

INHOPE

The International Association of Internet Hotlines

Octopus Interface Conference Workshop 2

Criminalizing child pornography and sexual abuse on the Internet
What role for service providers and industry ?

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Visit: <http://ec.europa.eu/saferinternet>



What is INHOPE?

- INHOPE is an umbrella organization of the national Hotlines providing a possibility for the internet users to report about illegal content
- Founded in 1999 under the European Commission's Safer Internet Action Plan to combat growing concerns related to the illegal content
- INHOPE represents and co-ordinates the global network of Internet Hotlines and supports them in their fight against illegal content
- The global network currently consists of 33 Hotlines in 29 different countries all over the world



Mission of INHOPE

To support and enhance the performance of Internet Hotlines around the World, ensuring swift action is taken in responding to reports of illegal content to make the internet a safer place.



INHOPE members 02/2009 - Full and Provisional

Australia	ACMA 1999	Ireland	ISPAI 1999
Austria	Stopline 1999	Italy	HOT 114 2006
Belgium	Child Focus 2001	Italy	STC Italy 2003
Bulgaria	ARC Fund 2006	Japan	Internet Association Japan 2007
Canada	cybertip.ca 2005	Latvia	Secretariat of Special Assignments
Chinese Taipei	ECPAT Taiwan 2005		Minister for Electronic Government
Cyprus	CNTI 2008	Lithuania	Affairs 2008
Cyprus	Safeweb 2005		Communications Regulatory Authority of the Republic of Lithuania 2008
Czech Republic	Our Child Foundation 2007	Luxembourg	LISA Stopline 2008
Denmark	Red Barnet 2002	Netherlands	Meldpunt 1999
Finland	STC Finland 2002	Poland	NASK 2006
France	AFA 1999	Portugal	FCCN 2007
Germany	eco 1999	Slovenia	Spletno Oko 2007
Germany	FSM 1999	South Korea	KISCOM 2003
Germany	jugendschutz.net 1999	Spain	Protegeles 2002
Greece	SafeNet 2004	United Kingdom	Internet Watch Foundation 1999
Hungary	MATISZ 2005	United States of	Cyberline 1999
Iceland	Barnahell 2001	America	



National Hotlines

- National contact point for the public to report illegal content on the Internet
- Illegality of the reported sites is investigated
- Origin of the illegal sites is traced
- Information concerning the illegal site is passed to the member Hotline in the country of origin
- Hotline in the country of origin informs the national law enforcement agency
- Law enforcement procedures in national and international level
- Internet Service Provider contacted by the Law Enforcement or the Hotline – depending on the national agreement
- INHOPE best practice standards



Illegal content

- The definition of illegal content relies on national legislations
- Illegal content might concern
 - Child pornography
 - Extreme violence
 - Racism and xenophobia
 - Bestiality
 - Grooming
 - Online hate & xenophobia websites
 - Adult pornography





Global Trend Report 9/2004-12/2006

- INHOPE network received 900,000 reports from the general public
- In total 1.9 million reports processed
- 160,000 reports forwarded to law enforcement agencies for action (5,800 per month)
- 21% of all processed reports were about illegal or harmful content (20,000 per month)
- 50% of these Images of Child Sexual Abuse
- 19% of these other child-related content
- Images of Child Sexual Abuse grew by 15% per year

2007 Trends

- All together 900,000 reports processed by the member hotlines
- 6,000 reports per month assessed as potentially illegal – passed to Law Enforcement
- Note – the figures describe the work of the Hotlines – not the actual amount of reported or existing illegal sites

INHOPE

- Provides a single point of contact for global reports of illegal content to initiate global activities
- Offers an easy way for the public to report anonymously suspected illegal sites and content they find on the Internet
- Provides the fastest and most effective way to get the information concerning illegal content to the party that has the best possibilities to take action
- Established procedures and support from various national and international stakeholders

Industry support

- 25% of member hotlines have been established by industry as a result of self-regulation efforts
- Applicant hotlines have to proof industry support as part of the vetting process
- 2007 approx. 1 m reports from ISPs
- Awareness raising
- Advisory Board
- Support in staff training and technical support (software for member hotlines, database support)

INHOPE URL Database

- In order to gain more relevant information and to intensify the work a shared URL database will be created
- Reduce duplication of reports passed to Law Enforcement
- Provides a global view of the problem related to the images of child sexual abuse
- More relevant information for developing strategies to tackle the problem

INHOPE & INSAFE cooperation

- Participating and supporting the Safer Internet Day celebration
- Links and logos
- Exchange of quality information
- Participation in meetings and events
- Joint events and trainings
- Invitations to attend and present at the network meetings
- Strategic meetings
- Regional meetings
- Reciprocal sharing of knowledge

