

## Project against Economic Crime in Kosovo\* (PECK II)

[www.coe.int/peck2](http://www.coe.int/peck2)

### Agenda

#### Mentoring activities of the KAA Division on protection of Whistleblowers

10-11 February 2020

Venue: Council of Europe Office, Pristina

#### BACKGROUND

The Project against Economic Crime's overall objective is to contribute to the democracy and the rule of law through the prevention and control of corruption; money laundering; and the financing of terrorism in Kosovo. The Project's purpose is to strengthen institutional capacities to counter corruption; money laundering; and financing of terrorism in Kosovo in accordance with European standards through targeted technical assistance and assessments for improving and streamlining economic crime reforms. Following enactment of the Law on Protection of Whistleblowers and subsequent establishment of the Division on Whistleblowers established within the Kosovo\* Anti-Corruption Agency, PECK II Project was requested to continue its support to this Division and other relevant beneficiaries through mentoring and advising activities.

#### OBJECTIVES

The objective of this activity is to enhance the capacity and skills of officers to deal with reports and whistle-blowers.

#### PARTICIPANTS

During these two days, the expert shall work closely with the staff of KAA Division on protection of whistleblowers.

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\*This designation is without prejudice to positions on status, and is in line with UNSC 1244 and the ICJ Opinion on the Kosovo Declaration of Independence.

| Monday, 10 February 2020 |  |
|--------------------------|--|
| 09:30 –11:00             | <b>Best practice in the handling of whistleblowing cases and their concerns</b> <ul style="list-style-type: none"> <li>▪ <i>PECK II Senior Project Officer</i></li> <li>▪ <i>Council of Europe expert</i></li> </ul>                             |
| 11:00 – 11:15            | <i>Coffee break</i>  |
| 11:15 – 12:30            | <b>Best practice in the handling of whistleblowing cases and their concerns (cont'd)</b> <ul style="list-style-type: none"> <li>• <i>Council of Europe expert</i></li> </ul>   |
| 12:30 – 13:30            | <i>Lunch</i>   |
| 13:30 - 15:00            | <b>Developing user-friendly explanation of the whistleblowing law which can be used on the website and in promotional materials by the KAA</b> <ul style="list-style-type: none"> <li>• <i>Council of Europe expert</i></li> </ul>               |
| 15:00 – 15 :15           | <i>Coffee break</i>  |
| 15:15 – 16:00            | <b>Developing guidance and instructions for individuals to raise concerns taking into account the exemplar approaches discussed in the morning sessions.</b> <ul style="list-style-type: none"> <li>• <i>Council of Europe expert</i></li> </ul> |

| Tuesday, 11 February 2020 |  |
|---------------------------|--|
| 09:30 –11:00              | <b>Communicating with whistleblowers, dealing with angry and upset persons</b> <ul style="list-style-type: none"> <li>• <i>Council of Europe expert</i></li> </ul>   |
| 10:00 – 11:00             | <b>Managing whistleblowers expectations</b> <ul style="list-style-type: none"> <li>• <i>Council of Europe expert</i></li> </ul>  |
| 11:00 – 11:15             | <i>Coffee break</i>  |
| 11:15 – 12:30             | <b>Developing a protocol for all KAA staff who may receive calls from whistleblowers</b> <ul style="list-style-type: none"> <li>• <i>Council of Europe expert</i></li> </ul>   |
| 12:30 – 13:30             | <i>Lunch</i>   |
| 13:30 - 15:00             | <b>Developing a protocol for all KAA staff to deal with persons who would like to raise a concern but are reluctant to leave their contact details</b> <ul style="list-style-type: none"> <li>• <i>Council of Europe expert</i></li> </ul> |
| 15:00 -15:15              | <i>Coffee break</i>  |
| 15:15 – 16:00             | <b>Developing information leaflets in support to Responsible Officers in organisations</b> <ul style="list-style-type: none"> <li>• <i>Council of Europe expert</i></li> </ul>   |