

Automated system for enforcement of authentic documents (COVL) SLOVENIA



CRYSTAL SCALES
OF JUSTICE

Reducing judicial backlog

About COVL

- Judicial backlogs related to numerous requests for enforcement on the basis of **authentic documents** (e.g., bills, cheques, financial statements, etc.) represented almost half of the entire backlog, or **75% of all enforcement-related backlog, in 2006.**
- From 2005 to 2007 the number of pending cases was increasing annually by 3.8%. At the end of **2007 there were 304 265 pending enforcement cases** at all local courts.



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About COVL

- This delay has an **impact on the economic environment and investments** – a decision was made at the Registry Department of the Supreme Court to reform the system.
- **A new department** in the local court in Ljubljana has been set up to **relieve other Slovenian courts** – actions taking are: moving from paper to electronic formats and the implementation of an automated postal system.



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The aims of COVL

- To **decrease the number** of pending enforcement requests, and to **shorten the decision-making time**.
- To propose and implement **a new system** using custom made IT solutions, business process modifications, and changes of legislation.



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The results of COVL

- The introduction of COVL, at the start of 2008, **lowered the number of pending** cases by 6.6% in 2008 (to 284 302) and by 5.94% in 2009 (to 267 410).
- **Decision making time has been lowered** from an average of 6 months to less than 5 working days for over 90% of the requests.
- The work, previously done by around 350 court employees and judges at 44 courts, is now involves **just 4 judges and 62** support personnel.
- Introduction of an **automated postal system** alone, which has processed more than 1 million postal parcels in 2009, reduced the number of necessary staff by 60-70 over a year.



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Rationalisation through innovation

- The models, some or all, can **help other** courts for variety of procedures, not just to streamline document management.
- The innovative technological and logistical solutions, organisation, methodology and project management through separate components are **widely usable models**.
- In April, 2010 the Informatics Society of Slovenia praised the Supreme Court for, “*encouraging and **promoting innovation**, success, efficiency, and quality of projects in the field of informatics ... by the project of reforming enforcement procedures and decreasing the backlog in the field of enforcement.*”

