

THE REPUBLIC OF TURKEY
MINISTRY OF LABOUR AND SOCIAL SECURITY

34th COUNTRY REPORT
PREPARED BY
THE GOVERNMENT OF THE REPUBLIC OF TURKEY
IN ACCORDANCE WITH THE ARTICLE 74
OF THE EUROPEAN CODE OF SOCIAL SECURITY
(Reference Period: 01.07.2014-30.06.2015)

OCTOBER, 2015

CONTENTS

I-OVERVIEW	1
A- ADMINISTRATION/ORGANISATION	2
B-BENEFITS	30
II- MEDICAL BENEFITS	33
III-SICKNESS BENEFITS	35
IV- UNEMPLOYMENT BENEFITS	36
V- OLD-AGE BENEFITS	37
VI- OCCUPATIONAL ACCIDENTS AND DISEASES BENEFITS	40
VII-FAMILY BENEFITS	42
VIII- MATERNITY BENEFITS.....	42
IX – INVALIDITY BENEFITS.....	43
X- SURVIVORS’ BENEFIT	44
XI- FINANCING	48

34th General Annual Country Report including the developments and changes in the legislation of the Social Security Institution between 01 July 2014 and 30 June 2015 regarding the implementation of the obligations laid down in the accepted parts by our country of the European Code of Social Security is submitted below.

I-OVERVIEW

With the entering into force of Social Security Act No. 5502, published in the Official Gazette on 20 May 2006, several social security institutions that were in charge of execution of the provisions of several Acts to serve different workers' categories have been incorporated into a single organizational structure as a result of which a Social Security Institution has been established.

The Social Security and Universal Health Insurance Act No. 5510, drafted within the framework of sustainability to ensure uniformity regarding norms and standards for the insurance branches and in their implementation by the former social security schemes incorporated under the Social Security Reform which eventually passed in the Grand National Assembly of Turkey in 2006 came into force on 01 October 2008.

Thereby, the social security reform, which thoroughly re-regulates the social security system in our country, started to be implemented.

With the Social Security and Universal Health Insurance Act No. 5510 which came into force in October 2008, the differences of the rights and obligations of the insured subject to social security institutions incorporated instead of different provisions applied for different working groups in our country have been removed and a new social security system has been established which they are equal in respect of rights and obligations. Taking into account both the problems of the current system in our country and the expected change in the population structure it has been intended to reach a fair, easily accessible, a more effective protection against poverty and a financially sustainable social security system in the mid and long term. In addition, a uniformity of norm in the health systems has been ensured.

In accordance with the Act, the statuses of the insured persons who have started to work for the first time as from October 2008 have been redefined as follows:

- Persons employed by one or more employers on the basis of a service contract (4/a),
- Persons who work independently on their own account and are not bound by a service contract (4/b),
- Persons employed in the public administrations (4/c).

Accordingly, the insured persons who had been subject to Acts No. 506 and 2925, the insured persons who had been subject to Acts No. 1479 and 2926 and those who had been subject to Acts No. 5434 before the beginning of October 2008 are deemed to be covered under 4/a, 4/b and 4/c of the Act No. 5510 respectively.

The social security of those working on the basis of contributions covers the benefits provided in the insurance branches of sickness, maternity, occupational accidents and diseases (short

term insurance branches), invalidity, old-age and survivor's (long term insurance branches) as well as benefits provided from the universal health insurance.

Social benefits and services offered for the groups who are out of the system with contributions and subject to indigence criteria are guaranteed by the State.

A- ADMINISTRATION/ORGANISATION

Legal ground

Having had the financial and administrative autonomy and public legal entity, the Social Security Institution, which is established by the Act No. 5502 and also subject to private law provisions in cases where there is no provision in the said Act, is the relevant organization of the Ministry of Labour and Social Security to implement the provisions of the said Act and other Acts that assign functions and competencies of the Institution.

The Social Security Institution is subject to the audit of the Court of Accounts.

The main purpose of the Institution is to maintain an effective, equitable, easily accessible, actuarially and financially sustainable social security system based on the principles of social insurance.

Administrative structure

Administrative bodies of the Social Security Institution comprises of the General Assembly, the Board of Directors and the Presidency. The General Assembly is the highest decision making body that bears the highest decision, competency and responsibility of the Institution.

The Institution consists of Central and Provincial Organizations. The President has the highest superiority in rank and is responsible to the Board of Directors for the Institution's actions as well as activities and performances of his subordinate officials.

Organizational structure

The Presidency of Social Security Institution consists of central and provincial organizations.

Central organization

The central organization consists of main service, advisory and auxiliary service units.

Main service units

There are four General Directorates: General Directorate of Pension Services, General Directorate of Social Insurances, General Directorate of Universal Health Insurance and General Directorate of Service Provision as well as Board of Guidance and Inspection and Department of Actuaries and Fund Management.

It is so envisaged by the Act that each General Directorate is allowed to establish up to eleven departments by the decision of the Board of Directors.

43 departments founded pursuant to the decisions of the Board of Directors under General Directorates are as follows:

- 10 departments within the General Directorate of Pension Services,
- 11 departments within the General Directorate of Social Insurances,
- 11 departments within the General Directorate of Universal Health Insurance,
- 11 departments within the General Directorate of Service Provision.

Advisory units

Advisory units of the Presidency consist of the Presidency of Strategy Development, the Department of Legal Consultancy and the Consultancy of Media and Public Relations. 6 departments envisaged by the Act were founded by the decision of the Board of Directors within the Presidency of Strategy Development.

Support service units

Support service units of the Institution consist of the Department of Human Resources, the Department of Support Services, the Department of Construction and Real Estate and Presidency of Training, Research and Development.

Thereby, there are 54 departments in the central organization of the Institution (including the departments affiliated to the Presidency of Strategy Development, auxiliary service units and the Department of Actuaries and Fund Management).

Provincial organization

The provincial organization of the Institution consists of the Social Security Provincial Directorates in each of the 81 provinces and the Social Security Centers that will be founded as their local branches.

Adequate number of Social Security Centers may be founded or closed either in the provinces or townships according to the population, number of the insured and people covered by the universal health insurance, the number of workplaces, the intensity of procedural activities and the other criteria to be determined.

Act No. 5502 states that Social Security Provincial Directorates and Social Security Centers, organisational methods and principles of which, will be determined by a relevant regulation in line with the criteria, explained above, may be categorized in 4 groups in terms of administrative work and procedures.

The restructuring of central and provincial organisation of the Institution is under progress and Directors have been appointed to the 81 Social Security Provincial Directorates.

The Board of Directors decided upon the foundation of 583 Social Security Centers in total, 472 out of which are Social Security Centers, 35 Health Social Security Centers and 82 Financial Services Social Security Centers. 511 Social Security Centers in total are functional 398 out of which are Social Security Centers, 35 Health Social Security Centers and 78 Financial Services Social Security Centers.

Status of the personnel

Government officials, workers and contract employees are employed in the social security institutions and there has not been any change in the status of personnel during the reference period.

-The legislation for the personnel:

- a) The Regulation on Social Security Personnel Promotion and Change of Title has been published in the Official Gazette dated 30.01.2014, No. 28898. The procedures were determined on the promotion and change of title within the framework of merit and the principles of career on the basis of service requirements and the planning of personnel working in the Institution.
- b) The Regulation on the Assignment and Substitution of the Personnel of Social Security Institution which entered into force by being published in the Official Gazette dated 27.06.2012, No. 28336 on the appointments identifying the procedures of substitution of the personnel within the Institution has been updated. The Regulation of Social Security Expertise which entered into force by being published in the Official Gazette dated 12.12.2013, No. 28849 in order to identify the qualities of Social Security Assistant Experts and Social Security Experts as well as the procedures on the type and application of the entrance and competency examinations and the training, working, duties, competencies and responsibilities for those who shall be appointed as Social Security Assistant Experts and Social Security Experts has been updated.

Payment methods

The payments, made by the Institution to pensioners and beneficiaries, are processed by way of electronic transferred files throughout the country via several banks and PTT branches. Payments for health expenses of services provided by the health service suppliers to the persons deemed to be insured and to their dependents pursuant to Universal Health Insurance (UHI) are made by way of file transactions to bank accounts upon the choice of pharmacies and health enterprises over MEDULA that enables the delivery of information electronically.

Benefits granted to the actively insured persons as a result of temporary incapacity for work such as occupational accidents and diseases, sickness and maternity are sent to Ziraat Bank by the provincial units via online file transactions on the basis of ID Numbers. Corresponding amounts are transferred from the Institution's account. . Thus, the insured can receive their benefits from any branch of Ziraat Bank which they have chosen and has contractual agreement with the Institution.

a) Changes during the reference period

The information concerning the changes during the reference period is given below:

- The registration programme for those working at domestic services based on service contract has been completed and has become operational within the scope of Additional Article 9 of the The Social Security and Universal Health Insurance Act No. 5510.
- Web-service studies enabling registration notification of those employed in domestic services for less than 10 days were completed.

- ANNEX-5-ANNEX6-5G-Web service enabling debt notification via SMS for the insured for less than 30 days has become operational. The writing of Registration Applications for 4/a Insured in a single project by using Java was completed.
- The programme studies on rewriting of Registration intra applications for the 4/a at one structure with JAVA were completed.
- The programme studies of handling Workplace Registration Declaration via internet were completed.
- The writing of integration process of SMS Project was realized to inform the insured or the beneficiary via SMS following the second approval process in EMEKTAR programme within the scope of 4/B Procedures for Retirement.
- It was ensured to keep the first salary data at EMEKTAR 4/B following the second decision process and to monitor previous information by the legislation.
- It was ensured to monitor the information on Health Service Provider and the physician among the information of the report with the registration of post-natal report belonging to the insured having no prenatal report in Incapacity Online Hospital Module.
- It was ensured to archive the reports of the insured leaving the workplace on the employers' screens in Incapacity Online Employer Module.
- The integration of breastfeeding benefit via KPS which shall be paid by Social Security Centers was made in Incapacity Online Institution Module.
- The transfer of the information about banks/branch offices changes and the used credit of the insured and the beneficiaries within the scope of 4/b and 4/c was completed.
- The process of monitoring the status and deduction codes for 4/a by the Provincial Directorates was completed.
- The process of giving provision for the survivors of the deceased retired and/or of the deceased working insured in order to be entitled to a wage in SPAS was completed.
- Necessary changes were made in web service to enable MOSİP Project to invoice within the scope of YUPASS. In addition, necessary web services were taken in order to receive data outputs of YUPASS provisions from MEDULA.
- The limitations for the retirement bonus in Article 89 were removed in the Programme of Entitlement a Salary for 4/C under the decision published in the Official Gazette dated 7 January 2015. Therefore, programme arrangements were made on the decisions taken related with the first and the second pensions and the survivor benefits in case of the contributor's death.
- The set-up of the sub-menu for 4b-Restructuring was completed in order to monitor the debts within the scope of E-SGM module structuring. In addition, the process of

adding structured Payment Plan into the dept-register menu of the Universal Health insured persons was completed.

- Under the SPAS application, several operations were done on the programme enabling population updating, and on the rules of health activation during the unpaid leave of the civil servants subject to the Act No. 5510.
- Within the scope of mobile processes, monitoring of salary and deduction for the 4/A, 4/B, 4/C and the applications of investigating provision and incapacity payments were offered to the service of the citizens by being prepared for Android operating system.
- The Programme of Cash Capital for the 4/C was prepared and became operational.
- The programme arrangement was made in order to put the document into process via the programme of “4447 Provisional Article 10” if the insured persons registered were identified; and not to put the document into process if they were not identified under the Law No. 6111.
- The programme arrangement was made over e-notification application for allowing APHB notifications covering the mediator expiry date, not allowing period notification after the mediatory expiry date and allowing access to e-declaration system till two months as of the date of the mediatory expiry date.
- The programme arrangement was made to revise accrual access programmes in the employer system in a way that the number of document shall not be required.
- The cancellation of programme was made so that the programme arrangement is not needed which shall facilitate deleting of the notifications given through internet by the unit user where necessary by entering Commission Decision.
- The necessary programme arrangement in the CICS and e-notification application was made in order to hinder sending fake monthly contribution and service certificate by the system within the scope of several promotion Laws such as Law No: 46486 – 56486 – 66486.
- The programme arrangement was made to re-put the document cancelled previously by the relevant Social Security Institution into process regardless of whether identification of that document was made or not for the relevant workplace.
- Since October 2014, the necessary programme arrangement was made to control the monthly social security insurance contribution and service notification document No. 21 for Turkish workers taken abroad to be employed by the employers in the countries having no social security agreement with Turkey.
- During the applications done through internet within the scope of provisional Article 60 of the Law No. 5510, programmes were prepared for facilitating to re-structure the debts suspended and paid in installment according to the relevant provisions of the Law No. 6183.
- The necessary programme arrangement was made in the application of e-declaration on giving a warning message in due date of contributions payment.

- The parameters of revenue stamp concerning monthly contribution and service certificates that shall be given as of 01/01/2015 were changed in a way that they would be accrued over 22,30-TL
- The amounts of minimum wage determined for 2015 were reflected into parameters.
- The programme arrangement for 6552 IPC Extension of Time was made.
- Since it shall not be possible to process as long as track registration is not removed from the files of workplace involving track registration, a programme was prepared in order not to allow daily deletion process for the files of workplace on the screen of DAILY COLLECTION DELETION PROCESS.
- In case of selecting wrong certificate types during the transfer of monthly contribution and service certificates via e-Declaration programme by the employer identified as MEB, it was ensured to give a warning message from the system.
- It was ensured to prevent notification for the periods before the starting date of employment by checking the starting dates of employment of sub-contractors in E-Declaration programmes.
- Programme arrangements were made on the options of
 - 1-APHB/Payroll Monitoring,
 - 2-Identification of Law No and the Type of Certificate,
 - 3-Listing of Identification of Law No and Type of Certificate,
 which are accessible by ticking the option of employer in Employer System Main Menu.
- Employer 6552 manual configuration option was added to payment procedures on declaration.
- The programme arrangement was made for facilitating the user to cancel the duplicated workplace declaration by adding an option of “the reason of cancellation” to the programme in order to cancel the duplicated workplace declarations via internet by the unit.
- 2000 tablet computers were purchased and distributed to all the social security auditors and inspectors in order to increase quantitatively and qualitatively efficiency in the supervisions done by them. By this way, it is aimed to prevent waste of time and cost in the supervisions by realizing necessary investigations and reportings expeditiously.
- In a joint cooperation of organizations and SGK, the online registrations of the persons who are insured under 4/b are done without the request of the insured person.
- The programme study preventing the registrations under Annex 5 of the Law No. 2925 falling into the screen of HPAS (Health Provision Activation System) at the same time was completed. Thus, it is aimed to prevent the insured persons within this scope having a problem in terms of health provision.

- A programme study concerning owing part-time work within the scope of subparagraph (i) of Article 41 of the Law No. 5510 was completed. This programme enables the calculations done according to the number of part-time working days of employees within a month. It also facilitates for adding total number of working days of the insured person under several workplaces and identifies the number of days that shall be owed for the work less than 30 days.
- The programme study for informing the insured persons who started and/or quit job under the status of 4/a (worker) insurance by SMS about their notifications of beginning and termination of their insurance was completed and became operational in December 2014.
- A study for monitoring the debts of the insured persons under 4/b (self-employed) over E-State and their being notified via SMS was realized. By this way, the insured persons shall be ensured to learn their contribution debts without coming to a social security unit.
- The programme studies in the following subjects were completed:
 - a) It was possible for each insured person to benefit from the application of contribution employer's share support of the Law No. 5746 for at least five years. With the Labour Law No. 6552 and the Law on Amending Some Laws and Statutory Decrees and Restructuring of Some Assets, the condition of benefiting from insurance premium incentive for each insured for at least five years stipulated in the Law No. 5746 was removed. Accordingly, notifications were made for the insured persons who are prevented to benefit from the incentive stipulated in the Law No. 5746 since five years period was expired as of 11/9/2014 pursuant to the Laws No. 05746 and 15746.
 - b) The programme arrangements have become operational facilitating the employers whose debts are structured within the scope of the Law No. 6552 to send a registered document.
 - c) The request for the programme enabling to receive the fault lists on the workplaces benefiting from insurance premium incentives unduly over employer intra applications by using the menu of "Lists-Statistics/Employers' Lists/Faulty Incentive Investigation List".
 - d) "Faulty incentive notification" exists on the screen of "Calculating labour cost for private building constructions in temporary workplaces". By adding a warning message as "Would you like to continue? Yes/No", it was prevented to submit clearance certificate without correcting faulty incentives.
 - e) By adding the link of monitoring faulty incentive to the screen of E-Declaration, the employers were enabled to monitor the information on faulty incentive from e-declaration programmes.
- Under the scope of law no. 6495, for the person who has second pensions right, new unit has been added to the "HITAP" program

- New unit has been added to the “HITAP” program in order to consider the period of education of the persons who were sent abroad under the law no: 1416, while calculating their length of service.
- Law on Amending Labour Act No. 6552 and some Laws and Statutory Decrees and restructuring some Receivables has been published on Official Gazette dated 11/09/2014 with No.29116. By this law, some amendments have been made on Law no. 3201 dated 8/5/1985 regarding the assessment of time spent abroad by Turkish citizens with regard to their social security matters and new provisions have been added to this law. With the amendments, the period spent abroad of the insured persons who were Turkish citizens on the date of request as well as who were not Turkish citizens on the date of their request and lost his/her Turkish citizenship status with permission of Turkey could be assessed as period of insurance.
- New provision has been added as paragraph 5 to the article 5 of law no 6552 as “*for the insured persons who request their period of insurance spent abroad to be assessed for the countries which have the provision in their social security agreement with Turkey stating the date on which the period of insurance in the contracting state begins shall be accepted as the date of beginning of the period of insurance in Turkey, the first date of employment on which they start to work for the first time in the contracting state shall be accepted as the date of beginning of employment*”. The social security agreements Turkey has concluded separately with Germany, Austria, Albania, Azerbaijan, Belgium, Bosnia Herzegovina, Czech Republic, France, Georgia, Croatia, Netherlands, Switzerland, Canada, Quebec, Turkish Republic of Northern Cyprus, Luxembourg, Macedonia, Slovakia have a provision such as the following stating that “*in determining entitlement to benefit in accordance with the legislation of one contracting party, the first date of employment in the other contracting party shall be taken into account.* “ In accordance with the provision stated above as for determining right to pension, the first date of employment of insured people working in 18 countries which have special provision mentioned before shall be considered as the first date of working in Turkey on the condition that these people have never worked in Turkey or the date on which their insurance period begins is before the date of their employment in Turkey.
- A new statistics program has been prepared and operated by which sick leave report under short term insurance branches, monthly operations, numbers of workplaces, hospitals, and doctors could be screened by provinces. By this way, abuses are preventing.

The Situation on Universal Health Insurance and the Changes Realized

The hospital automation project, named as “MEDULA”, enabling the data pertaining to the health services, provided by health service suppliers to the persons deemed insured within the scope of Universal Health Insurance and to their dependents to be delivered electronically is implemented in the health institutions and organizations. Private hospitals as well as university and state hospitals were required to integrate into the MEDULA system on 15 July 2007 and 1 September 2007 respectively, since then the system has started to be implemented effectively. With Daily Approximately 1.800.000 provision, 3.089 hospitals are using the MEDULA system.

In order to bring the software technology into today's standards and its integration with the Medicine Follow-up System carried out by the Ministry of Health, the new Medula Pharmacy Provision System, that's in process since 01.03.2010, enables a single interface and operation without the use of another programme. In the Medula Pharmacy Provision System, with an approximately 1.500.000 prescriptions from family practices and contractual pharmacies 24.134 organizations and contractual pharmacies are provided service.

As of 1 November 2010, e- report has been applied in all health service providers using MEDULA System.

The application of electronic prescription developed by the Institution for preventing to change, delete or adding to the data of the prescription was initiated to be implemented as of 01 June 2012. It is obligatory in all health care service providers using MEDULA system except that the system does not operate, as of 1 January 2013.

Under Medula Pharmacy System, as of June 2015, 1.300.000 prescriptions have been recorded from 24.100 pharmacies having contracts with our Institution. 1.150.000 of these prescriptions has been prepared electronically. Moreover, at the beginning of 2013, prescriptions are enabled to be sent by electronic signature.

Having been redeveloped, the Optics Authorization System was deployed on 4 June 2008 under the title of MEDULA-Optic so as to cover the insured and beneficiaries. With this implementation, service is being provided online with 5091 opticians and the number of daily application is approximately 23.000.

The Institution started using the "Medula Personal Payment Application" operating since 04.02.2010, in order to increase the quality and efficiency of the services by collecting the personal payments made to the beneficiaries of universal health insurance for covering the health services. As of today, medical equipment, transportation allowance, daily allowance, odontotherapy costs as well as the allowances for metabolism and coeliac disease and thermal spring are made within the scope of medula personal payments providing service with its 2.865 users. The monthly number of application is approximately 150.000.

The Institution started using the "Medula Personal Payment Application" operating since 04.02.2010, in order to increase the quality and efficiency of the services by collecting the personal payments made to the beneficiaries of universal health insurance for covering the health services. As of today, medical equipment, transportation allowance, daily allowance, odontotherapy costs as well as the allowances for metabolism and coeliac disease and thermal spring are made within the scope of medula personal payments providing service with its 2.865 users.

The application of E-Dispatch has started across Turkey on 17.01.2013, which is prepared in order to transform manuel dispatch operations- made for superior health care service providers , which is required for beneficiaries in case they could not get treatment services in the health care service providers they apply - to electronic dispatch operations. This application enables daily costs and the costs of transportation of the universal health insurance holders to be paid in a quicker and easier manner and thus save up time by ending document inputs from provincial/central directorates of SSI.

Electronic prescription has been implemented since 01.01.2013 in all country to prevent prescription datas from changing accidentally or without authorization. Prescriptions are recorded electronically with a daily avarage of 1.500.000 pieces. Prescription owners have been informed via SMS since 23.05.2010 about the medicine box quantities and their contributions. With SMS information, the drug supply from pharmacies without the knowledge of the person is prevented, and also it is achieved that the person can follow up the contributions and the box quantities. E-prescribing figures for the number of SMS sent has reached 26.931.031 untill 13.05.2015

Hospital Selection Project: Under this Project, a web-site is developed in order to inform the insured about the contracted private health service providers. Through the web-site, the insured persons will be informed about several subjects such as the resumes and working hours of physicians, special health service providers, needed medical cure, maximum payment amount for treatment, and they will be able to query statistical data on their cure in detail. The application can also be accessed from mobile platforms.

New titles have been added in the field of health to the related titles on social security at www.turkiye.gov.tr which the citizens can reach the most correct and rapid information about the services of our State within the scope of E-State applications. These titles consist of the screens of “inquiry of treatment information” indicating the amount paid to SHS organizations for the insured, “Informing the Physician” where the physicians can follow the number of their patients and the information about them, “inquiry of 4A/4B/4C tenure of medicine use” where they can see tenure of medicine use belonging to all the insured citizens, “inqiry of 4A/4B/4C treatment share” where they can see the amounts of treatment share which they paid/have to pay for the insured, “screening the personal payment situation” where they can see the payment of the individuals, “inqiry of Medula optic glass and frame information” where they can see the situation on the right of emption of glass and frame.

The studies on obtaining the prescriptions and the incapacity report given to patients by the physicians online were completed. The application is in process.

The part belonging to 4/b insured of EMEKTAR Project which is the first part of joining the pension payment procedures of the insured 4/a, 4/b and 4/c who will work in accordance with the Law No. 5510 on Social Insurance and Universal Health Insurance as well as the related regulations has been completed.

YUPASS-MEDULA integration has been completed

E-Invalidity Project which aims at determining of and following up the invalidity records, retroving statistical information and reporting of invalidity has been carried out and real application for persons covered under 4-a and 4-b has completed on 15.04.2015.

Activation Of Overseas Provision and Health System was opened to the operation on 01.04.2014 and from this date on, registration, rights and reckoning operations of the person who deserve to receive medical care from Germany are processing through this system. 10-digit number provision of YUPASS generated by the system is started to numerate to the person who deserve to receive medical care from Germany during the registration phase. The Works for integration other contractual countries to the YUPASS still continue.

The insured persons could have information about retirement, income and monthly payment amounts, the insured total service time, premium payments, health contributions, glass and frame information, physical therapy, dental treatments and health entitlement via sending SMS to the GSM number 5502.

The necessary software programme has been formed to ensure the integration of MEDULA applications with the MEYES and, the MEDULA applications are transferred to the MEYES. Integration of Activation of overseas Provision and the health care system (YUPASS) with the MEDULA was realized to ensure that our citizens who live abroad can receive the provision when they are in our country. It is opened to use for Germany in 04.01.2014.

Under the Project of Medical Treatment Abroad Expenses, medical cure and expenses of the patients who are sent abroad for treatment will be gathered in electronically. With this new module, treatment and confirmation reports will be saved to the system. Information on the subjects of; advance payments given to the patient's treatment and expenses, accounts of these advances, treatment invoices, transportation invoices, etc. will be saved to the system. By this module, related units monitor the expenses easily and the provincial directorates will not need to manual-follow any more. In the context of this project 52.507 euro for subsistence, 75.108 euro and \$ 322.530 for the treatment was paid from January 2015 now on.

With the XML GETAWAY security software supply and integration completed in the month of July 2015, 11 web-sites with new software has been built in a new structure ensuring the safety and traceability of services. It is provided safe software system in the fields of: "Medula Hospital Service Registry Operations", "Medula Hospital's Invoice registration", Patient Admission Procedures, Orthodontics Operations Report Operations, Ship Operations, Committed operations, Report Operations, the Following Form Operations, UBB Material Operations, Assistant Operations, MEDULA Pharmacy Prescription and Pharmacy Stock Operations, Health Report Operations, Health facilities assistant services. In this way, unnecessary data from the database has been blocked at a rate of 35%.

The Instruction on The Working Principles and Procedures of Overseas Pharmaceutical, Medical and Economic Evaluation Commission was put into force on the date of 05.03.2015. In line with this Instruction, Overseas Pharmaceutical, Medical and Economic Evaluation Commission was created to give feedback to the The Pricing Commission of Health Services with a recommended decision examine applications for overseas medications.

50.500 pieces banner on revenue test and general health insurance has been issued for the aim of increasing awareness on general health insurance. Printed banners have been distributed to the provincial organizations for use of hospitals, pharmacies and public transport.

Work brochure on foreign citizens's general health insurance registration has been completed in coordination with the Immigration Administration and they are distributed to the relevant institutions.

Under the first paragraph of subparagraph (a) of Article 4 of the Law No. 5510, Information text have been given to the beneficiary from e-instruction system automatically for getting answer on how employees with service contracts would benefit from general health insurance when they leave work.

Notification on general health insurance registration has been started via SMS.

Announcement about the general health insurance of foreign students has been published on the web page of our institution. The announcement was also sent to the Presidency of the Higher Education Institution, to the General Directorate of Migration and to The Presidency of Overseas Turks and Related Communities. These Institutions also published it on their web pages.

Application for SMS notification on general health insurance registration and premium debts has started on 28/11/2014. The law 6552 “with the labor law and with the Decree on amendment in some of the law and the Law on restructuring of certain receivables” entered into force by publishing on Official Gazette dated 11/09/2014 and with no: 29116 (repeated). By this law, updating facility that the high level premium debt accrued to people who doesn’t apply for the revenue test on time although they received a notification about the subject has been introduced to lower premium levels. Moreover by this law, installment facility has been introduced for people who did not pay the general health insurance premium debt although premium debt has been accrued on his account before the date of 30.04.2014 by applying to provincial/center offices of SSI.

The work for the public spotlight on general health insurance has already commenced and will be published on TV channels until the end of the year.

b) Planned Activities

In addition, it was intended to make studies in the following subjects:

- to record company partners’ registrations online within the scope of MERSİS
- to ensure the company partnership inquiry by the insured persons on the website of social security institution
- to notify the premium debts via mobil text message to the insured persons who are covered by 4-b
- to ensure integration of 4-b temporary incapacity implementation with MOSİP
- to form necessary software programme for the integration of medula applications with DYS. Integrations of DYS-MEDULA Pharmacy and DYS-MEDULA Party Payments were achieved in 2013. There has not been any demand for other MEDULA applications.
- To form necessary software programme for ensuring integration of MEDULA applications with MEYES.
- Because of inadequate drawers of Z196 and Z9 servers in Information Processing Centers in Kızılay and Mamak respectively, both of them are combined with ZEC12 server that has new technology and stronger drawer. It is also installed a new disk unit instead of the old corporate data unit in Kızılay Information Processing Center. The same disk unit is installed in Mamak Information Processing Center for backup purposes.

Legislative amendments

The application which allows employers to give workplace notification elektronically has been implemented in all of Turkey for the employers who employ workers covered by 4 (a).

For the Turkish workers abroad, the upper limit for premium earnings has been reduced from 6.5 times to 3 times premiums with the amendment done in the law no: 6552.

With the temporary article 55 of the law no: 5510 added by the law no: 6552, premium depts under 100 TL has been deleted.

General health insurance premium rate and short term insurance branches premium rate have been regularized % 4.5 and % 1 respectively for trainees registered with Turkish Employment Agency.

In accordance with the Article 81 of the law no: 6552 and with the newly added temporary Article 60 to the law 5510, it is provided that municipalities will be able to pay their unpaid debts related with the insurance premiums, pension contributions, unemployment insurance premiums and social security support premiums in two months-periods with a maximum of thirty-six equal installments.

With the amendment in article 42 of the law no: 6552 and in article 40 of the law no: 5510, scope of actual service hike for employees working in mines (except mines with elemental mercury), sewer and tunnel underground works has been extended since 11/09/2014, enforcement date of the law 6552. In the scope expanded, the benefit period for actual service hike includes annual paid leave, health permit, week vacation, national holidays and public holidays, training, pre-and post work preparation times and exposure to the risks of the job in question.

With the Article 28 of the law no: 6645 and the Article 15 newly added to the law no: 4447, a new insurance premium incentive application for the employer will be available if the employer recruits an employee aged between 18 - 29 and completing job training programs (that will be given by İŞKUR till the end of 31/12/2016) within three months after the end of the program.

With the article 43 of the law no: 6552 and with the subparagraph (a) of the first paragraph of Article 41 of Law No. 5510, the subject of birth indebtment in terms of social security rights was readjusted. With the new adjustment, number of children subject to birth indebtment will be increased from two to three. With these new legislation amendments, the scope of this application will be enlarged and all ladies under the scope of 4-a, 4-b and 4-c will be able to benefit from this right. The only condition in order to benefit from this arrangement is that woman have to be registered under status of 4-a or 4-b or 4-c before the first kid's birthdate.

With the Law no: 6552, an additional article 9 was added into Law No: 5510. In accordance with the new amendment, the employees who work in household services on a non-continual basis have also been incorporated into the insurance coverage. By this way, the difference between the continual and non-continual period of working was eliminated and all household service employees will be able to be insured regardless of their work continuity. In accordance with the related regulation, one or more real person who employs a person in household services with less than 10 working days according to the calculated working days

in a month shall pay an occupational accident and disease insurance charge at the rate of 2% of the lower limit of the daily earning of the person. The person who works in household services as such, shall be able to claim to services by paying contributions at the rate of 32,5% of thirty times the same monthly earning until the end of the month following the month which the contribution of 2% paid in his/her behalf belongs to. In the framework of the related regulation, the people, who work in domestic (household) service 10 or more days alongside one or more employers, are deemed to be in the scope of compulsory insurance and it has been ensured that the unemployment insurance contributions of those people as per the long and short term insurance branches, general health insurance and Law Nr 4447, Article 46, are paid by the employers without prejudice to the provisions of contribution incentive.

An amendment has been made to the Subparagraph (e) of the first paragraph of Article 6 of Law no: 6552. By adding the phrase “without prejudice to the provisions of international social security agreements” to the provision of the mentioned article concerning the people who are posted for a duty in Turkey by, on behalf of and for the account of an institution established in a foreign country and supplied a document that they are subject to the social insurance system of a foreign country and those people who are self employed in Turkey but residing abroad and are subject to the social insurance system of that country, an exception has been made for those people mentioned above. They could be able to be insured within the framework of the provisions of social security agreements.

On the other hand, with the same amendment, it has been ensured that the people who are posted for a duty in Turkey by, on behalf of and for the account of an institution established in a foreign country and supplied a document that they are subject to the social insurance system of a foreign country shall have to be insured in Turkey if they complete three - month work period in Turkey.

An amendment was made on March 2013 on procedures and principles related to the responsibility of employers of sending the notification about non-working period of the insured person with health report to the Social security Institution. In accordance with the amendment, liability period of employers about notification has been extended and obligation to wait for notifications regarding the absence of the insured person for temporary incapacity allowances has been abolished.

c) Ongoing or recently started work

The studies have been commenced for

- Informing the insured persons about the pension legislation, especially insured person who works at the sectors which subject to special conditions in terms of being entitled to an old age pension and actual service periods under the additional Article 5 of the abolished Law no: 506 and the Article 40 of Law no: 5510.
- Completion of the transfer procedures of the funds that are subject to the provisional Article 20 of the Law no 5510, to Social Security Institution,
- Addressing the Cyber Safety and Corporate Information Security with the related internal and external stakeholders at higher level and making the security hardening periodically (making studies in the scope of Corporate SOME),

- Founding the infrastructure of province network modernization and optimization studies with MPLS and video infrastructure and MPLS hardening,
- Continuing general legislation educations in the framework of a certain programme in relation to the education demand of the Directorate General with regard to the SGEP Pension Procedures and Payments,
- Accessing and addressing the records of the insured who is going to complete insurance period and age within one year and sending all these records of the related person to the provincial directorate in order to commence the preparation work for the allocation of old age pension.

Ongoing Studies:

The studies on preparation of the mobile device compatible version of the Application for General Health Insurance Registration have still continued.

The studies on software for the online registration programme of 4-b Union of Chambers of Agriculture of Turkey have still continued.

The studies on monitoring via the Mobile Platforms of the accrual information of the people with optional 4/c insurance have still continued.

The studies for the software of the programme for the Electronic "No Debt" Application have still continued.

The studies on web service providing the monitoring on the web address "www.turkiye.gov.tr" of the new version of the Service Record which includes the service information of the insured have still continued.

The re-programming studies for the purpose of moving the software used in 4/A employer-accrual system to the open system have still continued.

The re-programming with JAVA of the past term accrual applications which were programmed previously with Cobol have still continued.

The studies for the conversion to the JAVA of the Cobol programmes in debt query programme throughout Turkey which works on Intra programme have still continued.

The studies for conversion to the JAVA the Employer Contribution Late Fee Programme which is calculated in Cobol programming language have still continued.

The commenced, ongoing and completed studies related the Health, Provision and Activation System (HPAS) which provides health activation procedures automatically and without any application of the insured person and dependents and e-allowance programme which provides the electronical payment of the temporary incapacity allowances:

1. The studies for re-programming the former software 4/A Pension Application as 4/A Veteran Project in accordance with the new technology and with JAVA programming

language have still continued. It is planned to open the whole programme to the test platform by the end of 2015.

2. The software programming of the Project for 4/A Enquiry Transactions in order to follow up electronically whether the insured people who retired from the Social Security Institution by indebtedment of their service abroad have received any pensions and benefits by working abroad in accordance with the Law no: 3201 have still continued.
3. The programming of the 4/A Scope Project which aims to determine whether the pensions have been paid improperly and to ensure the control of their conformity to the legislation by comparing the pension information of the pensioners and beneficiaries subject to 4/A with 4/A, 4/B, 4/C, non-contributory pensions and 4/A, 4/B, 4/C registrations have still continued.
4. The software programming studies for the 4/C Pensioner Pensions -HPAS Integration have still continued.
5. The project of 4/B e-PAY Temporary Incapacity within the context of software studies related to the transfer to the electronic media of the report registration and payment procedures of 4/B insured people and integration have still continued,
6. The studies related to re-programming with JAVA the former application which provides the treatment in agreement countries of the insured people who are being or will be treated abroad have still continued.

By the way, the integration to the HPAS has been ensured for the personnel and their dependents that are subject to the funds under the provisional Article 20 of the abolished Law No: 506 at the time of transfer.

A new programme prepared in accordance with the protocol done with Ministry of National Education has been integrated to the HPAS. By this way, it has been ensured that the student certificates required for the health activation procedures of the dependent student has been sent to the units electronically.

The disability decisions taken by the Health Board for dependent children of the insured person have been registered electronically by the Directorate General of General Health Insurance and then it has been ensured that this information could be transferred to the HPAS. The Promotion of Registered Employment Project through Active Guidance and Inspection (KITUP II) with a budget of 15 million Euro consists of three main components. In the grant component, it is planned to finance about 50 different projects across the country. In the supply component, a total piece of 2000 tablet computer in July 2014, and a number of 35 equipped vehicles in May 2015 were purchased for the use of Social Security Institution's units in the fight against undeclared employment.

As the third component of the project within technical assistance component, numerous activities will be organized for increasing the capacity of the Social Security Institute and the relevant institutions / organizations in dealing with combating against undeclared employment in order to raise awareness on social security in the public opinion; these activities are summarized as follows:

- It is foreseen that numerous training activities with the participation of a total of 1825 people will be organized for increasing the capacity of Social Security Institution and the social partners on unregistered employment. So far a number of 1250 persons have already participated in the trainings organised in Afyon, İzmir, Eskişehir, Konya, Antalya, Hatay, Mersin, Muğla, Manisa, Çorum, Bolu, Edirne, Bursa Malatya, Sivas and Trabzon.

- Regional analysis will be carried out in order to investigate the causes of undeclared employment and develop with solutions in this direction for the identified sectors and regions.

- A Risk Assessment Guide will be prepared for the use of Social Security Institution on the purpose of increasing the effectiveness of audits.

- To strengthen the policy-making capacity of the SSI at central level, an Academic Advisory Board was established including judges and academics. The board will prepare a detailed report on informality and underreporting of wages subject to registration in the construction sector and agricultural by performing 6 workshops.

- A number of 36 different sectoral guidelines will be prepared for the different sectors in order to inform and guide the employers about social security rights and obligations. In this context, workshops were conducted with the participation of representatives of the relevant sectors in Denizli, Bursa and Ankara.

- Within the scope of awareness raising activities, a Social Security and Media Workshop was organised with the participation of communication faculty students in February 2015 so as to create a draft for public spots. During a-week media workshop a number of materials were produced such as, public spots, radio spots and outdoor advertises. A number of 3 public spots, 2 radio spots and 2 band advertising were chosen among those materials within the framework of project, and preparations are underway.

- Within the scope of Project, a number of 192 visibility activities will be implemented aiming at different target groups such as primary school, vocational high school and university students, village mukhtars, imams and local media representatives. With the implementation of those activities which will be held in 35 provinces of Turkey, the public will be provided with awareness raising about the importance of formal Employment and social security. So far relevant activities have been implemented in Muğla, Manisa, Çorum, Bolu, Edirne, Konya, Bursa, Malatya Sivas and Trabzon.

- Two different training modules containing visual effects and voiceover will be designed so as to describe the social security obligations and rights directed at employers and children.

A number of 5 different study visits to European countries will be effected in order to see the best practices on site. Two study visits were already implemented to Austria and France. The studies related with the preparation an automation programme for including all processes of inspections carried out by the Social Security Auditors has still continued. It is intended to increase efficiency in controls by this study.

Required system for the transmission of electronic data in public institutions / organizations and banks will be established in order to combat against undeclared employment.

A protocol has been signed on so called e-lien practices with the number of 34 banks under the body of Banks Association of Turkey within the scope of keeping track of debtors to our organization. Following the signing of the protocols and provision of the necessary software and hardware, the programme was opened for the trial in 2010 and this testing process continued for about two years. In this process, file exchange with the protocol signee banks was tested in order to prevent the problems that may arise in the future.

Upon completion of the testing process, it was decided to move on with the pilot application as of 05/11/2013 and the pilot e-lien program was opened. The pilot process in our two units situated in Ankara (Rüzgârlı and Ulucanlar SSI) is continuing and it is intended that the program to be in use gradually over time across the whole of Turkey.

Works for the program are completed for the scope of general health insurance (except 60/g) general health insurance dependents in case out of general health insurance coverage and 60/g registrants are automatically terminated from the system, and updated registrations following the income test results are terminated accordingly by the Provincial and Central Directorates.

With the implementation of Pre-approval and Medical Research Sharing Project, it was decisioned that healthcare services believed and/or identified to have been abused in the health area are taken into health service based on the pre-approval process for preventing abuses in this area, for health services to be determined by the Social Security Institution, the use of health services, including the criteria to be defined / applied to payments authorized by the evaluators prior to the decision. Also, in order to avoid repetition of BT, MR and Angiography services, it is expected to establish and operate an infrastructure for sharing results of these examinations and radiological images on demand in the centers and hospitals that require ensuring those to be stored on their servers.

By establishing integration Pre-Approval and Medical Research Project with Project for treatments that have been carried out for people made on behalf by Physicians Ensuring Viewing on MEDULA System, it was aimed at ensuring of viewing the provided treatments, medical examinations to the insured by physicians. Thus, ensuring patient safety, the determination of treatment efficacy and following up of the patient and disease are intended to be performed.

In addition, studies for the preparation of national registration forms and integration into the system of MEDULA Hospital have been initiated. With the implementation of the Project, it is aimed to provide for the basis of the actual data, determination of compliance with the scientific evidence of treatment, the reimbursement decisions with real statistical data collection associated with the transaction or arrangement.

During this period Invalidity Project has been implemented in order for reporting is conducted and for the identification of the invalidity register and where follow-up to the transaction, the statistical information of all the insured / beneficiaries covered by Law No. 5510, 4/1 (a) and 4/1 (b). Having completed the pilot studies started in Eskişehir, Afyon, Bilecik and Kütahya Provincial Directorates as of 01.08.2013, the practice now in force across all Turkey as of 01/01/2015.

A software analysis process was initiated in order for the detection process in computer records and to be followed then of all insured work accidents and occupational diseases, the

conclusion of transactions in shorter periods for treatment to work accidents and occupational diseases along with the 4/c insured relating to the duties and ordinary invalidity. With ongoing studies of this software, the insured will be able to carry out the entire process online via a single screen from the application moment to decision and notification phase. Application is expected to be operational this year.

Within the scope of Single Sign On Project, works are underway for the entry of users who connect to the system, without the need to reconnect for entering into any web application.

Works pertaining to transferring of the Cics' part to Java for the registration of 4/c insured intra applications are completed.

Overseas studies for the creation of index insurance to the overseas service are waiting for the other ongoing programs of the Service Delivery Directorate General.

Works pertaining to transferring of 4/a insured intra registration applications to Java are underway.

Works pertaining to transferring of Senior 4/c program and senior Non-Contributory Pensions system to the system of open system architecture are ongoing.

Project works to render 4/b allocation transactions operational on web and integrated with GÜVENCE, MOSIP, Evrak, SPAS in connection with DYS integration scope are ongoing.

DYS-SPAS integration was completed in 2013. GÜVENCE, MOSIP and Evrak Projects and DYS integrations were taken out from action plan following the meetings with Department of Insurance Software and the Department of Corporates Software conducted on 28.05.2014.

To facilitate the SGEP infrastructure for the creation of the services index 4/b is underway.

Works towards ensuring 4/a and 4/c registration procedures along with 4/a, 4/b and 4/c pension applications integration will be re-evaluated within the framework of SGEP.

Works pertaining to 4/a premiums and services notification in a secure environment for examining and provision of information on all smart tablets and phones are underway.

Document confirmation studies are underway for those who wish to make foreign service indebtment and have previously worked in countries with no social security agreements and Libya that need service documents be confirmed more quickly and smoothly in electronic environment by exchanging them among provincial units, center and representatives of Turkey abroad. "Protocol on Principles of International Debt for the Provision Verification of Service Documents at the Electronic Environment" according to the Law no 3201 was signed between our organization and the Ministry of Foreign Affairs to be valid from the date of 06/05/2014. After the completion of the work in the terms of the said program, it will be put into practice.

"Working Power and Gaining Job Power Loss Ratio Determination Process Regulation" has been completely renewed as being in force for 40 years, and constituting serious problems both for service receivers and service providers in terms of being inadequate for meeting medical and legislation requirements. Chapters on working power loss are published on the

Official Gazette dated 03.08.2013 and No. 28727 under the name of "Invalidity Determination Process Regulation", and entered into force on 01.09.2013.

Drafting studies for "Work Accidents and Occupational Diseases Identification Procedures Regulation" has been completed.

A better and more effective way for management of Medula software has been required. In accordance with this requirement, it was decided to adopt a service-oriented architecture approach (SOA) in the management of Medula applications. "XML Gateway" software which is a sub-component of the project was procured in 2013 and procurement process of the essential licence and other services for adopting SOA approach is being continued. Medula Optic e-prescription application; the works related to this project, which has been initiated with an aim to avoid illegalities and problems seen at manuel prescriptions, has been ongoing. The objectives of this project are mainly to prevent unreadable and fake prescriptions written without the doctors' knowledge, to prevent changes in prescriptions and wrong eye-glasses, to ease the stock of papers and to shorten the period of meeting the prescriptions. Pilot optical e-prescription project was initiated in 18th May.

Optical e-report application; the works related to the project, which aims to transfer the optical usage reports into electronic filing system in Medula-hospital portal, is underway. Application was initiated in 20 May 2015 in whole country as a pilot project.

Request for Medical Equipment Project; the works on project are underway. This is an online platform that will enable health beneficiaries to procure the necessary medical equipments to be used in an operation in a contractual hospital from a related company and to provide the payment of equipment to the company directly.

Arthroplasty Registration System; this is an application that gathers the statistical data related to the artroplasty operations of beneficiaries of the Institution. It is aimed that these data could ease policy making procedures on copayment system. When the demands are completed the system will be active as pilot in Turkey.

Health Installment, Punishment and Passivity Application; is an ongoing project which was initiated with an aim for monitoring the heathcare providers and/or managers who had been committed with a final decision of court as aggravated fraud, which damaged institution financially.

Orthotics Prosthetics Project; the preparatory works of the project is still ongoing. It will provide the registration of medical equipment information, which is bought by health service beneficiaries from the contractual hospitals or companies. It was initiated as pilot in 13.03.2015. Negotiations are continuing for expanding the pilot area in the project, which is implemented in coordination with Medical Equipment Department of DG General Health Insurance.

In order to ease the preparatorions of retirement of active 4/a and 4/b beneficiaries and to provide integration of passive 4/c beneficiaries to the work unification program and the transfer of those processes to electronic filing system, the works are still ongoing. In order to keep sound records of registration of 4/c beneficiaries, pasification process of the ones of whose premiums have not been sent in 2014, are still ongoing. In this regard, the records of those at HİTAP are also checked and official correspondences with their institutions are

conducted. In order to make a quick and effective research on premiums, transfer process of sum uplists of 4/c pension premiums for 2006-2008 October term to electronic system is still ongoing.

Within the framework of technological transformation with regard to equipment

At the end of 2014, 183 desktop computers were purchased and distributed to central units on need-based. The other needed computers were procured and distributed to central and provincial staff in 2015 as well. Procurement process for 10.013 desktop computers for the usage of central and provincial staff has been continuing.

The other hardware procurements and tenders are as followed;

- Network and Information Safety Trainings (In tender process)
- Supply for Edge Switch (In tender process)
- Supply for Safe Web Gateway Software Package and Licence (In tender process)
- Antivirüs uploading (In tender process)
- Service procurement for Uploading of Ibm Db2 For Luw Database Software and Database Development and Improvement
- Supply procurement for 183 desktop computers and (Dmo)C) Log Management Software (Dmo)
- Consolidation of Hosting Systems, Procurement, installation and adaptation of disk sub-systems of saving, transmission and back up of data capacity,
- Service procurement for computer system and peripherals of Republic of Turkey Social Security Institution and Repair and Maintenance of Hardware Software Support Services (10 months)
- Service procurement for repair and maintenance of Internet and Intranet Portals
- Service procurement for Mpls (Türksat) Infrastructure (12 months)
- Service procurement for Ibm Institutional Software Leasing
- Service procurement for maintenance of computer hardware, peripheral accesories as well as software and tracks (10 months)
- Leasing of institutional systems software, supplying of Db2 Utilities Suite, Debug Tool software, repair and maintenance, capacity building and licence
- Supply procurement for 10gbps fiber module for Cisco 6500 backbone switch belonging to SSI.

Training of the Social Security Staff

The Institution provides the personnel with training within the scope of on-the-job training programmes including courses, seminars and trainings on the implementation of amended legislation in social security issues. The aim of the said training programmes is to support the staff to gain knowledge and skills, to improve the service quality, to eliminate failures during implementation and gradually to ensure uniformity, accelerate the work-flow and to ensure speed and efficiency in service delivery.

The information pertaining to training activities provided by the Institution in the period under review (July-December for 2014, January-June for 2015) is as follows:

Within the framework of On-the-job Training Plan for 2014; 1065 staff in total were participated in trainings including JSF 2.0, Fire Security, Customer Satisfaction Management System, Social Security Contracts and Abroad Crediting Applications, Long term applications of 4/1(a) and 4/1(b) contracts, Social Security Audit Associates Processes, Research Techniques and Reporting, Time Management, Skim reading and Diction, Health Insurance Applications of Social Security Contracts, Financial Mathematics, and Contract (protocol) preparation techniques.

Within the framework of On-the-job Training Plan for 2015; 4073 staff in total were trained on the subjects including Public Official Law.No.657, Official Correspondences Rules, Java Basic and Advanced Levels, Advanced MS Office Software, Agricultural Deduction(Stoppage), Writing News Techniques and Applications, Use of News Materials, News Photography, News Photography Applications, Press and Media Relations, Basic SQL, General Directorate of Insurance Premiums General Assessment, Document Management System, Ordinary invalidity, Duty Invalidity and Wholesale Payment, General Legislation, Deductions System Applications, Pharmacoeconomics, Information Training for Provincial Directorates, Collection of Dues of Institution via Compulsory Tracking, 2015-2019 Strategic Plan, Skim Reading, Preparation for Allocation Applications, (4/a) and (4/b) Registration, Service (4/a) Premium Collection and Accrue Applications, Media Relations and Reputation Management, General Allowance Legislation within 4/1(b), Proficiency for Social Security Audit Associates, Human Resources Legislation, Commenting on Judicial Decisions and Applications, Employer and Incentive Processes, Training of Trainers on Central Collection System (MOSIP), Articles 7, 8, 9, 48, 55, 56, 63, 70, 71, 72, 74 and 77 of Law No.5018 titled Public Finance Management and Control, and Contract Preparation Techniques.

Within the scope of e-learning:

1. In the second half of 2014 *Office 2010 (MS Word, MS Excel, MMS PowerPoint, MS Outlook, Office General Features)* trainings and *Windows 7* training were conducted. The called trainings were also continued until the end of June in 2015.

2. The legislation trainings provided to the personnel of the institution in 2015 are indicated in the table below. The numbers of personnel who completed the training are 3173 and 2586 personnel are still continuing the trainee programme. On the other hand our Directorate is continuing to work on silent and audible 25 modules regarding General Directorate of Pension Services, General Directorate of Insurance Premiums and General Directorate of Universal Health Insurance legislations. The mentioned e-learning trainings are going to be organized in the future as well.

<i>Legislation Training on Permanent Incapacity for Work</i>
<i>Legislation Training on Prevention of Informal Work</i>
<i>Legislation Training on Health Care Services Abroad</i>
<i>Legislation Training on General Health Insurance Registration and Service Operations</i>
<i>Legislation Training on Drugs and Pharmaceuticals</i>
<i>Legislation Training on the Reasons of Unregistered Employment in Turkey and World.</i>
<i>4A - Registratgion and Service Operations</i>
<i>4C - Registratgion and Service Operations</i>
<i>4B - Registratgion and Service Operations</i>

During 2013, practical and control trainings regarding allocation procedures of insurance holders within 4/a and 4/b were conducted in 20 provinces.

The staff working in centre were also provided with practical and control trainings regarding allocation procedures of insurance holders within 4/a and 4/b as well.

In order to correct inequities between the salaries of pensioners and to give them share out of prosperity, trainings for central and country staff were conducted related to the revaluation process within the Law No.6283.

During 2014, within Social Security Integration Project (SGEP), central staffs were provided with trainings related to the allocation procedures of insurance holders within 4/a regulation.

During 2015 in 6 provinces, on-the-training programs regarding income replacement issues as well as informative trainings on social security rights of private sector workers were organized. Meanwhile county staffs were trained on 4/a allocation process by two groups in Ankara.

The data about the trainings provided by General Directorate of Insurance Premiums in the related period are cited below: (July-December 2014 and January-June 2015)

Trainings Organized by General Directorate of Insurance Premiums (between 01.07.2014 - 30.06.2015)				
.No	Name of Training	Methodology	Starting Date	Completion Date
	Training on Works and Processes, Reporting and Research Techniques for Social Security Audits and Audit Associates	Face to face	13.10.2014	31.10.2014
	Internal Control and Risk Management in Public Sector	Face to face	19.11.2014	21.11.2014
	PRE(Promoting Registered Employment Project) - 2	Face to face	08.12.2014	11.12.2014

	İzmir			
	PRE - 2 Denizli	Face to face	19.12.2014	19.12.2014
	Financial Mathematics and Actuary Training	Face to face	12.01.2015	23.01.2015
	PRE - 2 Bolu	Face to face	22.01.2015	23.01.2015
	PRE - 2 Eskişehir	Face to face	10.02.2015	13.02.2015
	PRE - 2 Konya	Face to face	17.02.2015	20.02.2015
	PRE - 2 İzmir	Face to face	10.03.2015	13.03.2015
0	PRE - 2 Mersin	Face to face	17.03.2015	20.03.2015
1	Service Follow-up Project (HİTAP) - Konya	Face to face	23.03.2015	25.03.2015
2	Preparation of Allocation for 4/C Public Officers	Video Conference	23.03.2015	23.03.2015
3	PRE - 2 Muğla	Face to face	24.03.2015	27.03.2015
4	General Assessment Training for Field Service	Face to face	30.03.2015	17.04.2015
5	PRE - 2 Manisa	Face to face	31.03.2015	03.04.2015
6	Self employed Training - İzmir	Face to face	01.04.2015	03.04.2015
7	Service Follow-up Project (HİTAP)- İstanbul	Face to face	01.04.2015	03.04.2015
8	Self employed Training - Bursa	Face to face	04.04.2015	08.04.2015
9	Service Follow-up Project (HİTAP) - İzmir	Face to face	06.04.2015	08.04.2015
0	Social Security Audit Associate Orientation Training - 2	Face to face	13.04.2015	08.05.2015
1	Self employed Training - İstanbul	Face to face	13.04.2015	15.04.2015
2	Service Follow-up Project (HİTAP) - Gaziantep	Face to face	13.04.2015	15.04.2015
3	4/a Registration Service Premium Collection and Accrue Applications Training	Face to face	13.04.2015	17.04.2015
4	Training on Authorization for Social Security Audit Associates	Face to face	13.04.2015	24.04.2015
5	PRE - 2 Bolu	Face to face	14.04.2015	17.04.2015
6	Self employed Training - Malatya	Face to face	20.04.2015	22.04.2015
7	4/a Registration Service Premium Collection and Accrue Applications Training	Face to face	20.04.2015	24.04.2015

8	Self employed Training – Gaziantep	Face to face	27.04.2015	29.04.2015
9	PRE - 2 Edirne	Face to face	27.04.2015	30.04.2015
0	General Health Insurance Premium Process Trainings	Video Konference	04.05.2015	04.05.2015
1	Incentives for Employers and Minimum Workshop Applications Training	Face to face	04.05.2015	08.05.2015
2	Self employed Training - Samsun	Face to face	04.05.2015	06.05.2015
3	Service Follow-up Project (HİTAP)- Samsun	Face to face	04.05.2015	06.05.2015
4	PRE - 2 Bursa	Face to face	05.05.2015	08.05.2015
5	Incentives for Employers and Minimum Workshop Applications Training	Face to face	11.05.2015	15.05.2015
6	Training on Service and Premium Follow-up Information System Programming	Face to face	11.05.2015	13.05.2015
	Service Follow-up Project (HİTAP)- Antalya	Face to face	11.05.2015	13.05.2015
8	PRE - 2 Malatya	Face to face	12.05.2015	15.05.2015
9	Service Follow-up Project (HİTAP)- Trabzon	Face to face	13.05.2015	15.05.2015
0	Authorization education for assistant audits	Face to face	18.05.2015	29.05.2015
1	Program education for monitoring services and premiums Information system - TBB	Face to face	20.05.2015	22.05.2015
2	Service Follow-up Project (HİTAP)- Antalya	Face to face	20.05.2015	22.05.2015
3	Service Follow-up Project (HİTAP)- Şanlıurfa	Face to face	20.05.2015	22.05.2015
4	Education for self-employed - Erzurum	Face to face	25.05.2015	27.05.2015
5	Service Follow-up Project (HİTAP)- Bursa	Face to face	27.05.2015	29.05.2015
46	Self employed Training - Antalya	Face to face	01.06.2015	03.06.2015
	PRE - 2 Sivas	Face to face	26.05.2015	29.05.2015
	PRE - 2 Trabzon	Face to face	09.06..2015	12.06.2015

In order to provide the correct data inputs to HITAP, trainings on HITAP and 4/C legislation were organized for staff of public institutions in 10 provinces. Trainings on

deductions/premium accrual legislation and premium Information System applications for 4/c insurance holders were organized in public institutions 10 provinces.

Informing of and the Other Services for the Beneficiaries

A letter of information was sent to the insured under subparagraph (b) of paragraph 1 of Article 4 of the Law No. 5510 owing 2.000 TL and over to the SSI. Official letters were sent to 1.090.315 insurance holders who have premium debt more than 1000 TL for informing them about debt restructuring within Law No.6552 in January 2015.

Furthermore, it is planned to prepare the basic legislation document which will form the basis of defence in the cases and to deliver to the units of law in the Provincial Directorates by determining the subject matter of the lawsuit against the Institution within the framework of the legislation of the Presidency.

Considering the importance of informing and raising awareness in combating informal employment, the training document prepared on social security and informal employment to be included in the curriculum at schools particularly for the children at educational age, was sent to the Ministry of National Education and it is planned to include it in the curriculum for 2013-2014 school year.

In six provinces determined as having intense agricultural activities as well as informal employment (Konya, Erzurum, Izmir, Istanbul, Ankara, Adana), informative and awareness raising activities especially on informality and social security issues were organized in cooperation with the Union of Turkish Agricultural Chamber.

With an addition made to Article 2 of the Law of Encouraging Social Assistance and Solidarity, the insured employees were granted the right to benefit from social aids. In accordance with this amendment, a leaflet was prepared indicating that there will be no deduction in terms of social benefit for the persons getting social aid in case they are registered and 500.000 leaflets were published and distributed to 502 Social Assistance and Solidarity Funds across Turkey. Furthermore, the relevant leaflets were added to the internet portal of both the Ministry of Family and Social Policies and the Social Security Institution to be used in case of need.

A public service announcement was prepared in September-October 2014 involving the importance of social security and the negative outcomes of informal employment lasting for 45 seconds. The above mentioned announcement was sent to the channels by getting the approval of Radio and Television High Council in December 2014. Also, it was distributed to all provincial directorates to be used locally.

The Labour and Social Security Communication Center “Alo 170”

Communication, one of the most important constituents of quality and efficiency, is an indispensable means of modern manner of rule. Fulfilling the basic functions of management successfully depends on establishing a constant and regular institutional communication system.

Within this framework, “Alo 170 Labour and Social Security Communication Center” was first established in Ankara on 28 May 2008 which is the product of “citizen oriented” service

understanding of the Institution. The Center was transformed into a common communication center with the Ministry of Labour and Social Security, Turkish Employment Agency (İŞKUR) and the Social Security Institution (SSI) giving 7 days 24 hours service on 15 December 2010 and started to offer service from Karaman province. In addition, the beneficiaries were enabled to be informed rapidly and correctly via counseling services within each provincial directorate.

Due to both increasing the functioning of Alo 170 Communication Center and enabling the easy access for information and the great interest of the Turkish citizens for the Center and the positive results of the satisfaction surveys made to the independent firm, the second ALO 170 Communication Center was opened on 15.10.2012 in Şanlıurfa province. Until today, approximately 4.1 million calls were taken from citizens. The calls were solved at the rate of 87% in the first phase. Online support is taken from nearly 1700 employees for the applications requiring a more detailed research. Thanks to the strong infrastructure which ALO 170 and the institutions work integratedly the applications which can not be answered initially are solved within 3 working days.

New contact centers were opened in Sivas province on 26.10.2013 and in Kütahya province on 01.07.2015 for citizen satisfaction.

92% of the applications are solved by ALO 170 at first contact. The rest 8% are transferred to the related institution units within a working day. The citizens both learn and seek their rights via ALO 170. 838.140 citizens have received support on the informal employment by calling ALO 170 to date. 269.716 of these applications were referred for supervision. The citizens can also receive support concerning their individual rights for assets via ALO 170. 2.512.548 citizens have received support on their individual rights for assets by calling ALO 170 line to date. 229.484 of these applications were referred for supervision. 495.930 citizens have received support on the work permits for foreigners by calling ALO 170 until today. 13.653 of these applications were referred to the relevant unit to be solved. 425.679 citizens have received support on the work permits for foreigners by calling ALO 170 to date. 41.989 of these applications were referred to the relevant unit to be solved.

Our citizens have made 19.177 applications to ALO 170 with regard to mobbing as of 2011. These applications were met by 4 psychologists in ALO 170 and support was provided within the framework of legislation. The applications for mobbing was increased at the rate of 71% in 2013.

The Prime Ministry Circular No. 2011/2 entered into force by being published in the Official Gazette dated 19.03.2011, No. 27879 within the scope of preventing Mobbing in Workplaces. ALO 170 is the first and only call center providing support about mobbing in Turkey.

19.177 applications of mobbing have been received from March 2011 until the end of April 2015.

The sectoral distribution of the applications is as below: The maximum application of mobbing in public sector has been taken from the staff in hospitals (17,16%) and in the Ministry of National Education (10,05%). This rate in the private sector is (13,13%). 56% of the applicants is man, 44% is woman.

Around 3 million citizens having impaired hearing in our country are served via the number 0850 222 7 170. 678 calls were made by our disabled citizens until 30 April 2015.

Web chat service channel is given via <http://alo170.gov.tr>. The citizens can provide access for ALO 170 by using this service channel between 09:00-24:00 hours. The social media monitoring on the Ministry of Labour and Social Security, Social Security Institution and Turkish Employment Agency (İŞKUR) at social media channels (Facebook, Twitter and FriendFeed, etc.) are realized by 8 Social Media Experts at ALO 170. The citizens can provide access for ALO 170 by using this service channel between 09:00-24:00 hours. 1.369.335 comments in total were examined at social media between 01.10.2013-30.04.2015. Around 10 million Turkish citizens living abroad are provided service via ALO 170. The Turkish citizens abroad can reach the Contact Center by calling +90 216 170 11 22.

5.335 calls were received from abroad until the end of April 2015. Most of these calls were received from Germany (2.448 calls).

6659 mobbing calls in total were received about ALO 170 until 01.01.2014-31.12.2014. 3824 men and 2835 women have made these calls.

SMS Information System

With an understanding of citizen oriented service it is aimed to submit the services efficiently, of good quality, safely and fast at first hand provided by the Social Security Institution; to assume self-control; to inform the insured and the employers about contribution debts and collections, to increase the satisfaction of citizens, to facilitate the services, to prevent the loss of time and labour force and to reduce the postage expenses. SMS Information System was initiated on 07.09.2011.

18.250.000 sms are sent in 2014. The application which includes information dealing with registration and premium debts of General Health Insurance came into effect on the date of 28.11.2014.

442.940 SMS are sent during the period between 01.01.2014 – 31.12.2014.

B-BENEFITS

Personal Scope

Population Groups within the Scope of Social Security and Their Ratio to General Population Groups as of 2014:

Insured Person Situation		Insured	Pensioners	Dependents	Total	General Population Rate % (***)
Employees Under Service Contract (4/a)	1- Compulsory	12.484.113	6.260.444	17.784.309	36.528.866	
	2- Apprentice	320.730			320.730	
	3- International Community Insurance	34.987			34.987	
	4- Agriculture (4/a)	62.988			62.988	
	5- Part-time Workers Insured	233.521			233.521	
	Total	13.136.339	6.260.444	17.784.309	37.181.092	48,50%
Self Employed (4/b)	1- Compulsory	1.821.939	2.422.898	9.061.611	13.306.448	
	2- Agriculture Compulsory (4/b)	928.454			928.454	
	3- Optional	166.333			166.333	
	4- Reeve	10.524			10.524	
	Total	2.927.250	2.422.898	9.061.611	14.411.759	18,80%
Civil Cervants (4/c)	1- Compulsory	2.823.400	1.923.921	6.098.997	10.846.318	
	Total	2.823.400	1.923.921	6.098.997	10.846.318	14,15%
TOTAL		18.886.989	10.607.263	32.944.917	62.439.169	
Private Funds (**)		130.825	87.213	149.167	367.205	
TOTAL (contributory system)		19.017.814	10.694.476	33.094.084	62.806.374	81,92%

(*)Insured ones with temporary validity term are insured ones who pay premiums for less than 30 days,insured ones whose transition from optional insured status to 4/b in accordance with the Law no 5510 is ongoing,agricultural, commercial vehicle owners and commercial vehicle owners who pay unemployment insurance and artists who pay unemployment insurance.

(**)Private Funds have been included to social security coverage.

(***)TUIK announced that 2013 general population is 76.667.864.

Note:1 -Optional insured status in accordance with the Law no 5510 is considered under 4/b.

2-Social aids and social services provided to groups outside premium system and included in the criterion of dependency are under the social security of the state. Therefore allowances of these persons which are under Payments Without Premium are provided by the State. This undertaking has been transferred to Ministry of Family and Social Policies.

Material Scope

a) Changes within the Period

The lowest limit of the daily wage, which deemed as the basis for the calculation of the premiums and allowances, is 1/30 of the minimum wage of the insured appropriate to their age and the highest limit is 6,5 times of the lowest limit of the daily wage of the insured older than the age of 16 according to this Law. But after the decision taken by the Commission of Fixing the Minimum Wages, the distinction for the minimum wage being older or younger than 16 is abolished as being valid from 01.01.2014.

It was been determined that in between 01/07/2014 and 31/12/2014 lower limit for daily income is 37,80TL and the upper limit is 245,7 TL.

In between 01/01/2015 and 30/06/2015 lower limit for daily income is 40,05 TL and the upper limit is 260,33 TL.

Monthly income amounts taken as basis for the calculation of premiums to be received and allowances to be granted:

Term	Lower limit of monthly income TL (above 16)		Lower limit of monthly income TL (below 16)		Upper limit of monthly income TL
	Daily	Monthly	Daily	Monthly	Monthly
July-December / 2012	37,80	1.134	$245,70 \times 30 = 7.371$	37,80	1.134
January-June / 2013	40,05	1.201,50	$260,33 \times 30 = 7.809,90$	40,05	1.201,50

Premiums are received over rates announced in section “Premium Rates paid by Employers and Employees” in Chapter entitled “XI-Financing over Lower and Upper Limits of Monthly Income”.

In accordance with Article 55 of the Law No. 5510 incomes and allowances have been paid with 5,7% increase in 2013 July because Consumer Price Index has increased at same amount in 2013 January-June and with 2,33% increase in 2014 January because Consumer Price Index has increased at same amount in July-December 2013.

Income and ceiling coefficients specified by Board of Ministers were taken as basis in calculating the pensions and incomes of public employees classified as insured ones under paragraph (c) (4/1-c) of Article 4 of the Law No. 5510. Collective agreement provisions were began to be taken as basis in determination of these coefficients with recognition of the right to collective agreement to the public employees under an amendment to Constitution in 2010. Basics of collective agreement meetings have been determined under an amendment to the “Law on Public Employees Trade Unions and Collective Agreement” No. 4688 in 2912 April in parallel with the said Constitutional Amendment.

On the other hand, in accordance with an amendment to Article 28 of the Law No. 4688 increase in income and ceiling coefficients determined under Collective Agreement Provisions old age will be taken into consideration in inceasing invalidity and invalidity on

duty allowances (claimants allowances in parallel with these allowances) of public employees classified for the first time as insured ones under 4/1-c of the Law No. 5510. Hence, unlike other insured ones (under 4/1-a and 4/1-b), the regulation which increases the old age, invalidity (including invalidity on duty) and mortality allowances of public employees appointed for the first time after the entry into force of the Law No. 5510 as per Consumer Price Index increase rates has been deactivated.

Taking as basis in determination of salaries and pensions of public employees and determined under Public Employoyes Arbitration Board decision as regards the first Collective Agreement Meetings covering the years 2012-2013 and held under the Law No. 4688, in first half of 2013 (between January-June) 3% and in the second half of 2013 (July-December) 3% increase has been envisaged.

However because, 3% increase envisaged for July-December 2013 has been decided on revision separately as per Consumer Prices Index, in the said collective agreement meetings, six month ratio of 2013 June index of 2003-100 Basic Consumer Prices Index announced by Turkish Statistics Institute (TSI) to December 2012 Index was 4%, 1% inflation gap has being taken as basis and being valid in second half of 2013 covering reporting period, income coefficient and ceiling income coefficient have been respectively raised to (0,076791) and (1,0275) with a 4% increase.

On the other hand, the agreement regarding Collective Agreement Meetings covering the years 2014-2015; 5th Article of the “First Part” enabling increase of wages and determination of coefficients, ceiling salary coefficient to be appiled to monthly coefficient and official duty ceiling salary to be applied in translation of the figures in monthly indicator table and additional indicator and severance salary indicator figures their monthly amounts in accordance with Article 154 of the Law on Civil Servants No. 657 has been re-designated. Hence in 2014, it has been agreed on that celinig income coefficient will be raised by (0,175) points.

In this framework, in between January and June 2014 covering the reporting period, with increase of ceiling income coefficient remained unchanged (0,076791) with its (0,175) points increase, ceiling income coefficient has been taken as basis at level of (1,20250). However, because again 2013 December index rate of 2003-100 Basic Consumer Prices Index announced by Turkish Statistics Institute has changed by 3.27% from June 2013 taken as basis 0.27% inflation rate and being vaild for first half of 2014 covering the reporting period income coefficient and ceiling income coefficient have been respectively raised to (0,076998) and (1,20527).

In accordance with an amendment to Article 28 of the Law No. 4688, increase in salary and base salary coefficients designated under Collective Agreement provisions will be taken into consideration in increasing old age, invalidity and invalidity on duty allowances (and claimant allowances depending on these allowances) of public employees deemed insured under 4/c of the Law No. 5510. Hence regulation to increase in salaries of public employees (4/c) appointed for first time after this Law No. 5510 entered into force as per rates of Consumer Price Index increase taking place every 6 months has been no longer applicable.

Salary and base salary coefficients applied during the reference period:

Term	Public Employee Salary Coefficient	Base Salary Coefficient
July-December/2013	0.0769980	1,205070
January - June/2014	0,079308	1,241440

Minimum and maximum wage amounts of public employees (4/c) calculated according to coefficients applied in reference period:

Term	Minimum Wage (TL)	Maximum Wage (TL)
July-December/2013	1.261,123	*5.273,59
January - June/2014	1.298,96	*5.431,81

(*)These salaries have been calculated taking as basis highest degree public employee (Undersecretary of Prime Ministry) with 25 years of service

Insurance benefits under the Law on Social Insurances and General Health Insurance No. 5510 are financed by premiums taken from employees and workers. Due to changes made to daily income limit taken as basis in calculation of premiums to be received and allowances to be paid under this Law, increases have taken place from monthly income limits of premiums to be received and allowances to be paid.

Daily income lower limit taken as basis for premiums to be received and allowances to be paid in accordance with this Law is one thirty of minimum wage and upper limit 6 and half times of daily income Lower limit. Said upper limit as regards income amount based on premium is applied for insured public employees under 4/c.

II- MEDICAL BENEFITS

Amendments within the Period

Through an additional regulation on the Article 61 of the Law No. 5510 regulated with Article 44 of the Law No. 6552 dated on 10.09.2014, it is determined that notifications of foreign national students getting scholarship from Turkey shall be made by Presidency for Turks in Abroad and Related Communities or by the Institution assigned by the International Student Assessment Board ; according to subparagraph (g) added to the first paragraph of Article 87 of Law No. 5510 with the Article 51 of the same Law premiums of the students are organized by the mentioned institutions.

Through the temporary Article 53 added to Law No. 5510 with Article 57 of the Law No. 6552 dated 10.09.2014, persons who didn't applied to income test previously and/or whose income per capita is lower than two times of the minimum wage according to their income test results, can update their premium debts if they apply to income test by 30.09.2015. Moreover, right of paying general health insurance premium debts belonging to the period of April 2014 or before, in advance or equal installments including a two month period up to 18 months has been ensured to people who want to take advantage of paying by 02.11.2015.

By the end of 2014, the number of the population group covered by the sickness insurance is as follows:

Population groups		Number
System with social contributions		
Person working under employment contract (4/a)	Insured*	13.607.889
	Beneficiaries	6.509.613
	Family members	18.447.686
	Total	38.565.188
Self employed (4/b)	Insured**	2.943.837
	Beneficiaries	2.452.887
	Family members	9.249.530
	Total	14.646.254
Civil servant (4/c)	Insured	2.910.148
	Beneficiaries	1.958.401
	Family members	6.278.643
	Total	11.147.192
Private social security funds (***)	Insured	136.482
	Beneficiaries	88.359
	Family members	152.959
	Total	377.800
TOTAL (System with social contributions)		64.736.434

(*)Apprentices are out of the coverage of health benefits.

(**)Workers in agriculture are within the framework of the self-employed.

(***) The health benefits of these people are met by the related foundation retirement foundation she/he is a member of.

NOTE: The health benefits, which were met by the state, of the people with green card who are in insolvency, are as of the date of 01.01.2012 taken within the coverage of the general health insurance whereby their social contributions are met by the state.

According to the Turkish Statistic Institution within the framework of address-based population registration system has been the population of our country in the year 2014 calculated as 77.695.904. However the population group within the coverage of health insurance (except the person within the non-contributory system and those put to income test) is 64.736.434, this group covers 83.32 % of the general population.

Except the people of the above mentioned population groups, the people who doesn't turn the age of 18, in need of care, in urgent situation, in occupational accident-disease situations, preventive health services, maternity, in state of war and situations of natural disaster, reportable epidemic illness, are taken under the coverage of benefitting from health services through the Act no. 5510, regardless of having of any premium debts or regardless of having completed 30 days of premium payments.

III-SICKNESS BENEFITS

a) Changes within the period

In accordance with this Law, daily temporary incapacity allowance is granted to the insured person suffering from incapacity as a result of occupational accident, vocational disease, sickness and maternity during temporary incapacity.

Temporary incapacity allowance has been regulated by Article 18 of the Law No. 5510.

Pursuant to this Article, in order to determine that the insured person was subject to temporary incapacity, he/she should have taken a rest report given by the physician or medical boards authorized by the Institution.

The sickness of the insured working on a service contract (4/a) and self-employed (4/b) the definitions of which are made in this Law, except for occupational accident and vocational disease and leading to his/her incapacity are deemed affection.

Temporary incapacity allowance is not granted to the insured persons within the scope of 4/c (those employed in public administrations) during incapacity due to occupational accident, vocational disease, sickness and maternity since they do not have any income loss during incapacity and they continue to receive their salaries.

The number of those protected in terms of temporary incapacity allowance as of the end of 2014 and those receiving temporary incapacity allowance within the year:

Number of those protected	Number of Sickness Case Causing Temporary Incapacity Within the Year
Those working on service contract (4/a) : *13.600.070	2.716.028
Self-employed (4/b) : ** 2.943.837	

(*)Covers compulsory insured and apprentices.

(**)The self-employed insured were covered by occupational accident, occupational disease and maternity insurance with this Law for the first time. The opportunity of granting temporary incapacity allowance during inpatient treatment due to occupational accident and occupational disease and within 8 weeks prior and after birth from maternity insurance was first brought by this Law. On the other hand, public officials are not included in sickness benefits since they continue to receive their salaries in cases of sickness.

b) The Rates (Amounts) of Payment within the Reference Period

The sub-limit of daily earning taken as basic to the premium that shall be taken and the allowance that shall be given in accordance with this Law, is one thirtieth of the minimum wage, whereas its upper limit is 6,5 fold of the sub-limit of daily earning. The changes made in the determination of the amount of minimum wage within the reference period have created some changes also in the limits of daily earning.

Accordingly, the changes in the limits of daily earning within the reference period were indicated below:

Limits of Daily Earning:

Period	Sub-limit of daily earning (TL)	Upper limit of daily earning (TL)
01/07/2013–31/12/2013	37,80	245,70
01/01/2014–30/06/2014	40,05	260,33

In the calculation of daily temporary incapacity allowance, the limits of daily earning as basic to premium are taken as a basis. The incapacity allowance to be granted in case of occupational accident, vocational disease, sickness and maternity of the insured woman is half of the daily earning in inpatient treatments, whereas it is two third of the daily earning in outpatient treatments. There have been changes in the amount of temporary incapacity allowance due to the changes made in the limits of daily earning as basic to premium within the period.

The amounts of temporary incapacity allowance granted to the insured person within the reference period were indicated below:

The amounts of temporary incapacity allowance granted to the insured persons subject to temporary incapacity from the sickness insurance in 2013:

Period	Amount in Inpatient Treatment (TL)		Amount in Outpatient Treatment (TL)	
	Minimum Amount	Maximum Amount	Minimum Amount	Maximum Amount
January-June/2013	$37,80 \times 1/2 = 18,90$	$245,70 \times 1/2 = 122,85$	$37,80 \times 2/3 = 25,20$	$245,70 \times 2/3 = 163,8$
July-December/2013	$40,05 \times 1/2 = 20,02$	$260,32 \times 1/2 = 130,16$	$40,05 \times 2/3 = 26,70$	$260,32 \times 2/3 = 173,54$

IV- UNEMPLOYMENT BENEFITS

Personal Scope of Unemployment Insurance

Within the scope of Unemployment Insurance No. 4447 which has been implemented as of 01/06/2000, pursuant to Article 4 of Social Insurance and Universal Health Insurance Law No. 5510, the insured on service contract (4/a) as well as the insured subject to Private Funds and the foreign workers employed in our country with an employment visa are included.

The number of people within the scope of Unemployment Insurance as of the end of 2013:

Compulsory Insured Persons Subject to Article (4/a) of the Law No. 5510	Insured Persons Subject to Private Funds	Number of Total Insured Persons
13.240.122	136.482	13.376.604

Contribution Rates

The Unemployment Insurance Premium is taken at the rate of 4% in total that's 1% insured, 2% employer and 1% State from monthly gross income as basic to premium of the insured person indicated in the Articles 80 and 82 of the Social Insurance and Universal Health Insurance Law No.5510.

V- OLD-AGE BENEFITS

a) Changes within the period

Workers in Underground Mining Workplaces

The age provision of 55 set out by the Law no. 5510 has been lowered to 50 years of age by the Article 41 of the Law No. 6552 dated 10.09.2014.

In accordance with this amendment, insured persons who worked after October 2008, continuously or alternately in the underground mining workplaces which are determined by the Ministry, could be retired at the age of 50, with 20 years of insured period and 7200 days paid invalidity, old-age and survivors insurance premiums. Furthermore, for each 360 days worked in the underground mining workplaces, additional 180 days will be added to the number of premium paid days. By this way, it will be ensured that they can be entitled for the early retirement with the condition if they have worked minimum 1800 days in these kinds of works.

Survivors benefit paid for right holders of the deceased in the wake of the mining accident occurred in the district Soma of the city Manisa

Through the Article 63 of the Law no. 6552, a provisional clause with no. 59 has been added to the Law no. 5510. Accordingly, it is foreseen through the regulation that, in the mining accident occurred in the district Soma of the city Manisa in the date of 13.05.2014, any debts of the deceased to the institution would be cancelled, their right holders would be provided the same conditions as the insured in context of survivor pensions, the right holder mother and father would be assigned survivors benefit regardless of any condition, the lacking parts of the premiums foreseen in the Act would be received by the Institution from the Finance Ministry, besides to the survivor benefits assigned spouse or one of the children of the deceased insured, incase there is not any spouse or child, one of her/his siblings will be entitled to be employed.

The term “invalid” has been changed with term of “severely disabled”

Through the Article 41 of the Law no. 6552, the term “invalid” in the paragraph 8 of the Article 28 of the Law no. 5510 has been changed with the term “severely disabled”. In the mentioned paragraph, it is foreseen that one fourth of the paid Premium days after the enactment of this Law of the ones, among the female insurance holders who request to be put on retirement or old - age pension, who have disabled child to the extent of being in need of permanent care of another person, shall be added to the sum of number of premium payment days and these added periods shall be subtracted from the retirement age limits.

Accordingly, the state of severely disability of the children mentioned in the Paragraph 8 of the Article 28 of the Law will be determined from now on by the provisions foreseen in the Regulation of Disability Criterion Classification and Giving Health Board Reports for the Disabled.

Waiting Periods for Inactive Accounts in Post Offices(PTT)/Banks

Whereby the Paragraph 4 of the Article 97 of the Law no. 5510 foresees that “Incomes and pensions of individuals who do not collect their incomes and pensions, payable pursuant to this Law, continuously for six months following the accrual dates shall be terminated in order to determine whether the conditions for granting income and pension are still present.”, through the Article 53 of the Law no: 6552 has been changed the term “six months” with “twelve months”.

Survivors benefit paid for right holders of the deceased in the wake of a mining accident

Through the Article 53 of the Law no. 6645 has been amended the provisional Article 59 of the Law no. 5510 of “The mining accident occurred at the date of 13/5/2014 in the district Soma of the city Manisa” with the sentence “The occupational accidents occurred between the dates of 13/5/2012 and 28/10/2014 in underground Mining Workplaces”.

Hereunder, the number of people covered by the provisional Article 59 has been extended, so that it will be also paid pension for those right holders of the deceased in the wake of a mining accident between the above mentioned periods who do not fulfill the requirements for the insurance.

In the same time, in the payment of benefits to the mother and father of the insurance holder, because it will be stipulated the provisions (noticed in subclause –d- first Paragraph of the Article 34) that the figure is less than the net amount of the minimum wage of the income obtained from any kind of earning and revenue and the income and pension rights granted because of other children and furthermore it is not paid any income or/and pensions, mother and fathers those insurance holder within the framework of this Article will be paid benefits upon their request.

Furthermore; it has been the Law no. 5510 included an provisional Article 66 through the Law no. 6645, which foresees that any debts of the insurance holder – who deceased in occupational accidents occurred in underground coal and lignite mining workplaces between the dates of 10/6/2003 (included) and 13/5/2014- included general health insurance premiums and the premiums in context of her/his insurance would be cancelled, and right holders of the deceased insurance holder would be paid pensions without stipulating the conditions existing in the date of death of the insurance holder, in the calculation of income and pensions and in their payment to the right holders will be applied the provisions in effect in the date of death of the insurance holder, the right holder spouse and children of the deceased insurance holder -within the coverage of the first paragraph and who died before the date of October 2008 - in case there is an increasing share her/his mother and father will be paid income and pension in accordance to the principles in the amended Law no. 506, however the date of death is after the mentioned date mother and father of the insurance holder will be paid income and pension in accordance to the provisions foreseen in subclause –d- first Paragraph of the Article 34 –by stipulating the condition that the figure is less than the net amount of the minimum wage of

the income obtained from any kind of earning and revenue and the income and pension rights granted because of other children and furthermore it is not paid any income or/and pensions -, furthermore the payments of the income and pensions of the right holder on petition will be launched in the beginning of the following month of the enforcement date of this Article and it will not be any back charge in context of the payed income and pensions.

Accordingly, upon request of the right holders of the insurance holder within the coverage of the Law, the income/pension payment procedures will be completed.

As of the end of the year 2014 the number of people covered by old age benefits, the number of old age pension payed people within the year and the total amount of old age pension payed people is as follows:

Total number of those protected in terms of old-age benefits as of the end of 2014 and those put on pension within the year and those receiving pension:

Number of those protected	Those put on pension within the year	Total number of those receiving old-age pension
Those working on service contract (4/a):* 13.607.889	252.149	4.601.192
Self-employed (4/b) : 2.943.837	61.302	1.590.450
Public servants/Contributor (4/c): 2.910.148	34.741	1.312.681

(*) Covers Compulsory, Voluntary, Agriculture and Community Insurances.

b) Amounts of Payment within the Reference Period

The rate of putting on salary shall be applied as 2% for every 360 days of the total days of paying premium subject to invalidity, old-age and survivors insurances of the insured person.

In this calculation, the period lacking 360 days shall be taken into account proportionally. However, the rate of income replacement rate can not exceed 90%. In calculating the income replacement rate, the period lacking 360 days shall be taken into account proportionally.

There has been no change on the income replacement rate in the reference period. The minimum and maximum amounts of the salaries in the period were indicated in the part “Financial Scope-Rises in the Amounts of Benefits Despite the Price Increases” of the Chapter entitled “B-Benefits”.

On the other hand; State of the Republic of Turkey has covered its helpless and poor citizens under social protection with the “Law on Putting on Indigent, Weak and Helpless Turkish Citizens who have turned 65 years and Disabled and Indigent Turkish Citizens” No. 2022 that entered into force on 10/07/1976. Pensions are paid to people who are in the scope of this law get pension. They are included in general health insurance where their contributions are paid by the state.

With this law the state becomes a “social state” and as a result it protects its members.

VI- OCCUPATIONAL ACCIDENTS AND DISEASES BENEFITS

a) Changes within the period

Temporary incapacity allowance for those working on service contract or self-employed in their own name are being paid as from the first day of the occurrence of the occupational accident, occupational disability and maternity cases and as from the third day of diseases provided that they get medical report from doctors and health facilities authorized by the Institution.

In the context of the payment of cash benefits for temporary incapacity for work in case of sickness and maternity, 90 days of contribution should have notified or paid for the insured person in the preceding year whereas there is no requirement for a specific day of contribution for the payment of occupational health diseases.

There has been no change in the legislation within the scope of occupational accidents and diseases insurance in the reference period. The changes about those within the scope were given below:

The number of those protected in terms of occupational accidents and diseases as of the end of 2014 and the number of those receiving temporary incapacity allowance due to occupational accidents and diseases occurred within the year and its amount:

The number of those protected	Number of persons receiving temporary incapacity allowance	Amount (TL)
Those working on service contract (4/a): 13.967.837	257.103	148.017,116
Self-employed (4/b) : 2.943.837	138	84.874

The number of those protected in terms of occupational accidents and diseases as of the end of 2012 and those put on permanent incapacity income due to occupational accidents and diseases occurred within the year and their dependents (widows and orphans):

Number of those protected	Number of insured persons in case of permanent incapacity within the year	Total number of those getting permanent incapacity income	Number of holders put on salary within the year	Total number of holders put on salary
Those working on service contract (4/a): *13.647.066	1.604	62.090	5.902	83.675
Self-employed (4/b) : 2.943.837	4	82	30	570
Public servants (4/c) : 2.910.148	73	2.899	**	15.678

(*)Covers compulsory and agricultural insured persons and apprentices.

(**)Data could not be compiled.

b) Rates of payment within the reference period

Daily earning limits and the amounts granted as basic to temporary incapacity allowances paid for every day when the insured does not work was specified in Chapter “Chapter III- Sickness Benefit”.

For workers with a service contract (4/a);

-The incomes of workers whose last payment month is before 2008/October, will be calculated according to Law No. 506 which has been repealed with the adoption of Law No. 5510.

- The incomes of workers whose last payment month is after 2008/October (October included) will be calculated according to Law No. 5510.

For workers who work in their own name;

The concept of income due to occupational accident and sickness has been first introduced by Law No. 5510 and as a result arrangements are made according to this law. However if the income that is to be endowed to the insured is earned on a month before the effective date of this Law, the income will be calculated with Law No. 1479.

In case of permanent incapacity; income will be $\text{Daily earning (DE)} \times 30 \times 70\%$ or shortly $\text{DE} \times 21$

In case of partial permanent incapacity; the income will be calculated as Permanent incapacity and then will be paid according to the ratio of incapacity.

In case of partial incapacity; income will be $\text{DE} \times 30 \times \%70 \times \text{Degree of Invalidity}$

The income, calculated as mentioned above is the income which is calculated by last month of daily earning and determined by increasing at the change rate as mentioned in Article 55 of Law No. 5510.

Where the starting date of the pension calculated in the abovementioned manner hits the first six months period of the year, the pension of the insurance holder at the beginning of pension is calculated by increasing the increment rate applied to the incomes and pensions for January in accordance with paragraph two of Article 55 and where it hits the second six months period of the year, the pension of the insurance holder at the beginning of pension is calculated by increasing the increment rate applied to the incomes and pensions for July.

The upper-limit of occupational accidents and diseases income for the insured persons in accordance with the Law No.5510:

Period	Permanent Incapacity Income
	Sub-limit (TL)
01/07/2014-31/12/2014	$245,7 \times 21 = 5.159,70$
01/01/2015-30/06/2015	$260,32 \times 21 = 5.466,82$

The sub-limit of occupational accidents and diseases income for the insured persons in need of permanent care of another person in accordance with the Law No.5510:

Period	Permanent Incapacity Income
	Sub-limit (TL)
01/07/2014-31/12/2014	$37,80 \times 30 \times \%85 = 963,90$
01/01/2015-30/06/2015	$40,05 \times 30 \times \%85 = 1.021,27$

The amounts of minimum and maximum income according to the indicator system in the reporting period: (4,69 YTL. social assistance rise was added.)

Period	Rates of Increase	Monthly Minimum Wage (TL)	Monthly Maximum Wage (TL)
July-December/2014	% 5,70	1.146,69	1.601,99
January-June/2015	2,33	1.173,41	1.639,32

Minimum and Maximum Levels of Income

According to the abolished Law No. 506, the monthly amount of permanent incapacity allowance for those whom the incapacity level are 25 % or more shall not be less than 70 % of 30 times of minimum daily income.

However, in accordance with the Act No. 5510, the minimum limit for occupational accidents and diseases benefits is only applicable for the insured persons who are in need of the constant care of another person. The allowances that are paid to the insured that are in need of another person's care shall not be less than 85 % of the minimum monthly earning capacity.

$$\text{Minimum Earnings} = \text{Minimum Monthly Income} \times 85/100$$

VII-FAMILY BENEFITS

Family benefits do not exist in the Law No. 5510 on Social Insurance and Universal Health Insurance.

VIII- MATERNITY BENEFITS

a) Changes within the period

As per the items of 4(a) and (b) of the Law No. 5510, nursing allowance according to the tariff to be determined by the Board of Directors of the Institution and approved by the Minister which is valid as of the date of birth of the child on the condition of his/her survival shall be paid to the female insurance holder or to the male insurance holder for his spouse who has given birth.

In order to be entitled to nursing allowance (for the insured female or the insured man whose wife is not insured) declaration or paying of minimum 120 days short term insurance branches premium within one year before the birth is obligatory.

If the insured person will have another baby within 300 days after the termination date of the previous nursing benefit, female insurance holder or male insurance holder whose spouse will benefit from maternity insurance shall receive nursing benefit, provided that minimum 120 days premium is paid within fifteen months before the birth date of new born baby.

The number of those covered by maternity insurance as of the end of 2014 and the changes occurred on the number of maternity cases and the amounts of allowances granted within the year:

Number of those covered by maternity insurance		Number of maternity cases within the year	Amount (TL)
Those working on service contract (4/a)	*18.999.802	288.451	518.467,825
Self-employed (4/b)	* 5.248.415	6.422	6.011,027

(*)The spouse of the insured man or woman employed on labour contract (4/a) as well as the self-employed (4/b) who is not insured, the spouse of the woman getting income or salary due to her own working or the spouse of the man getting income or salary who are not insured can benefit from maternity benefits.

b) Rates of payment in the reference period

The daily temporary incapacity allowance granted during incapacity due to the maternity of the insured woman is half of the daily earning in inpatient treatments whereas it is two third in outpatient treatments. Daily earning limits and the amounts granted as basic to temporary incapacity allowances paid for every day when the insured does not work was specified in Chapter “Chapter III-Sickness Benefit”.

The amount of maternity nursing benefit is granted over the tariff determined by the Governing Body of the Institution and confirmed by the Minister of Labour and Social Security in the reporting period was paid as 95 TL between 01/01/2013-31/12/2013. This amount was determined as 103 TL as of 01/01/2014.

On the other hand, maternity benefit is granted to the female public servant (4/c). Maternity benefit is calculated by multiplying the parameter of monthly wage applied to the salaries of public servants with the indicator figure of 2500. Payment is realized upon the request of the female public servant who has given birth and in case of certificating it with the report of birth.

A maternity benefit of 192,47 TL was granted to the female public servant who has given birth (4/c) between 01/07.2012-31.12.2012.

IX – INVALIDITY BENEFITS

a) Changes within the period

There has been no change in the legislation during reference period. The changes about those covered were given below:

Total Number of Those Protected In terms of Invalidity Insurance as of the end of 2014, Those Put on Invalidity Pension within the Year and Those Receiving Invalidity Pension:

Those protected	Those put on invalidity pension within the year	Total number of those receiving invalidity pension
Those working on service contract (4/a): * 13.607.889	7.921	71.688
Self-employed (4/b): 2.943.837	2.803	19.865
Public servants (4/c): 2.910.148	549	24.688

(*)Covers Compulsory, Voluntary, Agricultural and Community Insured.

b) Rates of Payment in the reference period

The rate of putting on salary to the insured person entitled to invalidity pension is;

-40% of the average monthly earning of the insured person for those having less than 7200 premium payment days employed on labour contract (4/a). This rate is increased at the rate of 2% for every 360 days over 7200 days.

-50% for those having Premium payment days less than 9000 days for the self-employed (4/b). This rate is increased at the rate of 2% for every 360 days over 9000 days.

The period lacking 360 days shall be taken into account proportionally in calculating the income replacement rate. The rate of income replacement rate shall be increased 10 points if the insured person is in need of permanent care of another person. However, the rate of income replacement rate shall not exceed 90%.

The minimum and maximum amounts of the salaries put in the period were indicated in the part “Financial Scope-Rises in the Amounts of Benefits Despite The Price Increases” of the Chapter entitled “B-Benefits”.

X- SURVIVORS’ BENEFIT

a) Changes within the period

There has been no change in the legislation during reference period. The changes about those within the scope were given below:

Numbers of those protected as of the end of 2014, those put on survivors’ pension and receiving survivors’ pension within the year:

Those protected	Those put on pension within the year	Total number of those receiving pension
Those working on service contract (4/a): * 13.607.889	123.278	1.690.968
Self-employed (4/b): 2.943.837	56.276	841.920
Public servants (4/c): 2.910.148	25.863	609.496

(*) Covers Compulsory, Voluntary, Agricultural and Community Insured.

b) Rates of payment in the reference period

The rate of putting on salary to the insured person entitled to survivor's pension is;

-40% of the average monthly earning of the insured person for those having less than 7200 premium payment days employed on labour contract (4/a). This rate is increased at the rate of 2% for every 360 days over 7200 days.

-50% for those having Premium payment days less than 9000 days for the self-employed (4/b). This rate is increased at the rate of 2% for every 360 days over 9000 days.

The period lacking 360 days shall be taken into account proportionally in calculating the income replacement rate. The rate of income replacement rate shall be increased 10 points if the insured person is in need of permanent care of another person. However, the rate of income replacement rate shall not exceed 90%.

No change has occurred in the reference period on the issue of allocation rates of the pension of the deceased insured person to be calculated to the beneficiaries in accordance with the provisions of this Law. The developments in the said period with regard to allowance rates to be provided to the claimants are as follow.

Amounts of the minimum salaries over the reference period given to the beneficiaries (for the insured persons covered by the Law No. 506, Article 4/a):

Period	Rate of Increase	Minimum Salary TL	Single Person % 80 TL	One Spouse % 60 TL	One Child % 30 TL
% 5,70	1047,28	879,09	648,31	324,16	% 5,70
%2,33	1071,68	899,57	663,41	331,72	%2,33

(4,69 YTL social assistance raise and additional payment amounts were added.)

Amounts of minimum salaries for the beneficiaries from survivors insurance (for the 4/a insured) in case they had service before 2000:

Period	Rate of Increase	Single Person % 80 TL	One Spouse % 60 TL	One Child % 30 TL
July-December 2014	% 5,70	871,93	643,47	321,76
January-June 2015	% 2,33	892,25	658,46	329,25

(Social assistance rise was not included in salaries, additional payment amounts were included.)

Amounts of minimum salaries for the beneficiaries from survivors insurance in case they had service only after 2000:

Period	Rate of Increase	Single Person % 80 TL	One Spouse % 60 TL	One Child % 30 TL
July-December 2014	% 5,70	424,12	318,07	159,05
January-June 2015	% 2,33	434,01	325,48	162,76

(Social assistance rise was not included in salaries, additional payment amounts were included.)

The provisions of the Law No. 5434 shall continue to be applied for the public servants before the enforcement date of the Law No. 5510.

Public servants after the enforcement date of the Law No. 5510 shall be subject to the provisions of those on service contract (4/a) and self-employed (4/b) in terms of income replacement, calculation of salaries, updating coefficient, income replacement rate and the premium that shall be taken.

With the Provisional Article 4 of the Law No. 5510; it is decided to precede all process such as to grant, to increase, to cut and to reconnect a pension to a civil servant and about the other payments and benefits according to the Law no. 5434 for all allowances mentioned below:

- About allowance of themselves or survivor's pension, before entering into force of Law no. 5510 and according to the Law no. 5434,

- About survivor's pension, according to Law no. 5434 the person who was insured, as of the date of into force of law who is covered like civil servant (4/c) and before the Law entry in force the person who was insured and are starting to work again as civil servant after the entry into force of the Law,

- About themselves or their beneficiaries of the employees who have service contracts in public administration at the date of entry into force of Law no. 5510 or the employees on a contractual basis; related laws on the Law no. 5434 concerning people as long as they continue to work with the same status, they will be considered like civil servant.

Minimum monthly amount applied during the period for the survivor's pension (4/c insured):

Period	For three and more people (TL)	For two people (TL)	For one people
July – December/2014	1.261,123	1.135,011	1.008,899
January – June/2015	1.298,96	1.169,07	1.039,17

On the other hand, according to the law 1479, 506, 2925, 2926, 5434 and 5510; children who are orphaned due to the deceased insured, and who are receiving survivor's pension due to of their invalidity, their work force in order to benefit from the additional Article 1 of the Law no. 2022,

- 70% or over (disabled such as not able to continuing the life without help)

- Between 69% and 40% (disabled)

from fulfilling one of the losing conditions;

The degree of disability;

- The total of income and pension that receive children of which disability is determined on 70% and more; for the period of 01/07/2014 - 31/12/2014:

$$1751 \times 0,076998 = 134,82\text{TL}, 134,82 \times 300\% = 404,46\text{TL}$$

$$01/01/2015-30/06/2015 \ 1751 \times 0,079308 = 138,87\text{TL}, 138,87 \times 300\% = 416,61\text{TL}$$

Dated 01/07/2014, the 1620 indicator figure will be multiplying of 300% with the coefficient who is determined every year with the budget law ($1620 \times 0,076998 = 124,74 \times 300 = 374,21\text{TL.-}$),

$$\text{Dated } 01/01/2015; 5253 \times 0,079308 = 416,61 \text{ TL.-},$$

- If there is between 40% - 69% ;

$$\text{Dated } 01/07/2014, \text{ the } 200\% (1620 \times 0,076998 = 124,74 \times 200 = 249,47\text{- TL}),$$

$$\text{Dated } 01/01/2015; (3502 \times 0,079308 = 277,74 \text{ TL.-}),$$

If below in addition to monthly payments are made for the difference.

- If there is between 40% - 69% ;

$$\text{For the period } 01/07/2014-31/12/2014, \ 1751 \times 0,076998 = 134,82\text{TL}, \ 134,82 \times 200\% = 269,64\text{TL}$$

$$01/01/2015-30/06/2015 \ 1751 \times 0,079308 = 138,87\text{TL}, \ 138,87 \times 200\% = 277,74 \text{ TL}$$

The amount of funeral allowance

The beneficiary of deceased insured (4a and 4b insured), the funeral allowance is given on the tarif determined by the Council of Corporate Governance and approved by the Minister.

The amount of funeral allowance paid during the audit period (for 4/a and 4/b insured):

Period	The amount of funeral allowance specified by the Council of Corporate Governance (TL)
July-December/2014	415
January-June/2015	449

The pension of civil servants in case of death, is given to spouses, in absence of spouse to the children or to the person shown by the declaration by the deceased person in her health; the funeral allowance is paid according to the total indicator including the additional indicator of the Prime Ministry Undersecretary the highest civil servant, and the amount of the current

coefficient multiplied by two. This amount is the minimum, people of which the salary is more than their funeral allowance the amount will be given like this salary.

The minimum funeral allowance amount applied during the period (4/c insured):

Period	Amount of funeral allowance determined by current coefficient and additional indicators (TL)
July-December/2014	1.462,97
January-June/2015	1.506,85

c) Works which are already started or ongoing

To develop an alternative model about survivor's insurance proposal that can be applied to our country, the practices in selected EU countries was investigated. In addition, in Germany on 10-12 September 2014, in England on 18-19 September 2014, in Switzerland on 28-30 April 2015 we were carried out a working visit. Working visits carried out by examining the systems applied in the EU and recommendations have been identified. In accordance with recommendations, projections related to the proposal to create a new system are completed. Reporting will be completed in July 2015, and it will be transformed into printed works and will be shared with interested parties.

XI- FINANCING

According to the Law no. 5510, on the basis of the total earnings subject to contribution, the contribution is taken over rates stated on the basis of the insurance branches below and of the General Health Insurance.

Contribution rates paid for employee pursuant to a service contract and insured under item (4 /a) :

Insurance Branches	Worker Share (%)	Employer Share (%)	Total
Contribution for Short-term Insurance Branch	-	2 (*)	2 (*)
Contribution for Invalidity, Old-age and Survivors insurance	9	11	20
Contribution for General Health Insurance	5	7,5	12,5
Unemployment Insurance Contribution Rate	1	2	3
Total	15	22,5	37,5

(*)While contribution rate according to the degree of danger of the business branches range from 1 to 6.5%, the Official Gazette numbered 28533 published on 01/19/2013 "6385 Law on the Social Security and General Health Insurance and Law for Amend in Certain Laws" and premium rate of the short-term insurance branches which the degree of danger is between 1 to 6.5%, are fixed at 2%, the mentioned regulation is entered into force on 09.01.2013.

According to the article 79 of the Law no. 5510, for short and long-term insurance and general health insurance, provided by this Law, to meet all kinds of payments and administrative expenses, the Institution can get premiums and interested parties must have also to pay contributions. Institution charged to collect general health insurance contributions,

following the collection, contributions are transferred directly to the universal health insurance budget item of the Institution.

The insurance benefits mentioned in the Law, are financed by contributions received from workers and employers.

The State, contribute one fourth of the contribution of insurance of invalidity, old-age and survivors and general health insurance to the institution that collect monthly the contribution. The Treasury is paying to Institution the amount calculated as state contribution, within 15 days following the date claimed.

According to this law, will be determined on the total of earnings subject to contribution, the contribution rate is determined over the following insurance branches and of the General Health Insurance.

However, the disability, old-age and survivor's pensions contribution rates that are to be applied to employees insured pursuant to a service contract (4/a) in works which increased active service days specified in the Law is applied to, are calculated by adding

- 1 point for workers who work in works to which 60 active service days,
- 1,5 points for workers who work in works to which 90 active service days,
- 3 points for workers who work in works to which 180 active service days

to the rate of 20 %. The entire sum of the contributions belonging to the difference between the rate of 20 % and the rate calculated as described herein above.

Private sector employers who employ insured based on service contract (4/a), the amount corresponding to the five percentage points of the employer contributions of invalidity, old age and survivors insurance is covered by the Treasury.

Contribution rates paid per self-employed insured under item (4/b):

Insurance Branches	Premium Rate getting from Insured in %
Contribution for Short-term Insurance Branch	2 (*)
Contribution for Invalidity, Old-age and Survivors Insurance	20
Contribution for General Health Insurance	12,5
Total	34,5

(*) The short term insurance branches contribution ranging from 1 to 6.5% according to the degree of danger of business branches, is fixed at 2% since 09.01.2015.

Since 01.01.2009, the self-employed insured (4 / b) pay the contribution by themselves based on the condition to remain between the upper and lower limit of daily earnings subject to contribution, in the absence of declaration, the Institution are accrued the contribution over the minimum monthly earnings subject to contributions

According to Law no. 5510, the premium rate paid for the insured who is for the first time a civil servant (4/c):

Insurance Branches	Employee Share %	Employer Share %	Total
Contribution for Invalidity, Old-age and Survivors Insurance	9	11	20
Contribution for General Health Insurance	5	7,5	12,5
Total	14	18,5	32,5

For the first time in the law no. 5510, within the scope of civil servant insured (4/c), according to this Law, on the basis of the total earnings subject to contribution, the contribution is taken over rates stated on the basis of the insurance branches above and of the General Health Insurance.

However, the disability, old-age and survivor's pensions contribution rates that are to be applied to the insured as civil servant (4/c) in works which increased active service days specified in the Law is applied to, are calculated by adding

- 3,33 points for workers who work in works to which 60 active service days,
- 5 points for workers, who work in works to which 90 active service days,
- 10 points for workers who work in works to which 180 active service days

to the rate of 20 %. The entire sum of the contributions belonging to the difference between the rate of 20 % and the rate calculated as described herein above.

By virtue of Law No. 5510, as a substitute for work incapacity pensions that are (to be) granted to the insured as civil servant (4/c) and for survivor's pensions that are to be granted to their beneficiaries, an additional institution contribution at the rate of % 20 of the state contribution fund to social security institutions allocated for the insured afore-described to the public administrative budgets. The entire sum of the allocated additional institution contributions becomes payable in monthly equal installments within the six months as of the beginning of the month following the date of entry after the approval of institution budgets by the competent authorities. The additional institution contributions of the administrations under the general budget are deducted from the fund that is to be placed in the budget of the Ministry of Finance.

Before the Law no.5510 enters into force on 15.10.2008, covered by the article (c) of the first paragraph of the article 4 of the Law are given below the contribution rates for civil servants which have an insurance registration and which rights is applied according to the Law no. 5434.

Insurance Branches	Employee Share (Pension Deduction) %	Employer Share (Institution Share) %	Total
Pension Deduction and Institution Share (Long-term insurance branches)	16	20	36
Contribution for General Health Insurance	-	12	12
Total	16	32	48