

# The Austrian Prison Service Academy



We facilitate competence



- The Austrian Prison Service Academy in Vienna has 16 permanent employees, incl. the director and 4 department managers.
- The Prison Service Academy has 3 departments and 3 branches.







# **Department "Basic Training"**

E2b	Basic Training for beginners (prison officers) (12 months)
E2a	Basic Training for middle management (prison officers) (5 months)
E1	Basic Training for upper management (executives, head of a department or a prison) (20 months)
<b>v4</b>	Basic Training for civilian beginners in the administrative area (contract servants)
<b>v</b> 3	Basic Training for the administrative area (contract servants)
v1	Basic Training for academics (contract servants) (10 months)
	Curricula for other civilian beginners - Entry qualification for civilian professional groups in the prison system, such as doctors, social workers, psychologists etc.



### **Department "Further Education"**

1	Education and personal (staff) development
2	Team-, project- and organizational development
3	Professional consulting and coaching
4	Control of development processes: e.g. Leadership selection

In 2016 we held 279 training courses with 4.038 participations and in total 9.084 training-days.



- The trainers are approximately 250 high-ranking employees from the 27 prisons in Austria, who share their expertise in addition to their other duties.
- Our combined know-how is continuously being enhanced and developed further by means of external trainers and other experts.



## **Department "IT - Services"**

1	First-level-support for 10 IT - applications in the prison service
2	Administration of more than 6.000 IT - users
3	Making of more than 300 statistics for the Ministry of Justice
4	Organization and handling of IT - seminars in the prison service



### We facilitate competence.

 The academy is responsible for the communication of attitudes, knowledge, skills and capabilities as well as the structuring of development processes for people and organizations.