



CEPEJ(2017)6

## European Commission for the Efficiency of Justice (CEPEJ)

SCHEME FOR EVALUATING JUDICIAL SYSTEMS

2016 - 2018 cycle

Extract of the IT Questions

Choose language / Sélectionnez la langue

*English*

Start the questionnaire

Questionnaire - version 4.0.3 - 07/06/2017

### Preliminary remark

**Find the explanatory note by clicking on (i) (see above on the right). Do not forget to save this file on your computer. Send the last saved file to the Secretariat.**

It is required to consider the following questions with regard to the average state of technologies development or if there are significant experiences, which can be generalised.

In case of difficulties for assessing the precise equipment rate, it will be possible to answer "50-99%" if a majority of courts have implemented a tool considered as particularly efficient. "1-9%" could be used to notify an interesting but not developed experiment.

The total absence of information on a matter is illustrated when declaring a data as not available ("NA").

Box comments at the end of each question are aimed at further general comments or specific comments required in some questions. In the latter case, please specify the number of the question at the beginning of each comment you make in the box reserved for this purpose.

**"Grey" areas in the questionnaire are not to be filled. These areas can be activated according to your previous answers. However, any choice you make in the grey area will not be taken into account.**

Grey area example:

**No answer from your part is expected. Any choice made in this type of area is not taken into account.**

**For the questions where a single software is used in all matters, set the first line to "0% (NAP)".**

Should you have any question regarding this questionnaire and the way to answer it, please contact:  
Yannick Meneceur - yannick.meneceur@coe.int

### Data collected in this questionnaire

2016

### Name of the member State or entity

Albania

**Sources having possibly assisted the national correspondent for filling questions 62 to 65:**

**Continue to questions  
62 to 65**



2010  
2012  
2013



2014



2015

### Infrastructures, equipment and office software

#### 62.1 Basic facilities (micro-computers, internet connection and e-mail)

Equipment rate

[Choose a value]

▼

Equipment policy coordinated at national level

[Choose a value]

▼

Average speed to the internet in courts

[Choose a value]

▼

#### 62.2 Advanced use of office automation tools(shared folders on servers, shared planning, etc.)

Equipment rate

[Choose a value]

▼

Equipment policy coordinated at national level

[Choose a value]

▼

#### 62.3 Is there staff specifically dedicated to computer maintenance in courts?

[Choose a value]

▼

If yes, is this service:

[Choose a value]

▼

Comments (current developments, fields concerned, clarifications regarding the status or structuration of maintenance services)

### Centralised databases for decision support

#### 62.4 Is there a centralised national case law database?

[Choose a value]

▼

If yes, please specify the following information :

	Equipment rate	Link to ECHR case law	Name of the database(s)	Decided cases in open data
Unique centralised database for all matters(*)	<div>[Choose a value]</div> ▼	<div>[Choose a value]</div> ▼		<div>[Choose a value]</div> ▼

If there is a specific device per matter, fill only the questionnaire below for the matter(s) concerned:

Civil and/or commercial	<div>[Choose a value]</div> ▼	<div>[Choose a value]</div> ▼		<div>[Choose a value]</div> ▼
Criminal	<div>[Choose a value]</div> ▼	<div>[Choose a value]</div> ▼		<div>[Choose a value]</div> ▼
Administrative	<div>[Choose a value]</div> ▼	<div>[Choose a value]</div> ▼		<div>[Choose a value]</div> ▼
	<div>[Choose a value]</div> ▼	<div>[Choose a value]</div> ▼		<div>[Choose a value]</div> ▼

Other

[Choose a value]

[Choose a value]

[Choose a value]

If "Other", please specify in comments box at the bottom of this page

62.4-1 If data of decided cases are provided in open data, please specify the data that might possibly be anonymised:

62.5 Centralised legislative database

Equipment rate

[Choose a value]

Link to databases of case law

[Choose a value]

Name of the database

62.6 Is there a computerised national record centralising all criminal convictions?

[Choose a value]

Linkage with other European records of the same nature

[Choose a value]

Content directly available by computerised means for judges and/or prosecutors

[Choose a value]

Content directly available for purposes other than criminal cases (civil and administrative matters)

[Choose a value]

Authority allowing the access by computerised means for judges and/or prosecutors

Writing assistance tools

62.7 Are there writing assistance tools for which the content is coordinated at national level? (models or templates, paragraphs already written, etc.)

[Choose a value]

If yes, please specify the following information

	Equipment rate	Name of the tool(s)
Civil and/or commercial	[Choose a value]	
Criminal	[Choose a value]	
Administrative	[Choose a value]	
Other	[Choose a value]	

If "Other", please specify in comments box at the bottom of this page

62.8 Voice dictation tools

Equipment rate

[Choose a value]

Other tools

62.9 Access to an intranet in the court (broadcasting of national or local news)

Equipment rate

[Choose a value]

▼

62.10 Possibility of online training for judges, prosecutors and/or court clerks

Equipment rate

[Choose a value]

▼

Comments - questions 62.1 to 62.10 (please specify, if necessary, the question(s) concerned by your comments)

Next question



Civil and/or commercial	<div>[Choose a value] ▼</div>	<div>[Choose a value] ▼</div>	
Criminal	<div>[Choose a value] ▼</div>	<div>[Choose a value] ▼</div>	
Administrative	<div>[Choose a value] ▼</div>	<div>[Choose a value] ▼</div>	
Other	<div>[Choose a value] ▼</div>	<div>[Choose a value] ▼</div>	

If "Other", please specify in comments box at the bottom of this page

63.3-1 Please, indicate if the statistical system is able to produce extractions to count the following special litigations:

Litigious divorce	<input type="checkbox"/>
Dismissal	<input type="checkbox"/>
Insolvency	<input type="checkbox"/>
Violence within the family	<input type="checkbox"/>
Organised crime	<input type="checkbox"/>
Cybercrime	<input type="checkbox"/>
Aliens	<input type="checkbox"/>

63.4 Do business intelligence softwares based on statistical data are developed?

[Choose a value] ▼

63.5 What are the terms and conditions for using statistical activity data of courts to allocate them human and financial resources ? (e.g.: use of the number of incoming cases to calculate the number of judges for one jurisdiction, etc.)

Budgetary and financial monitoring

63.6 Computerised systems for budgetary and financial management of courts

	Equipment rate	Data consolidated at national level	System communicating with other ministries (financial among others)	Name of the tool(s)
Budgetary and financial management of courts	<div>[Choose a value] ▼</div>	<div>[Choose a value] ▼</div>	<div>[Choose a value] ▼</div>	
Justice expenses management	<div>[Choose a value] ▼</div>	<div>[Choose a value] ▼</div>	<div>[Choose a value] ▼</div>	
Other	<div>[Choose a value] ▼</div>	<div>[Choose a value] ▼</div>	<div>[Choose a value] ▼</div>	

If "Other", please specify in comments box at the bottom of this page

Other tools of courts management

63.7 Measurement tools to assess the workload of judges, prosecutors and/or court clerks (tool quantifying the activity of judges, prosecutors and/or court clerks – for example the number of cases resolved)

Equipment rate

[Choose a value] ▼

Data used for a monitoring at

<input type="checkbox"/>	National level
<input type="checkbox"/>	Local level

63.8 Videoconferencing between courts (use of audio-visual devices used for administration and court management – e.g.: coordination meetings between remote entities, training, etc.)

Equipment rate

[Choose a value] ▼



Comments - questions 63.1 to 63.8 concerned by your comments (please specify, if necessary, the question(s) concerned by your comments)

Previous question

Next question



Civil and/or commercial				<input type="checkbox"/>	E-mail	
				<input type="checkbox"/>	Specific computer application	
				<input type="checkbox"/>	Other	
Criminal	[Choose a value] ▼	[Choose a value] ▼	[Choose a value] ▼	<input type="checkbox"/>	SMS	[Choose a value] ▼
				<input type="checkbox"/>	E-mail	
				<input type="checkbox"/>	Specific computer application	
				<input type="checkbox"/>	Other	
Administrative	[Choose a value] ▼	[Choose a value] ▼	[Choose a value] ▼	<input type="checkbox"/>	SMS	[Choose a value] ▼
				<input type="checkbox"/>	E-mail	
				<input type="checkbox"/>	Specific computer application	
				<input type="checkbox"/>	Other	
Other	[Choose a value] ▼	[Choose a value] ▼	[Choose a value] ▼	<input type="checkbox"/>	SMS	[Choose a value] ▼
				<input type="checkbox"/>	E-mail	
				<input type="checkbox"/>	Specific computer application	
				<input type="checkbox"/>	Other	

If "Other", please specify in comments box at the bottom of this page

64.5 Is it possible to monitor the stages of an online judicial proceeding? (Consultation on a website of the progress of a judicial proceeding by the court from the submission of a case to its deliberation)

[Choose a value] ▼

If yes, please specify the following information :

	Equipment rate	Monitoring linked to the case management system (Q63.1)	Monitoring including the publication of an online decision(*)	Do court users for accessing to all or part of the online information have to pay?	Name of the software used for the online monitoring
Possibility for all matters(*)	[Choose a value] ▼	[Choose a value] ▼	[Choose a value] ▼	[Choose a value] ▼	

If there is a specific device per matter, fill only the questionnaire below for the matter(s) concerned:

Civil and/or commercial	[Choose a value] ▼	[Choose a value] ▼	[Choose a value] ▼	[Choose a value] ▼	
Criminal	[Choose a value] ▼	[Choose a value] ▼	[Choose a value] ▼	[Choose a value] ▼	
Administrative	[Choose a value] ▼	[Choose a value] ▼	[Choose a value] ▼	[Choose a value] ▼	
Other	[Choose a value] ▼	[Choose a value] ▼	[Choose a value] ▼	[Choose a value] ▼	

If "Other", please specify in comments box at the bottom of this page

64.6 Are there possibilities of electronic communication between courts and lawyers? (sending of computer data contained in a judicial proceeding with or without scanned documents, mainly to develop dematerialised communication)

[Choose a value]

If yes, please specify the following information :

	Equipment rate	Trial phase concerned(*)		Terms and conditions(if there are different according to the trial phases or if other, please specify in comment)		Specific legal framework
Communication possible for all matters(*)	<div>[Choose a value]</div>	<input type="checkbox"/>	Submission of a case to a court	<input type="checkbox"/>	E-mail	<div>[Choose a value]</div>
		<input type="checkbox"/>	Pre-hearing phases	<input type="checkbox"/>	Specific computer application	
		<input type="checkbox"/>	Schedule of hearings and/or appeals management	<input type="checkbox"/>	Other	
		<input type="checkbox"/>	Transmission of courts decisions			

If there is a specific device per matter, fill only the questionnaire below for the matter(s) concerned.

Civil and/or commercial	<div>[Choose a value]</div>	<input type="checkbox"/>	Submission of a case to a court	<input type="checkbox"/>	E-mail	<div>[Choose a value]</div>
		<input type="checkbox"/>	Pre-hearing phases	<input type="checkbox"/>	Specific computer application	
		<input type="checkbox"/>	Schedule of hearings and/or appeals management	<input type="checkbox"/>	Other	
		<input type="checkbox"/>	Transmission of courts decisions			
Criminal	<div>[Choose a value]</div>	<input type="checkbox"/>	Submission of a case to a court	<input type="checkbox"/>	E-mail	<div>[Choose a value]</div>
		<input type="checkbox"/>	Pre-hearing phases	<input type="checkbox"/>	Specific computer application	
		<input type="checkbox"/>	Schedule of hearings and/or appeals management	<input type="checkbox"/>	Other	
		<input type="checkbox"/>	Transmission of courts decisions			
Administrative	<div>[Choose a value]</div>	<input type="checkbox"/>	Submission of a case to a court	<input type="checkbox"/>	E-mail	<div>[Choose a value]</div>
		<input type="checkbox"/>	Pre-hearing phases	<input type="checkbox"/>	Specific computer application	
		<input type="checkbox"/>	Schedule of hearings and/or appeals management	<input type="checkbox"/>	Other	
		<input type="checkbox"/>	Transmission of courts decisions			
	<div>[Choose a value]</div>	<input type="checkbox"/>	Submission of a case to a court	<input type="checkbox"/>	E-mail	<div>[Choose a value]</div>

Other		<input type="checkbox"/>	Pre-hearing phases	<input type="checkbox"/>	Specific computer application	
		<input type="checkbox"/>	Schedule of hearings and/or appeals management	<input type="checkbox"/>	Other	
		<input type="checkbox"/>	Transmission of courts decisions			

If "Other", please specify in comments box at the bottom of this page

64.7 Terms and conditions of electronic communication used by professionals other than lawyers (sending of computer data contained in a judicial proceeding with or without scanned documents, mainly to develop dematerialised communication)

	Equipment rate	Deeds concerned(*)	Terms and conditions		Specific legal framework
Enforcement agents (as defined in Q169 et seq.)	[Choose a value] ▼	Electronic communication between enforcement agents and users	<input type="checkbox"/>	E-mail	[Choose a value] ▼
		<input type="checkbox"/> Summon to court	<input type="checkbox"/>	Specific computer application	
		<input type="checkbox"/> Notification of decisions	<input type="checkbox"/>	Other	
		<input type="checkbox"/> Debt collection			
		<input type="checkbox"/> Other			
Notaries (as defined in Q192 et seq.)	[Choose a value] ▼	Electronic communication between notaries and users	<input type="checkbox"/>	E-mail	[Choose a value] ▼
		<input type="checkbox"/> in civil proceeding	<input type="checkbox"/>	Specific computer application	
		<input type="checkbox"/> in matter of legal advice	<input type="checkbox"/>	Other	
		<input type="checkbox"/> To authenticate deeds/certificates			
		<input type="checkbox"/> Other			
Experts (as defined in Q202 et seq.)	[Choose a value] ▼	Electronic communication between experts and courts	<input type="checkbox"/>	E-mail	[Choose a value] ▼
		<input type="checkbox"/> To exchange evidences/bill of costs, etc.	<input type="checkbox"/>	Specific computer application	
		<input type="checkbox"/> For the monitoring of expertise and timeframes reminder	<input type="checkbox"/>	Other	
		<input type="checkbox"/> Other			
Judicial police services	[Choose a value] ▼	Electronic communication between the police services and the prosecution services	<input type="checkbox"/>	E-mail	[Choose a value] ▼
		<input type="checkbox"/> To transmit instructions from the public prosecution to the investigators	<input type="checkbox"/>	Specific computer application	
		<input type="checkbox"/> To communicate to the public prosecution procedures completed	<input type="checkbox"/>	Other	

		<input type="checkbox"/>	Other		

If "Other", please specify in comments box at the bottom of this page

64.8 Is there a device for electronic signatures of documents between courts, users and/or professionals? (device ensuring the integrity of an electronic document based on an infrastructure of digital keys management)

[Choose a value] ▼

If yes, please specify the following information :

	Equipment rate	Deeds concerned (if other, please specify in comment)		Signature remaining mandatory on a paper original	Specific legal framework
Signature possible for all matters(*)	[Choose a value] ▼	<input type="checkbox"/>	Conclusions exchanged between lawyers aimed at a court	[Choose a value] ▼	[Choose a value] ▼
		<input type="checkbox"/>	Judicial administration deeds (summons issued by the court for example)		
		<input type="checkbox"/>	Decisions of other jurisdictions		
		<input type="checkbox"/>	Other		

If there is a specific device per matter, fill only the questionnaire below for the matter(s) concerned :

Civil and/or commercial	[Choose a value] ▼	<input type="checkbox"/>	Conclusions exchanged between lawyers aimed at a court	[Choose a value] ▼	[Choose a value] ▼
		<input type="checkbox"/>	Judicial administration deeds (summons issued by the court for example)		
		<input type="checkbox"/>	Decisions of other jurisdictions		
		<input type="checkbox"/>	Other		
Criminal	[Choose a value] ▼	<input type="checkbox"/>	Conclusions exchanged between lawyers aimed at a court	[Choose a value] ▼	[Choose a value] ▼
		<input type="checkbox"/>	Judicial administration deeds (summons issued by the court for example)		
		<input type="checkbox"/>	Decisions of other jurisdictions		
		<input type="checkbox"/>	Other		



Administrative	[Choose a value] ▼	<input type="checkbox"/>	Conclusions exchanged between lawyers aimed at a court	[Choose a value] ▼	[Choose a value] ▼
		<input type="checkbox"/>	Judicial administration deeds (summons issued by the court for example)		
		<input type="checkbox"/>	Decisions of other jurisdictions		
		<input type="checkbox"/>	Other		
Other	[Choose a value] ▼	<input type="checkbox"/>	Conclusions exchanged between lawyers aimed at a court	[Choose a value] ▼	[Choose a value] ▼
		<input type="checkbox"/>	Judicial administration deeds (summons issued by the court for example)		
		<input type="checkbox"/>	Decisions of other jurisdictions		
		<input type="checkbox"/>	Other		

If "Other", please specify in comments box at the bottom of this page

64.9 Are there online processing devices of specialised litigation? (low value litigation, undisputed claims, preparatory phases to the resolution of family conflicts, etc. – please, specify in “comments” section)

[Choose a value] ▼

If yes, please specify the following information :

	Equipment rate	Type of litigation concerned	Name of the tool(s)
Civil and/or commercial	[Choose a value] ▼		
Criminal	[Choose a value] ▼		
Administrative	[Choose a value] ▼		
Other	[Choose a value] ▼		

If "Other", please specify in comments box at the bottom of this page

Use of information technologies between courts, professionals and users in the framework of judicial proceedings

64.10 Videoconferencing between courts, professionals and/or users (this does concern the use of audio-visual devices in the framework of judicial proceedings such as the hearing of parties, etc.)

[Choose a value] ▼

If yes, please specify the following information and describe in comments of this section the cases of actual use of videoconferancing and the expected benefits (for example, the use of this device to reduce the number of detainees' transfers to the court)

	Equipment rate	Proceeding phase(*)		Specific legal framework
Videoconferencing in all matters(*)	[Choose a value] ▼	<input type="checkbox"/>	Prior to the submission of a case to a court or to a hearing	[Choose a value] ▼
		<input type="checkbox"/>	During a hearing	
		<input type="checkbox"/>	After a hearing	

If there is a specific device per matter, fill only the questionnaire below for the matter(s) concerned.				
Civil and/or commercial	[Choose a value] ▼	<input type="checkbox"/>	Prior to the submission of a case to a court or to a hearing	[Choose a value] ▼
		<input type="checkbox"/>	During a hearing	
		<input type="checkbox"/>	After a hearing	
Criminal	[Choose a value] ▼	<input type="checkbox"/>	Prior to the submission of a case to a court or to a hearing	[Choose a value] ▼
		<input type="checkbox"/>	During a hearing	
		<input type="checkbox"/>	After a hearing	
Administrative	[Choose a value] ▼	<input type="checkbox"/>	Prior to the submission of a case to a court or to a hearing	[Choose a value] ▼
		<input type="checkbox"/>	During a hearing	
		<input type="checkbox"/>	After a hearing	
Other	[Choose a value] ▼	<input type="checkbox"/>	Prior to the submission of a case to a court or to a hearing	[Choose a value] ▼
		<input type="checkbox"/>	During a hearing	
		<input type="checkbox"/>	After a hearing	
If "Other", please specify in comments box at the bottom of this page				

64.11 Recording of hearings or debates (sound or audio-visual recording during the investigation and/or trial phase(s))

[Choose a value] ▼

If yes, please specify the following information :

Matter	Equipment rate	Type of recording		Specific legal framework
Recording in all matters	[Choose a value] ▼	<input type="checkbox"/>	Sound	[Choose a value] ▼
		<input type="checkbox"/>	Video	

If there is a specific device per matter, fill only the questionnaire below for the matter(s) concerned.

Civil and/or commercial	[Choose a value] ▼	<input type="checkbox"/>	Sound	[Choose a value] ▼
		<input type="checkbox"/>	Video	
Criminal	[Choose a value] ▼	<input type="checkbox"/>	Sound	[Choose a value] ▼
		<input type="checkbox"/>	Video	
Administrative	[Choose a value] ▼	<input type="checkbox"/>	Sound	[Choose a value] ▼
		<input type="checkbox"/>	Video	
Other	[Choose a value] ▼	<input type="checkbox"/>	Sound	[Choose a value] ▼
		<input type="checkbox"/>	Video	

If "Other", please specify in comments box at the bottom of this page

64.12 (New question) Are electronic evidences admissible?

Matter	Admission of electronic evidences	Legislative framework	
Civil and/or commercial	[Choose a value] ▼	<input type="checkbox"/>	General law only
		<input type="checkbox"/>	General and specialised law
		<input type="checkbox"/>	Specialised law only
Criminal	[Choose a value] ▼	<input type="checkbox"/>	General law only
		<input type="checkbox"/>	General and specialised law
		<input type="checkbox"/>	Specialised law only
		<input type="checkbox"/>	General law only



Administrative	<div>[Choose a value] ▼</div>	<input type="checkbox"/>	General and Specified law
		<input type="checkbox"/>	Specified law only

64.13 Other devices of electronic communication between courts, professionals and/or users

Comments - questions 64.1 to 64.13 concerned by your comments (please specify, if necessary, the question(s) concerned by your comments)



Previous question (if modifications needed)

Thank you very much!

This Excel document can now be saved on your computer and sent by e-mail to all the following contacts:  
yannick.meneceur@coe.int / christel.schurrer@coe.int / lidija.naumovska@coe.int

Should you have any question regarding this questionnaire and the way to answer it, please contact:  
CEPEJ - cepej-evaluation@coe.int

## Explanatory notes

All the questions related to information technologies have been enriched during the 2014 – 2016 cycle with questions on the use of IT on the functioning of judicial systems.

These questions are aimed at:

- Improving the mutual knowledge of initiatives and achievements, pointing out if possible the measures taken.
- Locating each of the participant in the evaluation in three fields in order to measure the development of the use of IT in the judicial system.
- Measure the investment priorities of the member States between the devices which aims to improve its efficiency (decreasing the duration of proceedings).

With the specific evaluation report of the 2014-2016 cycle, the States have complete and unprecedented access to the criteria of the CEPEJ to identify the number of States which have opened the access to the electronic evidence.

- The second modified question is the Q64.12 which extends the data collection to the electronic evidence.

After the 2016 – 2018 cycle, each participant could be able to measure the impact of its investments between the two cycles.

## Questions 62 to 65

### A. Common precisions to questions 62 to 65

**Equipment rate:** this rate indicates the functional presence in courts of the devices described in the questions.

100%	50-99%	10-49%	1-9%
Device completely deployed and used	Device being deployed (being finalised or nearly finalised)	Device being deployed (early deployment or being deployed)	Under testing in several pilotsites from an individual of the jurisdiction specify in comment

The use rate can also be communicated in comment of the section if it is different from the equipment rate. In the case of satisfaction surveys conducted by IT services, the consultation of the number of connections to an application.

**Matters:** relate to the type of litigation handled (civil/commercial, criminal, administrative or other) (cf.infra).

**Name:** name of the application/software/device/project/infrastructure used to identify it internally (number if necessary).

**Specific computer applications:** can be for example related to dedicated websites or download of documents.

## **B. Specific precisions to questions 62 to 65**

### **Question 62.1**

**Average speed to the internet in courts:** there is no uniform legal or technical definition of these concepts are evolutionary and relative. Some speeds may be considered by some countries pertaining to another category for other countries.

By simple agreement and to allow an analysis on comparable data, the present evaluation will be based on the following categories:

Low internet speed	Medium internet speed	High internet speed	Very high internet speed
	> 128 kilobits per second	> 2 megabits per second (2 Mbit/s)	> 20 megabits per second (20 Mbit/s)
< 128 kilobits per second	< 2048 kilobits per second (i.e. 2 megabits per second)	< 20 megabits per second (20 Mbit/s)	

It is required to communicate an average value or a value mostly present in courts and not the highest value.

### **Question 62.2**

**Office automation tools:** all technologies which automate the office activities such as word processing, spreadsheets, etc.

The basis of this question is a spreading of these tools in each country and is mainly aimed at measuring the use of these tools for documents. For example:

- Sharing of folders and documents on national or local file servers
- Managers for sharing documents and/or versioning
- Sharing of calendars

Even though there exist in all countries only one office automation tool which is developed, the answer required is the type of tool. The type of tool can be described in comment of this section.

### **Question 62.4**

**Link to ECHR case law:** the decisions registered in the database have hyperlinks which in case of a click lead to the full text of the decision.

**Decided cases in open data:** the States are invited to inform if the decisions delivered by their courts are published in open data of the Open Government Partnership by an anonymization of the name of the parties, of witnesses, etc.

- If the data published are processed by public or private operators with expert systems or artificial intelligence.

☐

### **Question 62.7**

**Writing assistance tools for which the content is coordinated at national level:** to identify mechanisms for the creation of a national working group between practitioners and not from isolated local or individual initiatives (e.g. a processor according to his/her needs).

### **Question 63.1**

**Case management system:** this question relates to software, ERP system, workflow used by courts.

Two precisions are required:

- Centralised or interoperable database – On the assumption of cases storage in a database console “yes”. If there is no a centralisation of data (for example, if the data are stored on a court server without

- Early warning signals – It is a question of whether the software has warning signals in order to have a to warnings of times elapsed in order to prevent inventories or the exceeding of predefined threshold (in years). You may indicate in comment if these devices are based entirely or partly on the work of the CE

### **Question 63.2**

The computerised registry must be considered as available online if professionals or users can, a mini service.

The only presence of descriptive information on the functioning of the registry concerned or on the terms as available online.

### **Question 63.4**

**Business intelligence refers to means, tools and methods allowing collecting, consolidating offering to the manager of this organisation an overview of the activity processed to help him/h**

It needs to be known if the collected statistical data are used, analysed and presented to the local decision

### **Question 63.5**

It is expected for this question a short description of the terms and conditions for using statistical budgetary resources. For example, the use of the number of incoming cases in each court to determine handled by each judge.

### **Question 63.6**

**Budgetary and financial management of courts: it relates to IT tools informing the heads of courts (for example, the functioning, payroll, building management, etc.).**

**Justice expenses management: it relates to IT tools informing the heads of courts of the expenses (question 27 – taxes, legal advice, legal representation, transportation fees, etc.)**

**System communicating with other ministries (financial among others): the aim is to identify if and the ministry in charge of finances - in order to facilitate the expenditures monitoring.**

### **Questions 64.2 to 64.5**

It can be answered “yes” if there exist in the country at least one experiment in a matter (civil/commercial)

### **Questions 64.2, 64.3, 64.4, 64.6, 64.7, 64.8 and 64.10**

**The “specific legislative framework” refers to the existing of laws authorising in a specific way as a substitute of the paper procedure, in order to submit a case to a court or to receive opinion**

Regarding the electronic communication between courts and professionals or one of the deeds (64.7).

It must be answered “No” even though there exist practices of electronic exchanges between courts interpretations of texts organising preliminarily paper exchanges.

Similarly, regarding the electronic signature and the videoconference (64.8 and 64.10), it must be answered one of the procedure phases mentioned in the previous column. It must be answered “No” if the electronic texts organising preliminarily the paper exchanges or the hearing of parties/witnesses.

#### **Question 64.4**

The “consent of the user to be notified by electronic means” allows specifying if electronic suit is therefore accepting this notification mean and which can fully be enforceable against consent of the user is optional or not requested.

The “specific computer applications” in the column “terms and conditions” can for example be related preliminarily communicated and on which opinions or summons can be uploaded securely.

#### **Question 64.5**

The answer “yes” can be ticked in the column “monitoring including the publication of an online decision (for example).”

#### **Questions 64.6 and 64.7**

These questions relate to the transmission by electronic means of data contained in a judicial proceeding developing dematerialised communication.

The column “terms and conditions” is to be filled in addition to the column “trial phase concerned” technologies used.

For question 64.6, on the assumption of distinct terms and conditions of communication in the different application dedicated for the only transmission of decisions), all options must be ticked (e-mail and video distinction to make).

The same process is to be done for question 64.7 if the terms and conditions of communications are a specifying in comment to question 64 the distinction to make.

#### **Question 64.8**

“Conclusions exchanged between lawyers aimed at a court” refer to any document exchanged between receiving an electronic signature recognised as authentic, unforgeable, non-reusable, unchanging and

#### **Question 64.10**

The proceeding phases concerned by the videoconference between courts, professionals and/or users

- Prior to the submission of a case to a court: it relates to all preliminary phases of the submission of alternative dispute resolutions; in criminal matter, it refers to the investigation phase (for the management for example)
- During the audience: it refers to auditions using videoconference during hearings. In criminal matter, it
- Subsequently to the hearing: it refers for example in criminal matter, to subsequent phases to the con

#### **Question 64.12**

The question 64.12 aims to evaluate if judicial systems admit electronic evidences and, in that case, if they have different mode of electronic proof (numeric documents, electronically signed or not, technical computerised files)

If the electronic evidence are admitted in the usual legislative framework without any specific provision (for example Q64.12 “General law only” should be ticked).

The implementation and/or the admission of “blockchain” as evidence and/or transaction should be mentioned if

#### **Question 65.1**

The strategic governance is defined for this question as a set of functions practiced by a non-spatial modernisation issues of the judicial system for the whole country, to set up priorities to the objective particular on information technologies.

The purpose of this question is to identify if a country has already initiated a global discussion of technologies among other tools to achieve its objectives.

It can be specified in comment if other approaches of modernisation or contextualisation of IT with the





2010  
2012  
2013



2014



2015

**te**

e in order to have a more precise evaluation of the impact regarding the

ble benefits and the difficulties encountered;

level and the maturity of the information systems of the judicial systems;

: quality of the judicial systems and the one which contributes to improve

nted photography about the use of information technologies in the courts  
of their case-law data in open data

nces to all the litigious case categories (civil, criminal and administrative)

s between 2014 and 2016, since the analysis will focus on the evolution

1 the question wording, according the following scale:

0%	0% (NAP)	NA
in one or eor resulting tual initiative on – please ment	Device not existing or being designed	Non available data – please specify the reasons in comment of this section

ent rateindicating the difficulties encountered. This use rate can result of  
lication or a website, etc.

ther), according to the same definitions as for questions 90 to 109

rnally and/or to enable users to identify it (along with the version

able software.

**e data transmission speed on the Internet, especially knowing that  
tries as being high speed internet while they would be considered**

d on this classification:

**Internet speed**

s per second  
lbit/s)

or the lowest value.

**cessing programmes, spreadsheets or mail servers.**

asuring the most advanced means implemented to share the produced

garding the equipment rate can be filled by 100%.

**of a decision from the ECHR refer to the HUDOC base.**

**courts are broadcasted in open data in the framework, for example,  
sses and/or professionals (judges, prosecutors, lawyers,...)**

**icial intelligence (for predictive justice for example)**

**odels and templates, which have been produced for example, by a  
ves (e.g.: creation by a magistrate of paragraphs models in a word**

**urts to record and manage their cases.**

lidated at national level for all courts, the answer to give will have to be  
t any possibility of consolidation), the answer will then be “no”.

a dynamic and proactive management of cases. For example, it can refer  
detection for example of cases for which the age exceeds one or several  
EPEJ SATURN Centre.

inima, consult its content or obtain extracts of its content via an internet

ns and conditions of consultation does not enable to consider the registry

**, modelling and presenting the data of an organisation. It aims at  
er take his/her decisions.**

sion-makers in order to help them in the monitoring of courts activity.

data of activity in order to create an allocation scheme of human and  
mine the number of judges, according to the average number of cases

**courts of the budget allocated and the expenditures monitoring (for**

**penditures linked only to justice expenses (cf. supra definition of**

**the information technologies are used - essentially between courts**

ial, criminal, administrative and other).

**r the recourse to means of electronic communication, in addition or  
rs/summons (64.4).**

rts, professionals and/or court users based on, for example, extensive

wered “yes” when a specific legislative text exists for one of the deeds or  
ctronic signatures devices are only based on extensive interpretations of

**mmons are set off with the only express agreement of the user. The  
st him during the whole procedure. It will be answered “No” if the**

to dedicated websites for which court users have access with identifiers

ecision” even though the decision is partially published (device only for

eding with or without scanned documents, essentially for the purpose of

’ or “deeds concerned” (Q64.7), in order to specify the communication

erent trial phases (e-mail only for the preparatory phase and computer  
mputer application dedicated), specifying in comment to question 64 the

pplicable only for some of the deeds chosen: all options are to be ticked,

en lawyers by electronic means in the framework of a judicial proceeding,  
irrevocable for courts.

; are described as follow:

if a case to a court or to a hearing. In civil matter, it refers essentially to  
nent of measures involving deprivation of liberty by the public prosecutor

t can refer to both the defendants and the witnesses.

iviction decision such as the enforcement of sentences.

e integrated in their legal framework specific legislative provision adapted to the  
ike data recorded in the cache of internet navigators, etc).

imple, admission of any document, whatever is its nature), the checkbox of the

n comments.

ecialised structure in information systems, in charge of identifying the  
as defined and to initiate reforms attached to these objectives relying in

f modernisation of its judicial system and is based on the information

purpose of modernisation have been employed.

## Albania: History of 2010-2012-2013 responses to the use of information technology in the courts

\* The 2013 data are available only for the countries of the European Union who participated in the study

62) For direct assistance to the judge/court clerk, what are the computer facilities used with the courts ?

	2010
Word processing	100% of courts
Electronic data base of caselaw	100% of courts
Electronic files	100% of courts
E-mail	100% of courts
Internet connection	100% of courts

63) For administration and management, what are the computer facilities used within the courts ?

	2010
Case registration system	+50% of courts
Court management information system	+50% of courts
Financial information system	0 % of courts
Videoconferencing	0 % of courts

64) For the electronic communication and exchange of information between the courts and the public, what are the computer facilities used by the courts ?

	2010
Electronic web forms	0 % of courts
Website	100% of courts
Follow-up of cases online	100% of courts
Electronic registers	100% of courts
Electronic processing of small claims	0 % of courts
Electronic processing of undisputed debt recovery	0 % of courts
Electronic submission of claims	100% of courts
Videoconferencing	100% of courts
Other electronic communication facilities	100% of courts

Comment 2012

**Comment 2013\***

**65) The use of videoconferencing in the courts (details on question 63)**

	2010
Use of videoconferencing for hearings in criminal cases	Yes
Court hearing held in police station and/or prison	No
Legislation for using videoconferencing in courts	Yes
Use of videoconferencing in other than criminal cases	No

**Comment 2010**

There are several laws on videoconferencing.  
Law no. 9205 'On Protection of Witnesses and Collaborators of Justice'  
Law no. 9110 'On Organization and Functioning of the Serious Crimes Court';  
Criminal Procedure Code

**Comment 2012**

mail CN 25/03/14: There are several laws on videoconferencing.  
Law no. 9205 'On Protection of Witnesses and Collaborators of Justice'  
Law no. 9110 'On Organization and Functioning of the Serious Crimes Court';  
Criminal Procedure Code

### C3. Comments on the chapter

**2010**

Regarding the question 64 for the electronic communication and exchange of information between the courts and their en  
web forms ☐ 0%

Website ☐ 5%

Follow-up of cases online ☐ 30%

Electronic registers ☐ 20%

Electronic processing of small claims ☐ 0%

Electronic processing of undisputed debt recovery ☐ 0%

Electronic submission of claims ☐ 25%

Videoconferencing ☐ 0%

Other electronic communication facilities ☐ LAN (share)

**2012**

**2013\***





2010  
2012  
2013



2014



2015

## Previous questions on the courts

*CEPEJ study for the European Commission*

in the courts?

2012	2013*
100% of courts	
+50% of courts	
0 % of courts	
100% of courts	
100% of courts	

courts?

2012	2013*
+50% of courts	
+50% of courts	
-50% of courts	
0 % of courts	

their environment, what are the

2012	2013*
0 % of courts	
100% of courts	
+50% of courts	
+50% of courts	
0 % of courts	
0 % of courts	
0 % of courts	
0 % of courts	
-10% of courts	

2012
Yes
No
Yes
No

vironment please find the answer below:

Albania: History of 2014 responses to previous questions on the use of information technology in the courts

62. Technologies used for direct assistance to judges / prosecutors / court clerks

Infrastructures, equipment and office software

62.1 Basic facilities (micro-computers, internet connection and e-mail)

Equipment rate

100%

Equipment policy coordinated at national level

No

Average speed to the internet in courts

High internet speed

62.2 Advanced use of office automation tools(shared folders on servers, shared planning, etc.)

Equipment rate

10-49%

Equipment policy coordinated at national level

No

62.3 Is there staff specifically dedicated to computer maintenance in courts?

Yes

If yes, is this service:

Internal of the courts (specialised non-judge staff)

Comments (current developments, fields concerned, clarifications regarding the status or structuration of maintenance services)

Centralised databases for decision support

62.4 Is there a centralised national case law database?

Yes

If yes, please specify the following information :

	Equipment rate	Link to ECHR case law	Name of the database(s)
Unique centralised database for all matters(*)	50-99%	No	

If there is a specific device per matter, fill only the questionnaire below for the ma:

	Equipment rate	Link to ECHR case law	Name of the database(s)
Civil and/or commercial			
Criminal			
Administrative			
Other			

If "Other", please specify in comments box at the bottom of this page

62.5 Centralised legislative database

Equipment rate

0% (NAP)

Link to databases of case law

Name of the database

62.6 Is there a computerised national record centralising all criminal convictions?

No

Linkage with other European records of the same nature

Content directly available by computerised means for judges and/or prosecutors

Content directly available for purposes other than criminal cases (civil and administrative matters)

Authority allowing the access by computerised means for judges and/or prosecutors

Writing assistance tools

62.7 Are there writing assistance tools for which the content is coordinated at national level? (models or templates, paragraphs already written, etc.)

No

If yes, please specify the following information :

	Equipment rate	Name of the tool(s)
Civil and/or commercial		

Criminal	<input type="text"/>	
Administrative	<input type="text"/>	
Other	<input type="text"/>	

If "Other", please specify in comments box at the bottom of this page

62.8 Voice dictation tools

Equipment rate

Other tools

62.9 Access to an intranet in the court (broadcasting of national or local news)

Equipment rate

62.10 Possibility of online training for judges, prosecutors and/or court clerks

Equipment rate

Comments - questions 62.1 to 62.10 (please specify, if necessary, the question(s) concerned by your comments)

63. Technologies used for court management and administration

Use of information technologies for improving the efficiency of the judicial system functioning

63.1 Is there a case management system? (software or group of software used for the recording of judicial proceedings and their management)

If yes, please specify the following information :

	Equipment rate	Centralised or interoperable database	Early warning signals (for active case management)	Name of the system(s)
Unique centralised database for all matters(*)	<input type="text" value="50-99%"/>	<input type="text" value="No"/>	<input type="text" value="Yes"/>	ICMIS

If there is a specific device per matter, fill only the questionnaire below for the ma:	Equipment rate	Centralised or interoperable database	Early warning signals (for active case management)	Name of the system(s)
Civil and/or commercial	<input type="text"/>	<input type="text"/>	<input type="text"/>	
Criminal	<input type="text"/>	<input type="text"/>	<input type="text"/>	
Administrative	<input type="text"/>	<input type="text"/>	<input type="text"/>	
Other	<input type="text"/>	<input type="text"/>	<input type="text"/>	

If "Other", please specify in comments box at the bottom of this page

63.2 Computerised registries managed by courts

	Equipment rate	Data consolidated at national level	Service available online(*)	Name of the tool(s)
Land registry	<input type="text" value="0% (NAP)"/>	<input type="text"/>	<input type="text"/>	
Business registry	<input type="text" value="0% (NAP)"/>	<input type="text"/>	<input type="text"/>	
Other	<input type="text" value="0% (NAP)"/>	<input type="text"/>	<input type="text"/>	

If "Other", please specify in comments box at the bottom of this page

63.3 Are there statistics tools to measure courts activity? (tool, directly linked or not to the case management system of Q63.1, allowing to quantify among others the number of incoming, resolved and pending cases by type of case – e.g.: infocentres, data warehouse, etc.)

If yes, please specify the following information :

	Equipment rate	Data consolidated at national level	Name of the system(s)
Unique statistical tool for all matters	<input type="text" value="50-99%"/>	<input type="text" value="No"/>	

If there is a specific device per matter, fill only the questionnaire below for the ma:	Equipment rate	Data consolidated at national level	Name of the system(s)
Civil and/or commercial	<input type="text"/>	<input type="text"/>	
Criminal	<input type="text"/>	<input type="text"/>	
Administrative	<input type="text"/>	<input type="text"/>	

Other	<input type="text"/>	<input type="text"/>	<input type="text"/>
-------	----------------------	----------------------	----------------------

If "Other", please specify in comments box at the bottom of this page

63.4 Do business intelligence softwares based on statistical data are developed?

63.5 What are the terms and conditions for using statistical activity data of courts to allocate them human and financial resources ? (e.g.: use of the number of incoming cases to calculate the number of judges for one jurisdiction, etc.)

Budgetary and financial monitoring

63.6 Computerised systems for budgetary and financial management of courts

	Equipment rate	Data consolidated at national level	System communicating with other ministries (financial among others)	Name of the tool(s)
Budgetary and financial management of courts	<input type="text" value="1-9%"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Justice expenses management	<input type="text" value="0% (NAP)"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Other	<input type="text" value="0% (NAP)"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

If "Other", please specify in comments box at the bottom of this page

Other tools of courts management

63.7 Measurement tools to assess the workload of judges, prosecutors and/or court clerks (tool quantifying the activity of judges, prosecutors and/or court clerks – for example the number of cases resolved)

Equipment rate

Data used for a monitoring at

<input type="text" value="No"/>	National level
<input type="text" value="No"/>	Local level

63.8 Videoconferencing between courts (use of audio-visual devices used for administration and court management – e.g.: coordination meetings between remote entities, training, etc.)

Equipment rate

Comments - questions 63.1 to 63.8 concerned by your comments (please specify, if necessary, the question(s) concerned by your comments)

cial activity and budget in about 11 courts. In these courts, a financial program called "Alpha Web" was installed. This program makes it possible for the courts to record any financial and budget activity and to generate the appropriate

64. Technologies used for communication between courts, professionals and/or court users

Use of information technologies to improve the quality of the service provided to court users (technologies directly accessible by the procedure users without having recourse to a professional)

64.1 General-interest information websites (website designed for users, which presents courts missions, the organisation, judicial map, etc.)

<input type="text" value="Yes"/>	Website gathering national information
<input type="text" value="Yes"/>	Specific website for each court

Equipment rate

64.2 Is there a possibility to submit a case to courts by electronic means? (possibility to introduce a case by electronic means, for example an e-mail or a form on a website)

If yes, please specify the following information :

	Equipment rate	Submission of cases in paper form remains mandatory	Specific legislative framework authorising the submission of a case	Name of the software dealing with online submission of cases
Single electronic access point for all matters(*)	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

If there is a specific device per matter, fill only the questionnaire below for the matter(s) concerned:

Civil and/or commercial	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Criminal	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Administrative	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Other	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

If "Other", please specify in comments box at the bottom of this page

64.3 Is it possible to request for granting legal aid by electronic means?

If yes, please specify the following information :

Equipment rate

Formalisation of the request in paper form remains mandatory

Specific legislative framework regarding requests for granting legal aid by electronic means

Name of the software dealing with online requests

64.4 Is it possible to transmit summons to a judicial meeting or a hearing by electronic means? (a judicial meeting relates to stages prior to a court hearing, with a view to mediation or conciliation)

No

If yes, please specify the following information :

	Equipment rate	Summon in paper form remains mandatory	Consent of the user to be notified by electronic means(*)	Terms and conditions (if other please specify in comment)	Specific legal framework
Summon possible for all matters(*)				SMS	
				E-mail	
				Specific computer application	
				Other	

If there is a specific device per matter, fill only the questionnaire below for the matter(s) concerned:

Civil and/or commercial				SMS	
				E-mail	
				Specific computer application	
				Other	

Criminal				SMS	
				E-mail	
				Specific computer application	
				Other	

Administrative				SMS	
				E-mail	
				Specific computer application	
				Other	

Other				SMS	
				E-mail	
				Specific computer application	
				Other	

If "Other", please specify in comments box at the bottom of this page

64.5 Is it possible to monitor the stages of an online judicial proceeding? (Consultation on a website of the progress of a judicial proceeding by the court from the submission of a case to its deliberation)

No

If yes, please specify the following information :

	Equipment rate	Monitoring linked to the case management system (Q63.1)	Monitoring including the publication of an online decision(*)	Do court users for accessing to all or part of the online information have to pay?	Name of the software used for the online monitoring
Possibility for all matters(*)					

If there is a specific device per matter, fill only the questionnaire below for the matter(s) concerned:

Civil and/or commercial					
Criminal					
Administrative					
Other					

If "Other", please specify in comments box at the bottom of this page

## Use of information technologies for improving the relationship quality between courts and professionals

64.6 Are there possibilities of electronic communication between courts and lawyers? (sending of computer data contained in a judicial proceeding with or without scanned documents, mainly to develop dematerialised communication)

Yes

If yes, please specify the following information :

		Terms and conditions(if there are different according to the trial phases or if other, please specify in comment)				Specific legal framework
	Equipment rate	Trial phase concerned(*)				
Communication possible for all matters(*)	50-99%	Yes	Submission of a case to a court	No	E-mail	No
		No	Pre-hearing phases	Yes	Specific computer application	
		No	Schedule of hearings and/or appeals management	No	Other	
		No	Transmission of courts decisions			

If there is a specific device per matter, fill only the questionnaire below for the matter(s) concerned:

Civil and/or commercial			Submission of a case to a court		E-mail	
			Pre-hearing phases		Specific computer application	

			Schedule of hearings and/or appeals management		Other	
			Transmission of courts decisions			
Criminal			Submission of a case to a court		E-mail	
			Pre-hearing phases		Specific computer application	
			Schedule of hearings and/or appeals management		Other	
			Transmission of courts decisions			
Administrative			Submission of a case to a court		E-mail	
			Pre-hearing phases		Specific computer application	
			Schedule of hearings and/or appeals management		Other	
			Transmission of courts decisions			
Other			Submission of a case to a court		E-mail	
			Pre-hearing phases		Specific computer application	
			Schedule of hearings and/or appeals management		Other	
			Transmission of courts decisions			

If "Other", please specify in comments box at the bottom of this page

64.7 Terms and conditions of electronic communication used by professionals other than lawyers (sending of computer data contained in a judicial proceeding with or without scanned documents, mainly to develop dematerialised communication)

	Equipment rate	Deeds concerned(*)	Terms and conditions	Specific legal framework
Enforcement agents (as defined in Q169 et seq.)	0% (NAP)	Electronic communication between enforcement agents and users		
			E-mail	
		Summon to court		Specific computer application
		Notification of decisions		Other
		Debt collection		
		Other		
Notaries (as defined in Q192 et seq.)	0% (NAP)	Electronic communication between notaries and users		
			E-mail	
		In civil proceeding		Specific computer application
		In matter of legal advice		Other
		To authenticate deeds/certificates		
		Other		
Experts (as defined in Q202 et seq.)	0% (NAP)	Electronic communication between experts and courts		
			E-mail	
		To exchange evidences/bill of costs, etc.		Specific computer application
		For the monitoring of expertise and timeframes reminder		Other
		Other		
Judicial police services	0% (NAP)	Electronic communication between the police services and the prosecution services		
			E-mail	
		To transmit instructions from the public prosecution to the investigators		Specific computer application
				Other
		To communicate to the public prosecution procedures completed		
		Other		

If "Other", please specify in comments box at the bottom of this page

64.8 Is there a device for electronic signatures of documents between courts, users and/or professionals? (device ensuring the integrity of an electronic document based on an infrastructure of digital keys management)

No

If yes, please specify the following information :

	Equipment rate	Deeds concerned (if other, please specify in comment)	Signature remaining mandatory on a paper original	Specific legal framework
Signature possible for all matters(*)		Conclusions exchanged between lawyers aimed at a court		
		Judicial administration deeds (summons issued by the court for example)		
		Decisions of other jurisdictions		
		Other		
If there is a specific device per matter, fill only the questionnaire below for the matter(s) concerned:				
Civil and/or commercial		Conclusions exchanged between lawyers aimed at a court		
		Judicial administration deeds (summons issued by the court for example)		
		Decisions of other jurisdictions		
		Other		
Criminal		Conclusions exchanged between lawyers aimed at a court		
		Judicial administration deeds (summons issued by the court for example)		
		Decisions of other jurisdictions		
		Other		
Administrative		Conclusions exchanged between lawyers aimed at a court		
		Judicial administration deeds (summons issued by the court for example)		
		Decisions of other jurisdictions		



			Other	
Other			Conclusions exchanged between lawyers aimed at a court	
			Judicial administration deeds (summons issued by the court for example)	
			Decisions of other jurisdictions	
			Other	

If "Other", please specify in comments box at the bottom of this page

64.9 Are there online processing devices of specialised litigation? (low value litigation, undisputed claims, preparatory phases to the resolution of family conflicts, etc. – please, specify in “comments” section)

No

If yes, please specify the following information :

	Equipment rate	Type of litigation concerned	Name of the tool(s)
Civil and/or commercial			
Criminal			
Administrative			
Other			

If "Other", please specify in comments box at the bottom of this page

### Use of information technologies between courts, professionals and users in the framework of judicial proceedings

64.10 Videoconferencing between courts, professionals and/or users (this does concern the use of audio-visual devices in the framework of judicial proceedings such as the hearing of parties, etc.)

No

If yes, please specify the following information and describe in comments of this section the cases of actual use of videoconferencing and the expected benefits (for example, the use of this device to reduce the number of detainees' transfers to the court)

	Equipment rate	Proceeding phase(*)	Specific legal framework
Videoconferencing in all matters(*)		Prior to the submission of a case to a court or to a hearing	
		During a hearing	
		After a hearing	

If there is a specific device per matter, fill only the questionnaire below for the matter(s) concerned:

Civil and/or commercial			Prior to the submission of a case to a court or to a hearing	
			During a hearing	
			After a hearing	
Criminal			Prior to the submission of a case to a court or to a hearing	
			During a hearing	
			After a hearing	
Administrative			Prior to the submission of a case to a court or to a hearing	
			During a hearing	
			After a hearing	
Other			Prior to the submission of a case to a court or to a hearing	
			During a hearing	
			After a hearing	

If "Other", please specify in comments box at the bottom of this page

64.11 Recording of hearings or debates (sound or audio-visual recording during the investigation and/or trial phase(s))

Yes

If yes, please specify the following information :

	Equipment rate	Type of recording	Specific legal framework
Recording in all matters	50-99%	Yes	No
		No	

If there is a specific device per matter, fill only the questionnaire below for the matter(s) concerned:

Civil and/or commercial			Sound	
			Video	
Criminal			Sound	
			Video	
Administrative			Sound	
			Video	
Other			Sound	
			Video	

If "Other", please specify in comments box at the bottom of this page

64.12 In criminal matters, do video surveillance recordings can be shown and used as pieces of evidence during the hearing?

Technical possibility to broadcast video recordings at a hearing

No

Legal framework to use video recordings as pieces of evidence

No

64.13 Other devices of electronic communication between courts, professionals and/or users

Comments - questions 64.1 to 64.13 concerned by your comments (please specify, if necessary, the question(s) concerned by your comments)

Q64-5: Explanation to the answer: There are 38 total courts in Albania. - 22 civil courts of the first instance; - 6 civil appeal courts; - 6 administrative courts of first instance;- 1 appeal administrative court; - 2 Serious Crimes courts (1 fir

65. Other aspects related to information technologies

Organisation of the information system governance used by courts

65.1 Is a single structure in charge of the strategic governance of the judicial system modernisation (using among others IT)?

No

If yes, does it consist of:

Comments (please specify, in case of a negative answer, if there are other modernisation approaches that have been implemented)

65.2 Which is the model primarily chosen for conducting structuring IT projects in courts and the later management of applications created (maintenance, evolution)?

Professionals

Comments (including other alternatives)

65.3 Is there a device of detection and promotion of innovations regarding IT coming from personal and/or local initiatives?

No

Comments (please, specify projects that have experienced national developments)

65.4 Have you measured or have made measured actual benefits resulting from one or several components of your information system?

No

Comments (please, specify for example if stock decreases, timeframe reductions, etc. have been observed directly linked to one of the components of the information system)

Security of courts information system

65.5 Is there a global security policy regarding the information system of the judicial system based on independent audits or other?

No

Comments (please specify in particular if national frameworks of information security exist)

Protection of personal data

65.6 Does a law guarantee the protection of personal data handled by courts?

Yes

If yes, please specify among others:

- if there are authorities specifically responsible for protection of personal data
- the extent of rights granted to citizens in the specific framework of software used by courts
- if there are controls or limitations by law regarding the sharing of databases managed by courts with other administrations (police, etc.)

Data Protection Commissioner

Comments - questions 65.1 to 65.6 concerned by your comments (please specify, if necessary, the question(s) concerned by your comments)

Albania: History of 2015 responses to previous questions on the use of information technology in the courts (EU States only)

62. Technologies used for direct assistance to judges / prosecutors / court clerks

Infrastructures, equipment and office software

62.1 Basic facilities (micro-computers, internet connection and e-mail)

Equipment rate

Equipment policy coordinated at national level

Average speed to the internet in courts

62.2 Advanced use of office automation tools(shared folders on servers, shared planning, etc.)

Equipment rate

Equipment policy coordinated at national level

Centralised databases for decision support

62.4 Is there a centralised national case law database?

If yes, please specify the following information :

	Equipment rate	Link to ECHR case law	Name of the database(s)
Unique centralised database for all matters(*)	0	0	0
If there is a specific device per matter, fill only the questionnaire below for the main device			
Civil and/or commercial	0	0	0
Administrative	0	0	0
Other	0	0	0

If "Other", please specify in comments box at the bottom of this page

62.5 Centralised legislative database

Equipment rate

Link to databases of case law

Name of the database

Writing assistance tools

62.7 Are there writing assistance tools for which the content is coordinated at national level? (models or templates, paragraphs already written, etc.)

If yes, please specify the following information :

	Equipment rate	Name of the tool(s)
Civil and/or commercial	0	0
Administrative	0	0
Other	0	0

If "Other", please specify in comments box at the bottom of this page

Other tools

62.10 Possibility of online training for judges, prosecutors and/or court clerks

Equipment rate

Comments - questions 62.1 to 62.10 (please specify, if necessary, the question(s) concerned by your comments)

63. Technologies used for court management and administration

Use of information technologies for improving the efficiency of the judicial system functioning

63.1 Is there a case management system? (software or group of software used for the recording of judicial proceedings and their management)

If yes, please specify the following information :

	Equipment rate	Centralised or interoperable database	Early warning signals (for active case management)	Name of the system(s)
Unique centralised database for all matters(*)	0	0	0	0

If there is a specific device per matter, fill only the questionnaire below for the matter(s) concerned

	Equipment rate	Centralised or interoperable database	Early warning signals (for active case management)	Name of the system(s)
Civil and/or commercial	0	0	0	0
Administrative	0	0	0	0
Other	0	0	0	0

If "Other", please specify in comments box at the bottom of this page

63.2 Computerised registries managed by courts

	Equipment rate	Data consolidated at national level	Service available online(*)	Name of the tool(s)
Land registry	0	0	0	0
Business registry	0	0	0	0
Other	0	0	0	0

If "Other", please specify in comments box at the bottom of this page

63.3 Are there statistics tools to measure courts activity? (tool, directly linked or not to the case management system of Q63.1, allowing to quantify among others the number of incoming, resolved and pending cases by type of case – e.g.: Infocentres, data warehouse, etc.)

If yes, please specify the following information :

	Equipment rate	Data consolidated at national level	Name of the system(s)
Unique statistical tool for all matters	0	0	0

If there is a specific device per matter, fill only the questionnaire below for the matter(s) concerned

	Equipment rate	Data consolidated at national level	Name of the system(s)
Civil and/or commercial	0	0	0
Administrative	0	0	0
Other	0	0	0

If "Other", please specify in comments box at the bottom of this page

Other tools of courts management

63.7 Measurement tools to assess the workload of judges, prosecutors and/or court clerks (tool quantifying the activity of judges, prosecutors and/or court clerks – for example the number of cases resolved)

Equipment rate

0

Data used for a monitoring of

0	National level
0	Local level

Comments - questions 63.1 to 63.8 concerned by your comments (please specify, if necessary, the question(s) concerned by your comments)

0

64. Technologies used for communication between courts, professionals and/or court users

Use of information technologies to improve the quality of the service provided to court users (technologies directly accessible by the procedure users without having recourse to a professional)

64.1 General internet information websites (website designed for users, which presents courts missions, the organisation, judicial map, etc.)

0	Website gathering national information
0	Specific website for each court

Equipment rate

0

64.2 Is there a possibility to submit a case to courts by electronic means? (possibility to introduce a case by electronic means, for example an e-mail or a form on a website)

0

If yes, please specify the following information :

	Equipment rate	Submission of cases in paper form remains mandatory	Specific legislative framework authorising the submission of a case	Name of the software dealing with online submission of cases
Single electronic access point for all matters(*)	0	0	0	#N/A

If there is a specific device per matter, fill only the questionnaire below for the matter(s) concerned

	Equipment rate	Submission of cases in paper form remains mandatory	Specific legislative framework authorising the submission of a case	Name of the software dealing with online submission of cases
Civil and/or commercial	0	0	0	#N/A
Administrative	0	0	0	#N/A

Other	<input type="text"/>	<input type="text"/>	<input type="text"/>	etN/A
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If "Other", please specify in comments box at the bottom of this page

64.3 Is it possible to request for granting legal aid by electronic means?

If yes, please specify the following information :

Equipment rate

Formalisation of the request in paper form remains mandatory

Specific legislative framework regarding requests for granting legal aid by electronic means

Name of the software dealing with online requests

64.4 Is it possible to transmit summons to a judicial meeting or a hearing by electronic means? (a judicial meeting relates to stages prior to a court hearing, with a view to mediation or conciliation)

If yes, please specify the following information :

	Equipment rate	Summon in paper form remains mandatory	Consent of the user to be notified by electronic means(*)	Terms and conditions (if other please specify in comment)	Specific legal framework
Summon possible for all matters(*)	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/> SMS <input type="text"/> E-mail <input type="text"/> Specific computer application <input type="text"/> Other	<input type="text"/>

If there is a specific device per matter, fill only the questionnaire below for the matter(s) concerned

Civil and/or commercial	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/> SMS <input type="text"/> E-mail <input type="text"/> Specific computer application <input type="text"/> Other	<input type="text"/>
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Administrative	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/> SMS <input type="text"/> E-mail <input type="text"/> Specific computer application <input type="text"/> Other	<input type="text"/>
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Other	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/> SMS <input type="text"/> E-mail <input type="text"/> Specific computer application <input type="text"/> Other	<input type="text"/>
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If "Other", please specify in comments box at the bottom of this page

64.5 Is it possible to monitor the stages of an online judicial proceeding? (Consultation on a website of the progress of a judicial proceeding by the court from the submission of a case to its deliberation)

If yes, please specify the following information :

	Equipment rate	Monitoring linked to the case management system (G63.1)	Monitoring including the publication of an online decision(*)	Do court users for accessing to all or part of the online information have to pay?	Name of the software used for the online monitoring
Possibility for all matters(*)	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

If there is a specific device per matter, fill only the questionnaire below for the matter(s) concerned

Civil and/or commercial	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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Administrative	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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Other	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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If "Other", please specify in comments box at the bottom of this page

### Use of information technologies for improving the relationship quality between courts and professionals

64.6 Are there possibilities of electronic communication between courts and lawyers? (sending of computer data contained in a judicial proceeding with or without scanned documents, mainly to develop dematerialised communication)

If yes, please specify the following information :

	Equipment rate	Trial phase concerned(*)	Terms and conditions (if there are different according to the trial phases or if other, please specify in comment)	Specific legal framework
Communication possible for all matters(*)	<input type="text"/>	<input type="text"/> Submission of a case to a court <input type="text"/> Pre-hearing phases <input type="text"/> Schedule of hearings and/or appeals management <input type="text"/> Transmission of court decisions	<input type="text"/> E-mail <input type="text"/> Specific computer application <input type="text"/> Other	<input type="text"/>

If there is a specific device per matter, fill only the questionnaire below for the matter(s) concerned:

Civil and/or commercial	0		Submission of a case to a court	0	mail	0
		0	Pre-hearing phases	0	specific computer application	
			Schedule of hearings and/or appeals management	0	Other	
		0	Transmission of courts' decisions			

Administrative	0		Submission of a case to a court	0	mail	0
		0	Pre-hearing phases	0	specific computer application	
			Schedule of hearings and/or appeals management	0	Other	
		0	Transmission of courts' decisions			

Other	0		Submission of a case to a court	0	mail	0
			Pre-hearing phases	0	specific computer application	
			Schedule of hearings and/or appeals management	0	Other	
		0	Transmission of courts' decisions			

If "Other", please specify in comments box at the bottom of this page

64.8 Is there a device for electronic signatures of documents between courts, users and/or professionals? (device ensuring the integrity of an electronic document based on an infrastructure of digital keys management)

If yes, please specify the following information :

Equipment rate	Deeds concerned (if other, please specify in comment)	Signature remaining mandatory on a paper original	Specific legal framework
0	Conclusions exchanged between lawyers aimed at a court	0	
	Judicial administration deeds (summons issued by the court for example)		
	Decisions of other jurisdictions		
	Other		

If there is a specific device per matter, fill only the questionnaire below for the matter(s) concerned:

Civil and/or commercial	0		Conclusions exchanged between lawyers aimed at a court	0	
			Judicial administration deeds (summons issued by the court for example)		
			Decisions of other jurisdictions		
			Other		

Administrative	0		Conclusions exchanged between lawyers aimed at a court	0	
			Judicial administration deeds (summons issued by the court for example)		
			Decisions of other jurisdictions		
			Other		

Other	0		Conclusions exchanged between lawyers aimed at a court	0	
			Judicial administration deeds (summons issued by the court for example)		
			Decisions of other jurisdictions		
			Other		

If "Other", please specify in comments box at the bottom of this page

Use of Information technologies between courts, professionals and users in the framework of judicial proceedings

64.10 Videoconferencing between courts, professionals and/or users (this does concern the use of audio-visual devices in the framework of judicial proceedings such as the hearing of parties, etc.)

If yes, please specify the following information and describe in comments of this section the cases of actual use of videoconferencing and the expected benefits (for example, the use of this device to reduce the number of detainees' transfers to the court)

Equipment rate	Proceeding phase(*)	Specific legal framework
0	Prior to the submission of a case to a court or to a hearing	0
	During a hearing	
	After a hearing	

If there is a specific device per matter, fill only the questionnaire below for the matter(s) concerned:

Civil and/or commercial	0		Prior to the submission of a case to a court or to a hearing	0
			During a hearing	
			After a hearing	

Administrative	0		Prior to the submission of a case to a court or to a hearing	0
			During a hearing	
			After a hearing	

Other	0		Prior to the submission of a case to a court or to a hearing	0
			During a hearing	
			After a hearing	

If "Other", please specify in comments box at the bottom of this page

64.13 Other devices of electronic communication between courts, professionals and/or users

Comments - questions 64.1 to 64.13 concerned by your comments (please specify, if necessary, the question(s) concerned by your comments)

65. Other aspects related to information technologies

Organisation of the information system governance used by courts

65.4 Have you measured or have made measured actual benefits resulting from one or several components of your information system?

Comments (please, specify for example if stock decreases, timeframes reductions, etc. have been observed directly linked to one of the components of the information system)

Security of courts information system

65.5 Is there a global security policy regarding the information system of the judicial system based on independent audits or other?

Comments (please specify in particular if national frameworks of information security exist)

Protection of personal data

65.6 Does a law guarantee the protection of personal data handled by courts?

If yes, please specify among others:

- if there are authorities specifically responsible for protection of personal data
- the extent of rights granted to citizens in the specific framework of software used by courts
- if there are controls or limitations by law regarding the sharing of databases managed by courts with other administrations (police, etc.)

Comments - questions 64.1 to 65.6 concerned by your comments (please specify, if necessary, the question(s) concerned by your comments)



Year	Chapter	Question	Sub-Question	Comments	Column	Lign	Old Ref	Ref	Question	Data to export to Source tab
2016	5	62						[05][062][2016]	62. Technologies used for direct assistance to judges	
2016	5	62	1					[05][062-01][2016]	62.1 Basic facilities	
2016	5	62	1		1	1		[05][062-01][1#01][2016]	62.1.1.1 Equipment rate	NR
2016	5	62	1		1	2		[05][062-01][1#02][2016]	62.1.1.2 Equipment policy coordinated at national level	
2016	5	62	1		1	3		[05][062-01][1#03][2016]	62.1.1.3 Average speed to the internet in courts	
2016	5	62	2					[05][062-02][2016]	62.2 Advanced use of office automation tools	
2016	5	62	2		1	1		[05][062-02][1#01][2016]	62.2.1.1 Equipment rate	NR
2016	5	62	2		1	2		[05][062-02][1#02][2016]	62.2.1.2 Equipment policy coordinated at national level	
2016	5	62	3					[05][062-03][2016]	62.3 Is there staff specifically dedicated to computerisation of the justice system?	
2016	5	62	3		1	1		[05][062-03][1#01][2016]	62.3.1.1 Is there staff specifically dedicated to computerisation of the justice system?	NR
2016	5	62	3		1	2		[05][062-03][1#02][2016]	62.3.1.2 Service outsourced / internal / Both	
2016	5	62	3 C					[05][062-03][C][2016]	62.3C Comments	
2016	5	62	4					[05][062-04][2016]	62.4 Is there a centralised national case law database?	
2016	5	62	4		1	1		[05][062-04][1#01][2016]	62.4.1.1 Is there a centralised national case law database?	NR
2016	5	62	4		2	1		[05][062-04][2#01][2016]	62.4.2.1 All matters - Equipment rate	
2016	5	62	4		2	2		[05][062-04][2#02][2016]	62.4.2.2 All matters - Link to ECHR case law	
2016	5	62	4		2	3		[05][062-04][2#03][2016]	62.4.2.3 All matters - Name(s) of the database(s)	
2016	5	62	4		3	1		[05][062-04][3#01][2016]	62.4.3.1 Civil - Equipment rate	
2016	5	62	4		3	2		[05][062-04][3#02][2016]	62.4.3.2 Civil - Link to ECHR case law	
2016	5	62	4		3	3		[05][062-04][3#03][2016]	62.4.3.3 Civil - Name(s) of the database(s)	
2016	5	62	4		3	4		[05][062-04][3#04][2016]	62.4.3.4 Civil - Open Data	
2016	5	62	4		4	1		[05][062-04][4#01][2016]	62.4.4.1 Criminal - Equipment rate	
2016	5	62	4		4	2		[05][062-04][4#02][2016]	62.4.4.2 Criminal - Link to ECHR case law	
2016	5	62	4		4	3		[05][062-04][4#03][2016]	62.4.4.3 Criminal - Name(s) of the database(s)	
2016	5	62	4		4	4		[05][062-04][4#04][2016]	62.4.4.4 Criminal - Open Data	
2016	5	62	4		5	1		[05][062-04][5#01][2016]	62.4.5.1 Administrative - Equipment rate	
2016	5	62	4		5	2		[05][062-04][5#02][2016]	62.4.5.2 Administrative - Link to ECHR case law	
2016	5	62	4		5	3		[05][062-04][5#03][2016]	62.4.5.3 Administrative - Name(s) of the database(s)	
2016	5	62	4		5	4		[05][062-04][5#04][2016]	62.4.5.4 Administrative - Open Data	
2016	5	62	4		6	1		[05][062-04][6#01][2016]	62.4.6.1 Other - Equipment rate	
2016	5	62	4		6	2		[05][062-04][6#02][2016]	62.4.6.2 Other - Link to ECHR case law	
2016	5	62	4		6	3		[05][062-04][6#03][2016]	62.4.6.3 Other - Name(s) of the database(s)	



2016	5	62	4	6	4	[05][062-04][6#04][2016]	62.4.5.4 Other - Open Data	
2016	5	62	4 C			[05][062-04][C][2016]	62.4-1 Data anonymised for Open Data	
2016	5	62	5			[05][062-05][2016]	62.5 Centralised legislative database	
2016	5	62	5	1	1	[05][062-05][1#01][2016]	62.5.1.1 Equipment rate	NR
2016	5	62	5	1	2	[05][062-05][1#02][2016]	62.5.1.2 Link to databases of case law	
2016	5	62	5	1	3	[05][062-05][1#03][2016]	62.5.1.3 Name(*) of the database	
2016	5	62	6			[05][062-06][2016]	62.6 Is there a computerised national record centralis	
2016	5	62	6	1	1	[05][062-06][1#01][2016]	62.6.1.1 Is there a computerised national record cen	NR
2016	5	62	6	1	2	[05][062-06][1#02][2016]	62.6.1.2 Linkage with other European records of the	
2016	5	62	6	1	3	[05][062-06][1#03][2016]	62.6.1.3 Content directly available by computerised r	
2016	5	62	6	1	4	[05][062-06][1#04][2016]	62.6.1.4 Content directly available for purposes other	
2016	5	62	6	1	5	[05][062-06][1#05][2016]	62.6.1.5 Authority allowing the access by computeris	
2016	5	62	7			[05][062-07][2016]	62.7 Are there writing assistance tools for which the	
2016	5	62	7	1	1	[05][062-07][1#01][2016]	62.7.1.1 Are there writing assistance tools for which	NR
2016	5	62	7	2	1	[05][062-07][2#01][2016]	62.7.2.1 Civil - Equipment rate	
2016	5	62	7	2	2	[05][062-07][2#02][2016]	62.7.2.2 Civil - Name(s) of the tool(s)	
2016	5	62	7	3	1	[05][062-07][3#01][2016]	62.7.3.1 Criminal - Equipment rate	
2016	5	62	7	3	2	[05][062-07][3#02][2016]	62.7.3.2 Criminal - Name(s) of the tool(s)	
2016	5	62	7	4	1	[05][062-07][4#01][2016]	62.7.4.1 Administrative - Equipment rate	
2016	5	62	7	4	2	[05][062-07][4#02][2016]	62.7.4.2 Administrative - Name(s) of the tool(s)	
2016	5	62	7	5	1	[05][062-07][5#01][2016]	62.7.5.1 Other - Equipment rate	
2016	5	62	7	5	2	[05][062-07][5#02][2016]	62.7.5.2 Other - Name(s) of the tool(s)	
2016	5	62	8			[05][062-08][2016]	62.8 Voice dictation tools	
2016	5	62	8	1	1	[05][062-08][1#01][2016]	62.8.1.1 Equipment rate	NR
2016	5	62	9			[05][062-09][2016]	62.9 Access to an intranet in the court (broadcasting	
2016	5	62	9	1	1	[05][062-09][1#01][2016]	62.9.1.1 Equipment rate	NR
2016	5	62	10			[05][062-10][2016]	62.10 Possibility of online training (e-learning) for jud	
2016	5	62	10	1	1	[05][062-10][1#01][2016]	62.10 Equipment rate	NR
2016	5	62	C			[05][062][C][2016]	62C	
<b>2016</b>	<b>5</b>	<b>63</b>				<b>[05][063][2016]</b>	<b>63. Technologies used for court management and</b>	
2016	5	63	1			[05][063-01][2016]	63.1 Is there a case management system?	
2016	5	63	1	1	1	[05][063-01][1#01][2016]	63.1.1.1 Is there a case management system?	NR
2016	5	63	1	2	1	[05][063-01][2#01][2016]	63.1.2.1 All matters - Equipment rate	
2016	5	63	1	2	2	[05][063-01][2#02][2016]	63.1.2.2 All matters - Centralised database	
2016	5	63	1	2	3	[05][063-01][2#03][2016]	63.1.2.3 All matters - Early warning signals	

2016	5	63	1	2	4	[05][063-01][2#04][2016]	63.1.2.4 All matters - Name(s) of the system(s)	
2016	5	63	1	3	1	[05][063-01][3#01][2016]	63.1.3.1 Civil - Equipment rate	
2016	5	63	1	3	2	[05][063-01][3#02][2016]	63.1.3.2 Civil - Centralised database	
2016	5	63	1	3	3	[05][063-01][3#03][2016]	63.1.3.3 Civil - Early warning signals	
2016	5	63	1	3	4	[05][063-01][3#04][2016]	63.1.3.4 Civil - Name(s) of the system(s)	
2016	5	63	1	4	1	[05][063-01][4#01][2016]	63.1.4.1 Criminal - Equipment rate	
2016	5	63	1	4	2	[05][063-01][4#02][2016]	63.1.4.2 Criminal - Centralised database	
2016	5	63	1	4	3	[05][063-01][4#03][2016]	63.1.4.3 Criminal - Early warning signals	
2016	5	63	1	4	4	[05][063-01][4#04][2016]	63.1.4.4 Criminal - Name(s) of the system(s)	
2016	5	63	1	5	1	[05][063-01][5#01][2016]	63.1.5.1 Administrative - Equipment rate	
2016	5	63	1	5	2	[05][063-01][5#02][2016]	63.1.5.2 Administrative - Centralised database	
2016	5	63	1	5	3	[05][063-01][5#03][2016]	63.1.5.3 Administrative - Early warning signals	
2016	5	63	1	5	4	[05][063-01][5#04][2016]	63.1.5.4 Administrative - Name(s) of the system(s)	
2016	5	63	1	6	1	[05][063-01][6#01][2016]	63.1.6.1 Other - Equipment rate	
2016	5	63	1	6	2	[05][063-01][6#02][2016]	63.1.6.2 Other - Centralised database	
2016	5	63	1	6	3	[05][063-01][6#03][2016]	63.1.6.3 Other - Early warning signals	
2016	5	63	1	6	4	[05][063-01][6#04][2016]	63.1.6.4 Other - Name(s) of the system(s)	
2016	5	63				[05][063][2016]	63.2 Computerised registries managed by courts	NR
2016	5	63	2	1	1	[05][063-02][1#01][2016]	63.2.1.1 Land registry - Equipment rate	
2016	5	63	2	1	2	[05][063-02][1#02][2016]	63.2.1.2 Land registry - Data consolidated at national level	
2016	5	63	2	1	3	[05][063-02][1#03][2016]	63.2.1.3 Land registry - Service available online	
2016	5	63	2	1	4	[05][063-02][1#04][2016]	63.2.1.4 Land registry - Name(s) of the tool(s)	
2016	5	63	2	2	1	[05][063-02][2#01][2016]	63.2.2.1 Business registry - Equipment rate	
2016	5	63	2	2	2	[05][063-02][2#02][2016]	63.2.2.2 Business registry - Data consolidated at national level	
2016	5	63	2	2	3	[05][063-02][2#03][2016]	63.2.2.3 Business registry - Service available online	
2016	5	63	2	2	4	[05][063-02][2#04][2016]	63.2.2.4 Business registry - Name(s) of the tool(s)	
2016	5	63	2	3	1	[05][063-02][3#01][2016]	63.2.3.1 Other - Equipment rate	
2016	5	63	2	3	2	[05][063-02][3#02][2016]	63.2.3.2 Other - Data consolidated at national level	
2016	5	63	2	3	3	[05][063-02][3#03][2016]	63.2.3.3 Other - Service available online	
2016	5	63	2	3	4	[05][063-02][3#04][2016]	63.2.3.4 Other - Name(s) of the tool(s)	
2016	5	63				[05][063][2016]	63.3 Are there tools of producing courts activity statistics	
2016	5	63	3	1	1	[05][063-03][1#01][2016]	63.3.1.1 Are there tools of producing courts activity statistics	NR
2016	5	63	3	2	1	[05][063-03][2#01][2016]	63.3.2.1 All matters - Equipment rate	
2016	5	63	3	2	2	[05][063-03][2#02][2016]	63.3.2.2 All matters - Data consolidated at national level	
2016	5	63	3	2	3	[05][063-03][2#03][2016]	63.3.2.3 All matters - Name(s) of the database(s)	

2016	5	63	3	3	1	[05][063-03][3#01][2016]	63.3.3.1 Civil - Equipment rate	NR
2016	5	63	3	3	2	[05][063-03][3#02][2016]	63.3.3.2 Civil - Data consolidated at national level	
2016	5	63	3	3	3	[05][063-03][3#03][2016]	63.3.3.3 Civil - Name(s) of the database(s)	
2016	5	63	3	4	1	[05][063-03][4#01][2016]	63.3.4.1 Criminal - Equipment rate	
2016	5	63	3	4	2	[05][063-03][4#02][2016]	63.3.4.2 Criminal - Data consolidated at national level	
2016	5	63	3	4	3	[05][063-03][4#03][2016]	63.3.4.3 Criminal - Name(s) of the database(s)	
2016	5	63	3	5	1	[05][063-03][5#01][2016]	63.3.5.1 Administrative - Equipment rate	
2016	5	63	3	5	2	[05][063-03][5#02][2016]	63.3.5.2 Administrative - Data consolidated at national level	
2016	5	63	3	5	3	[05][063-03][5#03][2016]	63.3.5.3 Administrative - Name(s) of the database(s)	
2016	5	63	3	6	1	[05][063-03][6#01][2016]	63.3.6.1 Other - Equipment rate	
2016	5	63	3	6	2	[05][063-03][6#02][2016]	63.3.6.2 Other - Data consolidated at national level	
2016	5	63	3	6	3	[05][063-03][6#03][2016]	63.3.6.3 Other - Name(s) of the database(s)	
2016	5	63	3	7	1	[05][063-03][7#01][2016]	63.3-1.1 Statistics for litigious divorce	
2016	5	63	3	7	2	[05][063-03][7#02][2016]	63.3-1.2 Statistics for dismissal	
2016	5	63	3	7	3	[05][063-03][7#03][2016]	63.3-1.3 Statistics for insolvency	
2016	5	63	3	7	4	[05][063-03][7#04][2016]	63.3-1.4 Statistics for violence within the family	
2016	5	63	3	7	5	[05][063-03][7#05][2016]	63.3-1.5 Statistics for organised crime	
2016	5	63	3	7	6	[05][063-03][7#06][2016]	63.3-1.6 Statistics for cybercrime	
2016	5	63	3	7	7	[05][063-03][7#07][2016]	63.3-1.7 Statistics for aliens	
2016	5	63	4			[05][063-04][2016]	63.4 Do business intelligence tools based on statistics	NR
2016	5	63	4	1	1	[05][063-04][1#01][2016]	63.4 Do business intelligence tools based on statistics	
2016	5	63	5			[05][063-05][2016]	63.5 What are the terms and conditions for using statistics	
2016	5	63	5 C	1	1	[05][063-05][1#01][C][2016]	63.5 What are the terms and conditions for using statistics	NR
2016	5	63	6			[05][063-06][2016]	63.6 Computerised systems for budgetary and financial management	
2016	5	63	6	1	1	[05][063-06][1#01][2016]	63.6.1.1 Budgetary and financial - Equipment rate	
2016	5	63	6	1	2	[05][063-06][1#02][2016]	63.6.1.2 Budgetary and financial - Data consolidated at national level	
2016	5	63	6	1	3	[05][063-06][1#03][2016]	63.6.1.3 Budgetary and financial - System communicating	
2016	5	63	6	1	4	[05][063-06][1#04][2016]	63.6.1.4 Budgetary and financial - Name(s) of the tool(s)	
2016	5	63	6	2	1	[05][063-06][2#01][2016]	63.6.2.1 Justice expenses - Equipment rate	
2016	5	63	6	2	2	[05][063-06][2#02][2016]	63.6.2.2 Justice expenses - Data consolidated at national level	
2016	5	63	6	2	3	[05][063-06][2#03][2016]	63.6.2.3 Justice expenses - System communicating	
2016	5	63	6	2	4	[05][063-06][2#04][2016]	63.6.2.4 Justice expenses - Name(s) of the tool(s)	
2016	5	63	6	3	1	[05][063-06][3#01][2016]	63.6.3.1 Other - Equipment rate	NR
2016	5	63	6	3	2	[05][063-06][3#02][2016]	63.6.3.2 Other - Data consolidated at national level	
2016	5	63	6	3	3	[05][063-06][3#03][2016]	63.6.3.3 Other - System communicating	

2016	5	63	6	3	4	[05][063-06][3#04][2016]	63.6.3.4 Other - Name(s) of the tool(s)	NR
2016	5	63	7			[05][063-07][2016]	63.7 Measurement tools to assess the workload of judges	
2016	5	63	7	1	1	[05][063-07][1#01][2016]	63.7.1.1 Equipment rate	
2016	5	63	7	2	1	[05][063-07][2#01][2016]	63.7.2.1 National level	
2016	5	63	7	2	2	[05][063-07][2#02][2016]	63.7.2.2 Local level	
2016	5	63	8			[05][063-08][2016]	63.8 Videoconferencing between courts	NR
2016	5	63	8	1	1	[05][063-08][1#01][2016]	63.8.1.1 Equipment rate	
2016	5	63	C			[05][063][C][2016]	63C	
<b>2016</b>	<b>5</b>	<b>64</b>				<b>[05][064][2016]</b>	<b>64. Technologies used for communication between judges</b>	NR
2016	5	64				[05][064][2016]	64.1 General-interest information websites	
2016	5	64	1	1	1	[05][064-01][1#01][2016]	64.1.1.1 General-interest information websites	
2016	5	64	1	1	2	[05][064-01][1#02][2016]	64.1.1.2 Website gathering national information	
2016	5	64	1	1	3	[05][064-01][1#03][2016]	64.1.1.3 Specific website for each court	
2016	5	64	1	1	4	[05][064-01][1#04][2016]	64.1.1.4 Equipment rate	NR
2016	5	64				[05][064][2016]	64.2 Is there a possibility to submit a case to courts through electronic means?	
2016	5	64	2	1	1	[05][064-02][1#01][2016]	64.2 Is there a possibility to submit a case to courts through electronic means?	
2016	5	64	2	2	1	[05][064-02][2#01][2016]	64.2.2.1 All matters - Equipment rate	
2016	5	64	2	2	2	[05][064-02][2#02][2016]	64.2.2.2 All matters - Submission of cases in paper form	
2016	5	64	2	2	3	[05][064-02][2#03][2016]	64.2.2.3 All matters - Specific legislative framework authorizing electronic submission	
2016	5	64	2	2	4	[05][064-02][2#04][2016]	64.2.2.4 All matters - Name(s) of the software dealing with electronic submission	
2016	5	64	2	3	1	[05][064-02][3#01][2016]	64.2.3.1 Civil - Equipment rate	
2016	5	64	2	3	2	[05][064-02][3#02][2016]	64.2.3.2 Civil - Submission of cases in paper form required	
2016	5	64	2	3	3	[05][064-02][3#03][2016]	64.2.3.3 Civil - Specific legislative framework authorizing electronic submission	
2016	5	64	2	3	4	[05][064-02][3#04][2016]	64.2.3.4 Civil - Name(s) of the software dealing with electronic submission	
2016	5	64	2	4	1	[05][064-02][4#01][2016]	64.2.4.1 Criminal - Equipment rate	
2016	5	64	2	4	2	[05][064-02][4#02][2016]	64.2.4.2 Criminal - Submission of cases in paper form required	
2016	5	64	2	4	3	[05][064-02][4#03][2016]	64.2.4.3 Criminal - Specific legislative framework authorizing electronic submission	
2016	5	64	2	4	4	[05][064-02][4#04][2016]	64.2.4.4 Criminal - Name(s) of the software dealing with electronic submission	
2016	5	64	2	5	1	[05][064-02][5#01][2016]	64.2.5.1 Administrative - Equipment rate	
2016	5	64	2	5	2	[05][064-02][5#02][2016]	64.2.5.2 Administrative - Submission of cases in paper form required	
2016	5	64	2	5	3	[05][064-02][5#03][2016]	64.2.5.3 Administrative - Specific legislative framework authorizing electronic submission	
2016	5	64	2	5	4	[05][064-02][5#04][2016]	64.2.5.4 Administrative - Name(s) of the software dealing with electronic submission	
2016	5	64	2	6	1	[05][064-02][6#01][2016]	64.2.6.1 Other - Equipment rate	
2016	5	64	2	6	2	[05][064-02][6#02][2016]	64.2.6.2 Other - Submission of cases in paper form required	
2016	5	64	2	6	3	[05][064-02][6#03][2016]	64.2.6.3 Other - Specific legislative framework authorizing electronic submission	

2016	5	64	2	6	4	[05][064-02][6#04][2016]	64.2.6.4 Other - Name(s) of the software dealing with	NR
2016	5	64	3			[05][064-03][2016]	64.3 Is it possible to request for granting legal aid by	
2016	5	64	3	1	1	[05][064-03][1#01][2016]	64.3.1.1 Is it possible to request for granting legal aid	NR
2016	5	64	3	1	2	[05][064-03][1#02][2016]	64.3.1.2 Equipment rate	
2016	5	64	3	1	3	[05][064-03][1#03][2016]	64.3.1.3 Formalisation of the request in paper form r	
2016	5	64	3	1	4	[05][064-03][1#04][2016]	64.3.1.4 Specific legislative framework	
2016	5	64	3	1	5	[05][064-03][1#05][2016]	64.3.1.5 Name of the software dealing with online re	
2016	5	64	4			[05][064-04][2016]	64.4 Is it possible to transmit summons to a judicial r	NR
2016	5	64	4	1	1	[05][064-04][1#01][2016]	64.4.1.1 Is it possible to transmit summons to a judic	
2016	5	64	4	2	1	[05][064-04][2#01][2016]	64.4.2.1 All matters - Equipment rate	
2016	5	64	4	2	2	[05][064-04][2#02][2016]	64.4.2.2 All matters - Summon in paper form remains	
2016	5	64	4	2	3	[05][064-04][2#03][2016]	64.4.2.3 All matters - Consent of the user to be notifi	
2016	5	64	4	2	4	[05][064-04][2#04][2016]	64.4.2.4 All matters - SMS	
2016	5	64	4	2	5	[05][064-04][2#05][2016]	64.4.2.5 All matters - E-mail	
2016	5	64	4	2	6	[05][064-04][2#06][2016]	64.4.2.6 All matters - Specific computer application	
2016	5	64	4	2	7	[05][064-04][2#07][2016]	64.4.2.7 All matters - Other	
2016	5	64	4	2	8	[05][064-04][2#08][2016]	64.4.2.8 All matters - Specific legal framework	
2016	5	64	4	3	1	[05][064-04][3#01][2016]	64.4.3.1 Civil - Equipment rate	
2016	5	64	4	3	2	[05][064-04][3#02][2016]	64.4.3.2 Civil - Summon in paper form remains mand	
2016	5	64	4	3	3	[05][064-04][3#03][2016]	64.4.3.3 Civil - Consent of the user to be notified by e	
2016	5	64	4	3	4	[05][064-04][3#04][2016]	64.4.3.4 Civil - SMS	
2016	5	64	4	3	5	[05][064-04][3#05][2016]	64.4.3.5 Civil - E-mail	
2016	5	64	4	3	6	[05][064-04][3#06][2016]	64.4.3.6 Civil - Specific computer application	
2016	5	64	4	3	7	[05][064-04][3#07][2016]	64.4.3.7 Civil - Other	
2016	5	64	4	3	8	[05][064-04][3#08][2016]	64.4.3.8 Civil - Specific legal framework	
2016	5	64	4	4	1	[05][064-04][4#01][2016]	64.4.4.1 Criminal - Equipment rate	
2016	5	64	4	4	2	[05][064-04][4#02][2016]	64.4.4.2 Criminal - Summon in paper form remains n	
2016	5	64	4	4	3	[05][064-04][4#03][2016]	64.4.4.3 Criminal - Consent of the user to be notified	
2016	5	64	4	4	4	[05][064-04][4#04][2016]	64.4.4.4 Criminal - SMS	
2016	5	64	4	4	5	[05][064-04][4#05][2016]	64.4.4.5 Criminal - E-mail	
2016	5	64	4	4	6	[05][064-04][4#06][2016]	64.4.4.6 Criminal - Specific computer application	
2016	5	64	4	4	7	[05][064-04][4#07][2016]	64.4.4.7 Criminal - Other	
2016	5	64	4	4	8	[05][064-04][4#08][2016]	64.4.4.8 Criminal - Specific legal framework	
2016	5	64	4	5	1	[05][064-04][5#01][2016]	64.4.5.1 Administrative - Equipment rate	
2016	5	64	4	5	2	[05][064-04][5#02][2016]	64.4.5.2 Administrative - Summon in paper form rem	

2016	5	64	4	5	3	[05][064-04][5#03][2016]	64.4.5.3 Administrative - Consent of the user to be notified	NR
2016	5	64	4	5	4	[05][064-04][5#04][2016]	64.4.5.4 Administrative - SMS	
2016	5	64	4	5	5	[05][064-04][5#05][2016]	64.4.5.5 Administrative - E-mail	
2016	5	64	4	5	6	[05][064-04][5#06][2016]	64.4.5.6 Administrative - Specific computer application	
2016	5	64	4	5	7	[05][064-04][5#07][2016]	64.4.5.7 Administrative - Other	
2016	5	64	4	5	8	[05][064-04][5#08][2016]	64.4.5.8 Administrative - Specific legal framework	
2016	5	64	4	6	1	[05][064-04][6#01][2016]	64.4.5.1 Other - Equipment rate	
2016	5	64	4	6	2	[05][064-04][6#02][2016]	64.4.5.2 Other - Summon in paper form remains mandatory	
2016	5	64	4	6	3	[05][064-04][6#03][2016]	64.4.5.3 Other - Consent of the user to be notified by electronic means	
2016	5	64	4	6	4	[05][064-04][6#04][2016]	64.4.5.4 Other - SMS	
2016	5	64	4	6	5	[05][064-04][6#05][2016]	64.4.5.5 Other - E-mail	
2016	5	64	4	6	6	[05][064-04][6#06][2016]	64.4.5.6 Other - Specific computer application	
2016	5	64	4	6	7	[05][064-04][6#07][2016]	64.4.5.7 Other - Other	
2016	5	64	4	6	8	[05][064-04][6#08][2016]	64.4.5.8 Other - Specific legal framework	
2016	5	64	5			[05][064-05][2016]	64.5 Is it possible to monitor the stages of an online case management system?	
2016	5	64	5	1	1	[05][064-05][1#01][2016]	64.5 Is it possible to monitor the stages of an online case management system?	
2016	5	64	5	2	1	[05][064-05][2#01][2016]	64.5.2.1 All matters - Equipment rate	
2016	5	64	5	2	2	[05][064-05][2#02][2016]	64.5.2.2 All matters - Monitoring linked to the case management system	
2016	5	64	5	2	3	[05][064-05][2#03][2016]	64.5.2.3 All matters - Monitoring including the publication of judgments	
2016	5	64	5	2	4	[05][064-05][2#04][2016]	64.5.2.4 All matters - Do court users have to pay?	
2016	5	64	5	2	5	[05][064-05][2#05][2016]	64.5.2.5 All matters - Name of the software used for the online case management system	
2016	5	64	5	3	1	[05][064-05][3#01][2016]	64.5.3.1 Civil - Equipment rate	
2016	5	64	5	3	2	[05][064-05][3#02][2016]	64.5.3.2 Civil - Monitoring linked to the case management system	
2016	5	64	5	3	3	[05][064-05][3#03][2016]	64.5.3.3 Civil - Monitoring including the publication of judgments	
2016	5	64	5	3	4	[05][064-05][3#04][2016]	64.5.3.4 Civil - Do court users have to pay?	
2016	5	64	5	3	5	[05][064-05][3#05][2016]	64.5.3.5 Civil - Name of the software used for the online case management system	
2016	5	64	5	4	1	[05][064-05][4#01][2016]	64.5.4.1 Criminal - Equipment rate	NR
2016	5	64	5	4	2	[05][064-05][4#02][2016]	64.5.4.2 Criminal - Monitoring linked to the case management system	
2016	5	64	5	4	3	[05][064-05][4#03][2016]	64.5.4.3 Criminal - Monitoring including the publication of judgments	
2016	5	64	5	4	4	[05][064-05][4#04][2016]	64.5.4.4 Criminal - Do court users have to pay?	
2016	5	64	5	4	5	[05][064-05][4#05][2016]	64.5.4.5 Criminal - Name of the software used for the online case management system	
2016	5	64	5	5	1	[05][064-05][5#01][2016]	64.5.5.1 Administrative - Equipment rate	
2016	5	64	5	5	2	[05][064-05][5#02][2016]	64.5.5.2 Administrative - Monitoring linked to the case management system	
2016	5	64	5	5	3	[05][064-05][5#03][2016]	64.5.5.3 Administrative - Monitoring including the publication of judgments	
2016	5	64	5	5	4	[05][064-05][5#04][2016]	64.5.5.4 Administrative - Do court users have to pay?	

2016	5	64	5	5	5	[05][064-05][5#05][2016]	64.5.5.5 Administrative - Name of the software used	NR
2016	5	64	5	6	1	[05][064-05][6#01][2016]	64.5.6.1 Other - Equipment rate	
2016	5	64	5	6	2	[05][064-05][6#02][2016]	64.5.6.2 Other - Monitoring linked to the case manag	
2016	5	64	5	6	3	[05][064-05][6#03][2016]	64.5.6.3 Other - Monitoring including the publication	
2016	5	64	5	6	4	[05][064-05][6#04][2016]	64.5.6.4 Other - Do court users have to pay?	
2016	5	64	5	6	5	[05][064-05][6#05][2016]	64.5.6.5 Other - Name of the software used for the o	
2016	5	64	6			[05][064-06][2016]	64.6 Are there possibilities of electronic communicat	
2016	5	64	6	1	1	[05][064-06][1#01][2016]	64.6.1.1 Are there possibilities of electronic commun	
2016	5	64	6	2	1	[05][064-06][2#01][2016]	64.6.2.1 All matters - Equipment rate	
2016	5	64	6	2	2	[05][064-06][2#02][2016]	64.6.2.2 All matters - Submission of a case to a cour	
2016	5	64	6	2	3	[05][064-06][2#03][2016]	64.6.2.3 All matters - Pre-hearing phases	
2016	5	64	6	2	4	[05][064-06][2#04][2016]	64.6.2.4 All matters - Schedule of hearings and/or ap	
2016	5	64	6	2	5	[05][064-06][2#05][2016]	64.6.2.5 All matters - Transmission of courts decisio	
2016	5	64	6	2	6	[05][064-06][2#06][2016]	64.6.2.6 All matters - E-mail	
2016	5	64	6	2	7	[05][064-06][2#07][2016]	64.6.2.7 All matters - Specific computer application	
2016	5	64	6	2	8	[05][064-06][2#08][2016]	64.6.2.8 All matters - Other	
2016	5	64	6	2	9	[05][064-06][2#09][2016]	64.6.2.9 All matters - Specific legal framework	
2016	5	64	6	3	1	[05][064-06][3#01][2016]	64.6.3.1 Civil - Equipment rate	
2016	5	64	6	3	2	[05][064-06][3#02][2016]	64.6.3.2 Civil - Submission of a case to a court	
2016	5	64	6	3	3	[05][064-06][3#03][2016]	64.6.3.3 Civil - Pre-hearing phases	
2016	5	64	6	3	4	[05][064-06][3#04][2016]	64.6.3.4 Civil - Schedule of hearings and/or appeals	
2016	5	64	6	3	5	[05][064-06][3#05][2016]	64.6.3.5 Civil - Transmission of courts decisions	
2016	5	64	6	3	6	[05][064-06][3#06][2016]	64.6.3.6 Civil - E-mail	
2016	5	64	6	3	7	[05][064-06][3#07][2016]	64.6.3.7 Civil - Specific computer application	
2016	5	64	6	3	8	[05][064-06][3#08][2016]	64.6.3.8 Civil - Other	
2016	5	64	6	3	9	[05][064-06][3#09][2016]	64.6.3.9 Civil - Specific legal framework	
2016	5	64	6	4	1	[05][064-06][4#01][2016]	64.6.4.1 Criminal - Equipment rate	
2016	5	64	6	4	2	[05][064-06][4#02][2016]	64.6.4.2 Criminal - Submission of a case to a court	
2016	5	64	6	4	3	[05][064-06][4#03][2016]	64.6.4.3 Criminal - Pre-hearing phases	
2016	5	64	6	4	4	[05][064-06][4#04][2016]	64.6.4.4 Criminal - Schedule of hearings and/or appe	
2016	5	64	6	4	5	[05][064-06][4#05][2016]	64.6.4.5 Criminal - Transmission of courts decisions	
2016	5	64	6	4	6	[05][064-06][4#06][2016]	64.6.4.6 Criminal - E-mail	
2016	5	64	6	4	7	[05][064-06][4#07][2016]	64.6.4.7 Criminal - Specific computer application	
2016	5	64	6	4	8	[05][064-06][4#08][2016]	64.6.4.8 Criminal - Other	
2016	5	64	6	4	9	[05][064-06][4#09][2016]	64.6.4.9 Criminal - Specific legal framework	

2016	5	64	6	5	1	[05][064-06][5#01][2016]	64.6.5.1 Administrative - Equipment rate	NR
2016	5	64	6	5	2	[05][064-06][5#02][2016]	64.6.5.2 Administrative - Submission of a case to a court	
2016	5	64	6	5	3	[05][064-06][5#03][2016]	64.6.5.3 Administrative - Pre-hearing phases	
2016	5	64	6	5	4	[05][064-06][5#04][2016]	64.6.5.4 Administrative - Schedule of hearings and/or appeals	
2016	5	64	6	5	5	[05][064-06][5#05][2016]	64.6.5.5 Administrative - Transmission of courts decisions	
2016	5	64	6	5	6	[05][064-06][5#06][2016]	64.6.5.6 Administrative - E-mail	
2016	5	64	6	5	7	[05][064-06][5#07][2016]	64.6.5.7 Administrative - Specific computer application	
2016	5	64	6	5	8	[05][064-06][5#08][2016]	64.6.5.8 Administrative - Other	
2016	5	64	6	5	9	[05][064-06][5#09][2016]	64.6.5.9 Administrative - Specific legal framework	
2016	5	64	6	6	1	[05][064-06][6#01][2016]	64.6.6.1 Other - Equipment rate	
2016	5	64	6	6	2	[05][064-06][6#02][2016]	64.6.6.2 Other - Submission of a case to a court	
2016	5	64	6	6	3	[05][064-06][6#03][2016]	64.6.6.3 Other - Pre-hearing phases	
2016	5	64	6	6	4	[05][064-06][6#04][2016]	64.6.6.4 Other - Schedule of hearings and/or appeals	
2016	5	64	6	6	5	[05][064-06][6#05][2016]	64.6.6.5 Other - Transmission of courts decisions	
2016	5	64	6	6	6	[05][064-06][6#06][2016]	64.6.6.6 Other - E-mail	
2016	5	64	6	6	7	[05][064-06][6#07][2016]	64.6.6.7 Other - Specific computer application	
2016	5	64	6	6	8	[05][064-06][6#08][2016]	64.6.6.8 Other - Other	
2016	5	64	6	6	9	[05][064-06][6#09][2016]	64.6.6.9 Other - Specific legal framework	
2016	5	64	7			[05][064-07][2016]	64.7 Terms and conditions of electronic communication	
2016	5	64	7	1	1	[05][064-07][1#01][2016]	64.7.1.1 Enforcement agents - Equipment rate	NR
2016	5	64	7	1	2	[05][064-07][1#02][2016]	64.7.1.2 Enforcement agents - Summon to court	
2016	5	64	7	1	3	[05][064-07][1#03][2016]	64.7.1.3 Enforcement agents - Notification of decision	
2016	5	64	7	1	4	[05][064-07][1#04][2016]	64.7.1.4 Enforcement agents - Debt collection	
2016	5	64	7	1	5	[05][064-07][1#05][2016]	64.7.1.5 Enforcement agents - Other	
2016	5	64	7	1	6	[05][064-07][1#06][2016]	64.7.1.6 Enforcement agents - E-mail	
2016	5	64	7	1	7	[05][064-07][1#07][2016]	64.7.1.7 Enforcement agents - Specific computer application	
2016	5	64	7	1	8	[05][064-07][1#08][2016]	64.7.1.8 Enforcement agents - Other terms	
2016	5	64	7	1	9	[05][064-07][1#09][2016]	64.7.1.9 Enforcement agents - Specific legal framework	
2016	5	64	7	2	1	[05][064-07][2#01][2016]	64.7.2.1 Notaries - Equipment rate	NR
2016	5	64	7	2	2	[05][064-07][2#02][2016]	64.7.2.2 Notaries - In civil proceeding	
2016	5	64	7	2	3	[05][064-07][2#03][2016]	64.7.2.3 Notaries - In matter of legal advice	
2016	5	64	7	2	4	[05][064-07][2#04][2016]	64.7.2.4 Notaries - To authenticate deeds/certificates	
2016	5	64	7	2	5	[05][064-07][2#05][2016]	64.7.2.5 Notaries - Other	
2016	5	64	7	2	6	[05][064-07][2#06][2016]	64.7.2.6 Notaries - E-mail	
2016	5	64	7	2	7	[05][064-07][2#07][2016]	64.7.2.7 Notaries - Specific computer application	



2016	5	64	7	2	8	[05][064-07][2#08][2016]	64.7.2.8 Notaries - Other terms	NR
2016	5	64	7	2	9	[05][064-07][2#09][2016]	64.7.2.9 Notaries - Specific legal framework	
2016	5	64	7	3	1	[05][064-07][3#01][2016]	64.7.3.1 Experts - Equipment rate	
2016	5	64	7	3	2	[05][064-07][3#02][2016]	64.7.3.2 Experts - To exchange evidences/bill of costs	
2016	5	64	7	3	3	[05][064-07][3#03][2016]	64.7.3.3 Experts - For the monitoring of expertise and	
2016	5	64	7	3	4	[05][064-07][3#04][2016]	64.7.3.4 Experts - Other	
2016	5	64	7	3	5	[05][064-07][3#05][2016]	64.7.3.5 Experts - E-mail	
2016	5	64	7	3	6	[05][064-07][3#06][2016]	64.7.3.6 Experts - Specific computer application	
2016	5	64	7	3	7	[05][064-07][3#07][2016]	64.7.3.7 Experts - Other terms	
2016	5	64	7	3	8	[05][064-07][3#08][2016]	64.7.3.8 Experts - Specific legal framework	
2016	5	64	7	4	1	[05][064-07][4#01][2016]	64.7.4.1 Judicial police - Equipment rate	NR
2016	5	64	7	4	2	[05][064-07][4#02][2016]	64.7.4.2 Judicial police - To transmit instructions	
2016	5	64	7	4	3	[05][064-07][4#03][2016]	64.7.4.3 Judicial police - To communicate procedure	
2016	5	64	7	4	4	[05][064-07][4#04][2016]	64.7.4.4 Judicial police - Other	
2016	5	64	7	4	5	[05][064-07][4#05][2016]	64.7.4.5 Judicial police - E-mail	
2016	5	64	7	4	6	[05][064-07][4#06][2016]	64.7.4.6 Judicial police - Specific computer application	
2016	5	64	7	4	7	[05][064-07][4#07][2016]	64.7.4.7 Judicial police - Other terms	
2016	5	64	7	4	8	[05][064-07][4#08][2016]	64.7.4.8 Judicial police - Specific legal framework	
2016	5	64	8			[05][064-08][2016]	64.8 Is there a device for electronic signatures of doc	NR
2016	5	64	8	1	1	[05][064-08][1#01][2016]	64.8.1.1 Is there a device for electronic signatures of	
2016	5	64	8	2	1	[05][064-08][2#01][2016]	64.8.2.1 All matters - Equipment rate	
2016	5	64	8	2	2	[05][064-08][2#02][2016]	64.8.2.2 All matters - Conclusions exchanged between	
2016	5	64	8	2	3	[05][064-08][2#03][2016]	64.8.2.3 All matters - Judicial administration deeds	
2016	5	64	8	2	4	[05][064-08][2#04][2016]	64.8.2.4 All matters - Decisions of other courts	
2016	5	64	8	2	5	[05][064-08][2#05][2016]	64.8.2.5 All matters - Other	
2016	5	64	8	2	6	[05][064-08][2#06][2016]	64.8.2.6 All matters - Signature mandatory on a paper	
2016	5	64	8	2	7	[05][064-08][2#07][2016]	64.8.2.7 All matters - Specific legal framework	
2016	5	64	8	3	1	[05][064-08][3#01][2016]	64.8.3.1 Civil - Equipment rate	
2016	5	64	8	3	2	[05][064-08][3#02][2016]	64.8.3.2 Civil - Conclusions exchanged between law	
2016	5	64	8	3	3	[05][064-08][3#03][2016]	64.8.3.3 Civil - Judicial administration deeds	
2016	5	64	8	3	4	[05][064-08][3#04][2016]	64.8.3.4 Civil - Decisions of other courts	
2016	5	64	8	3	5	[05][064-08][3#05][2016]	64.8.3.5 Civil - Other	
2016	5	64	8	3	6	[05][064-08][3#06][2016]	64.8.3.6 Civil - Signature mandatory on a paper origi	
2016	5	64	8	3	7	[05][064-08][3#07][2016]	64.8.3.7 Civil - Specific legal framework	
2016	5	64	8	4	1	[05][064-08][4#01][2016]	64.8.4.1 Criminal - Equipment rate	

2016	5	64	8	4	2	[05][064-08][4#02][2016]	64.8.4.2 Criminal - Conclusions exchanged between	NR
2016	5	64	8	4	3	[05][064-08][4#03][2016]	64.8.4.3 Criminal - Judicial administration deeds	
2016	5	64	8	4	4	[05][064-08][4#04][2016]	64.8.4.4 Criminal - Decisions of other courts	
2016	5	64	8	4	5	[05][064-08][4#05][2016]	64.8.4.5 Criminal - Other	
2016	5	64	8	4	6	[05][064-08][4#06][2016]	64.8.4.6 Criminal - Signature mandatory on a paper o	
2016	5	64	8	4	7	[05][064-08][4#07][2016]	64.8.4.7 Criminal - Specific legal framework	
2016	5	64	8	5	1	[05][064-08][5#01][2016]	64.8.5.1 Administrative - Equipment rate	
2016	5	64	8	5	2	[05][064-08][5#02][2016]	64.8.5.2 Administrative - Conclusions exchanged be	
2016	5	64	8	5	3	[05][064-08][5#03][2016]	64.8.5.3 Administrative - Judicial administration deed	
2016	5	64	8	5	4	[05][064-08][5#04][2016]	64.8.5.4 Administrative - Decisions of other courts	
2016	5	64	8	5	5	[05][064-08][5#05][2016]	64.8.5.5 Administrative - Other	
2016	5	64	8	5	6	[05][064-08][5#06][2016]	64.8.5.6 Administrative - Signature mandatory on a p	
2016	5	64	8	5	7	[05][064-08][5#07][2016]	64.8.5.7 Administrative - Specific legal framework	
2016	5	64	8	6	1	[05][064-08][6#01][2016]	64.8.6.1 Other - Equipment rate	
2016	5	64	8	6	2	[05][064-08][6#02][2016]	64.8.6.2 Other - Conclusions exchanged between lav	
2016	5	64	8	6	3	[05][064-08][6#03][2016]	64.8.6.3 Other - Judicial administration deeds	
2016	5	64	8	6	4	[05][064-08][6#04][2016]	64.8.6.4 Other - Decisions of other courts	
2016	5	64	8	6	5	[05][064-08][6#05][2016]	64.8.6.5 Other - Other	
2016	5	64	8	6	6	[05][064-08][6#06][2016]	64.8.6.6 Other - Signature mandatory on a paper orig	
2016	5	64	8	6	7	[05][064-08][6#07][2016]	64.8.6.7 Other - Specific legal framework	
2016	5	64	9			[05][064-09][2016]	64.9 Are there online processing devices of specialis	
2016	5	64	9	1	1	[05][064-09][1#01][2016]	64.9.1.1 Are there online processing devices of spec	
2016	5	64	9	2	1	[05][064-09][2#01][2016]	64.9.2.1 Civil - Equipment rate	
2016	5	64	9	2	2	[05][064-09][2#02][2016]	64.9.2.2 Civil - Type of litigation concerned	
2016	5	64	9	2	3	[05][064-09][2#03][2016]	64.9.2.3 Civil - Name(s) of the tool(s)	
2016	5	64	9	3	1	[05][064-09][3#01][2016]	64.9.3.1 Criminal - Equipment rate	
2016	5	64	9	3	2	[05][064-09][3#02][2016]	64.9.3.2 Criminal - Type of litigation concerned	
2016	5	64	9	3	3	[05][064-09][3#03][2016]	64.9.3.3 Criminal - Name(s) of the tool(s)	
2016	5	64	9	4	1	[05][064-09][4#01][2016]	64.9.4.1 Administrative - Equipment rate	
2016	5	64	9	4	2	[05][064-09][4#02][2016]	64.9.4.2 Administrative - Type of litigation concerned	
2016	5	64	9	4	3	[05][064-09][4#03][2016]	64.9.4.3 Administrative - Name(s) of the tool(s)	
2016	5	64	9	5	1	[05][064-09][5#01][2016]	64.9.5.1 Other - Equipment rate	
2016	5	64	9	5	2	[05][064-09][5#02][2016]	64.9.5.2 Other - Type of litigation concerned	
2016	5	64	9	5	3	[05][064-09][5#03][2016]	64.9.5.3 Other - Name(s) of the tool(s)	
2016	5	64	10			[05][064-10][2016]	64.10 Videoconferencing between courts, profession	

2016	5	64	10	1	1	[05][064-10][1#01][2016]	64.10.1.1 Videoconferencing between courts, profes	NR
2016	5	64	10	2	1	[05][064-10][2#01][2016]	64.10.2.1 All matters - Equipment rate	
2016	5	64	10	2	2	[05][064-10][2#02][2016]	64.10.2.2 All matters - Prior to a case or to a hearing	
2016	5	64	10	2	3	[05][064-10][2#03][2016]	64.10.2.3 All matters - During a hearing	
2016	5	64	10	2	4	[05][064-10][2#04][2016]	64.10.2.4 All matters - After a hearing	
2016	5	64	10	2	5	[05][064-10][2#05][2016]	64.10.2.5 All matters - Specific legal framework	
2016	5	64	10	3	1	[05][064-10][3#01][2016]	64.10.3.1 Civil - Equipment rate	
2016	5	64	10	3	2	[05][064-10][3#02][2016]	64.10.3.2 Civil - Prior to a case or to a hearing	
2016	5	64	10	3	3	[05][064-10][3#03][2016]	64.10.3.3 Civil - During a hearing	
2016	5	64	10	3	4	[05][064-10][3#04][2016]	64.10.3.4 Civil - After a hearing	
2016	5	64	10	3	5	[05][064-10][3#05][2016]	64.10.3.5 Civil - Specific legal framework	
2016	5	64	10	4	1	[05][064-10][4#01][2016]	64.10.4.1 Criminal - Equipment rate	
2016	5	64	10	4	2	[05][064-10][4#02][2016]	64.10.4.2 Criminal - Prior to a case or to a hearing	
2016	5	64	10	4	3	[05][064-10][4#03][2016]	64.10.4.3 Criminal - During a hearing	
2016	5	64	10	4	4	[05][064-10][4#04][2016]	64.10.4.4 Criminal - After a hearing	
2016	5	64	10	4	5	[05][064-10][4#05][2016]	64.10.4.5 Criminal - Specific legal framework	
2016	5	64	10	5	1	[05][064-10][5#01][2016]	64.10.5.1 Administrative - Equipment rate	
2016	5	64	10	5	2	[05][064-10][5#02][2016]	64.10.5.2 Administrative - Prior to a case or to a hea	
2016	5	64	10	5	3	[05][064-10][5#03][2016]	64.10.5.3 Administrative - During a hearing	
2016	5	64	10	5	4	[05][064-10][5#04][2016]	64.10.5.4 Administrative - After a hearing	
2016	5	64	10	5	5	[05][064-10][5#05][2016]	64.10.5.5 Administrative - Specific legal framework	
2016	5	64	10	6	1	[05][064-10][6#01][2016]	64.10.6.1 Other - Equipment rate	
2016	5	64	10	6	2	[05][064-10][6#02][2016]	64.10.6.2 Other - Prior to a case or to a hearing	
2016	5	64	10	6	3	[05][064-10][6#03][2016]	64.10.6.3 Other - During a hearing	
2016	5	64	10	6	4	[05][064-10][6#04][2016]	64.10.6.4 Other - After a hearing	
2016	5	64	10	6	5	[05][064-10][6#05][2016]	64.10.6.5 Other - Specific legal framework	
2016	5	64	11			[05][064-11][2016]	64.11 Recording of hearings or debates	
2016	5	64	11	1	1	[05][064-11][1#01][2016]	64.11.1.1 Recording of hearings or debates	NR
2016	5	64	11	2	1	[05][064-11][2#01][2016]	64.11.2.1 All matters - Equipment rate	
2016	5	64	11	2	2	[05][064-11][2#02][2016]	64.11.2.2 All matters - Sound	
2016	5	64	11	2	3	[05][064-11][2#03][2016]	64.11.2.3 All matters - Video	
2016	5	64	11	2	4	[05][064-11][2#04][2016]	64.11.2.4 All matters - Specific legal framework	
2016	5	64	11	3	1	[05][064-11][3#01][2016]	64.11.3.1 Civil - Equipment rate	
2016	5	64	11	3	2	[05][064-11][3#02][2016]	64.11.3.2 Civil - Sound	
2016	5	64	11	3	3	[05][064-11][3#03][2016]	64.11.3.3 Civil - Video	

2016	5	64	11	3	4	[05][064-11][3#04][2016]	64.11.3.4 Civil - Specific legal framework	
2016	5	64	11	4	1	[05][064-11][4#01][2016]	64.11.4.1 Criminal - Equipment rate	
2016	5	64	11	4	2	[05][064-11][4#02][2016]	64.11.4.2 Criminal - Sound	
2016	5	64	11	4	3	[05][064-11][4#03][2016]	64.11.4.3 Criminal - Video	
2016	5	64	11	4	4	[05][064-11][4#04][2016]	64.11.4.4 Criminal - Specific legal framework	
2016	5	64	11	5	1	[05][064-11][5#01][2016]	64.11.5.1 Administrative - Equipment rate	
2016	5	64	11	5	2	[05][064-11][5#02][2016]	64.11.5.2 Administrative - Sound	
2016	5	64	11	5	3	[05][064-11][5#03][2016]	64.11.5.3 Administrative - Video	
2016	5	64	11	5	4	[05][064-11][5#04][2016]	64.11.5.4 Administrative - Specific legal framework	
2016	5	64	11	6	1	[05][064-11][6#01][2016]	64.11.6.1 Other - Equipment rate	
2016	5	64	11	6	2	[05][064-11][6#02][2016]	64.11.6.2 Other - Sound	
2016	5	64	11	6	3	[05][064-11][6#03][2016]	64.11.6.3 Other - Video	
2016	5	64	11	6	4	[05][064-11][6#04][2016]	64.11.6.4 Other - Specific legal framework	
2016	5	64	12			[05][064-12][2016]	64.12 In criminal matters, do video surveillance reco	
2016	5	64	12	1	1	[05][064-12][1#01][2016]	64.12.1.1 Admission of electronic evidence in civil an	NR
2016	5	64	12	1	2	[05][064-12][1#02][2016]	64.12.1.2 General law to admit electronic evidence in	
2016	5	64	12	1	3	[05][064-12][1#03][2016]	64.12.1.3 General and specialised law to admit elect	
2016	5	64	12	1	4	[05][064-12][1#04][2016]	64.12.1.4 Specialised law to admit electronic evidence	
2016	5	64	12	2	1	[05][064-12][2#01][2016]	64.12.2.1 Admission of electronic evidence in crimin	NR
2016	5	64	12	2	2	[05][064-12][2#02][2016]	64.12.2.2 General law to admit electronic evidence in	
2016	5	64	12	2	3	[05][064-12][2#03][2016]	64.12.2.3 General and specialised law to admit elect	
2016	5	64	12	2	4	[05][064-12][2#04][2016]	64.12.2.4 Specialised law to admit electronic evidence	
2016	5	64	12	3	1	[05][064-12][3#01][2016]	64.12.3.1 Admission of electronic evidence in crimin	NR
2016	5	64	12	3	2	[05][064-12][3#02][2016]	64.12.3.2 General law to admit electronic evidence in	
2016	5	64	12	3	3	[05][064-12][3#03][2016]	64.12.3.3 General and specialised law to admit elect	
2016	5	64	12	3	4	[05][064-12][3#04][2016]	64.12.3.4 Specialised law to admit electronic evidence	
2016	5	64	13			[05][064-13][2016]	64.13 Other devices of electronic communication	
2016	5	64	13	1	1	[05][064-13][1#01][2016]	64.13.1.1 Other devices of electronic communication	
2016	5	64	C			[05][064][C][2016]	64C	
2016	5	65				[05][065][2016]	65. Other aspects related to information technolo	
2016	5	65	1			[05][065-01][2016]	65.1 Is a single structure in charge of the strategic go	
2016	5	65	1	1	1	[05][065-01][1#01][2016]	65.1.1 Is a single structure in charge of the strategic	
2016	5	65	1	1	2	[05][065-01][1#02][2016]	65.1.2 If yes, does it consist of administrative / mix /	
2016	5	65	1 C			[05][065-01][C][2016]	65.1.1 Comments	
2016	5	65	2			[05][065-02][2016]	65.2 Which is the model primarily chosen for conduc	

2016	5	65	2	1	1	[05][065-02][1#01][2016]	65.2.1.1 Which is the model primarily chosen for con
2016	5	65	2 C			[05][065-02][C][2016]	65.2.1.2 Comments
2016	5	65	3			[05][065-03][2016]	65.3 Is there a device of detection and promotions fo
2016	5	65	3	1	1	[05][065-03][1#01][2016]	65.3.1.1 Is there a device of detection and promotion
2016	5	65	3 C			[05][065-03][C][2016]	65.3.1.2. Comments (please, specify projects that ha
2016	5	65	4			[05][065-04][2016]	65.4 Have you measured or have made measured a
2016	5	65	4	1	1	[05][065-04][1#01][2016]	65.4.1.1 Have you measured or have made measure
2016	5	65	4 C			[05][065-04][C][2016]	65.4.1.2 Comments
2016	5	65	5			[05][065-05][2016]	65.5 Is there a global security policy regarding the in
2016	5	65	5	1	1	[05][065-05][1#01][2016]	65.5.1.1 Is there a global security policy regarding th
2016	5	65	5 C			[05][065-05][C][2016]	65.5.1.2 Comments
2016	5	65	6			[05][065-06][2016]	65.6 Does a law guarantee the protection of persona
2016	5	65	6	1	1	[05][065-06][1#01][2016]	65.6.1.1 Does a law guarantee the protection of pers
2016	5	65	6 C			[05][065-06][C][2016]	65.6.1.2 If yes, please specify
2016	5	65	C			[05][065][C][2016]	Comments