

10th International Conference
“Alternative Dispute Resolution – The Cooperation between
Public Administration and Judiciary with the Business Sector”

23 & 24 October 2019, Croatian Chamber of Trades and Crafts,
 Conference Hall, Ilica 49/I, Zagreb



Under the auspices of

President of the Republic of Croatia
 Kolinda Grabar-Kitarović

Ministry of Economy, Entrepreneurship
 and Crafts of the Republic of Croatia

Ministry of Justice
 of the Republic of Croatia
and co-organizer

Partner of the conference
 EFFECTUS University College
 for Law and Finance



Celebration of

European Day of Justice 2019
 in Croatia

DAY ONE

9,00	Registration of participants
9,30	Welcome address of the host Introductory Speeches Conference Opening
	Introduction to the Topics of the Conference Suzana Kolesar , Court of Honour of the HOK and Mediation Centre at the HOK, executive secretary
10,15	Part one – Mediation in the European Union The Work of the The Working Group on Mediation (CEPEJ-GT-MED) of the European Commission for the Efficiency of Justice, Council of Europe

	<p>Nina Betetto, Council of Europe, Consultative Council of European Judges (CCJE) Vice-President; Council of Europe, CEPEJ, Working Group on Mediation, member; Supreme Court of Slovenia, judge / Slovenia</p> <p>The Possibility of Using Mediation as an Efficient Tool for Dealing with Cross-border Disputes in the EU – Benefits for European SMEs</p> <p>Brian Hutchinson, University College Dublin, UCD Sutherland School of Law, associate professor; chartered arbitrator, accredited mediator / Ireland</p>
11,15	Break (15')
11,30	<p>Digitization of SMEs and Mediation as an Consumer ADR in France</p> <p>Delphine Borne, Confederation of Small and Medium Enterprises (CPME), Directorate for Economic Affairs, lawyer / France</p> <p>Challenges of Adhesion Contracts – Risk for Consumers</p> <p>Jelena Uzelac, University College Effectus for Law and Finance, senior lecturer</p> <p>Mediation as the Primary Means to Solve Conflicts Between Online Platforms and Businesses - From 2021 new EU regulation: Mediation as ADR in resolving disputes between entrepreneurs and online platforms in tourism (eg. Booking.com and Hotels.com)</p> <p>Christoph Riedmann, EUROCHAMBRES, The Association of European Chambers of Commerce and Industry Digitalisation, policy advisor</p>
12,30	Lunch break (60')
13,30	<p>Part Two – The Digitization of the Judiciary</p> <p>The Digitization of the Judiciary in The Netherlands</p> <p>Dory Reiling, Amsterdam District Courts senior judge, ret. / The Netherlands</p> <p>Digitizing Courts - IT Solutions for Converting Speech to Text - Practical Examples</p> <p>Carlo Eugeni, University for Foreigners of Perugia, lecturer / Italy</p> <p>Intersteno – International Federation for Information Processing, Chairman of Scientific Committee</p> <p>Digitization of the Judiciary in Croatia – Latest News</p> <p>Nevenka Baran, High Commercial Court of the Republic of Croatia, judge; Advisor to the Minister of Justice of RC</p> <p>Digitization of the Judiciary in the Republic of Croatia - Case Studies: A Simple Consumer Bankruptcy Procedure</p> <p>Iva Žutelija Krešić, Municipal Civil Court Zagreb, Enforcement and Non-contentious Department, judge</p> <p>Digitization of the Judiciary in the Republic of Croatia - Attorneys' Experience</p> <p>Dalibor Valinčić, Wolf Theiss Law Office, partner</p>
16,00	Discussion and conclusions of day one



DAY TWO

8,30	Registration of participants
9,00	<p>Consumer protection - European Commission Projects and Activities - Review</p> <p>EU 28 MS Project "Training for SMEs on Consumer Law in the Digital Age" / EC ODR Platform / European Consumer Centres Network Delphine Borne, Confederation of Small and Medium Enterprises (CPME), Directorate for Economic Affairs, lawyer; CLR project local trainer for France / France Suzana Kolesar, Court of Honour of the HOK and Mediation Centre at the HOK, executive secretary; CLR project - national lead trainer for Croatia</p>
9,45	Break (15')
10,00	<p style="text-align: center;">Croatia – Destination for International Investments, with Mediation and / or Arbitration as Effective Ways of Resolving Disputes</p> <p>Investments and Investment Climate in Croatia Davor Pitting, Ministry of Economy, Entrepreneurship and Crafts of the RC</p> <p>International Commercial and Investment Mediation – Specifics of ICSID Mediations Joe Tirado, International Arbitration and ADR at Garrigues UK LLP, Partner and Co-Head; CEDR accredited mediator and ICSID conciliator</p> <p>Mediation of Cross-border Disputes - Intercultural Differences Between Parties Tat Lim, Aequitas Law LLP, Maxwell Mediators, Partner; accredited mediator / CAO, CEPA, CEDR, HKMAAL, IMI, JIMC, NMAS, SIMC, SMC</p> <p>Singapore Convention – Big Support for Mediation Brian Hutchinson, University College Dublin, UCD Sutherland School of Law, associate professor; chartered arbitrator, accredited mediator / Ireland</p> <p>The Singapore Arb-Med-Arb Clause and Multi-tiered Clauses in Cross-border Transactions Maria Beatriz Burghetto, International Dispute Resolution & Contracts Specialist, arbitrator, JA Cremades & partners, Paris</p>

	ICSID's Proposed Investor-state Mediation Rules and the Centre's other Mediation Initiatives Frauke Nitschke , ICSID (World Bank Group), senior counsel / team leader
14,00	Conference conclusions / Closing of the conference

Working languages are Croatian and English with simultaneous translation.

Please note that changes in this program are possible.

Photography: Ministry of Regional Development and EU Funds.

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