CEPEJ Guidelines, Studies and Evaluation Tools

CEPEJ Guidelines

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Guidelines of the CEPEJ

CEPEJ(2014)15E / 12 décembre 2014
European Commission for the Efficiency of Justice (CEPEJ) - Guidelines on the organisation and accessibility of court premises

CEPEJ(2014)14E / 12 décembre 2014
European Commission for the Efficiency of Justice (CEPEJ) - Guidelines on the role of court-appointed experts in judicial proceedings of Council of Europe's Member States

CEPEJ(2014)16E / 12 décembre 2014
European commission for the efficiency of justice (CEPEJ) - SATURN revised guidelines for judicial time management

CEPEJ(2013)7RevE / 06 December 2013
Guidelines on the Creation of Judicial Maps to Support Access to Justice within a Quality Judicial System

CEPEJ(2009)11E / 17 December 2009
Guidelines for a better implementation of the existing Council of Europe's Recommendation on enforcement

CEPEJ(2008)11E / 22 October 2008
CEPEJ Guidelines on Judicial Statistics (GOJUST)

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CEPEJ(2007)15E / 07 December 2007
Guidelines for a better implementation of the existing Recommendation on alternatives to litigation between administrative authorities and private parties

CEPEJ(2007)13E / 07 December 2007
Guidelines for a better implementation of the existing recommendation concerning mediation in penal matters

CEPEJ(2007)14E / 07 December 2007
Guidelines for a better implementation of the existing recommendation concerning family mediation and mediation in civil matters

CEPEJ(2004)19rev2E / 13 September 2005
A new objective for judicial systems: the processing of each case within an optimum and foreseeable timeframe - Framework Programme

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CEPEJ Tools

Handbook for court satisfaction surveys

Compendium of "best practices" on time management of judicial proceedings

Time management checklist

Checklist for promoting the quality of justice and the courts

CEPEJ Studies

22 studies till now

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The 15 Saturn Starting Priorities Guidelines...

a) Planning and Collection of data
b) Intervention
c) Collection of Information
d) Continuing analysis
e) Establishing targets
f) Crisis management
g) Timing agreement with the parties and lawyers

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SATURN guidelines for judicial time management
clear priorities and clear principles – piece of cake

„... lenght ... should be planned....“

„... estimating the timing needed...“

„... departure from standards (?) and targets (?)...“

„... integral duration... duration of most important steps..“

„... data continualy analysed... and used...„

„... rapidly address the cause of a problem...“

„... judge reach agreement... on calendar... with the help of ICT...“

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WHO and... HOW!?

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QUANTITATIVE PERFORMANCE MANAGEMENT SYSTEM

- **Bureaucratic Data Collection**

- **Normative Framework (standards and goals)**

- **Capacity building**

- **Monitoring and Evaluation**

- **Accountability and Action**

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QUANTIATIVE PERFORMANCE MANAGEMENT SYSTEM

- **Bureaucratic Data Collection**
  a) Standardised typology of cases throughout the system?
  b) Functioning Case Management System?
  c) Unique case ID?
  d) Overall length of proceedings?
  e) How cases are closed? Transfered to other court ?
  f) (Ac)counting principles?
  g) Data quality checks

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QUANTIATIVE PERFORMANCE MANAGEMENT SYSTEM

■ **Normative Framework**

a) What do you want to measure? What we REALY measure?

b) What is measured by others?

c) Clear timeframes (Norway, USA, Austria, Netherlands…)?

d) Quality (reversed, revised decisions)?

e) Cost efficiency –How to fairly distribute funds?

f) What is program budgeting (Netherlands)?

g) We need standards! Now, how to set standards?!

h) Do you set standards through debate, or you need to use some scientific methods?

i) Where is my strategic plan?

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QUANTIATIVE PERFORMANCE MANAGEMENT SYSTEM

■ **Capacity building**

a) Who is doing checking of lengths of proceedings (or other elements of normative framework)?

b) Is the monitoring of the overall length of proceedings centralised or decentralised?

c) Do you have offices, furniture, ICT system in place for individuals to do a task? Where tasks are being performed?

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QUANTIATIVE PERFORMANCE MANAGEMENT SYSTEM

■ **Monitoring and Evaluation**

a) Benchmarking?

b) What will be monitored? Which quantitative indicators?

c) How often?

d) Triggers? at court, department, judge level

e) Who will formulate and recommend policies?

f) Who will create Strategic Plan? How? What data will be used?

g) Will the process be centralised?

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QUANTIATIVE PERFORMANCE MANAGEMENT SYSTEM

- **Accountability and Action**

a) We need more resources (!), but who needs resources even more?

b) Who will review policies?

c) Who will monitor progress and impact (of applied policies, implemented strategic plan, etc.)

d) Who is supposed to do something? When?

e) BI and Business Process Management

QUANTIATIVE PERFORMANCE MANAGEMENT SYSTEM

- **Closing remarks**

- Why many countries fail to utilise their ICT capacities in judiciary?

- IT doesn't matter?

- Why some countries are so efficient?

- Questions?

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THANK YOU

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