

European Union and Council of Europe action to enhance the protection of human rights of prisoners in Kosovo*



New Standard Operating Procedure on Provision of Healthcare in Prisons
200 copies used by all prisons,
80% of the Prison Health Department staff trained



2 offender treatment programmes (short-term + long-term prisoners), trained **20** facilitators and piloted the programmes in **2** prison facilities

200+ prison staff learnt about the concept of dynamic security in prisons
Dynamic security is when prison staff develop and maintain good relationships with prisoners and engage in meaningful and constructive dialogues with them



200 medical and non-medical staff of prisons learnt about medical ethics, mental healthcare, recording injuries indicative of ill-treatment, transmissible diseases and suicide prevention

3 Administrative Instructions developed:
1) staff recruitment,
2) disciplinary procedures and measures for inmates, and
3) complaint and appellate mechanism for prisoners



Horizontal Facility for Western Balkans and Turkey

Funded
by the European Union
and the Council of Europe



COUNCIL OF EUROPE



Implemented
by the Council of Europe

EUROPEAN UNION

CONSEIL DE L'EUROPE