# Whistleblowing in Europe

Anna Myers, Consultant to European Committee on Legal Cooperation/Director WIN

> Prague, Czech Republic December 2014



### The missed message

All too often inquiries into disasters and scandals show that staff knew of the dangers <u>before</u> any damage was done but had:

been too scared to speak up;

had their concerns channelled to the wrong people; or

raised the matter only to be **ignored**.

### The confused message



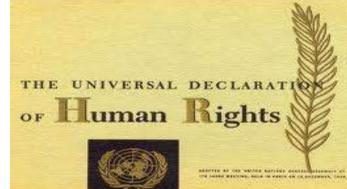
Wikileaks



Source

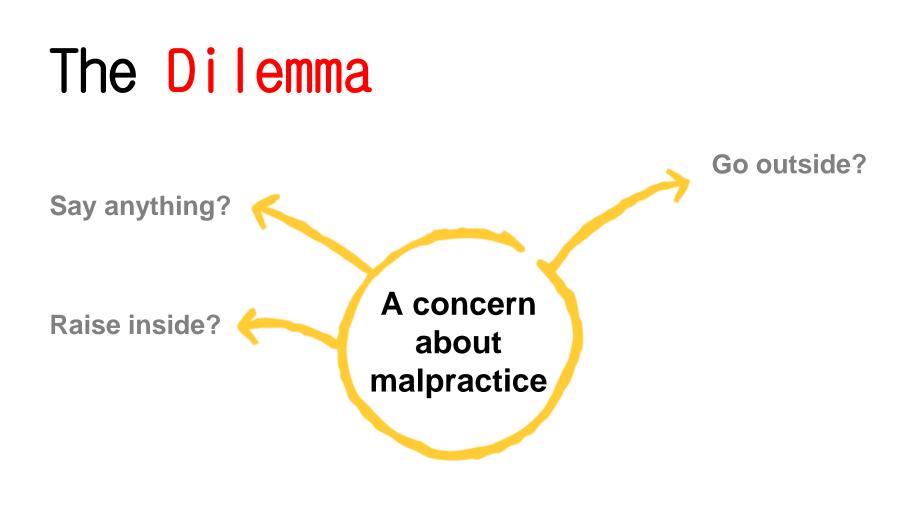
Witness protection

Hotlines



Informant

Anonymity



### The challenges

Culture

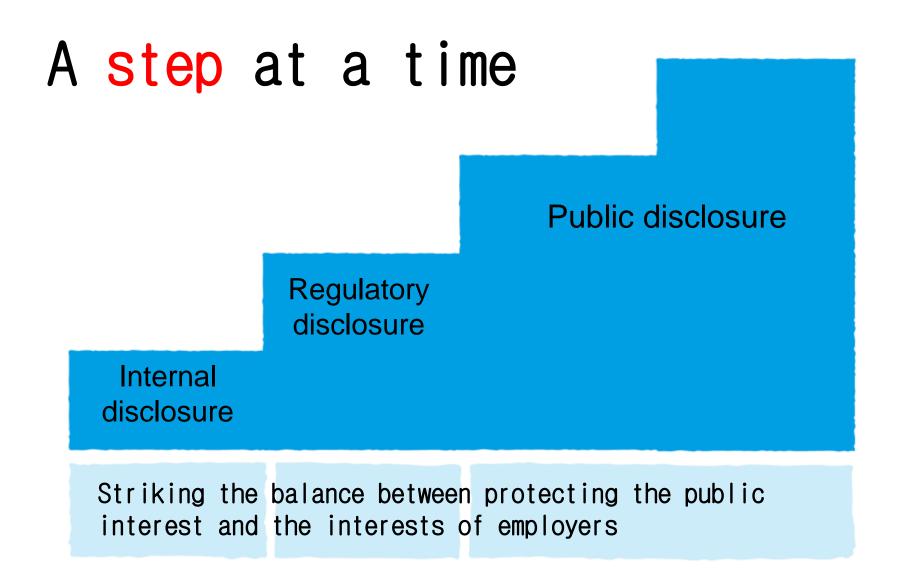
Hierarchy

Expectations

Institutional capacity

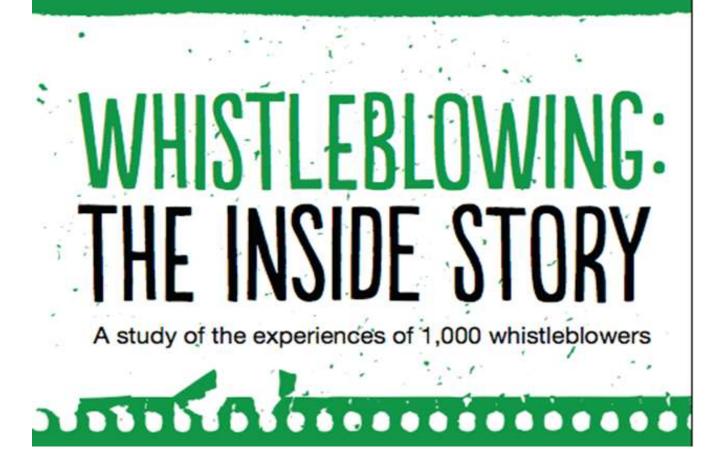
International requirements

Legal framework









©PCaW 2014 - 00 44 20 7404 6609

#### Myth 1: Whistleblowers are persistent

- The majority of whistleblowers (44%) raise a concern only once and a further 39% go on to raise their concern a second time. Majority (83%) will only try internal options once or twice and then give up.
  - Small window of opportunity to address wrongdoing
  - Importance of front line and middle management training
- Very few are persistent in raising their concernonly 22 individuals from PCaW research went on to raise their concern 4 times.

# Myth 2: Whistleblowing is always going outside

83% of whistleblowers blow the whistle internally.

Supported by YouGov survey in 2013: The majority of working adults in Great Britain (83%) said if they had a concern about possible corruption, danger or serious malpractice at work they would raise it with their employers.

#### Myth 3: Whistleblowers are always trashed

- 60% of those who called PCaW advice line did not report any response from management (either negative or positive).
- Of the 40% who said they had a response, the most common action is formal action short of discipline and 15% were dismissed.
- YouGov 2013 survey: overwhelming majority of British workers (72%) view the term whistleblower as positive or neutral

#### Myth 4: Whistleblowers only want money

- 74% of whistleblowers say that nothing is done about the wrongdoing. They want the concern to be addressed. Organisations need to LISTEN
- Majority of respondents to the Whistleblowing Commission did not want a system of financial rewards.
- Rewards are not a substitute to strong legal protection. More needs to be done to strengthen legal framework- the Public Interest Disclosure Act 1998.

### What is whistleblowing?

Any person who reports or discloses information on a threat or harm to the public interest in the context of their work-based relationship, whether it be in the public or private sector *Source: Council of Europe, Recommendation* 

A worker raising a concern about wrongdoing, risk or malpractice with someone in authority either internally and/or externally (i.e. regulators, media, MPs) *Source: Public Concern at Work, UK* 

#### Laws in Europe

Public Interest Disclosure Act, 1998 -United Kingdom

Protected Disclosures Act, 2014 - Ireland

Law on the Protection of Whistleblowers, 2014 - Serbia 2014

Working Environment Act 2006 - Norway

#### Laws in Europe

Whistleblower Regulation for Central Government & Police, 2010 - Netherlands

Law concerning the protection of personnel from public authorities, public institutions and from other establishments who signalize legal infractions, 2004. Romania - Law 571/2004

Integrity and Prevention of Corruption Act, 2010 - **Slovenia** 

Various provisions for civil servants, public officials to allow reporting or duty to report

## Recommendation on the Protection of Whistleblowers

- Human rights, public interest (incl. corruption)
- Work-based
- Comprehensive, coherent approach rules, rights, obligations on individuals AND institutions
- Channels all accessible & protected depending on circumstances

## Recommendation cont'd.

- Confidentiality
- Acting on information
- Protections (see Ireland)
- Reasonable grounds to believe
- Burden of proof
- Information/advice
- Evolution



#### **Mission:**

Share civil society expertise and solidarity across national, legal, social and cultural boundaries to promote public interest whistleblowing.

- platform to share technical expertise on the law and practice of whistleblowing as a public interest accountability mechanism
- protect whistleblowers by working together to transmit first-hand knowledge across borders
- create new links with civil society around the world
- develop international policy and legislative solutions

#### www.whistleblowingnetwork.org

# THANK YOU for your attention