



8 June 2009

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**EUROPEAN SOCIAL CHARTER**

**REPLY TO SUPPLEMENTARY QUESTION**

26th report on the implementation of  
the European Social Charter

submitted by

**THE GOVERNMENT OF AUSTRIA**

(for the period 1 January 2003 to 31 December 2007:  
**Articles 14§1)**

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Report registered at the Secretariat on 5 June 2009

CYCLE 2009



**Questions and Answers concerning Article 14 § 1  
in respect of the 26<sup>th</sup> report of Austria**

**Preliminary remark:** in this paper the term “social services” is only referred to services for elderly and disabled persons.

**1. What is the total number of staff providing social services in the Länder?**

The Long-Term Care (LTC) sector is a very dynamic sector of the labour market. The Federal Ministry of Labour, Social Affairs and Consumer Protection estimates the number of employed persons in services for elderly and disabled persons around **80.000**:

- 82 % of them are women
- From 2003 to 2006 there was an increase of 12 %
- There is a clear trend to higher qualifications

**2. What is the total expenditure on social services in the Länder and in Austria as a whole?**

The provision of long-term care and support for elderly persons and persons with disabilities has become a key concern of Austria’s social policy. Due to an agreement pursuant to **Article 15a of the Federal Constitution Act between the Federal Republic of Austria and the Länder on joint measures for persons with care requirements** (Federal Law Gazette No. 866/1993), the range of social services is widened in all Länder.

The “**Austrian Report on Long-Term Care**” for 2007 shows an expenditure on social services (provincial responsibility) of **1,7 billions €**.

**3. What is the type of social services frequently requested by users? What is the category of users who mostly ask for these services?**

There are three main categories of social services for elderly persons and persons with disabilities:

- ambulant services (e.g. home help and home nursing; more than 100.000 users)
- residential services (about 70.000 inhabitants of nursing homes; for institutions for persons with disabilities the number is unknown)
- semi-residential services (daycare).

In general, priority is given to the strengthening of outreach services and semi-institutional care over institutional care. By establishing new care structures, the strain on the care-giving family members has to be eased.



## APPENDIX

SECRETARIAT GENERAL

DIRECTORATE GENERAL OF HUMAN RIGHTS  
AND LEGAL AFFAIRS

DIRECTORATE OF MONITORING

DEPARTMENT OF THE EUROPEAN SOCIAL CHARTER  
THE HEAD OF DEPARTMENT  
EXECUTIVE SECRETARY OF THE EUROPEAN COMMITTEE  
OF SOCIAL RIGHTS

ESC 116  
NW/SF



Mrs Elisabeth Florus  
Federal Ministry of Economics and  
Labour  
Stubenring 1  
A-1011 WIEN

Strasbourg, 17 April 2009

Dear Mrs Florus,

The European Committee of Social Rights is currently examining the 26th Austrian report on the European Social Charter and has instructed me to forward to you the enclosed questions concerning Article 14§1.

The Committee would be grateful if you could reply to these questions before 5 June 2009 in order to allow the information to be taken into account in Conclusions 2009.

Yours sincerely,

Régis Brillat

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17 April 2009

Questions in respect of the 26<sup>th</sup> report of Austria

Article 14§1:

- What is the total number of staff providing social services and in the *Länder* ?
- What is the total expenditure on social services in the *Länder* and in Austria as a whole ?
- What is the type of social services frequently requested by users ? What is the category of users who mostly ask for these services ?