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**Internet Governance Strategy 2016-2019 – Progress in implementation of actions and activities**

<b>Building democracy online</b>					
<b>Action</b>	<b>Major Administrative Entity</b>	<b>Steering committee or other structure where applicable</b>	<b>Deliverables</b>	<b>Delivery date</b>	<b>Status</b>
Elections	DG2 – Directorate of Democratic Governance, Department on Democratic Institutions and Governance, Division of Electoral Assistance and Census	European Committee on Democracy and Governance (CDDG)  Ad-hoc committee of experts on legal, operational and technical standards for e-voting (CAHVE)	Updating Council of Europe Recommendation Rec(2004)11 on legal, operational and technical standards for e-voting, and follow-up work on it such as biennial review meetings, monitoring of compliance in member States, development of complementary guidelines, identification of good practices, technical assistance to member States on the adoption of an e-voting system, awareness-raising and voter education, and work with domestic observers to monitor e-enabled elections	December 2016	Ongoing
			Supporting the introduction of e-participation platforms at national and international level in the field of voter education and capacity-building of domestic election observers	Annually	Ongoing
			Capacity-building on effective use of and protection from social media tools in the context of electoral campaigning	Annually	Ongoing
Diversity - launching of the Div-A (Diversity Accelerator) pilot mentoring programme. Div-A aims at enabling media professionals to explore transmedia, multimedia and crossmedia journalism (through innovative digital channels), as well as crowdfunding/digital sponsoring to support a diversity inclusive approach to media	DG2 – Directorate of Democratic Governance, Department on Democratic Initiatives, Intercultural cities Secretariat (in the frame of the BIS Action Plan)		Developing multimedia tools to create web documentaries;  Mentoring a pilot group of media professionals committed to the idea of diversity inclusion to find sponsors for their projects, create their own web surface and take first steps to produce diversity inclusive documentaries/stories.	2016-2017	Underway
8.a. further developing its network of digital democracy innovators in the framework of the World Forum for Democracy. Future Forum topics for consideration include the future of the Internet and its governance, the use of digital tools for greater efficiency	DG2 – Directorate of Democratic Governance, Department on Democratic Initiatives, Division on World Forum for Democracy	WFD Steering Committee (CoE + WFD partners, French government, Alsace Region, City of Strasbourg,	Presenting and analysing e-participation platforms in the context of each annual edition of the World Forum for Democracy	Annually	Ongoing
			Supporting the introduction of e-participation platforms at local and national level, capacity building and exchange of good practice	Annually	Ongoing

<p>and accountability, citizen participation and transparency in democracy, a possible “Magna Carta” for the Internet, and “net-citizenship”</p>		<p>European Parliament)</p>	<p>Developing and testing of an assessment tool for participatory democracy at local level, including internet-based participation</p>	<p>yearly</p>	<p>Ongoing</p>
<p>8.b. exploring ways, and proposing concrete measures, to prevent and address hate speech online, including speech which leads to violence. This comprises awareness-raising campaigns to prevent and address manifestations of hate towards any member or group in society and the continuation of the No Hate Speech Campaign</p>	<p>DG2 – Directorate of Democratic Citizenship and Participation, Youth Department, Division on Non-formal Education and Training</p>	<p>Joint Council on Youth</p>	<p>The Council of Europe No Hate Speech Movement Campaign will continue to run in 2016 and 2017, placing greater emphasis on education for human rights and digital citizenship, as well as on improving and disseminating mechanisms for reporting and monitoring hate speech. The Campaign's main role in the frame of the Council of Europe Action Plan on the prevention of violent extremism and radicalisation leading to terrorism is to prevent extremism and radicalisation on the Internet. It aims to counter on-line hate speech in all its forms, including those that most affect young people, such as cyber-bullying and cyber-hate, racism and other forms of discrimination. The Campaign is grounded in the principles of human rights education, youth participation and media literacy. Counter-narratives will be developed to empower users to respond to or neutralise online hate speech</p> <p>Member States and partners re-commit to the Campaign</p> <p>Update of the Campaign platform and the Hate Speech Watch reporting tool for hate speech</p> <p>Bookmarks, the manual on combatting Hate Speech online through human rights education, has been translated into 10 languages</p> <p>300 multipliers and activists have been trained</p> <p>Handbook on Counter Narratives has been published, translated into 6 languages, outreach to 20 countries</p> <p>10 Europe-wide action days on specific aspects of hate speech and participation in other major European events</p>	<p>May 2016</p> <p>September 2016</p> <p>December 2017</p> <p>December 2017</p> <p>December 2017</p> <p>December 2017</p>	<p>Ongoing</p>

	DG2 – Directorate of Human Dignity and Equality, Anti-Discrimination and Social Cohesion Department, European Commission Against Racism and Intolerance (ECRI)		European Commission against Racism and Intolerance (ECRI) to adopt a general policy recommendation on combating hate speech	8 December 2015	Completed
	DG1 – Directorate of Information Society and Action Against Crime, Information Society Department, Cybercrime Division	Cybercrime Convention Committee (T-CY)	Promoting implementation of the Protocol to the Budapest Convention as a tool to combat hate speech online		
<p>8.c. launching a consultation, a survey on European formal and non-formal education, critical knowledge, skills and attitudes in the digital world and a feasibility study with a view to preparing a white paper on media and information literacy</p> <p>Guidelines for digital citizenship education in European schools, the promotion of a network of European “digizen” schools and creation of digital badges for democratic skills based on the framework of competences for democratic culture will also be developed</p>	<p>DG2 – Directorate of Democratic Citizenship and Participation, Education Department, Division on Education Practice and Capacity Building</p>	Steering Committee for Educational Policy and Practice (CDPPE)	A consultation, survey, feasibility study for the elaboration of a white paper on media and information literacy, and implications of the reference framework of competences for democratic culture on learning, teaching and assessment.		
		Advisory Council on Youth	Conducting a review of formal and informal literature (blogs, wikis and websites), to examine the concept of digital citizenship, current digital education policies and contemporary digital education practices and challenges in schools.		
	DG 2 - Youth Department	Steering Committee for Educational Policy and Practice (CDPPE)	Organising multi-stakeholder consultations/debates on policy issues regarding better use of online resources and contemporary information technologies (social networking sites and web 2.0 or educational web 2.0 sites as well as personal devices) in school settings (curricula and school organisations) and mapping the administrative and legal responsibilities for school leaders, teachers, students and parents.		
	DG2 – Directorate of Democratic Citizenship and Participation, Education Department, Division on Education Policy	Advisory Council on Youth	Developing policy guidelines to further support national authorities in developing digital citizenship education policies to address learning issues as well as the needs of students and to provide guidance in policy development to help protect students working in open, collaborative, online environments.		

			<p>Promoting and sharing best practices from member States on effective interactive programmes for the acquisition of digital citizenship competence for students through the curriculum, and for teachers through initial and in-service training.</p> <p>Based on the experience of member States, establishing a set of descriptors for digital citizenship education competence and developing guidance for the integration of such descriptors in current citizenship education curricula and their assessment (digital badges).</p>		
			<p>Developing, in partnerships with other sectors of the Council of Europe, policy orientations with regard to cross-cutting contemporary educational and legal issues that school authorities should face today, such as: cyberbullying (including cyber-misogyny and cyberbullying of teachers), privacy, sexting, digital addiction, students' and teachers' relationships through social media (Facebook, etc.), digital safety in schools, freedom of expression online, and the human rights of students in digital settings.</p>		
			<p>Exploring the scope to extend this to the Youth and non-formal education sectors.</p>	November 2017	Underway
<p>8.d. having regard to international consensus on the importance of the transition from the information society to the knowledge society, actively promoting the principle of plurilingualism in the fostering of linguistic and cultural diversity</p>	<p>DG2 – Directorate of Democratic Citizenship and Participation, Education Department, ECML – European Centre of Modern Languages Graz</p>	<p>ECML Executive Board</p>	<p>Training modules on the promotion of the effective use of ICT tools and open resources in support of quality language teaching and learning. The key reference tool is the “ECML inventory of ICT tools and open educational resources”. Initiation of local and regional clusters of multipliers promoting the use of ICT tools and open educational resources.</p>		

8.e. promoting also the role of youth work in fostering online participation, media and digital literacy of youth, including young people who are marginalised and hard to reach	DG2 - Youth Department		<p>Research and capacity-building activities about youth work and youth organisations' support and promotion of on-line participation, media and digital literacy. Evaluation of the experiences of the No Hate Speech Movement campaign and of the participation in digital governance fora so as to identify an agenda for youth work and youth policy in relation to digital participation and citizenship.</p> <p>Stock-taking of activities on Internet governance and evaluation of the contribution of the No Hate Speech Movement</p>	December 2017	Underway
8.f . continuing to strengthen European dialogue and the exchange of good practices on the creation, access and management of digital culture, including the digitisation of culture, to promote citizen engagement, access to culture, openness, inclusion and tolerance in democratic societies. This includes the organisation of multi-stakeholder platform exchanges, preparation of policy guidelines for member States, cultural institutions and practitioners and the development of an interactive website on the Internet of citizens	DG2 – Directorate of Democratic Governance, Department on Democratic Institutions and Governance, Division on Culture and Democracy	Steering Committee for Culture, Heritage and Landscape (CDCPP)	Annual Council of Europe platform exchanges on culture and digitisation will be held during the period 2016-2019. The 2016 event will examine concerns related to Big Data in the cultural field and record innovative digital cultural practices and potential to orient policy development, also in view of meeting the challenges of inclusion	Tallinn, 29-30 September 2016	Ongoing
			Further Council of Europe policy guidelines/recommendations on digitisation of culture will be prepared through multi-stakeholder consultation processes	2017	Ongoing
			A website on the Internet of Citizens to foster multi-stakeholder exchange	2017	Underway
			A collection of texts on good practice will be assembled and published online	2017	Underway
<b>Ensuring online safety and security for all</b>					
<b>Action</b>	<b>Major Administrative Entity</b>	<b>Steering committee or other structure where applicable</b>	<b>Deliverables</b>	<b>Delivery date</b>	<b>Status</b>
Protection of children's rights	DG2 – Directorate of Human Dignity and Equality, Equality and Human Dignity Department,	Committee of the Parties to the Convention on the Protection of Children against	Support to policy initiatives and legislative changes to ensure follow-up to the Lanzarote Committee's work on trends in online child sexual exploitation and sexual abuse	Annually	Ongoing

	Children's Rights Division	Sexual Exploitation and Sexual Abuse (Lanzarote Committee)	Lanzarote Committee work towards ICANN and national registers on promoting the non-utilization of domain names which explicitly advertise child-pornography material	2016	Underway
10.a. continuing to promote the accession by a maximum number of countries worldwide to the Budapest Convention and the Convention for the Protection of Individuals with regard to Automatic Processing of Personal Data (ETS No. 108) (hereinafter referred to as "Convention 108"). The implementation of the conventions requires capacity-building and the fostering of international co-operation. This also includes the setting-up of common Internet governance policies and principles including in the field of network and information security	DG1 – Directorate of Information Society and Action Against Crime, Information Society Department,	Cybercrime Convention Committee (T-CY)	Completing the third cycle of assessments on "sanctions and measures" in 2016, and the launch of further assessment cycles.		Ongoing
			Developing solutions regarding the access by law enforcement officers to data on cloud servers and related issues of jurisdiction. Solutions may include a protocol to the Budapest Convention.		Ongoing
			Supporting more than 100 capacity-building activities per year in all regions of the world and ensure follow-up to results of T-CY assessments.		Ongoing
			Promoting financial investigations and confiscation of crime proceeds on the Internet.		Ongoing
			Establishing a platform for public/private co-operation.		Ongoing
	Promoting implementation of the additional protocol to the Budapest Convention.				
	DG1 – Directorate of Information Society and Action Against Crime, Information Society Department, Data Protection Unit	Consultative Committee of the Convention for the Protection of Individuals with regard to Automatic Processing of Personal Data (T-PD)	Promoting Convention 108 at international level (Annual European Conference of Data Protection Authorities, the Association francophone des autorités de protection des données) and assistance to interested countries (e.g. national initiatives addressing mass surveillance).		Ongoing
10.b. stewarding debate and proposing concrete measures to address the concerns about mass surveillance and the bulk interception of data, for example the creation of built-in flaws and backdoors in the security of information and			Initiative of the Secretary General to codify international standards, good practices and guidance relating to "mass surveillance", in the context of the right to privacy and freedom of expression	Process launched from end 2016	Underway

communication systems, as well as the challenges for the protection of personal data and human rights generally, while ensuring security and safety	DG1 – Directorate of Human Rights, Human Rights Policy and Co-operation Department	Steering Committee on Human Rights (CDDH)	If necessary, prepare a draft recommendation of the Committee of Ministers on “cyber security and human rights” (deadline: 31 December 2017).		
10.c. developing a strategy to counter violent extremism and radicalisation on the Internet which covers all level of government, carried out in synergy with the Council of Europe Action Plan for 2015-2017, and the Council of Europe Convention on the Prevention of Terrorism (CETS No. 196) including its additional protocol (CETS No. 217)	DG1 – Directorate of Information Society and Action Against Crime, Action Against Crime Department	Committee of Experts on Terrorism (CODEXTER)	Developing a European strategy to counter extremism and radicalisation on the Internet.  Thematic debate, including discussion paper, on terrorism and the Internet	19 May 2016	Completed
10.d. monitoring action taken to protect everyone, in particular women and children, from online abuse, such as cyber-stalking, sexism and threats of sexual violence	DG2 – Directorate of Human Dignity and Equality, Equality and Human Dignity Department, Violence Against Women Division	Group of experts on action against violence against women and domestic violence (GREVIO)	Monitoring the implementation on of the Istanbul Convention.  The Group of Experts on Action against Violence against Women and Domestic Violence (GREVIO) will carry out a first assessment of the implementation of the Istanbul Convention. More specifically, GREVIO will prepare a baseline questionnaire by March 2016 and subsequently examine reports submitted by the parties in response to it. GREVIO may also carry out country visits before drawing up its evaluation reports. The initial monitoring phase is expected to last for the whole duration of the 2016-2019 Internet Governance Strategy and possibly beyond.		
10.e. considering ways to prevent the illegal sale of drugs and counterfeit medicines as well as illicit trafficking in drugs online, including the promotion of the Council of Europe Convention on the counterfeiting of medical products and similar crimes involving threats to public health (CETS No.211) (hereinafter referred to as the “Medicrime Convention”)	DG1 – Directorate of Information Society and Action Against Crime, Action against Crime Department, Criminal Law Division DG2 – European Directorate for the Quality of Medicines & HealthCare (EDQM)	European Committee on Crime Problems (CDPC) and Committee of Experts on minimising the public health risks posed by counterfeiting of medical products and related crimes (CD-P-	Promoting implementation of the MEDICRIME Convention as a tool to combat the supply and offering of and the counterfeiting of medical products committed by using the Internet.		
			Report on the links between the MEDICRIME Convention and Cybercrime Convention.		



		PH/CMED) <sup>1</sup>			
		Pompidou Group	Pompidou Group monitoring of sale of illicit drugs on the DarkNet.		
	DG2 – European Directorate for the Quality of Medicines & HealthCare (EDQM)	Committee of Experts on minimising the public health risks posed by counterfeiting of medical products and related crimes (CD-P-PH/CMED)	Offering a platform to Member States’ authorities for exchange of information on good practices in approaches to tackle illegal Internet pharmacies supplying or offering to supply counterfeit/falsified medicines .		
<b>Respecting and protecting the human rights of everyone in the digital world</b>					
Action	Major Administrative Entity	Steering committee or other structure where applicable	Deliverables	Delivery date	Status
Children’s empowerment	DG2 – Directorate of Human Dignity and Equality, Equality and Human Dignity Department, Children’s Rights Division	Ad hoc Committee for the Rights of the Child (CAHENF)	As part of the Children’s Rights Strategy (2016-2021): creating and disseminating smartphone and tablet applications and other communication tools to empower children, parents and educators in making full use of the potential of ICT and digital media.	2016	Ongoing
			As part of the Children’s Rights Strategy (2016-2021): participatory research will be undertaken on the specific opportunities and risks for children with disabilities in the digital environment.	2017-2018	Ongoing
			As part of the Children’s Rights Strategy (2016-2021): developing guidance on rights-based parenting in the digital age including through the update of the Internet Literacy Handbook (Jointly with CDMSI).	2018	Ongoing

<sup>1</sup> Until the Committee of the Parties is set up.

			As part of the Children's Rights Strategy (2016-2021): developing comprehensive guidelines for member States to empower, protect and support children's safe access to their rights on the Internet.	2017	Ongoing
13.a. promoting the setting up of a network of national institutions to guide Internet users who seek redress and remedies when their human rights have been restricted or violated based on the Council of Europe Guide to human rights of Internet users. This includes co-operation assistance in raising awareness and developing tools to build capacity	DG1 – Directorate of Information Society and Action Against Crime, Information Society Department	Steering Committee on Media and Information Society (CDMSI)			
	DG1 – Directorate of Human Rights, Human Rights Policy and Co-operation Department, Human Rights Intergovernmental Co-operation	Steering Committee for Human Rights (CDDH)			
	DG1 – Directorate of Human Rights, Justice and Legal Co-operation Department, Legal Co-operation Division	European Committee on Legal Co-operation (CDCJ)	Supporting the implementation of the Council of Europe Guide on human rights for Internet users by promoting the setting-up of a network of national institutions in line with the work of the European Committee on Legal Co-operation (CDCJ) on the effectiveness of online dispute resolution mechanisms having regard to Articles 6 and 13 of the European Convention on Human Rights.		
13.b. conducting triennial reporting on the state of data protection and privacy on the Internet in Europe, having regard to the "modernised" Convention 108 when finalised	DG1 – Directorate of Information Society and Action Against Crime, Information Society Department, Data Protection Unit	Consultative Committee of the Convention for the Protection of Individuals with regard to Automatic Processing of Personal Data (T-PD)	Conducting triennial reporting by the Consultative Committee of the Convention for the Protection of Individuals with regard to Automatic Processing of Personal Data (T-PD), having regard to the "modernised" Convention 108 when finalised.	Launch of the first cycle in 2019	Subject to entry into force of Modernised Convention 108 with follow-up mechanisms
13.c. developing policy on the role of intermediaries and their importance for freedom of expression and media freedom in the light of the case law of the European Court of Human Rights and taking into account best	DG1 – Directorate of Information Society and Action Against Crime, Information Society Department, Media and Internet Division (2016 – 2017)	Steering Committee on Media and Information Society (CDMSI)	Preparing a draft recommendation on Internet intermediaries (Internet service providers and Internet platforms).	2016-2017	Underway
		Committee of	Prepare a study of the human rights dimensions of automated data processing techniques (in particular algorithms) and their possible regulatory implications.	2016-2017	Underway

practices on the blocking, filtering and take-down of Internet content, including the Secretary General's study on this matter		Experts on Internet Intermediaries (MSI-NET)	<p>Concluding and following up the comparative legal study on Internet blocking, filtering and takedown of content in the Council of Europe 47 member states.</p> <p>Draft a set of common standards for all member states on blocking and filtering of Internet sites, using, inter alia, the findings of the 2015 study on blocking and filtering of Internet sites, to be presented to the Committee of Ministers by the end of 2016</p>	2016	
13.d. periodically reporting on the state of media and Internet freedom in line with Council of Europe standards, in particular by means of the reports by the Secretary General of the Council of Europe on the State of Democracy, Human Rights and the Rule of Law in Europe, and all other available tools	Directorate of Policy Planning		<p>Council of Europe platform to promote the protection of journalism and the safety of journalists.</p> <p>Reports of the Secretary General on the state of democracy, human rights and the rule of law in Europe, with particular regard to freedom of expression on the Internet.</p>		
	DG1 – Directorate of Information Society and Action Against Crime, Information Society Department, Media and Internet Division (2016 – 2017)	Steering Committee on Media and Information Society (CDMSI)	Reflection and dialogue on freedom of expression in the age of digital convergence, in particular on the future of journalism, news-making and media organisations, fear, self-censorship and ethics in journalism, the development of connected TV and challenges for pluralism and diversity of content and human rights, and the balancing the right to freedom of expression with the right to privacy in the context of removal of search results by search engines.		
		Committee of experts on Media Pluralism and Transparency of Media Ownership (MSI-MED)	<p>Recommendation of the Committee of Ministers on Internet freedom expected to be adopted in early 2016 coupled with its implementation by means of capacity-building activities on Internet governance and the development of best practice.</p> <p>Feasibility study on a possible standard-setting instrument on media coverage of elections, with particular regard to gender equality and the use of the Internet in elections.</p>		
13.e. establishing a platform between governments and major Internet companies and	DG1 – Directorate of Information Society and Action Against Crime,		CoE side event on the platform in order to initiate dialogue with major Internet companies, held on the occasion of EuroDIG 2016	Brussels, 9 June 2016	Underway

representative associations on their respect for human rights online, including on measures (such as model contractual arrangements for the terms of service of Internet platforms, and principles of accountability and transparency to the multi-stakeholder community regarding the collection, storage and analysis of personal data) to protect, respect and remedy challenges and violations to them	Information Society Department				
	DG1 – Directorate of Human Rights, Human Rights Policy and Co-operation Department, Human Rights Intergovernmental Co-operation		Recommendation CM/Rec(2016)3 of the Committee of Ministers on human rights and business adopted early 2016, coupled with Council of Europe side event at UN forum on human rights and business (Geneva, November/December 2016 to be confirmed).		
13.f. assessing and reviewing, in co-operation with governments and other Internet governance stakeholders, the governance of mobile health (“mHealth”) and electronic health (“eHealth”), in order to preserve and improve the access of patients to all available (quality) health and health care products, as well as information and related services	DG1 – Directorate of Information Society and Action Against Crime, Information Society Department, Data Protection Unit	Consultative Committee of the Convention for the Protection of Individuals with regard to Automatic Processing of Personal Data (T-PD)	Revising 1997 recommendation on medical data to broaden its scope and address data protection challenges to health data, in line with the work of the Consultative Committee of the Convention for the Protection of Individuals with regard to Automatic Processing of Personal Data (T-PD).	2016	Ongoing
	DG1 – Directorate of Information Society and Action Against Crime, Pompidou Group		Pompidou Group capacity-building and training activities for law enforcement and judiciary, and provision of expertise and insight regarding online drug markets (detection and investigation including open source intel) and payment methods (cryptocurrencies).		
			Pompidou Group expert meeting on drug-related cybercrime (Strasbourg, November 2016 to be confirmed) and other activities to promote international co-operation and sharing of good practices (including possible analysis of legal frameworks and model laws).		
			Exploring opportunities offered by the Internet for harm reduction, prevention and treatment, and collect and share best practices.		

	DG1 – Directorate of Human Rights, Human Rights Policy and Co-operation Department, Bioethics	Steering Committee for Human Rights (CDDH)  Committee on Bioethics (DH-BIO)	On the basis of the outcome of the international conference on emerging technologies and human rights, prepare a White Paper on challenges for human rights raised by emerging technologies and their convergence.		
	DG2 - European Directorate for the Quality of Medicines and HealthCare (EDQM)	Committee of Experts on quality and safety standards in pharmaceutical practices (CD-P-PH/PC)	Resolution on Pharmaceutical Care as a tool to promote patient-centred care and patient participation, possibly giving guidance on use of mHealth and eHealth to ensure implementation of Pharmaceutical Care	Resolution not available until 2018	Start 3Q16
<b>Co-operation with key stakeholders</b>					
	DG1 – Directorate of Information Society and Action Against Crime, Information Society Department. In cooperation with other MAE		EuroDIG 2016  Internet Governance Forum 2016  Participating in Internet Corporation for Assigned Names and Numbers (ICANN) meetings  Lanzarote Committee work towards ICANN and national registers on promoting the non-utilization of domain names which explicitly advertise child-pornography material	Brussels, 9-10 June 2016  Guadalajara, 6-9 December 2016  Marrakech, 6-10 March 2016; Helsinki, 27-30 June 2016; Hyderabad, 3-9 November 2016  2016	Ongoing  Ongoing  Ongoing  Underway

