyers	[] NA	[] NA	[] NA

Comments

147. Does this figure include “legal advisors” who cannot represent their clients in court (for example, some solicitors or in-house counsellors)?

Yes ()

No ()

Comments

148. Number of legal advisors who cannot represent their clients in court:

[]

[] NA

[] NAP

Comments

Sources 6.1.1.. Please indicate the sources for answering the questions in this section:

Sources:

7. Court related mediation and other alternative Dispute Resolution

7.1 Court related mediation

7.1.1 Details on court related mediation

163. Does the judicial system provide for court-related mediation procedures?

☐ Yes

☐ No

Comments

163-1. In some fields, does the judicial system provide for mandatory mediation with a mediator?

☐ Before/instead of going to court

☐ Ordered by the court, the judge, the public prosecutor or a public authority in the course of a judicial proceeding

☐ No mandatory mediation

Comments - If there is mandatory mediation, please specify which fields are concerned:

163-2. In some fields, does the legal system provide for mandatory informative sessions with a mediator?

☐ Yes

☐ No

Comments - If there are mandatory informative sessions, please specify which fields are concerned:

164. Please specify, by type of cases, who provides court-related mediation services:

	Private mediator	Public authority (other than the court)	Judge	Public prosecutor
Civil and commercial cases	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NAP	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NAP	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NAP	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NAP
Family cases	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NAP	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NAP	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NAP	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NAP
Administrative cases	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NAP	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NAP	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NAP	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NAP
Labour cases including employment dismissals	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NAP	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NAP	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NAP	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NAP

Criminal cases	() Yes () No [] NAP	() Yes () No [] NAP	() Yes () No [] NAP	() Yes () No [] NAP
Consumer cases	() Yes () No [] NAP	() Yes () No [] NAP	() Yes () No [] NAP	() Yes () No [] NAP

Comments

165. Is there a possibility to receive legal aid for court-related mediation or receive these services free of charge?

() Yes

() No

[] NAP

Comments - If yes, please specify (only one or both options)::

166. Number of accredited or registered mediators for court-related mediation:

	Total	Males	Females
Number of mediators	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP

Comments

167. Number of court-related mediations:

	Number of cases for which the parties agreed to start mediation	Number of finished court-related mediations	Number of cases in which there is a settlement agreement
Total (1 + 2 + 3 + 4 + 5 + 6)	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
1. Civil and commercial cases	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
2. Family cases	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
3. Administrative cases	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
4. Labour cases including employment dismissal cases	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
5. Criminal cases	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP
6. Consumer cases	[] NA [] NAP	[] NA [] NAP	[] NA [] NAP

Comments - Please indicate the source:

168. Do the following alternative dispute resolution (ADR) methods exist in your country?

- ☐ Mediation other than court-related mediation
- ☐ Arbitration
- ☐ Conciliation (if different from mediation)
- ☐ Other ADR (please specify):

Comments

Sources 7.1.1.. Please indicate the sources for answering the questions in this section:

Sources: