

Workplace Advisory Centre for issues related to alcohol, drugs & addictive gaming and gambling

#### «The reward resides in the openness» Serving Norwegian enterprises for 50 years

Pompidou Group Oct 15th 2014 Elisabeth Ege, Director



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- A case study
- Compared to the Reference Framework
- Culture building as a vital tool of preventing drug and alcohol abuse – our experience



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# **Akan Workplace Advisory Centre**

#### **Owners and funders:**



Confederation of Norwegian Enterprises



The Norwegian Confederation of Trade Unions



The Norwegian government

#### **Purpose:**

- Help managers and employees to prevent and deal with substance abuse and addiction related to alcohol, drugs, prescription drugs, gambling and gaming issues
- Small, medium sized and large companies in all industries



#### Akan 2013 at a glance



400 visits, lectures



30 courses



800 calls



4 400 visitors/month



85 stories in the mass medias

- Alcohol
- Drugs
- Prescription drugs
- Gambling and gaming



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### **The Norwegian Custom Service**



















### Why they succeed

#### Organization:

- Anchored in management and employees
- Good cooperation between management and employees
- Active unions and safety representatives
- HSE supervisor in a 100 % position
- Electronic HSE system, available to everyone
- Internal HSE network on a national basis
- Resources dedicated to work with prevention on a regular basis

#### **Measures:**

- A policy for drug, alcohol use and gambling
- Prevention an integrated part of the HSE work and a regular theme in management meetings
- Used a tool, dialogue workshop within all departments

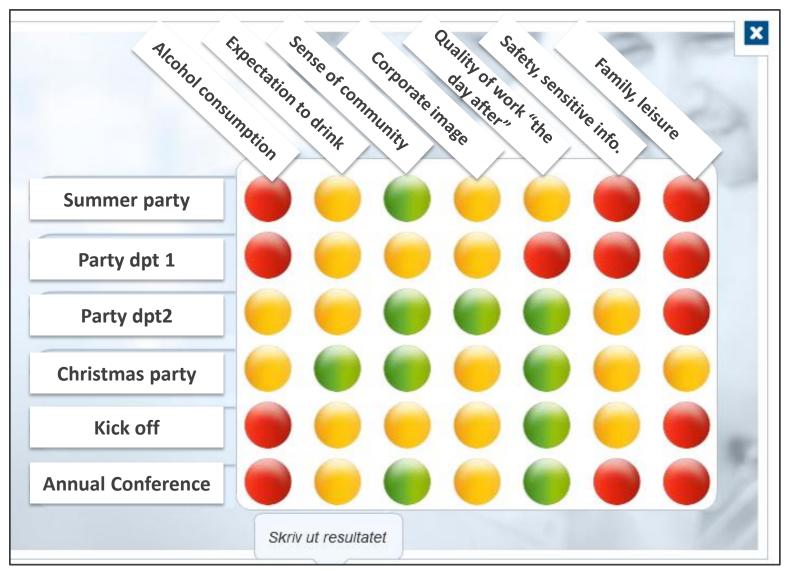


# **Policy – highlights**

- Purpose: Prevention, good image, attractive work climate, professional employees
- How: Information, training, and annual discussions
- Moderation is expected
- Being intoxicated, hangovers and smelling of alcohol is not accepted
- Use of alcohol during leisure time should not affect work
  performance nor absence from work
- Not wear any clothing, jewelry or other items that communicate a liberal attitude towards drugs

#### **Dialogue workshop**







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#### **Compared to the reference framework**

- Prevention on the agenda in arenas where you would otherwise work with HSE
- Attention to how the company is unique in terms of risk situations, groups, culture etc
- HSE, company image, including work culture
- Policy known by everyone in the company
- Cooperation between management and employees
- Managers carrying out a conversation as early as possible if they see issues
- Provide help to those with a problem



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# Our experience: Culture building as a vital tool of preventing drug and alcohol abuse

- Alcohol drinking is related to the norms in the workplace
- The reward resides in the openness
- Open corporate culture => advantages
- Important factors in creating such culture
  - Dialogue between the parties, both in small and large businesses
  - Dare to speak about the different situations where we drink together and how we feel about them
  - Avoid a moralizing approach



#### Thank you for your attention ©



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