

**Wednesday 7 November**

- 10.30-12.00 Intercultural approach – introduction and discussion with stakeholders  
Applying the concept to your city – what would the obstacles be? What the assets?
- 12.00-12.30 *Coffee break*
- 12.30-14.30 Intercultural Competences
- 14.30-15.30 *Lunch break*
- 15.30–19.00 Intercultural Messaging/Dilemmas

**Thursday 8 November**

- 9.30 – 13.30 Anti-rumour training
- 13.30-14.30 *Lunch*
- 14.30 – 18.00 Diversity in business

**Friday 9 November**

- 9.30 – 13.30 Community development applied to
- diverse cultural heritage
  - public spaces
- 13.30 – 14.30 *Lunch*
- 14.30 – 17.00 Debriefing and setting the follow up meeting