Bureau of the Steering Committee on Media and Information Society



13/11/2015

CDMSI-BU(2015)002

Report of the 8th meeting (3-4 November 2015)

(Strasbourg, Council of Europe Offices, Agora building, room GO3)

1. Opening of the meeting

The CDMSI Chair, Ms Maja Raković (Serbia) opened the meeting.

Mr Jan Kleijssen, Director of the Information Society and Action against Crime Directorate, welcomed the members of the Bureau and shared information regarding ongoing and future activities in the Council of Europe. He pointed out important work on the agenda of the meeting, in particular two draft Committee of Ministers recommendations, respectively on safety of journalists and other media actors, and on Internet freedom, as well as the draft Strategy for Internet governance of the Council of Europe 2016-2019, to be considered and approved by the CDMSI (developed further under their respective items).

With these last draft recommendations, the terms of reference of the CDMSI for 2014-2015 and of its sub-committees will be considered successfully accomplished. Mr Kleijssen informed the Bureau about the state of play and the process for the preparation and adoption of the new mandate of the CDMSI and two sub-committees of experts, which are pending adoption in the CM. Mr Kleijssen asked that major developments in member states, inter alia in the field of Internet, be shared in the CDMSI and communicated to the Secretariat.

Furthermore, much positive comments have been received on the Conference of 13-14 October, 'Freedom of Expression – Still a Precondition for Democracy?' He thanked those members of the Bureau who could take part in itand congratulated the Secretariat team in charge of organising the conference. It is now important to ensure a proper follow-up.

Finally, Mr Kleijssen mentioned the future work of the CODEXTER for 2016 on special investigation techniques. The CDMSI had been invited to other steering committees to take part in this work by nominating a member to participate in a drafting committee to be formed.

2. Adoption of the agenda

The Bureau adopted the agenda of its meeting in view of the preparation of the CDMSI meeting which will take place from 8 to 11 December 2015. The annotated agenda appears in Appendix 1. The list of participants appears in Appendix 2.

3. Information by the Chair and the Secretariat

3.1 Draft Recommendation of the Committee of Ministers to member States on protecting and promoting the right to freedom of expression and the right to private life with regard to network neutrality

The Bureau took note of the information by the Secretariat on the state of play of the draft recommendation. The draft was on the agenda of the Group of Rapporteurs on Human Rights (GR-H) of 17 September where there was no discussion on the substance; the item was postponed further to contacts of the GR-H Chair with the EU. It is envisaged to be on the agenda of the GR-H on 3 December.

On 27 October, the European Parliament voted in support of an EU regulation which covers issues of network neutrality. The general principles of the draft recommendation and the EU regulation are the same although the latter does not define the principle of network neutrality but contains the gist of it. Exemptions to the principle, such as reasonable traffic management to address network congestion and specialised services are permissible in both texts.

It is important that the Council of Europe's human right approach to the issue of network neutrality and the complementarity of the draft recommendation to the EU regulation is noted in the upcoming consideration of the draft recommendation by the GR-H. Therefore, the Bureau encourages its members to make contact with their Permanent Representations and transmit this message.

3.2 Council of Europe Conference on "Freedom of Expression – Still a precondition for democracy?" – Strasbourg, 13-14 October 2015.

The Bureau took note of the report on the high-level conference by the Secretariat. The recordings remain on-line, a full report is being finalised by the general rapporteur of the conference, Mr Tarlach McGonagle, and will be available at the plenary meeting. The conference is also supported by a video series ("The Hows and Whys of Freedom of Expression"), which is a series of interviews of prominent defenders of freedom of expression such as some judges of the ECtHR, the CoE Commissioner for Human Rights, etc., and by a book ("Journalists at Risks"), which was released during the conference. Over 400 people attended the conference as well as 250 permanently on-line. The event also benefitted from wide media coverage, including social media.

The Bureau congratulated the Secretariat on the conference which they judged excellent and a good way to enhance the visibility of the work of the Council of Europe.

3.3 New mandate of the CDMSI

The Bureau took note of information provided by the Secretariat on the new mandate of the CDMSI and two sub-committees of experts for the biennium 2016-2017. This is currently being considered for adoption by the Committee of Ministers.

The CDMSI Secretary Ms. Silvia Grundmann recalled the process of first discussions in the CDMSI Bureau meeting in April in Paris, followed by the June plenary about priorities of upcoming work and methods. The SG has consequently presented the draft ToRs as per the rules of procedure of the organisation. The GR-H had two rounds of discussion in September and October, where delegations have generally supported the draft terms of reference. The approach taken was to balance standard – setting activities (which as many delegations have pointed out in the GR-H should be realistic) with sharing of best practices and knowledge. It is expected that the new terms of reference be adopted in the course of November and will thus be available at the next plenary meeting.

The Bureau also discussed the need for an early formation of the groups of experts in order to enable them to start their work as early as possible (Committee of experts on media pluralism and transparency of media ownership – MSI-MED and Committee of experts on Internet intermediaries – MSI-NET). Therefore, it encourages the CDMSI members to send proposals for national experts including a curriculum vitae (7 for each committee) by **25 November**. The independent experts (6 in each committee) will be appointed by the Secretary General. However, members can suggest names should they wish to do so. Due consideration should be given to expertise and experience in the field of the remits of the committees as well as with intergovernmental work.

The Bureau will prepare proposals for the composition of the committees, to be submitted for decision to the CDMSI in December.

4. Implementation of Council of Europe adopted standards

The Bureau took note of the Secretariat's analysis of replies to the questionnaire that was sent to CDMSI members. 15 delegations have to date sent replies. The Bureau tasked the Secretariat to send a message to CDMSI members encouraging further replies to the questionnaire before the next meeting in December. This would enable the Secretariat to revise and complete its analysis, which will form the basis of discussions at the plenary meeting. The Bureau proposed that a hearing could be organised at the plenary meeting in spring 2016 combined with a review of the Internet based platform on safety of journalists.

5. Media standard setting

5.1 Committee of experts on protection of journalism and safety of journalists (MSI-JO)

The Bureau took note of the work accomplished by MSI-JO at the last meeting of its mandate and congratulated it for its excellent work.

The Secretariat presented the draft recommendation to member States on the protection of journalism and safety of journalists and other media actors, recalling that the comments of CDMSI members submitted after the CDMSI plenary meeting in were taken into consideration in the revised draft. At its last meeting the MSI-JO had had an exchange of views with the Secretariat of the Venice Commission and the draft recommendation had benefited from comments of other international organisations.

The Bureau welcomed the draft recommendation of the Committee of Ministers to member states on the protection of journalism and safety of journalists and other media actors which was finalised by the MSI-JO. Further to a discussion on some editorial and formatting changes to be reflected in the draft recommendation, the Bureau agreed to recommend to the CDMSI members to approve it at the plenary meeting (8-11 December 2015).

6. Internet Standard setting

6.1 Committee of Experts on cross-border flow of Internet traffic and Internet freedom (MSI-INT)

The Bureau took note of the work accomplished by the MSI-INT and congratulated it for the excellent work accomplished noting the number of deliverables in its mandate.

The Secretariat presented the Draft Recommendation to member States on Internet freedom recalling the consultations with the CDMSI, other committees and stakeholders.. During the summer the draft recommendation was revised on the basis of the comments received and finalised by the MSI-INT at its 4th and last meeting in September 2015.

The Bureau welcomed the draft recommendation of the Committee of Ministers to member states on Internet freedom which was finalised by the MSI-INT. Further to a discussion on some editorial changes to be reflected in the draft recommendation, the Bureau agreed to recommend to the CDMSI members to approve it at the plenary meeting (8-11 December 2015). It also took note of the explanatory memorandum of the Draft recommendation.

The Bureau also took note of the Draft report on freedom of assembly and association on the Internet, which was one of the expected results of the MSI-INT and proposed that the CDMSI takes note of it during its next plenary meeting in December 2015.

7. Internet governance

7.1 Council of Europe Internet Governance Strategy 2012-2015

The Bureau took note with satisfaction of the information by the Secretariat on the state of implementation of the Council of Europe Internet Governance Strategy 2012-2015. It commended the work done, in particular its transversal aspect. It noted that a Secretary General's final report to the Committee of Ministers is being prepared and will be presented to the CDMSI early next year.

7.2 Council of Europe Internet Governance Strategy 2016-2019

The Secretariat presented the state of play of the Council of Europe Internet Governance Strategy 2016-2019 and the process of its preparation. Following the last CDMSI plenary meeting, comments were received from some countries and duly taken into account in the revised version. It was also sent to all relevant other Council of Europe bodies for comments. The draft was discussed by the Council of Europe Senior Management Group and favourably received.

The Bureau discussed the draft Strategy. In particular, it examined some of its proposals and made suggestions. The Bureau recommends the CDMSI to approve the draft strategy at its next plenary meeting in December. It noted that a comprehensive list of activities will be appended at a later stage early 2016.

The Bureau also underlined the importance of the work done by the Council of Europe in the field of Internet governance and emphasised that it should be continued.

7.3 European Dialogue on Internet Governance - EuroDIG (4-5 June 2015, Sofia) and Internet Governance Forum - IGF (João Pessoa, Brazil, on 10-13 November 2015)

The Bureau took note of information provided by the Secretariat on the EuroDIG, in particular the Message from Sofia, stemming from the last edition (4-5 June 2015). It also noted the information on the 2016 edition that will take place in Brussels (9–10 June 2016).

The Bureau took also note of the information by the Secretariat on Internet Governance Forum (João Pessoa, Brazil, on 10-13 November 2015) and of the activities organised by or with the Council of Europe. In particular, it noted a Council of Europe Open Forum on "An enabling environment for Internet Freedom" that will take place on 12 November,

and a Forum co-organised with the UN High Commissioner on Human Right on privacy in the digital age.

8. Data Protection

The Bureau took note with interest of the information provided by the Secretariat on the on-going work in the field of data protection, namely:

- The invitation to accession to the Convention 108 of Mauritius and Senegal and a request received from Tunisia which will be examined by the Committee of Ministers in December;
- The 37th International Data Protection and Privacy Commissioners Conference which was held in Amsterdam (26-29 October 2015)
- The continuing work on the modernisation of Convention 108 and its state of play, (discussions to be resumed early 2016 in the competent Group of Rapporteurs of the Committee of Ministers) in particular in connection with the work at the EU level;
- Work on the use of personal data in the police sector where operational guidelines will be proposed, based on the principles of the 1987 Recommendation;
- Work on the protection of medical data: a revised version of the CM Recommendation (1997)10 will be ready in 2016, shifting the topic to health data rather that only medical data in order to address the challenges posed by technology. The draft recommendation is expected to be submitted to the CDMSI after summer 2016;
- Work on big data: based on the experts' report, draft guidelines will be prepared and examined at the next Plenary of the Consultative Committee of Convention 108 (29 June – 1 July 2016);

Work on Passengers Name Records (PNR) is underway and a draft Opinion of the Committee will be prepared with a view to its adoption by the Committee at its 2016 Plenary.

9. Co-operation activities

The Bureau took note of the information by the Secretariat on on-going and future cooperation programmes and activities, as reflected in document MEDIA-COOP(2015)007.

The Secretariat emphasized the complementarity between standard setting, co-operation and monitoring activities including sharing of best practices in the future terms of reference of the CDMSI, as well as the importance of CDMSI members' implication in organised events.

The Bureau was informed that the Co-operation Unit is currently implementing nine cooperation projects with external funding in the following countries – Ukraine, Moldova, Georgia, Azerbaijan, Morocco and Tunisia, as well as several regional projects. A large part of these on-going projects is being implemented within the EU Eastern Partnership Programmatic Co-operation Framework (PCF 2015-2017). The PCF includes three major programs in the field of media (Azerbaijan, Georgia and one regional project), Internet governance (Georgia, Moldova and 2 regional projects) and data protection (one regional project). The Unit also implements a major project in Ukraine as well as two projects in Morocco and Tunisia. As a result of this work approximately 252 activities were organized since May 2015. These activities have covered such areas as freedom of expression, freedom of media, access to information, data protection and Internet governance.

The Division also plans to organize the conference entitled "Freedom of expression and accountability of media" which will take place on 22 February 2016 in Montenegro at the request of the Speaker of the Montenegro Parliament. The conference will be attended by the CoE Secretary General.

10. CDMSI work programme and working methods

10.1 Drafting committees

The Secretariat informed the Bureau on the state of play of the work of the drafting committees formed at its last meeting. Mr Eanna O'Conghaile presented the work of the Drafting Committee on Public Service Media that he is leading.

The Bureau welcomed this information and congratulated Mr O'Conghaile for his efforts. It recommended that the list of drafting committees be revised in the light of the future terms of reference of the CDMSI and adapted to the needs.

10.2 Evaluation of NGOs' participation in Steering Committees

The Bureau took note of the information by the Secretariat on an evaluation of NGOs' participation in Steering Committees and monitoring bodies carried out by the Council of Europe's Directorate of Internal Oversight including an internal working group in which the Secretariat participates. It values and appreciates the participation and contributions of stakeholders represented by NGOs in the work of the CDMSI and encourages them to take active part in its work.

11.Information about work of other organisations and other Council of Europe bodies

11.1 Parliamentary assembly of the Council of Europe (PACE)

The Bureau took note of the information by the Secretariat on the CDMSI comments on four PACE recommendations that were prepared and subsequently approved by e-mail exchanges. All CDMSI comments were transmitted to the Committee of Ministers within deadlines or even before.

11.2 Council of Europe Commissioner for Human Rights

The Bureau took note of the information provided by the Secretariat on an issue paper published by the Council of Europe Commissioner for Human Rights on democratic and effective oversight of national security services.

11.3 European Broadcasting Union (EBU)

The Bureau took note of the information by the Secretariat on an EBU conference on "Parliaments and Public Service Media in the Enlargement Countries" (Zagreb, 24-25 September 2015), to which Mrs Bissera Zankova took part on behalf of the Council of Europe, as well as PACE member Mr Flego. It also noted information on the continuous co-operation between EBU and the Council of Europe.

11.4 Participation of CDMSI members and members of other committees to meetings and events

The Bureau took note of reports by those of its members who took part in several events and meetings on behalf of the CDMSI:

- Maja Raković: Internet and Jurisdiction Project Meeting Berlin, 8-9/10/2015;
- Emir Povlakić: Expert Workshop on Media Freedom and Responsibilities in the Context of Counter-terrorism Policies, October, Bucharest, 7-8/10/2015;
- Emir Povlakić: Internet Governance Forum, Bosnia Herzegovina (01/10/2015);
- Małgorzata Pek: 1st meeting of Ad Hoc Committee of Experts on legal, operational and technical standards for e-voting (CAHVE), Strasbourg, 28-29/10/2015

- Andris Mellakauls, International Conference on Impunity for Crimes Against Journalists, (Costa Rica, 9-10/10/2015)

12. Elections

Elections to the Bureau of the CDMSI (Chair, Vice-Chair and bureau members) will have to be held at the next plenary meeting. The Bureau asked the Secretariat to send specific information to the whole CDMSI prior to the meeting and encourage member States to consider this issue and emphasising necessary commitment.

13. Draft agenda of the 8th CDMSI meeting (8 - 11December 2015)

The Bureau agreed to the draft agenda for the next plenary meeting of the CDMSI the following points for information to be added: point 11.4, participation of Andris Mellakauls at safety of journalists event in October (UNESCO, Costa Rica), point 7, information on WSIS + 10 developments.

14. Any other business

14.1 ICANN

The Bureau took note of information provided by Mr Mark Carvell on developments at ICANN, in particular the importance of human rights in ICANN discussions. This information item will also be added to the draft agenda for the next plenary meeting.

14.2 Internet Literacy handbook

The Bureau took note of information by the Secretariat on an on-going revision of the Internet Literacy handbook, undertaken by the Children Rights Division of the Council of Europe and agreed that the draft revised handbook be communicated to the CDMSI to invite their comments.

14.3 CODEXTER -Work on special investigation techniques

See item 1.

The Bureau took note of the information provided by the Secretariat. It thanked the CODEXTER for its invitation to take part in its work, stressing that the importance of CDMSI involvement in that work. A representative of the CDMSI will be nominated at the next plenary meeting in December.

The meeting was closed at 16.40

Appendix 1

Annotated Agenda

20/10/2015

CDMSI-BU(2015)OJ2rev

8th meeting – 3 and 4 November 2015

(Strasbourg, Agora building, room G3)

3 November: 09:30 - 17:30 4 November: 09:30 - 17:30

- 1. Opening of the meeting
- 2. Adoption of the agenda
- 3. Information by the Chair and the Secretariat
 - 3.1 Draft Recommendation CM/Rec(2014)____of the Committee of Ministers to member States on protecting and promoting the right to freedom of expression and the right to private life with regard to network neutrality

<u>Documents</u>	
CM(2015)119	Draft Recommendation CM/Rec(2014)of the Committee of Ministers to member States on protecting and promoting the right to freedom of expression and the right to private life with regard to network neutrality

3.2 Council of Europe Conference on "Freedom of Expression – still a precondition for democracy?" – Strasbourg, 13-14 October 2015

<u>Documents</u>	
Link to the conference web page	Council of Europe Conference on "Freedom of Expression – still a precondition for democracy?" – Strasbourg, 13-14 October 2015

3.3 New mandate of the CDMSI

<u>Documents</u>	
Paper copies of the documents will be tabled at the meeting	[Draft] Terms of reference of the CDMSI for 2016-2017
	[Draft] Terms of reference of the MSI-NET
	[Draft] Terms of reference of the MSI-MED

4. Implementation of Council of Europe adopted standards

<u>Documents</u>	
CDMSI(2015)018	Compilation and analysis of replies received from CDMSI members on the implementation of Council of Europe relevant standards on safety of journalists

5. Media standard setting

5.1 Committee of experts on protection of journalism and safety of journalists (MSI-JO)

<u>Document</u>	
<u>MSI-JO(2015)06</u>	Report of the 4 th meeting of the MSI-JO (17-18 September 2015
MSI-JO(2014)11	Draft Recommendation CM/Rec(2014)of the Committee of Ministers to member States on "safety of journalists and other media actors" (This draft has been prepared following the MSI-JO 4th meeting, Strasbourg, 17-18 September 2015.)

6. Internet standard setting

6.1 Committee of Experts on cross-border flow of Internet traffic and Internet freedom (MSI-INT)

<u>Documents</u>	
MSI-INT (2015)07	Report of the 4 th meeting of the MSI-INT (7-8 September 2015)
MSI-INT(2014)13rev5	Draft Recommendation CM/Rec(2014)of the Committee of Ministers to member States on Internet freedom
<u>MSI-INT(2015)06rev</u>	Draft explanatory memorandum to the draft recommendation CM/Rec of the Committee of Ministers to member States on Internet freedom
MSI-INT (2014)08 rev5	Draft report on freedom of assembly and association on the Internet

7. Internet governance

7.1 Council of Europe Internet Governance Strategy 2012-2015

<u>Document</u>	
	Oversight of the implementation of the Council of Europe Internet Governance Strategy 2012-2015

7.2 Council of Europe Internet Governance Strategy 2016-2019

<u>Document</u>	
CDMSI(2015)010REV	Draft Council of Europe Internet Governance Strategy 2016-2019

7.3 European Dialogue on Internet Governance and Internet Governance Forum (João Pessoa, Brazil, on 10-13 November 2015)

<u>Document</u>	
<u>Website</u>	EuroDIG 2016
<u>IGF website</u>	Internet Governance Forum (João Pessoa, Brazil, on 10-13 November 2015)

8. Data protection

<u>Documents</u>	
<u>T-PD(2014)RAP32Abr</u>	Abridged report of the 32nd Plenary meeting of the T-PD (1-3 July 2015)
T-PD-BUR(2015)Rap36Abr	Draft Abridged report of the 36 th T-PD Bureau meeting (6-8 October 2015)
T-PD-BUR(2015)06	Preliminary draft Recommendation on the protection of health data

9. Cooperation activities

<u>Document</u>	
MEDIA-COOP(2015)007	Accomplished and ongoing projects in the field of media and freedom of expression and activities related to the Guide on human rights for Internet users.

10. CDMSI work programme and working methods 10.1 Drafting committees

<u>Documents</u>	
CDMSI(2014)Misc12	Proposal by the Bureau in respect of CDMSI drafting committees

10.2 Evaluation of NGOs participation in Steering Committees

<u>Documents</u>	
<u>Link</u>	Questionnaire by Council of Europe Directorate of Internal Oversight

11. Information about the work of other organisations and other Council of Europe bodies

11.1 Parliamentary Assembly of the Council of Europe (PACE)

<u>Documents</u>	
PACE Rec 2073 (2015)	PACE Recommendation 2073 (2015) Improving the protection of whistle-blowers
CDMSI(2015)015	Draft comments of the CDMSI on the Council of Europe Parliamentary Assembly Recommendation 2073 (2015) Improving the protection of whistle-blowers
PACE Rec2074 (2015)	Parliamentary Assembly Recommendation 2074(2015) "Increasing transparency of media ownership"
CDMSI(2015)013	Draft comments of the CDMSI on the Parliamentary Assembly Recommendation 2074(2015) "Increasing transparency of media ownership"
PACE Rec 2075 (2015)	Parliamentary Assembly Recommendation 2075 (2015) on Media Responsibility and Ethics in a Changing Media Environment
CDMSI(2015)014	Draft comments of the CDMSI on the Parliamentary Assembly Recommendation 2075 (2015) on Media Responsibility and Ethics in a Changing Media Environment
PACE Rec 2077 (2015)	Parliamentary Assembly Recommendation 2077 (2015) "Increasing co-operation against cyberterrorism and other large-scale attacks on the Internet"
<u>CDMSI(2015)016</u>	Draft comments of the CDMSI of the Council of Europe on the Parliamentary Assembly Recommendation 2077 (2015)
	"Increasing co-operation against cyberterrorism and other large- scale attacks on the Internet"
CM/AS(2015)Rec2067 prov	Committee of Ministers reply to Parliamentary Assembly Recommendation 2067 (2015) Mass Surveillance

11.2 Commissioner for Human Rights

<u>Documents</u>	
<u>Link</u>	Democratic and effective oversight of national security services

11.3 European Broadcasting Union (EBU)

<u>Documents</u>	
<u>Draft conclusions</u>	"Parliaments and Public Service Media in the Enlargement

<u>Agenda</u>	Countries" 24-25 September 2015 - Zagreb	
<u>Link</u>		

11.4 Participation of CDMSI members and members of other committees to meetings and events

<u>Documents</u>	
	Internet and Jurisdiction Project Meeting – Berlin, 8-9/10/2015
Annotated agenda	Expert Workshop on Media Freedom and Responsibilities in the Context of Counter-Terrorism Policies, October, Bucharest, 7-8/10/2015
<u>Agenda</u>	Internet Governance Forum, Bosnia Herzegovina
DRAFT AGENDA	Ad Hoc Committee of Experts on legal, operational and technical standards for e-voting (CAHVE), Strasbourg, 28-29/10/2015

12. Elections

<u>Documents</u>	
CDMSI(2015)017	Note on the election of the Chair, Vice-Chair and Bureau members at 9th CDMSI meeting

13. Draft agenda of the 9th CDMSI meeting (8 – 11 December 2015)

<u>Documents</u>	
CDMSI(2015)OJ2Prov	Draft preliminary agenda of the 8th CDMSI meeting

14. Any other business

Appendix II - list of participants

8th MEETING OF THE BUREAU OF THE STEERING COMMITTEE ON MEDIA AND INFORMATION SOCIETY (CDMSI-BU), 3-4 November 2015

Gender distribution of the 6 Bureau members attending the meeting: 3 women (43%), 4 men (57%)

Ms Maja Raković (Chair/ Présidente), Counsellor, Ministry of Foreign Affairs, Serbia

Ms Elfa Ýr Gylfadóttir (Vice-Chair / Vice-présidente), Iceland (via Skype)

Mr Mark Carvell, Media Team, Department for Culture, Media and Sport, United Kingdom

Mr Éanna O'Conghaile, Principal Officer, Broadcasting Policy Division, Department of Communications, Energy & Natural Resources, Ireland

Mrs Małgorzata Pek, Director of Legal Department, National Broadcasting Council, Poland

Mr Andris Mellakauls, Head of Information Space Integration Division, Department of Social Integration Ministry of Culture, Latvia

Mr Emir Povlakić, Head of Division for Licensing, Digitalization and Coordination in Broadcasting, Communications Regulatory, Bosnia and Herzegovina

SECRETARIAT

Mr Jan Kleijssen, Director of the Information Society and Action against Crime, DG I

Mr Patrick Penninckx, Head of Information Society Department, DG I

Ms Silvia Grundmann, Secretary of the CDMSI, Head of Media and Internet Division, DGI Mr Shahin Abbassov, Project Officer, Cooperation/Awareness raising Unit, Media and Internet Division, DG I

Ms Onur Andreotti, Administrator, Media and Internet Division, DG I

Ms Ana Gascon Marcén, Administrator, Media and Internet Division, DG I

Mr Lee Hibbard, Administrator, Media and Internet Division, DG I

Ms Christina Lamprou, Administrator, Media and Internet Division, DG I

Ms Elvana Thaçi, Administrator, Media and Internet Division, DG I

Ms Anne Boyer-Donnard, Principal Administrative Assistant, Media and Internet Division, DGI