



Democratic Governance of  
Metropolitan Areas

Reykjavík, Iceland

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Head of the Committee on  
Governance and Democracy



# Reykjavík

- **Population: Around 120 thousand**
- **City councillors: 15 (will be 23 in 2018)**
- **Mayor elected by the City Council**
- **Committee on Governance and Democracy founded in 2014**



## Reykjavík's Policy of Information

**Drafted by the Division of  
Communication**

**Passed through the Committee  
on Governance and Democracy**

**Ratified by the City Council in  
2015**



## Main emphasis

- **Open government - transparency**
- **Easy access to information**
- **Increased operational efficiency**
- **All data behind decisions made available in minutes on City's website**
- **Financial data of operations published**
- **E-services expanded**
- **Open data made available**



# Trustworthy information

- **Based on facts**
- **In accordance with law, ethics and human rights policy**
- **Updated and timely publishing**
- **Errors rectified**
- **Process of decision making open and traceable**



# User-centric design

- **Extensive user testing**
- **Standards of accessibility**
- **Ease of search**
- **News about decisions published widely on web and social media to reach as many people as possible**



## Two-way communication

- **City offers citizens ways to participate in democratic processes**
- **The City encourages communication through social media and other media**
- **The City ensures that opinions are heard**
- **The City answers all questions and errands with reliable information**



LAUS STÖRF



SUNDLAUGAR



FUNDARGERÐIR



VELFERÐ



SKÓLAR OG FRÍSTUNDIR



UMHVERFIÐ

## Fréttir úr borginni



**Olíumengun í Grófarlæk**

— 14.10.2017



**Fjölsóttur kynningarfundur um nýjar íbúðir**

— 13.10.2017



**Rammi settur utan um félagsmiðstöðvastarfið**

— 13.10.2017



**Móttöku framboðslista Reykjavíkurdæmur**

— 13.10.2017

1

2

3

4

ALLAR FRÉTTIR

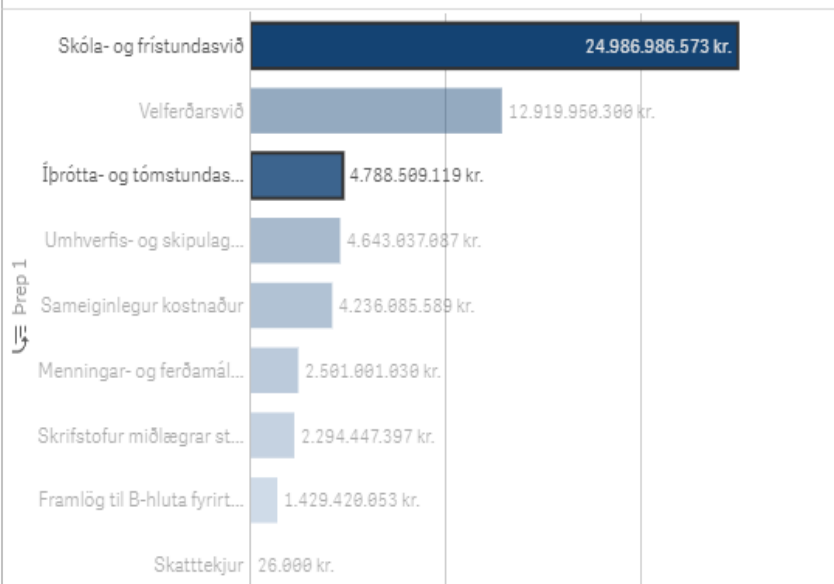




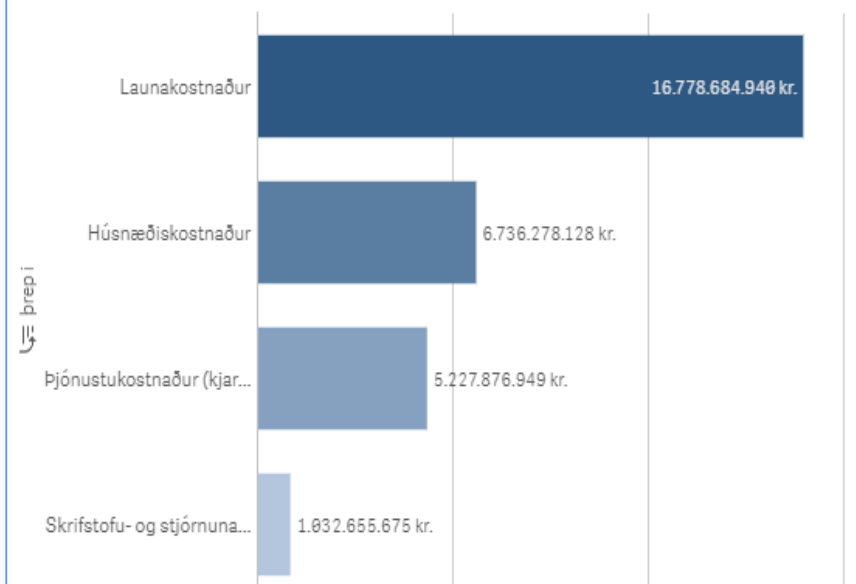
2014 2015 2016 2017

1.ársf. 2.ársf. 3.ársf. 4.ársf.

Valdir liðir eru samtals **29.775.495.693 kr.** sem er **51,52%** af heildargjöldum.



### Skipting gjalda eftir tegund






## My Neighbourhood

- **Citizen participation project started in 2012**
- **Created by the Citizen's Foundation and adopted by the City of Reykjavík**
- **Online platform on the city website**
- **A slice of the city's development budget in each city neighbourhood managed by residents**
- **Record participation in 2016 – 9,4% of all city residents voted on their local budget**



# Phase 1 – ideas proposed

## Fótabað í Laugardalinn



Setja fótabað líkt og sett var útá Seltjarnarnes í Laugardalinn nálægt gömlu laugunum.

116 likes, 4 comments, 2 shares

RÖK 4      FRÉTTAVEITA      STAÐSETNING      MYNDIR 0

### Rök með

Skrifaðu rök með... 0/500

Vífill Sigurðsson

Gott að hvíla þreyttar fætur í fótabaði.

1 upvote, 0 downvotes

### Rök á móti

Skrifaðu rök á móti... 0/500

Steinþór B. Grímsson

Verður að fuglabaði og hvaða snýkjudýr voru aftur í tjömunum í Grasagarðinum? Sundlirfa!  
<http://keldur.is/sites/keldur.is/fi...>

0 upvotes, 0 downvotes



## Phase 2 – review of ideas

- **City staff review all ideas, filter out the unrealistic ones, those over budget, etc.**
- **Rough drafts are created and costs are estimated**
- **Top 25 ideas in each neighbourhood get passed to Phase 3**



## Phase 3 - voting

- **Any resident can vote on the ideas proposed for their neighbourhood**
- **Each voter picks any number of ideas within the specified budget**
- **Votes are tallied and the winning ideas go to Phase 4**



## Phase 4 - development

- The ideas voted for in Phase 3 are actualized





Thank you!