



## The Council of Europe Partnership with Digital Companies

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### 1. State of play

The fast pace of technological advancement and the cross-border nature of digital services present great opportunities but also challenges for individuals, societies and institutional frameworks. It is the task of governments to protect human rights and the rule of law in the digital environment. However, companies play a critical role in addressing technology-related challenges because they provide and control the digital infrastructure. A constructive, open and inclusive multi-stakeholder approach is therefore required to find effective and sustainable solutions. The Council of Europe has been cooperating closely with civil society for decades. Its partnership with businesses enables company representatives to sit side-by-side with governments and civil society when shaping policies related to digital technologies, in the perspective of the respect of human rights and supporting democracy and the rule of law.

**2016:** On 30 March 2016, the Internet Governance Strategy 2016-2019 was adopted by the Committee of Ministers. It, inter alia, called for more dialogue and cooperation with internet and telecommunication companies and their representative associations, given their critical role in dealing with crucial human rights challenges, including online

extremism and violence, abuse and intolerance, crime and insecurity, as well as the general impact of the growing use of digital technologies on the media environment and democratic processes.

**2017/18:** Following multilateral consultations, the then Council of Europe Secretary General Thorbjørn Jagland exchanged letters with representatives of 8 leading technology firms and 6 associations on 8 November 2017 in Strasbourg. On 23 May 2018, 2 more followed, demonstrating the Committee of Minister's clear commitment to multi-stakeholder dialogue in line with the Internet Governance Strategy. Since then, partner companies have been invited to join in over a dozen activities related to privacy and data protection, freedom of expression, the promotion of equality and non-discrimination, education, and the fight against cybercrime. Thus far, activities have been mainly sector-specific, in the form of cooperation in joint events or participation in expert meetings and working group discussions aimed at the preparation of standards. In May 2018, the Committee of Ministers of the Council of Europe invited company representatives for a first exchange of views on priority challenges stemming from the digital environment for human rights, democracy and the rule of law.

**2019:** A second event was organised in June 2019, serving to jointly review the cooperation framework thus far and discuss important human rights and accountability concerns related to the design, development and deployment of Artificial Intelligence (AI). Owing to the transversal nature of impacts of digital technologies on human rights, democracy and the rule of law, the Council of Europe is increasingly addressing challenges also on a horizontal level, for example through the Ad hoc Committee on Artificial Intelligence (CAHAI). This has attracted new companies with an interest in closer cooperation related to standards and guidance on the use of digital systems and services generally. A widening of the partnership to the diverse range of actors engaged in AI design and development has been considered to facilitate the Organisation's more comprehensive approach towards digital technologies. It also fosters human rights-related dialogue and cooperation between the various companies and professional associations themselves, large and small, which is a significant advantage for addressing challenges in an effective and sustainable manner.

**2020:** The partnership with digital companies continues in 2020 with both sector-specific and horizontal types of activities. The partnership has thus far mainly seen cooperation of selected partners with specific sectors of the Council of Europe to promote respect for human rights in a specific field, for instance data protection or cybercrime. The continued expansion of the network and the focus on horizontal challenges that affect all the human rights, such as the development of Artificial Intelligence (AI), add a new dimension. The Council of Europe is positioning itself as a platform that steers a comprehensive multi-stakeholder debate on the impact of advanced digital technologies and AI on human rights, democracy and the rule of law. This debate must involve not only large internet and telecommunication companies but also start-ups,

professional associations of engineers and software-developers, as well as standard-setting organisations.

On 6 February 2020, 5 new more companies and associations have exchanged letters with the Council of Europe Secretary General Marija Pejčinović Burić. AT&T signed the letter during the lockdown in April 2020. 5 new companies or association have been submitted to the TC-INF on 7 July 2020. BT, IBM and ISOC signed their letter in November 2020 and have been introduced with AT&T during a TC-INF meeting on 17 November 2020. The process is ongoing with ICC, Sberbank and Thalès in 2021.

With a broader network and more horizontal activities of interest to all partners, timely information and joint calendars are becoming more important. A workplan has been prepared and maintained updated, listing all relevant activities of the Council of Europe where partner co-operation is desirable and expected, including also information on contact persons and expected timelines. Partners have been encouraged to do the same to allow for maximum efficiency of the co-operation framework. The workplan will further facilitate co-operation between partners themselves, as well as with civil society organisations affiliated with the Council of Europe. The workplan has been made publicly available via the webpage that would be created for the implementation of a possible new Digital Governance Strategy of the Council of Europe.

Activities will be prioritised according to the mutual interest in benefiting from the experience of the private sector in standard-setting work. Partners will be fully involved in the work of the Ad hoc Committee on Artificial Intelligence (CAHAI) as part of the multi-stakeholder consultations as mentioned for in the terms of reference of this Committee.

## **2. List and description of the companies / associations / organisations**

### **2.1 List**

**Full list (25):** Apple, AT&T, BT, Cloudflare, Computer & Communications industry association (CCIA), Deutsche Telekom, DigitalEurope, ServiceNow (former Element AI), EuroISPA, European Digital SME Alliance, European Telecommunications Network Operators' Association (ETNO), Facebook, Global Network Initiative (GNI), Google, GSMA, IBM, ICCO, IEEE, Intel, ISOC, Microsoft, Kaspersky, Orange, RIPE NCC and Telefónica

**2017 list (14):** Apple, Computer & Communications industry association (CCIA), Deutsche Telekom, DigitalEurope, European Digital SME Alliance, European Telecommunications Network Operators' Association (ETNO), Facebook, Global Network Initiative (GNI), Google, GSMA, Microsoft, Kaspersky, Orange and Telefónica

**2018 list (2):** Cloudflare and EuroISPA

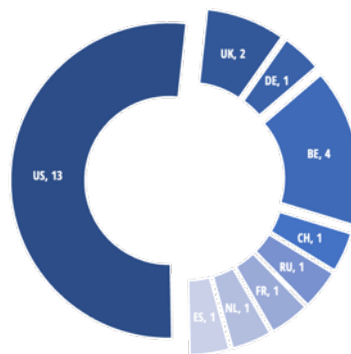
**2020, presented to the TC-INF on 6 February 2020 (5):** ServiceNow (former Element AI), ICCO, IEEE, INTEL and RIPE NCC

**2020, presented to the TC-INF on 17 November 2020 (4):** AT&T, BT, IBM and ISOC

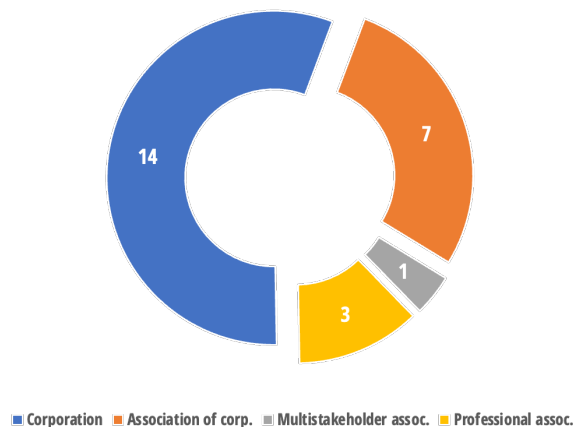
**Ongoing process:** ICC, Sberbank and Thalès

## 2.2 Description of the companies and associations in the partnership

The majority of the companies and associations in the partnership are from the USA (13 out of 25). The associations identified in Belgium (4 out of 25) are based there for reasons of proximity to the European Union institutions.



The partners are mainly companies (14) or associations of companies (7). Professional associations (such as standardisation bodies) are only 3 out of 25.



### **3. Short description of the companies / associations / organisations**

#### **Apple**

Apple Inc. is an American multinational technology company headquartered in Cupertino, California, that designs, develops, and sells consumer electronics, computer software, and online services.

#### **AT&T**

AT&T Inc. is an American multinational conglomerate holding company headquartered in Dallas, Texas. It is the world's largest telecommunications company, the largest provider of mobile telephone services, and the largest provider of fixed telephone services in the United States through AT&T Communications. Since June 14, 2018, it is also the parent company of mass media conglomerate Warner Media, making it the world's largest media and entertainment company in terms of revenue.

#### **BT**

BT's purpose is one of the most important providers of communications services and solutions, serving customers in 180 countries. Its principal activities include the provision of networked IT services globally; local, national and international telecommunications services to its customers for use at home, at work and on the move; broadband, TV and internet products and services; and converged fixed-mobile products and services. BT is actively engaged on digital policy and regulatory matters in the UK and EU and states that it is committed to implementing the UN Guiding Principles on Business and Human Rights and a member of the Global Network Initiative. BT is also engaged in collaborations with other companies in industry associations like ETNO and GSMA. At a technical level, BT contributes to several international standard development organisations, including the IEEE and the British Standards Institute and Network Interoperability Consultative Committee.

#### **Cloudflare**

Cloudflare, Inc. is a U.S. company that provides content delivery network services, DDoS mitigation, Internet security and distributed domain name server services. Cloudflare's services sit between the visitor and the Cloudflare user's hosting provider, acting as a reverse proxy for websites. Cloudflare's headquarters are in San Francisco, California, with additional offices in London, Singapore, Champaign, Austin, Boston and Washington, D.C.

#### **Computer & Communications industry association (CCIA)**

The Computer and Communications Industry Association (CCIA) is an international non-profit advocacy organization based in Washington, DC, United States which represents the information and communications technology industries. CCIA promotes open markets, open systems, open networks, and full, fair, and open competition.

## **Deutsche Telekom**

Deutsche Telekom AG is a German telecommunications company headquartered in Bonn and by revenue the largest telecommunications provider in Europe. The company operates several subsidiaries worldwide, including the mobile communications brand T-Mobile.

## **DigitalEurope**

DigitalEurope is the European organisation that represents the digital technology industry whose members include 61 major technology companies and 37 national, trade associations. It seeks to ensure industry participation in the development and implementation of EU policies and has several working groups that focus on different aspects of policy—environment, trade, technical and regulatory and the digital economy. Based in Brussels, Belgium.

## **ServiceNow** (formerly Element AI)

Element AI was a Canadian company whose activity consists in producing and selling technological solutions essentially based on deep learning. Element AI offers companies and administrations solutions to analyse huge amounts of data in order to predict, learn and adapt their responses to various situations. Its founders, Jean-François Gagné and Yoshua Bengio, won the Turing Prize in 2019, jointly with Yann Le Cun and Geoffrey Hinton. Element AI is committed to promoting ethical and responsible AI. It hosted the G7 meeting on AI and contributed actively to the development of the Montreal Declaration for the Responsible Development of AI. ServiceNow has bought Element AI in 2020. ServiceNow is an American software company based in Santa Clara, California that develops a cloud computing platform to help companies manage digital workflows for enterprise operations.

## **EuroISPA**

EuroISPA is a pan European association of European Internet Services Providers Associations (ISPAs). It represents over 2300 ISPs across the EU and EFTA countries - including ISPs from Austria, Belgium, the Czech Republic, Finland, France, Germany, Ireland, Italy, Norway, Romania and the UK. Based in Brussels, Belgium.

## **European Digital SME Alliance**

European DIGITAL SME Alliance is a community of ICT small and medium enterprises (SMEs). Its members are national sectorial digital SME associations in 28 countries and regions in the EU and neighbouring countries, all together it associates more than 20.000 SMEs. DIGITAL SME was established in 2007 to represent the voice of ICT SMEs and their interests in the European institutions and other international organisations. DIGITAL SME is the first European association of the ICT sector exclusively. Based in Brussels, Belgium.

## **European Telecommunications Network Operators' Association (ETNO)**

ETNO represents Europe's telecommunications network operators and it is the principal policy group for European providers of digital networks and services. ETNO's primary purpose is to develop top-level policy papers and support members in promoting a positive policy environment allowing the EU telecommunications sector to deliver best quality services to consumers and businesses.

## **Facebook**

Facebook, Inc. is an American online social media and social networking service company based in Menlo Park, California. It was founded by Mark Zuckerberg, along with fellow Harvard College students and roommates Eduardo Saverin, Andrew McCollum, Dustin Moskovitz and Chris Hughes.

## **Global Network Initiative (GNI)**

The Global Network Initiative (GNI) is a non-governmental organization with the dual goals of preventing Internet censorship by authoritarian governments and protecting the Internet privacy rights of individuals. It is sponsored by a coalition of multinational corporations, non-profit organizations, and universities.

## **Google**

Google LLC is an American multinational technology company that specializes in Internet-related services and products, which include online advertising technologies, search engine, cloud computing, software, and hardware. Alphabet Inc. is the parent company of Google and several former Google subsidiaries.

## **GSMA**

The GSM Association (GSMA) is an industry organisation that represents the interests of mobile network operators worldwide. More than 750 mobile operators are full GSMA members and a further 400 companies in the broader mobile ecosystem are associate members. The GSMA represents its members via industry programmes, working groups and industry advocacy initiatives.

## **IBM**

IBM is a global technology and innovation company headquartered in Armonk, New York, founded in 1911, and serving clients in more than 170 countries. IBM's expertise is in the intersection of technology and business, providing artificial intelligence (AI) and cloud-based solutions to leading companies in all sectors. IBM is also one of the world's most vital corporate research organizations, with 27 consecutive years of patent leadership. Guided by principles of trust and transparency and support for a more inclusive society, IBM says his commitment to be a responsible technology innovator.

## **ICCO**

The International Communications Consultancy Organisation (ICCO) gathers 3000 public relations (PR) consultancies around the world and comprises associations representing 66 countries across the globe (in Europe, Africa, Asia, the Middle East, the Americas, and Australasia). Members work together to raise internal quality standards, address ethical issues, harmonise professional PR consultancy practice, and share knowledge. Through its online directory, ICCO also acts as a matchmaker between consultancies in different countries. It has developed non-binding instruments for PR such as the Stockholm Charter (adopted in 2003), the Helsinki Declaration for Ethical Behaviour, the Ethics in Digital Communication guidelines and the Diversity and Inclusion Guidelines.

## **IEEE**

The Institute of Electrical and Electronics Engineers (IEEE) is a professional association for electronic engineering and electrical engineering and associated disciplines. Formed in 1963, it is the world's largest association of technical professionals with more than 423,000 members in over 160 countries. Its objectives are the educational and technical advancement of electrical and electronic engineering, telecommunications, computer engineering and allied disciplines. IEEE produces over 30% of the world's literature in the electrical and electronics engineering and computer science fields, publishing well over 100 peer-reviewed journals, magazines, tutorials and standards regarding diverse technical areas.

## **INTEL**

Intel Corporation (commonly known as Intel) is an American multinational corporation and technology company. It is the world's second largest and second highest valued semiconductor chip manufacturer. Intel supplies processors for computer system manufacturers such as Apple, Lenovo, HP, and Dell. Intel also manufactures motherboard chipsets, network interface controllers and integrated circuits, flash memory, graphics chips, embedded processors and other devices related to communications and computing. Intel is also one of the biggest stakeholders in the self-driving car industry.

## **Internet Society (ISOC)**

The Internet Society (ISOC) is a global cause driven organisation founded in 1992 to provide leadership in Internet-related standards, education, access, and policy. Its mission is "to promote the open development, evolution and use of the Internet for the benefit of all people throughout the world". It has offices in Reston, Virginia, United States and Geneva, Switzerland.

## **Microsoft**



Microsoft Corporation is an American multinational technology company with headquarters in Redmond, Washington. It develops, manufactures, licenses, supports and sells computer software, consumer electronics, personal computers, and related services.

### **Kaspersky**

Kaspersky is a multinational cybersecurity and anti-virus provider headquartered in Moscow, Russia and operated by a holding company in the United Kingdom. Eugene Kaspersky is currently the CEO. Kaspersky Lab develops and sells antivirus, internet security, password management, endpoint security, and other cybersecurity products and services

### **Orange**

Orange S.A., formerly France Télécom S.A., is a French multinational telecommunications corporation. Orange has been the company's main brand for mobile, landline, internet and IPTV services since 2006.

### **RIPE NCC**

The Réseaux IP Européens Network Coordination Centre (RIPE NCC) is a not-for-profit membership organisation with over 10,000 members in 76 countries, founded in April 1992. RIPE NCC also includes the Regional Internet Registry (RIR) for Europe, West Asia, and CIS countries. It oversees the allocation and registration of internet number resources (IPv4 addresses, IPv6 addresses and autonomous system numbers) and supports the technical and administrative coordination of the internet infrastructure in that region. The RIPE NCC also provides technical and administrative support to Réseaux IP Européens (RIPE).

### **Telefónica**

Telefónica, S.A. is a Spanish multinational telecommunications company headquartered in Madrid, Spain. It provides fixed and mobile telephony, broadband and subscription television, operating in Europe and the Americas.

## **4. Ongoing process in 2021**

### **ICC**

The International Chamber of Commerce (ICC) is the largest business organisation in the world, with 45 million members in over 100 countries. ICC has three main activities: rule setting, dispute resolution, and policy advocacy. Because its member companies and associations are themselves engaged in international business, ICC has authority in making rules that govern the conduct of business across borders. Although these rules are voluntary, they are observed in thousands of transactions every day and

have become part of international trade. ICC supports the work of the United Nations, the World Trade Organisation, and many other intergovernmental bodies, both international and regional, such as G20 on behalf of international business. ICC was the first organisation granted general consultative status with the United Nations Economic and Social Council and UN Observer Status.

### **Sberbank**

Sberbank is Russia's largest bank and a leading global financial institution. Sberbank holds almost one-third of aggregate Russian banking sector assets, it is the key lender to the national economy. Sberbank has customers in 18 countries, while its international operations include the United Kingdom, the United States, the Commonwealth of Independent States, Central and Eastern Europe, India, China, and other countries. In 2019 Sberbank was granted the official status of national centre of competencies for the development of artificial intelligence technologies in Russia. Sberbank assisted with the preparation of the Russian National AI Development Strategy. Sberbank is a founding member of the AI-Russia Alliance that unites the biggest national AI contributors.

### **Thalès**

Thales is a global technology company that provides solutions, services and products to customers in the aeronautics, space, transport, digital identity and security, and defence markets. With 83,000 employees in 68 countries, Thales is investing in particular in digital innovations — connectivity, Big Data, artificial intelligence and cybersecurity — technologies that support businesses, organisations and governments.

## 5. Workplan 2018-2021

The following tables mention also companies or association that are not member of the partnership, such as: Chainalysis, Inc, Coinfirm, Ciphertrace, ICANN, Instagram, Sony, Symantec, Tech Against Terrorism Initiative (TAT), Tik Tok, Twitter.

### Binding standard settings

Sector	Activity	Date	Companies/association	Description
CAHAI	1st plenary meeting	18-20/11/2019	European Telecommunications Network Operators' Association (ETNO), GSMA, IEEE, Microsoft	
CAHAI	2nd plenary meeting	6-8/07/2020	European Digital SME Alliance, GSMA, IEEE, Microsoft	
CAHAI	3rd plenary meeting	15-17/12/2020	IEEE, Microsoft	
CAHAI	4th plenary meeting	26/02/2021	European Telecommunications Network Operators' Association (ETNO), IEEE, Microsoft	
Cybercrime Division / T-CY	Written consultations on the Protocol to the Budapest Convention	December 2020	EuroISPA, Kaspersky	Written comments to the draft text of the 2 <sup>nd</sup> Additional Protocol submitted
Cybercrime Division / T-CY	Consultations on the Protocol to the Budapest Convention	May 2021	EuroISPA, Kaspersky, Apple, Google, ICANN	Written comments to the draft text of the 2 <sup>nd</sup> Additional Protocol submitted, as well as participation in the online meeting on 6 May

**Non-binding standard settings**

Sector	Activity	Date	Companies/association	Description
<b>Education</b>	Roundtable meeting	18/01/2018	Digital Europe - Digital Economy & Trade Groups, ETNO association (European Telecommunications Network Operators), Google, Orange	Information of the private sector and representative associations about intergovernmental projects in education in particular Digital Citizenship Education (DCE) Project
<b>Education</b>	Online information meeting	18/12/2018	Apple, Deutsche Telekom, Google, Telefónica SA	Discussion with the participants (representatives of the private sector, representative associations and CDPPE) the idea of drafting a code of conduct governing interaction and partnerships between education institutions and private industry (Internet companies).
<b>Education</b>	1st Meeting of the Working Group on Drafting Guidelines for Governing Partnerships between Education Institutions and Private Sector (WG-PEP)	13/02/2019	Google	Review and agreement on the principles and the main topics of the Code of Conduct.  Preparation of an initial draft for review and wider consultation.
<b>Education</b>	2nd Meeting of the Working Group on Drafting Guidelines for Governing Partnerships between Education Institutions and Private Sector (WG-PEP)	03/05/2019	ETNO association (European Telecommunications Network Operators), European Digital SME Alliance, GSMA	Review of the first draft of the guidelines and preparation of questions for consultation.  Preparation of the consultation and definition of the next steps following the consultation.

Sector	Activity	Date	Companies/association	Description
<b>GREVIO</b>	Elaboration of draft GREVIO general recommendation on the digital dimension of violence against women	Spring/Summer 2021	Exact list TBC, should include GNI, EuroISPA, Kaspersky and Facebook	Targeted consultation on the text of the draft general Recommendation
<b>Internet governance</b>	1st meeting of the Committee of experts on Human Rights Dimensions of automated data (MSI-AUT)	6-7/03/2018	Deutsche Telekom EuroISPA (European Internet Services Providers Association) Google	A number of internet companies/associations – signatories of the Exchange of letters regularly participate in the work of the MSI-AUT and provide input and comments to the documents prepared by the Committee.
<b>Internet governance</b>	2nd meeting of the Committee of experts on Human Rights Dimensions of automated data (MSI-AUT)	17-18/09/2018	Google Microsoft	
<b>Internet governance</b>	3rd meeting of the Committee of experts on Human Rights Dimensions of automated data (MSI-AUT)	18-19/03/2019	Microsoft	

## Studies

Sector	Activity	Date	Companies/association	Description
<b>CDCT</b>	Thematic Session on Terrorism and the Internet	14/11/2018	CCIA (Computer & Communication Industry association), ETNO association (European Telecommunications Network Operators), EuroISPA (European Internet Services Providers Association), GNI (Global Network Initiative),	This Thematic Session brought together experts and practitioners from the 47 member States of the Council of Europe as well as representatives from internet and telecommunications technology firms and associations, social media

Sector	Activity	Date	Companies/association	Description
			<p>Google, Microsoft, Telefónica SA</p> <p>Non-partner: Tech Against Terrorism Initiative (TAT)</p>	<p>platforms and different search engines to share information, exchange their views and discuss public and private best practices in preventing and combating terrorist-related offences and radicalisation leading to terrorism on the internet.</p> <p>After the Thematic Session, the CDCT agreed to ensure a follow up to the cooperation with internet companies and representative associations.</p>
<p><b>ECRI</b></p>	<p>Study on "Discrimination, artificial intelligence and algorithmic decision making"</p>			<p>Consultation of IT Companies</p>
<p><b>Inclusion and anti-discrimination programmes/No Hate Speech and Cooperation Unit</b></p>				<p>Following adoption of the NetzDG law in Germany (act to improve enforcement of Law on social networks), the No Hate Speech and cooperation Unit engaged a work particularly regarding the initiative to set-up independent co-regulatory mechanisms for assessment of complex reports. A study is in preparations on comparing approaches taken by different member states about the operationalise of the assessment and decisions on</p>

Sector	Activity	Date	Companies/association	Description
				complex cases touching on human rights concerns reported to the IT companies
<b>GRETA</b>	Follow-up to the meeting on “Stepping up the Council of Europe action against trafficking in human beings in the digital age” – Elaboration of a study on online and technology facilitated human trafficking - Consultation on a draft study	April-May 2021	List of the companies and networks to whom a questionnaire was sent: Apple, AT&T, BT Group, CCIA (Computer & Communications Industry Association), Cloudflare, Deutsche Telekom, Digitaleurope, ServiceNow, ETNO, EuroISPA, European Digital SME Alliance, Facebook, GNI, Google, GSMA, IBM, ICCO, ISOC, IEEE, Intel, Kaspersky Lab, Microsoft, Orange, RIPE NCC, Tech Against Trafficking, Telefónica, TikTok, Twitter, Instagram.	

**Conferences / Roundtables / Webinars**

Sector	Activity	Date	Companies/association	Description
<b>CAHAI</b>	2nd plenary meeting	6-8/07/2020	Sony	Side event of the plenary meeting
<b>CEPEJ</b>	The Athens Roundtable on AI and the Rule of Law	16-17/11/2020	IEEE	Online event. Presentation of the CEPEJ ongoing work related to the European Ethical Charter on the use of AI in judicial systems and their environment.
<b>Council of Europe and German Presidency of the Council of Europe</b>	Conference "Human Rights in the Era of AI": Europe as an international Standard Setter for Artificial Intelligence	20/01/2021	Microsoft	
<b>Council of Europe and the Finnish Presidency of the Council of Europe Committee of Ministers</b>	High level conference "Governing the Game Changer – Impacts of artificial intelligence development on human rights, democracy and the rule of law"	26-27/02/2019	Facebook, GNI (Global Network Initiative), Google, Microsoft, Orange, Telefónica SA	High-level representatives of the Internet Industry Association (eco) and of Microsoft spoke at the conference "Governing the Game Changer – Impacts of artificial intelligence development on human rights, democracy and the rule of law" (co-organised by the Finnish Presidency of the Council of Europe Committee of Ministers and the Council of Europe in Helsinki, Finland, 26 –27 February 2019). Microsoft also arranged a demo-stand at the exhibition space hosted by the conference, presenting their work in the field of AI. Representatives of Orange, Google, Global Network Initiative (GNI), Telefonica and



Sector	Activity	Date	Companies/association	Description
				Facebook attended the conference.
<b>Cybercrime Division</b>	Conference on Criminal Justice in Cyberspace (Bucharest)	25-27/02/2019	Facebook, Google	Participation in the Conference (including as speakers in workshops)
<b>Cybercrime Division</b>	Octopus Conference 2018+Consultations on the Protocol to the Budapest Convention	11-13/07/2018	Cloudflare, Deutsche Telekom, EuroISPA (European Internet Services Providers Association), Facebook, GNI (Global Network Initiative), Google, ICANN, Kaspersky Lab, Microsoft, Symantec, Telefónica SA	Participation in the Conference (including as speakers in workshops)
<b>Cybercrime Division / CyberEast, iPROCEEDS-2 and GLACY+</b>	International Meeting on Cooperation with Foreign Service Providers	26-28 February 2020	Facebook	International Meeting in Tbilisi, Georgia - The meeting lasted for three days and focused on different aspects related to cooperation with Multinational Service Providers. Presentations were made by the experts of the Council of Europe and the European Union as well as by representatives of the law enforcement and private sector.

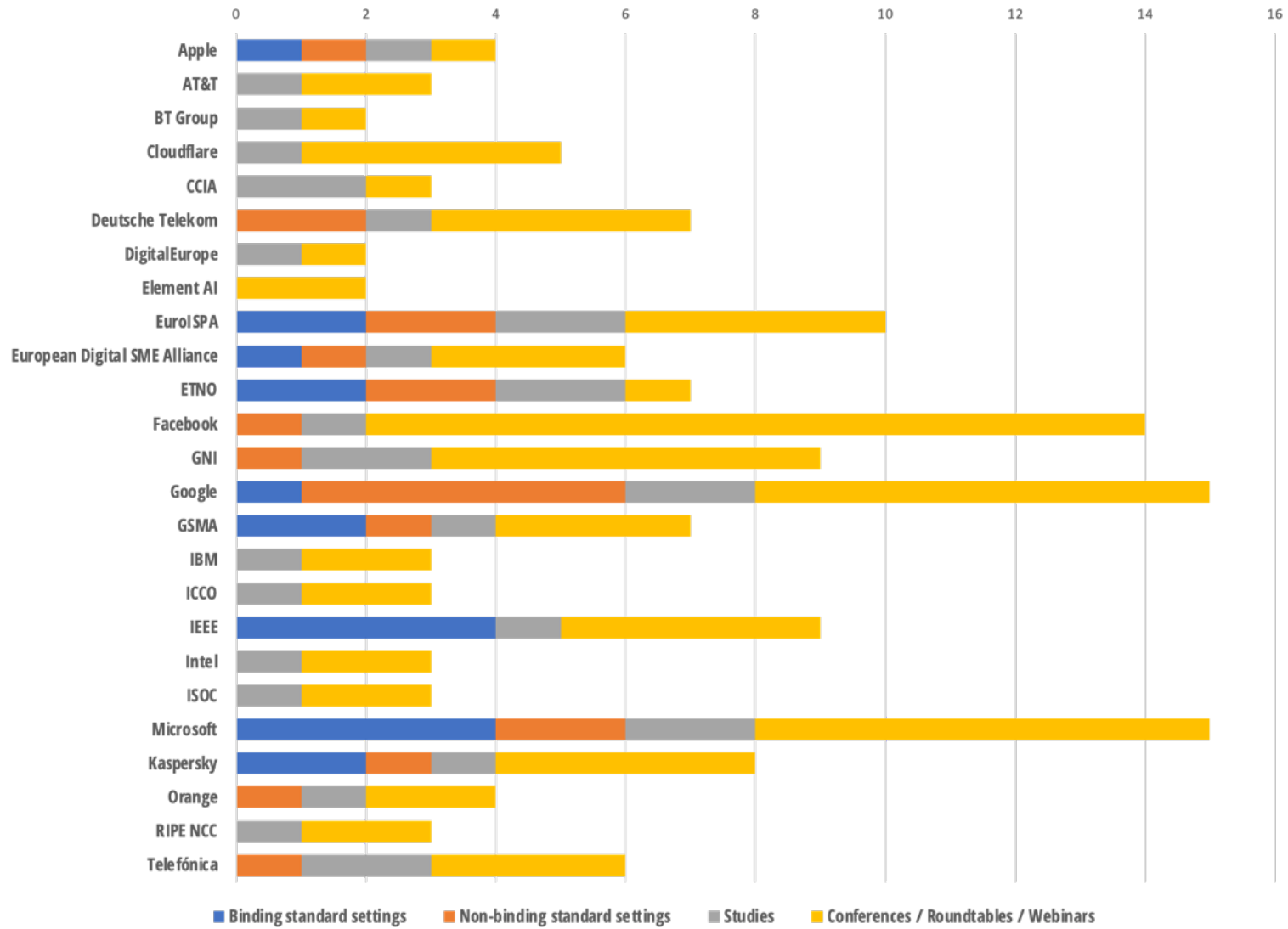
Sector	Activity	Date	Companies/association	Description
<p><b>Cybercrime Division / GLACY+ and CyberSouth</b></p>	<p>Workshop on the functioning and role of 24/7 Networks of Contact Points in the international cooperation on cybercrime and e-evidence</p>	<p>31 March – 1 April 2021</p>	<p>Cloudflare, Facebook</p>	<p>The workshop was co-organized by GLACY+ &amp; CyberSouth projects with the goal to introduce the actual international cooperation legal frameworks and instruments that are available to cybercrime investigation units, with reference to the three possible forms of cooperation: police-to-police, police-to-judicial authorities and police-to-service providers. The role of the Networks of 24/7 contact points and how they facilitate international cooperation was addressed, as well as the challenges of Mutual Legal Assistance and cooperation with Multi-International Service Providers. One of the outcomes of the workshop was the increase of the cooperation between judicial authorities and Multi-International Service Providers on cybercrime and e-evidence. Cloudflare and Facebook delivered presentations on how the international cooperation is tackled by those companies and what are the avenues for a smoother cooperation between those MSPs and the national authorities.</p>

Sector	Activity	Date	Companies/association	Description
<b>Cybercrime Division / GLACY+ project</b>	Criminal justice authorities and multinational	30/09/2020	Facebook, Cloudflare	The webinar was co-organized by APWG.EU and the Council of Europe with the aim to present and foster the adoption of good practices of cooperation between criminal justice authorities and multinational service providers in cybercrime investigations and to assess legal, organizational, technical and cultural challenges related to public-private cooperation in fighting cybercrime;
<b>Cybercrime Division / Octopus project</b>	Octopus Conference	16-19/11/2021	Apple, AT&T, BT, Cloudflare, Computer & Communications industry association (CCIA), Deutsche Telekom, DigitalEurope, Element AI, EuroISPA, European Digital SME Alliance, European Telecommunications Network Operators' Association (ETNO), Facebook, Global Network Initiative (GNI), Google, GSMA, IBM, ICCO, IEEE, Intel, ISOC, Microsoft, Kaspersky, Orange, RIPE NCC and Telefónica	Participation in the Conference (including as speakers in workshops)
<b>Data Protection Unit</b>	World Mobile Congress 2019	25-27/02/2019	GSMA	Cooperation with GSMA
<b>Data Protection Unit</b>	Official Dinner	22/01/2020	Microsoft	As a side-event of the annual CPDP conference, Microsoft organised an official dinner around the theme of cross-border flows
<b>Data Protection Unit</b>	IAPP Global Privacy Summit Online 2021	08/03/2021	Sony	Contribution/organisation to the panel "The world after pandemic"

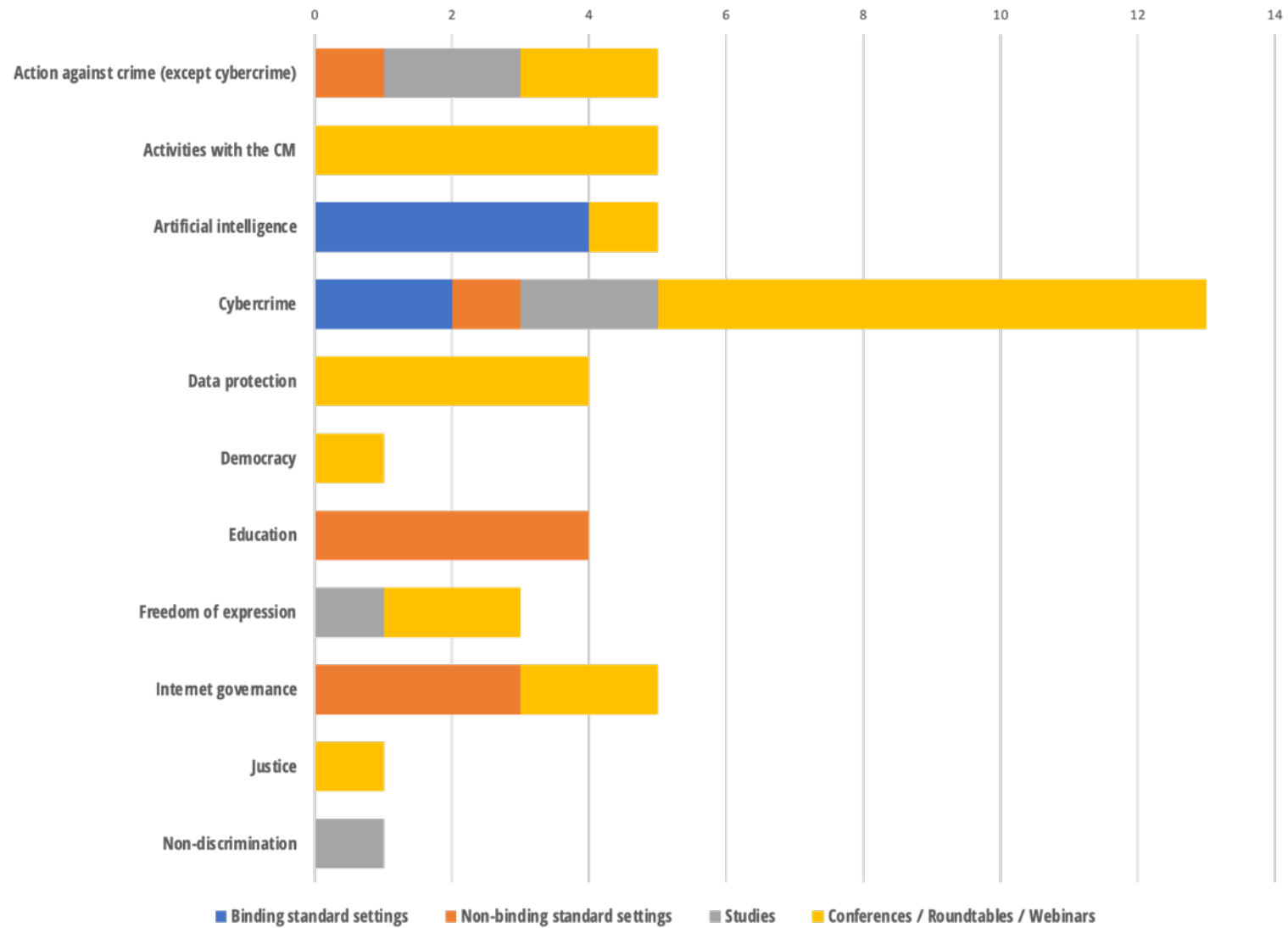
Sector	Activity	Date	Companies/association	Description
<b>Data Protection Unit</b>	Presentation of the Convention 108+	29/01/2019	Deutsche Telecom, Facebook, GNI (Global Network Initiative), Microsoft	Presentation by the Secretariat in Brussels of the Convention 108
<b>DGI – Action against Crime Department – Economic Crime and Cooperation Division</b>	Workshop on the development of methodology for assessing money laundering and terrorism financing risks associated with virtual assets	31/03/2021	Chainalysis, Inc, Coinfirm, Ciphertrace	The ECCD is currently working on the development of a methodology for assessing money laundering and terrorism financing risks associated with virtual assets (VAs). The discussions in the workshop significantly contributed to the development of this methodology. During the workshop the Council of Europe experts and representatives of competent authorities of several member States discussed innovative procedures and tools for assessing quantitatively and qualitatively various aspects of the risks associated with VAs and related service providers.
<b>Director ISAC</b>	The Athens Roundtable on AI and the Rule of Law	16-17/11/2020	IEEE	Presentation of the work conducted by the CoE on AI
<b>GREVIO</b>	CoE/Germany-led side event at the CSW in March 2021 on “Digital Gender Gaps and Opportunities - Fostering equal participation and ending violence against women in a connected age	17/03/2021	Rayan Al Zahab, Founder and CEO of BambooGeeks and Google Developer Expert	Participation in the side event as a speaker
<b>Information society department</b>	International conference “Addressing hate speech in the media: the role of regulatory authorities and the judiciary”	06-07/11/2018	Facebook	Conference organised by the Council of Europe in partnership with the Croatian Agency for Electronic Media in Zagreb (Croatia)

Sector	Activity	Date	Companies/association	Description
<b>Information society department</b>	Workshop on social media and content moderation	25/03/2021	Facebook	Internal CoE's workshop
<b>Internet governance</b>	CoE co-organised workshops in various forums			Regular collaboration of EoL partners in CoE co-organised workshops and open forums during Internet Governance related events (EuroDIG, IGF, etc.)
<b>TC-INF</b>	TC-INF meeting	23/05/2018	Cloudflare, Deutsche Telekom, EuroISPA (European Internet Services Providers Association), European Digital SME Alliance, Facebook, GNI (Global Network Initiative), Google, Kaspersky Lab	Discussion with the representatives of Council of Europe member States suitable implementation mechanisms of the CM recommendation on the roles and responsibilities of internet intermediaries, as well as opportunities for further cooperation, including in the field of development of new technological services and artificial intelligence.
<b>TC-INF</b>	Online meeting to welcome new partners	17/11/2020	AT&T, BT, IBM, ISOC	Exchange of views
<b>TC-INF</b>	Online meeting to welcome new partners	06/02/2020	Element AI, ICCO, IEEE, Intel, RIPE NCC, Deutsche Telekom, EuroISPA, European Digital SME Alliance, Facebook, GNI, GSMA, Kaspersky Lab	Exchange of views
<b>World Forum of Democracy</b>	Roundtable "Artificial Intelligence and gender (in-) equality"	20/11/2018	Google, Microsoft	Participation to the roundtable as speakers

## Partners Engagement Rate (2018-2021)



## Domain of activities with Partners (2018-2021)



## **6. Modalities and conditions of the collaboration with companies / associations / organisations: annex to the letters exchanged**

### **Annex**

Modalities and conditions governing the collaboration between the Council of Europe and  
**XXX**

#### Whereas

1. The aim of the Council of Europe is to achieve a greater unity between its 47 member states for the purpose of safeguarding and realising the ideals and principles that are their common heritage. In pursuit of this objective, the core values for which the Council of Europe stands are human rights, democracy and the rule of law.
2. These values translate into action to ensure that the Internet is a safe, secure and open environment where the human rights and fundamental freedoms of Internet users are respected.
3. The Council of Europe Internet Governance Strategy 2016-2019 promotes co-operation with civil society, the private sector and other actors, notably through the establishment of a platform between governments and Internet companies and representative associations.

#### Purpose of collaboration

4. The purpose of this collaboration is to promote a shared commitment and co-operation between the parties in order to strengthen dialogue between them and to explore ways to respect the human rights and fundamental freedoms of Internet users in accordance with Council of Europe Conventions and standards.
5. The parties will ensure that collaboration occurs at the appropriate level within their organisations in accordance with the relevant procedures and arrangements of the Council of Europe. Resolution CM/Res(2011)24 on intergovernmental committees and subordinate bodies, their terms of reference and working methods shall apply *mutatis mutandis* to the participation of parties which are companies and/or their representative associations.

#### Areas of co-operation



6. The parties agree to share information, exchange views and best practices, develop co-operation and, where appropriate, partnerships in various fields.

#### Operational means and procedure

7. The implementation of the exchange of letters shall be assessed by the parties at regular intervals.
8. The parties will acknowledge and recognise each other's work and outcomes where relevant and appropriate. The Council of Europe authorises XXX to use the official logo of the Council of Europe to promote the visibility of collaboration between the parties under this exchange of letters, in accordance with the guidelines for visual identity. The parties will agree on the modalities for any further use of the Council of Europe logo in relation to future projects.
9. Nothing in this exchange of letters shall be interpreted as obliging either of the parties to take part in, contribute to or in any other way support any activities planned or action proposed or undertaken by the other party.
10. A liaison person will be designated by each party to act as the first point of contact and co-ordinate support and collaboration. This is without prejudice to persons entrusted with specific activities, who will communicate directly with each other while keeping the liaison person informed.