



COUNCIL OF EUROPE    CONSEIL DE L'EUROPE

**EUROPEAN COMMISSION**  
**FOR THE EFFICIENCY OF JUSTICE**  
**(CEPEJ)**

**PILOT-SCHEME**  
**FOR**  
**EVALUATING JUDICIAL SYSTEMS**



## II. Access to Justice and to all courts

### II. A. Legal aid/cost of justice

#### 4. Annual public budget spent on legal aid

Annual budget: about 19.000 EUR Year :  
.....2002.....  
Source : State Budget  
.....

#### 5. If possible, specify

##### - the annual public budget spent on legal aid in criminal cases

Annual budget: about 19.000 EUR Year :  
.....2002.....  
Source : State Budget  
.....

##### - annual public budget spent on legal aid in other court cases

Annual budget: N/A Year :  
.....  
Source :  
.....

#### 6. Total number of legal aid cases (in a year)

Number of cases: 428 Year :  
.....2002.....  
Source : National Bar Association  
.....

#### 7. If possible, specify:

##### - the total number of legal aid cases in criminal matters (in a year)

Number of cases: 428 Year :  
.....2002.....  
Source : Bar Association  
.....

##### - the total number of legal aid cases in other court cases (in a year)

Number of cases: N/A Year :  
.....  
Source :  
.....

#### 8. Does your country have an income and asset test for granting legal aid?

Yes / No: N

9. If yes, what is the maximum income level for granting legal aid?

Income level: ..... Year : .....

10. Is it possible to refuse legal aid for lack of the merit of the case?  
(eg. for frivolous or vexatious actions, or cases without merit)

Yes / No: .....N.....

If yes, is the decision taken by : - the court  
- a body external to the court  
(please indicate the right answer) - a mixed decision-making body (court and external)  
- other:

What factors are taken into account ?

Factors: .....

11. In general do litigants have to pay a court tax or fee to start a proceeding at a general jurisdiction court?

Yes / No / Otherwise: .....Y.....

If yes, is this true for : - criminal cases? Yes / No N  
- other than criminal cases? Yes / No Y

12. Does your country have a private system of legal expenses insurance for individuals?

Yes / No / Otherwise: .....N.....

13. Do judicial decisions have an impact on who bears legal costs which are paid by the parties during the procedure?

Yes / No / Otherwise: .....Y.....

If yes, is this true for : - criminal cases ? Yes / No N  
- other than criminal cases? Yes / No Y

14. In your country, have studies been carried out on the costs of cases brought to courts concerning: - users? Yes / No N  
- the State? Yes / No Y

If yes, please indicate the references of these studies published in the year 2002 or 2003:  
(Author / instance) (Title) (Type of courts or costs reported on):

|                     |                   |       |
|---------------------|-------------------|-------|
| Ministry Of Justice | Statistic Journal | 2003  |
| .....               | .....             | ..... |
| .....               | .....             | ..... |
| .....               | .....             | ..... |

|   |
|---|
| <b>II. B. Users of the courts and victims</b> |
|---|

15. Are there official internet sites/portals (eg. Ministry of justice, etc..) through which the general public may have free access to:

- legal texts (eg. codes, laws, regulations, etc..)? Yes / No Y  
internet address:

- to the case-law of the higher court/s? Yes / No N  
internet address:

- to other documents (for examples legal forms)? Yes / No N  
internet address:

If yes, please give the internet address  
www.parliament@am

16. Is there a public and free-of-charge specific information system to inform and to help victims of crimes? Yes / No N

Comments:

17. Is there a public, free of charge and personalised specific information system, managed by the police or the justice system, on the follow up given to complaints by victims of crime? Yes / No N

Comments:

18. Does your country have a public compensation fund to compensate financially victims of crimes? Yes / No N

Comments:

19. Does your country have users' or legal professionals' (judges, lawyers, officials, etc.) surveys to measure public trust and satisfaction with the services delivered by the judiciary? Yes / No N

If yes, are these surveys  
- at national level Yes / No

- at court level Yes / No

20. Is there a national or local procedure for making complaints about the performance of the judiciary (eg. through an ombudsman)? Yes / No Y

Please specify:

- at court level/internal procedure Yes / No Y
- at court level/external procedure Yes / No Y
- at national level/internal procedure Yes / No Y
- at national level/external procedure Yes / No Y

Comments:

Through making complaint to a higher court

21. As a general rule, do the institutions which receive such complaints have an obligation to respond and/or to deal with the complaint within a certain time limit?

- time limit to respond: Yes / No Y
- time limit for dealing with the complaint: Yes / No Y

### III. Functioning of courts and efficiency of justice

#### III. A. Functioning

22. Total number of courts

Number of courts: 21  
.....

23. Number of general jurisdiction first instance courts

Number of courts: 17  
.....

24. Number of specialised first instance courts  
*Please specify the different areas of specialisation*

| (area of specialisation) | (number of courts) |
|--------------------------|--------------------|
| Economical Court         | 1                  |
| .....                    | .....              |
| .....                    | .....              |
| .....                    | .....              |



31. Which institution is formally responsible for setting up the budget devoted to courts?

- the ministry of Justice (or equivalent) Yes / No N
- the Government Yes / No N
- the Parliament Yes / No N
- the Judicial Council Yes / No N
- the Courts Yes / No Y
- other:

.....

32. Who manages the budget of the courts?

- the President of the Court Yes / No Y
- the person administratively responsible for the court Yes / No
- other:

.....

33. Which institution is responsible for arranging and scheduling the court hearings/sessions?

- in criminal cases: the court / public prosecutor / lawyer / other: .....

- in other than criminal cases the court / public prosecutor / lawyer / other: .....

**III. B. Efficiency**

34. Total number of criminal cases received by the public prosecutor (in a year)

Number of cases: 9221 Year :  
..... 2002.....  
Source :  
...The General Procuracy.....

35. Total number of criminal cases dropped by the public prosecutor (in a year)

Number of cases: 924 Year :  
..... 2002.....  
Source :  
..... The General Procuracy .....

Please indicate also, out of this total, those dropped as the offender has not been identified

Number of cases: 1721 Year :  
..... 2002.....  
Source :  
..... The General Procuracy .....



36. Total number of criminal cases which are concluded by a sanction/measure, imposed or negotiated by the public prosecutor (in a year)

Number of cases: .....4908..... Year : ...2002.....  
Source : ..... The General Procuracy .....

37. Total number of criminal cases charged by the public prosecutor before the courts (in a year)

Number of cases: .....5202..... Year : ...2002.....  
Source : ..... The General Procuracy .....

38. Total number of incoming criminal cases in the courts involving robbery cases (in a year)

Number of cases: ..... 60 ..... Year : 2002 .....  
Source : ..... Ministry of Justice .....

39. Total number of judicial decisions, involving robbery (in a year)

Number of cases: ..... 44 ..... Year : 2002 .....  
Source : ..... Ministry of Justice .....

*Please indicate, if possible:*

Number of convicted persons: .....62..... % of convicted persons: ...100.....  
Number of acquitted persons: \_\_\_\_ % of acquitted persons: \_\_\_\_  
.....

40. Percentage of decisions involving robbery subject to an appeal to a higher court (in a year)

Percentage of decisions: .....N/A..... Year : .....  
Source : .....

41. Total number of incoming criminal cases in the courts, involving intentional homicide (in a year)

Number of cases: ..... 170 ..... Year : 2002 .....  
Source : ..... Ministry of Justice .....

42. Total number of judicial decisions, involving intentional homicide (in a year)

Number of decisions: 94 Year: 2002  
Source: Ministry of Justice

Please indicate also if possible:

Number of convicted persons: .....109..... % of convicted persons: ...100.....  
Number of acquitted persons: \_\_\_\_\_ % of acquitted persons: \_\_\_\_\_

43. Percentage of decisions concerning intentional homicide subject to an appeal to a higher court (in a year)

Percentage of decisions: .....N/A..... Year: ...2002.....  
Source: .....

44. Total number of incoming civil and administrative cases in the courts (in a year)

Number of cases: .....46341..... Year: ...2002.....  
Source: Ministry of Justice

45. Total number of judicial decisions in civil and administrative matters (in a year)

Number of decisions: .....40455..... Year: ...2002.....  
Source: Ministry of Justice

46. Percentage of decisions concerning civil and administrative matters subject to an appeal to a higher court (in a year)

Percentage of decisions: 78 Year: ...2002.....  
Source: Ministry of Justice

47. Total number of incoming divorce cases in the courts (in a year)

Number of cases: 2203 Year: 2002  
Source: Ministry of Justice

48. Total number of judicial decisions in divorce cases (in a year)

Number of decisions: 1640 Year : 2002  
Source : Ministry of Justice

49. Percentage of decisions concerning divorce cases subject to an appeal to a higher court (in a year)

Percentage of decisions: .....N/A..... Year : .....  
Source : .....

50. Total number of incoming employment dismissal cases in the courts (in a year)

Number of cases: .....2649..... Year : ...2002.....  
Source : Ministry of Justice

51. Total number of judicial decisions of employment dismissal cases (in a year)

Number of decisions: .....2426..... Year : ...2002...  
Source : Ministry of Justice

52. Percentage of decisions concerning employment dismissal cases subject to an appeal to a higher court (in a year)

Percentage of decisions: .....N/A..... Year : .....  
Source : .....

**IV. Use of Information Technology in the court**

53. Annual IT budget allocated to the courts (if possible in Euros)

Annual budget: N/A Year : .....  
Source : .....

54. In general, do the courts in your country have computer facilities?

- for judges Yes / No Y
- for non-judges court staff Yes / No Y

55. Is there a centralised institution which is responsible for collecting statistical data regarding the functioning of the courts and judiciary? Yes / No Y

If yes, please specify the name and the address of this institution

(Name) Ministry of Justice ..... (Address) V. Sargsyan 3 .....

56. What kind of facilities can be used by the clients of the courts to communicate with the courts?

- Telephone Yes / No Y
- Mail Yes / No Y
- Fax Yes / No Y
- E-mail Yes / No N
- Internet Yes / No N

57. Is there an electronic form to carry out certain procedural steps? Yes / No N

**V. Fair trial**

58. Percentage of adversary judgements in criminal cases in first instance

Percentage of judgements: N/A ..... Year : .....  
Source : .....

59. Is there a right to an interpreter for all those within your jurisdiction if the persons cannot understand or speak the language used in court? Yes / No Y

60. Is there an effective remedy to a superior jurisdiction for all cases? Yes / No Y

61. Are reasons given for all prison sentences? Yes / No Y

62. Average length, in days, of robbery cases from the formal beginning of the prosecution until the first instance judgment N/A

Average length: ..... days Year : .....  
Source : .....

63. Average length, in days, of robbery cases from the formal beginning of the prosecution until the appellate judgment

Average length: N/A days Year :  
.....  
Source :  
.....

64. Average length, in days, of divorce cases from the deposit of the complaint until the first instance judgment

Average length: N/A days Year :  
.....  
Source :  
.....

65. Average length, in days, of divorce cases from the deposit of the complaint until the appellate judgment

Average length: N/A days Year :  
.....  
Source :  
.....

66. Average length, in days, of employment dismissal cases from the deposit of the complaint until the first instance judgment

Average length: N/A days Year :  
.....  
Source :  
.....

67. Average length, in days, of employment dismissal cases from the deposit of the complaint until the appellate judgment

Average length: N/A days Year :  
.....  
Source :  
.....

68. Do you, on a regular basis, measure the size of backlog cases in the courts?

Yes / No N

69. Do you have a way of analysing queuing time during court procedures?

Yes / No N

If yes, please specify:

.....

## VI. Judges

70. Gross annual salary of a first instance professional judge at the beginning of his/her career

Annual salary : .....about 4125 EUR..... Year : ...2004.....  
Source : Ministry of Justice  
.....

71. Gross annual salary of a judge of the Supreme Court or of the highest appellate court

Annual salary : about 4800 EUR 2004 Year :  
.....  
Source : Ministry of Justice  
.....

72. Can judges combine their work with other professions (for example as a university professor, arbitrator, consultant)? Yes / No Y

If yes, please specify: Judges can combine their work with the scientific work  
.....

73. Are judges recruited and nominated by an independent institution? Yes / No N

(if yes), who are represented in this institution:

- the members of the judiciary Yes / No
- officials not part of the judiciary Yes / No
- a mixture of the two categories referred to above Yes / No

Is the process of selection and nomination of judges carried out according to pre-established procedures? Yes / No Y

74. Is there a system of induction I and continuation training for judges?

No / Yes, but not compulsory / Yes, compulsory N

What is the average percentage of judges who have attended a continuation training session each year?

Percentage of judges: .....N/A..... Year :  
Source :  
.....

75. Is there a system of supervision and control on the courts - other than through appeal? Yes / No Y

If yes, please specify: By the department of supervision of the Ministry of Justice  
.....

76. Is there in your country a system of temporary judges? Yes / No N

If yes, are these temporary judges paid on the basis of their activity? Yes / No

If yes, please specify:  
.....

77. Annual number of disciplinary proceedings against judges

Number of proceedings: .....7..... Year : .....2002..

Source : .....The Ministry of Justice.....

78. Annual number of sanctions against judges

Number of sanctions: .....5..... Year : ...2002.....

Source : .....The Ministry of Justice.....

## VII. Public prosecutors

79. Annual budget for the public prosecution

Annual budget: .....1949871,8 EUR..... Year : ...2002.....

Source : .....The General Procuracy.....

80. Number of professional public prosecutors (in full time equivalent)

Number of prosecutors: .....380..... Year : ...2002.....

Source : ..... The General Procuracy .....

81. Gross annual salary of a public prosecutor at the beginning of his/her career

Annual salary : .....about 2300..... Year : ...2004.....

Source : ..... The Law on the Procuracy .....





Number of sanctions: .....4..... Year : ...2002.....  
Source : ..... The General Procuracy .....

## VIII. Lawyers

### 89. Number of lawyers practising in your country

Number of lawyers: 473 Year : 2002  
.....  
Source : Bar association  
.....

90. Is there a national bar association? Yes / No Y

91. Have quality standards been formulated for lawyers? Yes / No Y

If yes, who is responsible for formulating these quality standards?

- the bar association Yes / No Y

- the legislature Yes / No Y

- other Yes / No

92. Can disciplinary proceedings be instituted against lawyers? Yes / No Y

### 93. Annual number of disciplinary proceedings against lawyers

Number of proceedings: 10 Year : 2002  
.....  
Source : Bar association  
.....

### 94. Annual number of sanctions against lawyers

Number of sanctions: 5 Year : 2002  
.....  
Source : Bar association  
.....

95. Is it possible to complain about the performance of lawyers? Yes / No Y

If yes, please specify: by making complaint to a court or/and to bar association  
.....



Year : 2002 Source : The law on mediation  
.....

**X. Enforcement agents and execution of court decisions**

102. Number and types of enforcement agents

- in criminal cases:

| (Type)            | (Number) | (Year) | (Source)                                      |
|-------------------|----------|--------|---|
| enforcement agent | 184      | 2002   | The law on enforcement of the court decisions |
| .....             | .....    | .....  | .....   |
| .....             | .....    | .....  | .....   |
| .....             | .....    | .....  | .....   |
| .....             | .....    | .....  | .....   |

- in other than criminal cases:

|                   |       |       |   |
|-------------------|-------|-------|---|
| enforcement agent | 200   | 2002  | The law on enforcement of the court decisions |
| .....             | ..... | ..... | .....   |
| .....             | ..... | ..... | .....   |

103. Is there an institution to supervise or control the activities of enforcement agents?  
Yes / No Y

If yes, please specify: The service on enforcement of the court decisions of the Ministry of Justice  
.....

104. Annual number of disciplinary proceedings against enforcement agents

Number of proceedings: 18 Year : 2002  
.....  
Source : Ministry of Justice  
.....

105. Annual number of sanctioned enforcements agents

Number of agents: 23 Year : 2002  
.....  
Source : Ministry of Justice  
.....

106. Is it possible to file a complaint against an enforcement agent? Yes / No Y

If yes, please specify: By making complaint to a higher enforcement agent or by court  
.....

107. Does the court play a role in the execution of court decisions? Yes / No N

If yes, please specify: .....

108. Are the courts competent to decide against public authorities? Yes / No Y

Are the courts involved in executing decisions against public authorities? Yes / No N