

PRACTICAL INFORMATION

Meeting venue:

Hotel Husa President Park
Boulevard Roi Albert II 44
1000 BRUSSELS - BELGIUM

Itinerary:

Hotel Husa President Park is easy to reach by car or public transportation. The hotel is in the neighbourhood of train station Brussel-Noord. Closest metro stop is 'Yzer' line 2 'Simonis (Leopold II) – Simonis (Elisabeth)' or line 6 'Simonis (Elisabeth) – Koning Boudewijn'. Parking is possible in the hotel parking or Interparking 'Noord Station'.

Online registration:

Registration is possible until 29 October 2010 via www.dsb-spc.be/qualityinjustice. The number of participants is limited to 250. Registration is valid after confirmation from the organisation. Participation is free of charge.

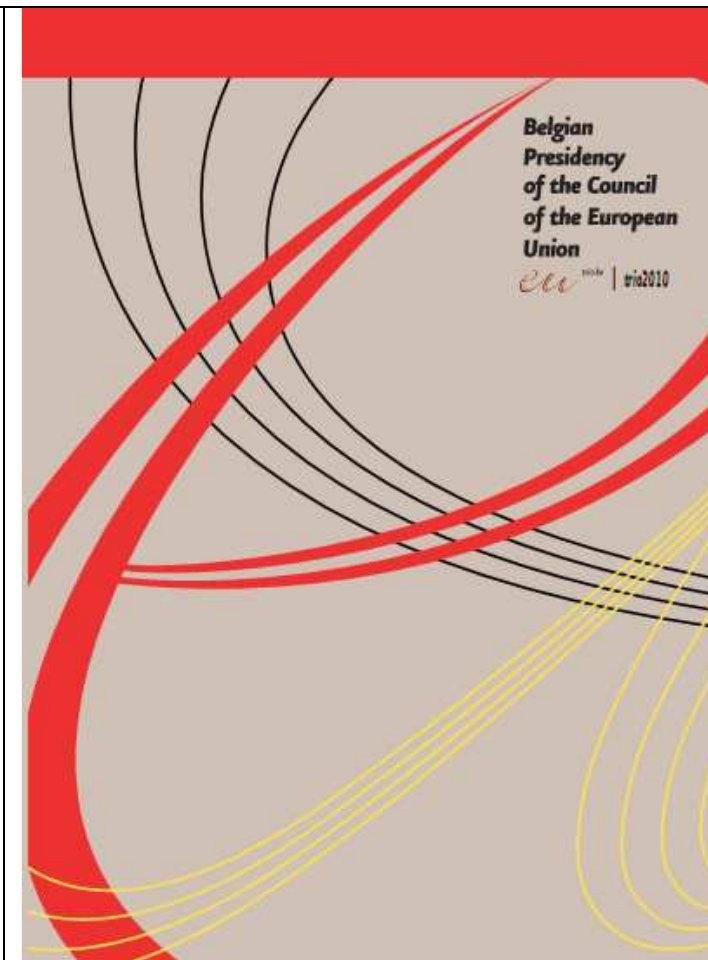
Translation / interpretation:

Simultaneous interpretation in English (first day), French and Dutch is available.

Contact details:

For any query concerning this conference, please contact:

Stefan Thomaes – stefan.thomaes@just.fgov.be
+32 2 542 74 62



International Conference Quality in Justice

Brussels, 18-19 November 2010



Federal Public Service
Justice



THURSDAY, 18 NOVEMBER 2010	FRIDAY, 19 NOVEMBER 2010	CONTENT
<p>8.30-9.00: Registration</p> <p>9.00-9.30: Introduction Welcome</p> <p>Quality in the judicial sector: lessons from European colleagues <i>Patrick STAES</i>, European Institute of Public Administration (Maastricht)</p> <p>9.30-10.15: What do we mean by quality in justice? <i>François PAYCHERE</i>, President of the working group on quality management (CEPEJ – Council of Europe)</p> <p>10.15-11.00: Talking on quality in justice: experience of Bolzano Public Prosecutor's Office and The Hague International Court <i>Cuno TARFUSSER</i>, Judge at the International Court (The Hague) and former Prosecutor in Bolzano (Italy)</p> <p>11.00-11.30: Coffee break</p> <p>11.30-12.00: Dialogue as a critical factor in improving the functioning of the Court of Appeal of Western Sweden <i>Marie B. HAGSGARD</i>, Judge at the Court of Appeal of Western Sweden</p> <p>12.00-12.45: Quality benchmarks in Finnish courts <i>Jyrki MÄÄTTÄ</i>, Judge at the court of Rovaniemi (Finland)</p> <p>12.45-14.00: Lunch</p> <p>14.00-14.30: Quality management in the Danish courts <i>Merete SCHLÜTER</i>, Leader of the best practice team in Danish Courts (Denmark)</p> <p>14.30-15.00: The quality approach in the Dutch courts: a focus on leadership <i>Herman FIJN</i>, Advisor at PRISMA, supporting office for the judiciary organisations in the Netherlands</p> <p>15.00-15.30: Coffee break</p> <p>15.30-16.00: Quality in justice in France <i>Didier MARSHALL</i>, First president of the Court of Appeal of Caen (France)</p> <p>16.00-16.30: Measuring quality in the Public Prosecution Service in Belgium <i>Stefan THOMAES and Saaske DE KEULENAER</i>, Researchers at the Service of Criminal Policy</p> <p>16.30: Conclusions <i>Freddy GAZAN</i>, Advisor at the Service of Criminal Policy</p>	<p>9.00-9.15: Welcome <i>Stefaan DE CLERCK</i>, Minister of Justice</p> <p>9.15-9.45: Improving quality in justice: opportunities in the reform programme <i>Isabelle DUPRÉ</i>, Expert at the cabinet of the Minister of Justice</p> <p>9.45-10.15: Reflections on and opportunities of the reforms <i>Prof. em. Dr Roger DEPRÉ</i>, Instituut voor de Overheid, KULeuven</p> <p>10.15-10.45: Coffee break</p> <p>10.45-11.15: Quality management initiatives in the Court of Appeal of Antwerpen <i>Michel ROZIE</i>, First president of the Court of Appeal of Antwerpen</p> <p>11.15-11.45: Quality management in the Brussels Office of the Public Prosecutor <i>Valérie DEVOS</i>, Human Resources Management advisor <i>Valérie APRIL</i>, First secretary <i>Jean-Marc MEILLEUR</i>, Spokesman and deputy public prosecutor</p> <p>11.45-12.30: Panel debate Improving quality in justice: perspectives and lessons from European experiences</p> <ul style="list-style-type: none"> - <i>High Council of Justice</i> - <i>Jean-Paul JANSSENS</i>, Vice-president of the Commission of the modernisation of the Judicial - <i>Patrick VANDENBRUWAENE</i>, Advocate-general at the Office of the Public Prosecutor-general of Antwerpen - <i>Philippe ADRIAENSEN</i>, Chairman of the Court of Appeal of Antwerpen - <i>Karel VAN CAUWENBERGHE</i>, President of the Belgian Association Examining Magistrates <p>Moderator: <i>Guy TEGENBOS</i>, Journalist of De Standaard</p> <p>12.30: Conclusions <i>Tom VAN WYNSBERGE</i>, Advisor at the Service of Criminal Policy / cabinet of the Minister of Justice</p> <p>Lunch</p>	<p>Quality management in the field of Justice is at the top of many agendas all over Europe. In Belgium too, there have already been numerous quality management experiences at different levels of the judicial system and throughout the whole (criminal) chain. All initiatives aim at a quality judiciary to restore and strengthen people's confidence in justice.</p> <p>The debate on the implementation of reliable and practicable initiatives increasing the quality within the judicial system has become the subject of increasing attention. Through this two-day international conference, European experiences will be brought in to strengthen the ongoing debate.</p> <p>Starting from a broad perspective on quality in justice and the work done on this by the Council of Europe (CEPEJ), different practical approaches will focus on various elements of the debate: from changing a culture of quality thinking and talking about quality (the Bolzano and The Hague international Court); to the discussion on involving "customers / users" of justice (in Sweden); towards measuring and benchmarking quality (in Finland).</p> <p>Learning from each other, developing partnerships, the strengthening of the leadership aspect and setting up effective supporting structures are proven to be important elements in the successful implementation of improved quality (as seen in Denmark, the Netherlands and France).</p> <p>The Belgian Service for Criminal policy has in recent years worked to stimulate, develop and follow up quality management for the Public Prosecution Service. What are the lessons learned and the advice given?</p> <p>The aim of the conference is to add input to the debate of quality management in the judiciary system. The different European practices presented on day one serve as the background for the reflections on the Belgian state of affairs on day two. What are the potential possibilities and pitfalls of the ongoing Belgian reform programmes (by Em. Prof. Dr Roger Depré)? How organisations work on quality in daily practice and what we can learn from all of this for the future to built a more efficient and effective justice will be discussed in a debate between the different actors.</p>