

**SUPPORT TO CRIMINAL JUSTICE REFORM
IN UKRAINE**



**PERFORMANCE OF THE FUNCTIONS OF OVERSIGHT OF COMPLIANCE
WITH LAWS AND THEIR EXECUTION IN COUNCIL OF EUROPE MEMBER
STATES WHERE THIS FUNCTION IS NOT ENTRUSTED TO THE
PROSECUTION SERVICE**

Prepared by Jeremy McBride and Lorena Bachmaier Winter,
CoE consultants under the Project “Support to criminal justice reform in Ukraine”,
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This paper and its accompanying table seek to illustrate the allocation of responsibility for oversight of compliance with laws and their execution in 16 Council of Europe member States which do not entrust, in a general manner, the responsibility for such oversight to their prosecution services¹. The member States selected are not the only ones belonging to the Council of Europe to take this approach but their practice provides a substantial illustration of the possible alternatives to the use of the prosecution service.

The table sets out where the responsibility lies and does so first by indicating any general competence to exercise oversight through the courts and ombudsperson institutions. This is then followed by arrangements for oversight directed to specific sectors of activity.

Oversight by the courts is exercised as a result of proceedings instituted by competent persons, which (depending upon the member state concerned) may be affected persons, interested non-governmental organisations and (with respect just to subordinate authorities) ministries. This form of oversight can lead to the action or inaction (including rule-making) by public bodies being held to be unlawful and thus legally ineffective and can also entail such bodies being required to take certain steps in order to comply with the law.

Oversight by ombudsperson institutions is exercised (depending upon the member state concerned) either as a result of a complaint by affected persons or on the initiative of the institution itself. This oversight may be concerned with the compliance by public bodies with the law or standards applicable to public administration (i.e., the manner of decision-making rather than the legality of the decision itself). Rulings by ombudsperson institutions do not

¹ Austria, Estonia, Finland, Georgia, Germany, Iceland, Iceland, Italy, Liechtenstein, Luxembourg, Malta, Norway, Slovenia, Sweden, Switzerland and the United Kingdom.

generally affect the legal validity of the action or inaction concerned but the standing of those institutions and/or parliamentary pressure and public opinion tend to result in appropriate remedial action being taken.

Where courts exercise oversight, arrangements generally exist to ensure that they have the independence required for judicial bodies under Article 6 of the European Convention on Human Rights and, insofar as that might not be the case, their rulings would be open to challenge on this basis in proceedings before the European Court of Human Rights. ombudsperson institutions will invariably enjoy comparable guarantees of independence to those of courts.

In addition to these general competences to exercise oversight, the member States reviewed also have a number of institutions which focus on securing compliance with the law in particular sectors of activity, which match in many respects those sectors in respect of which the Office of the General Prosecutor in Ukraine also exercises oversight. In the table, there has been some grouping together of those sectors to facilitate illustration and to avoid unnecessary duplication.

However, it is important to keep in mind that the allocation of institutions in member States to particular sectors may not be exclusive since, e.g., oversight relating to banking and financial services could be conducted by institutions dealing specifically with agriculture, communications, energy and natural resources and vice-versa. in the table that follows, therefore, the allocation of a particular institution to a given sector will generally reflect its predominant responsibility unless it was very clear that the institution concerned had responsibility for two or more sectors, in which case it will be listed under all of them.

It should also be noted that, although endeavouring to cover the most significant institutions exercising oversight over particular sectors, the table should not be taken as providing an exhaustive assessment of the position in the member States concerned. This is especially the case for those member States that have federal or highly devolved structures since the latter inevitably make it difficult to capture both all the institutions involved in the oversight process and the interplay between them.

At the same time, while the variation in the details given for different member States is to a limited extent a consequence of the difficulty in establishing the position in them, it should be noted that this variation also stems from factors such as their size and past experience. Thus, the arrangements are invariably more complex in the larger member States than the smaller ones and, although many member States will have experienced common problems relating to compliance with the law, there will be some issues that proved more significant in certain of them which then led them to establish institutions that are particular to them.

In most instances, the oversight performed by the institutions concerned will be primarily directed to securing compliance with the law by individuals, companies and non-governmental organisations. However, in certain areas - notably, as regards education, health

and safety and transport - the oversight will apply also to bodies that are either public or publicly-owned.

In some cases, especially in smaller member States, the function of oversight in particular sectors may not be entrusted to a specialist institution at all and will be the responsibility of a ministry dealing with the sector concerned. In such cases the distinction between administration and oversight is less clear cut and the relevant ministries are not listed in the table.

Generally arrangements will be made in the legal provisions establishing the institutions listed in the tables as exercising oversight over particular sectors to ensure that they enjoy independence from the ministries within whose sphere of activities they may operate, albeit that this is not usually as extensive as that required for courts under Article 6 of the European Convention on Human Rights.

Institutions with responsibility for oversight in particular sectors will exercise that through powers such as the requirement to desist from certain activity or undertake certain steps, as well as the imposition of fines, the institution of criminal proceedings, the disqualification of individuals from performing certain functions and the suspension or revocation of licences to engage in certain businesses, professions or activities. Often such measures may require the involvement of other bodies - especially the prosecution service and courts in the case of a prosecution - and their rules will invariably be subject to challenge in the courts as to their legality. Indeed, where the results of any oversight action are indicative of the existence of one or more offences having been committed, the relevant institution/responsible person is invariably under an obligation to inform the police or the prosecution service, as the case might be, so that an investigation can be undertaken in order to determine whether or not criminal proceedings should be instituted against those concerned.

It should be borne in mind that oversight to ensure observance of the law is often also exercised in the member States concerned by parliamentary committees or similar bodies but these are not included in the table as such a function would be a complement rather than an alternative to the institutions listed in the table. In addition, it should be noted that many of the bodies subject to oversight by the institutions listed will have their own internal audit or supervisory arrangements but these have also not been included in the table except where they supervise subordinate bodies and have a degree of independence.

	<p>Functions of oversight of compliance with laws and their executions, performed by the PPS of Ukraine</p>	<p>State authorities of the CoE member States, performing the functions of oversight of compliance with laws and their executions in the areas below, and the level of their competences</p>	<p>Recommendations for Ukraine</p>
<p>—</p>	<p>GENERAL CONTROL</p>	<p>COURTS</p> <p>Judicial control to ensure observance of the law by State institutions is available in:</p> <p>Austria - http://www.vfgh.gv.at/cms/vfgh-site/english/index.html and http://www.vwgh.gv.at/ [German only]</p> <p>Denmark - http://www.domstol.dk/om/otherlanguages/english/Pages/default.aspx</p> <p>Estonia - http://www.juridicainternational.eu/?id=12478</p> <p>Finland - http://www.om.fi/en/index/theministry/thejudicialsystemoffinland.html</p> <p>Georgia - http://government.gov.ge/index.php?lang_id=ENG&sec_id=160</p> <p>Germany - http://www.bundesverfassungsgericht.de/en/organization/task.html and http://www.bverwg.de/informationen/english/federal_administrative_court.php</p> <p>Iceland - http://en.wikipedia.org/wiki/Supreme_Court_of_Iceland</p> <p>Ireland - http://www.supremecourt.ie/supremecourt/sclibrary3.nsf/pagecurrent/D5F78352A387D74480257315005A419E?opendocument&l=en</p> <p>Italy - https://e-justice.europa.eu/content_judicial_systems_in_member_states-16-it-en.do?member=1</p> <p>Liechtenstein - http://www.liechtenstein.li/index.php?id=19&L=1</p>	

		<p>Luxembourg - http://www.justice.public.lu/fr/index.html [French only]</p> <p>Malta http://judiciarymalta.gov.mt/constitutional-court</p> <p>Norway http://www.venice.coe.int/WCCJ/Rio/Papers/NOR_Supreme_Court.pdf</p> <p>Slovenia - http://www.us-rs.si/en/about-the-court/institution/ and http://www.sodisce.si/sodisca/sodni_sistem/ [Slovenian only]</p> <p>Sweden http://www.jur.uu.se/Forskning/Forskningsprojekt/Forskningsprojekt/Forskningsprojektdetaljer/tabid/5496/language/sv-SE/Default.aspx?ForskningsId=974</p> <p>Switzerland http://www.coe.int/t/dghl/cooperation/cepej/profiles/CourtSystemSuisse_en.pdf</p> <p>United Kingdom http://www.judiciary.gov.uk/you-and-the-judiciary/judicial-review</p> <p>OMBUDSPERSONS</p> <p>with the authority to supervise the public administration:</p> <p>Austria</p> <ul style="list-style-type: none"> • The Ombudsman Board - http://www.menschenrechtsbeirat.at/en <p>Denmark</p> <ul style="list-style-type: none"> • The Danish Parliamentary Ombudsman - http://en.ombudsmanden.dk/ <p>Estonia</p> <ul style="list-style-type: none"> • Chancellor of Justice - http://oiguskantsler.ee/en <p>Finland</p> <ul style="list-style-type: none"> • Chancellor of Justice - http://www.okv.fi/en/ • The Parliamentary Ombudsman of Finland - http://www.oikeusasiamies.fi/Resource.phx/ea/english/index.htx <p>Georgia</p>	
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		<ul style="list-style-type: none"> Public Defender - http://www.ombudsman.ge/index.php?page=0&lang=1 <p>Germany</p> <ul style="list-style-type: none"> Parliamentary Petitions Committee - http://www.bundestag.de/htdocs_e/bundestag/committees/a02/index.jsp <p>Iceland</p> <ul style="list-style-type: none"> The Althing Ombudsman - http://www.umbodsmaduralthingis.is/category.aspx?catID=18 <p>Ireland</p> <ul style="list-style-type: none"> Office of the Ombudsman - http://www.ombudsman.gov.ie/en/ <p>Italy</p> <ul style="list-style-type: none"> There is no national ombudsman but a system of regional ombudsmen coordinated by the Regional Ombudsman for Tuscany - http://www.difensorecivicotoscana.it/ <p>Luxembourg</p> <ul style="list-style-type: none"> La Mediateure - http://www.ombudsman.lu/accueil_site-lang-en.html <p>Malta</p> <ul style="list-style-type: none"> Ombudsman - http://www.ombudsman.org.mt/index.asp <p>Norway</p> <ul style="list-style-type: none"> The Parliamentary Ombudsman - http://www.sivilombudsmannen.no/?lang=en_GB <p>Slovenia</p> <ul style="list-style-type: none"> Human Rights Ombudsman - http://www.varuh-rs.si/about-us/?L=6 <p>Sweden</p> <ul style="list-style-type: none"> Chancellor of Justice - http://www.jk.se/Languages/English.aspx Parliamentary Ombudsmen - http://www.jo.se/en/ 	
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		<p>United Kingdom</p> <ul style="list-style-type: none"> Parliamentary and Health Services Ombudsman (investigates complaints about unfair treatment or poor service by central government in England) - http://www.ombudsman.org.uk/ 	
—	CONTROL SPECIFIC SECTORS	IN	
Areas and scope of intervention	Agriculture	<p>Austria</p> <ul style="list-style-type: none"> Austrian Agency for Health and Food Safety (monitors agricultural production, supervises animal and plant health and tests and assesses products) - http://www.ages.at/ages/en/about-us/objectives-and-mission-of-ages/ <p>Estonia</p> <ul style="list-style-type: none"> Agricultural Board (supervises implementation of standards relating to land improvement, plant protection, plant health, plant variety rights, seed and plant propagating materials, organic farming, fertilizers and horticultural products) - http://www.efita.org/Agriculture/Organizations/Agricultural-Board-of-Estonia-details-2008.html Veterinary and Food Board (supervises implementation of veterinary, food safety, market regulation, animal welfare and farm animal breeding standards) - http://www.vet.agri.ee/?op=body&id=315 <p>Finland</p> <ul style="list-style-type: none"> Finnish Food Safety Authority (supervises quality and safety) - http://www.evira.fi/portal/en/ <p>Germany</p> <ul style="list-style-type: none"> Federal Office of Consumer Protection and Food Safety (monitors compliance with applicable standards) - http://www.bvl.bund.de/EN/07_TheFederalOffice/federal_office_node.html <p>Iceland</p> <ul style="list-style-type: none"> Icelandic Food and Veterinary Authority (an inspection and administrative body for food safety, control of primary production of animal products, including fish products, import and export control of all foodstuffs) - http://www2.mast.is/ 	

		<p>Ireland</p> <ul style="list-style-type: none"> • Agriculture Appeals Office (agency providing appeals against ministerial decisions regarding entitlements under various schemes) - http://www.agriappeals.gov.ie/theagricultureappealsoffice/ • Pesticide Control Service (regulates use of plant protection and biocidal products) - http://www.pcs.agriculture.gov.ie/ • Food Safety Authority (ensuring compliance with applicable standards) - http://www.fsai.ie/about_us.html • National Milk Agency (regulates the supply of milk for consumption) - http://www.nationalmilkagency.ie/ <p>Luxembourg</p> <ul style="list-style-type: none"> • Organisme pour la Sécurité et la Qualité de la Chaîne Alimentaire (supervises the production process) - http://www.securite-alimentaire.public.lu/organisme/rapports_activite_osqca/index.html <p>Malta</p> <ul style="list-style-type: none"> • Plant Health Directorate (inspects both plants being imported and local cultivation for presence of harmful organisms and compliance with legislation) - http://www.agric.gov.mt/plant-health-dept-profile • Fish and Farm Regulation and Control Division (visits/inspects/approves farms and food related establishments, the operation of the Board Inspection Posts (B.I.P) and the running of the Animal Quarantine Section, as well as inspecting, vetting and diagnosing (laboratory) food imports, food related products and animal by-products not intended for human consumption) - http://vafd.gov.mt/home <p>Norway</p> <ul style="list-style-type: none"> • Norwegian Food Safety Authority (supervises plant, fish and animal health) - http://www.mattilsynet.no/language/english/about_us/ <p>Slovenia</p> <ul style="list-style-type: none"> • Inspectorate of the Republic of Slovenia for Agriculture and the Environment (carries out supervision with respect to: agriculture, rural development, nutrition, plants, wild animals; 	
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		<p>hunting, fisheries, safety and quality of feedingstuffs and food or foodstuffs, save for nutritional supplements, foodstuffs intended for particular nutritional or health purposes, and food or foodstuffs in hospitality operations, institutional food facilities and food facilities at work) - http://www.iko.gov.si/en/about_the_office/</p> <ul style="list-style-type: none"> • Phytosanitary Administration (supervises protection of plants and seed production) - http://www.furs.si/en/Index.asp • Veterinary Administration (carries out inspection and control tasks in the veterinary sector) - http://www.vurs.gov.si/en/ <p>Sweden</p> <ul style="list-style-type: none"> • Swedish Agency for Marine and Water Management (regulates fishing) - https://www.havochvatten.se/en/start.html • Swedish Board of Agriculture (regulates agricultural and horticultural sectors) - http://www.jordbruksverket.se/swedishboardofagriculture.4.6621c2fb1231eb917e680002462.html <p>Switzerland</p> <ul style="list-style-type: none"> • Federal Office for Agriculture (supervises standards relating to production and sale of foodstuffs) - http://www.bfe.admin.ch/?lang=en <p>United Kingdom</p> <ul style="list-style-type: none"> • Animal Health and Veterinary Laboratories Agency (responsible for welfare inspections and the registration and licensing of imports of endangered wildlife, as well for providing an emergency response to outbreaks of notifiable animal diseases) - http://www.defra.gov.uk/ahvla-en/ • Veterinary Medicines Directorate (assures quality, safety and efficacy of these medicines) - http://www.vmd.defra.gov.uk/ 	
Audit activities		<p>Austria</p> <ul style="list-style-type: none"> • Court of Audit (audits federal, laender and municipal authorities to ensure the resources available are being used economically, efficiently and effectively) - http://www.rechnungshof.gv.at/en/aca/mandate-and-benefits.html <p>Denmark</p> <ul style="list-style-type: none"> • Local government auditors (professional auditors hired through the regular procurement 	

		<p>process to audit finances)</p> <p>Estonia</p> <ul style="list-style-type: none"> • National Audit Office (investigates whether state and local authorities have used public funds economically, efficiently and effectively, as well as lawfully) - http://www.riigikontroll.ee/Avaleht/tabid/36/language/en-US/Default.aspx <p>Finland</p> <ul style="list-style-type: none"> • National Audit Office (audits the state's finances, monitors and evaluates fiscal policy and oversees party and election funding) - http://www.vtv.fi/en • Local government auditors (professional auditors hired through the regular procurement process to audit finances) <p>Germany</p> <ul style="list-style-type: none"> • Bundesrechnungshof (audits revenues and expenditure of federal institutions and the Federation's activities in companies in which it is a shareholder) - http://www.bundesrechnungshof.de/en/bundesrechnungshof/aufgaben • Federal Performance Commissioner (reviews efficiency of the federal administration) - http://www.bundesrechnungshof.de/en/bundesbeauftragter-bwv/aufgaben <p>Iceland</p> <ul style="list-style-type: none"> • Icelandic National Audit Office (audits central government entities and activities financed by it) - http://www.rikisendurskodun.is/fileadmin/media/skyrslur/baeklingur1.pdf <p>Ireland</p> <ul style="list-style-type: none"> • Comptroller and Auditor General (audits State bodies as regards finance, value for money and good governance and reports to the Irish Parliament) - http://www.audgen.gov.ie/viewdoc.asp?fn=/documents/aboutus/About_Office_EN.htm <p>Italy</p> <ul style="list-style-type: none"> • Corte dei Conti (audits the management of budget and capital assets of State departments as regards effectiveness, efficiency and economy) - http://www.corteconti.it/english_corner/chi_siamo/the_role_italian_corte_conti/ 	
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		<p>Liechtenstein</p> <ul style="list-style-type: none"> • National Audit Office (audits national accounts, financial conduct and accounting of public bodies, State financial support and payments, public procurement, internal control systems and IT systems) - http://www.fma-li.li/en/fma/organization/audit-office.html <p>Luxembourg</p> <ul style="list-style-type: none"> • Cour des comptes (controls financial management of State bodies and of other public bodies if not otherwise regulated, as well as use of public funds granted to public and private entities) - http://www.cour-des-comptes.lu/cour/fr/en/index.html • Inspection général des finances (supervises execution of the official budget and public investments) - http://www.igf.etat.lu/ • Commission des submissions (supervises compliance with standards relating to public procurement) - http://www.marches.public.lu/fr/acteurs/commission/index.html • Le commissariat du Gouvernement chargé de l'instruction disciplinaire (responsible for disciplinary control of public servants) - http://www.cgid.public.lu/commissariat/mission/index.html <p>Malta</p> <ul style="list-style-type: none"> • National Audit Office (audits the accounts of all Departments and Offices of the Government of Malta, and of such public authorities or other bodies administering, holding, or using funds belonging directly or indirectly to the Government of Malta, as well as performance audits of Central Government Departments and Offices and other public sector entities and audits of the operations of companies or other entities in which the Government of Malta owns not less than 51 per cent of the shares) - http://www.nao.gov.mt/ • Internal Audit and Investigations Department (provides government with a centralised, functionally independent and professionally competent appraisal, consulting and investigative function established within government to examine, evaluate, inspect, scrutinize and recommend on government activities as a service to government itself) - http://www.iaid.gov.mt/home?l=1 • Public Service Commission (oversees appointments, promotions and disciplinary 	
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		<p>procedures in respect of the public service) - https://secure2.gov.mt/PSC/home?l=1</p> <p>Norway</p> <ul style="list-style-type: none"> • Office of the Auditor General of Norway (audits and monitors all state economic activities) - http://www.riksrevisjonen.no/en/Pages/Homepage.aspx • Local government auditors (professional auditors hired through the regular procurement process to audit finances) <p>Slovenia</p> <ul style="list-style-type: none"> • Court of Audit (supervises state accounts, the state budget and all public spending) - http://www.rs-rs.si/rsrcs/rsrseng.nsf/uvod?openForm • Inspectorate of the Republic of Slovenia for Public Administration (carries out inspections relating to the employment relations of civil servants, laws governing administrative procedures and operations, and the law regulating access to information of a public nature - http://www.arhiv.mju.gov.si/en/areas_of_work/inspectorate_of_the_republic_of_slovenia_for_public_administration/ • National Review Commission for Reviewing Public Procurement Award Procedures (supervises public procurement) - http://www.dkom.si/?lng=eng&vie=cnt&gr1=pre <p>Sweden</p> <ul style="list-style-type: none"> • Swedish National Audit Office (audits all central government bodies) - http://www.riksrevisionen.se/en/Start/About-us/ • Local government auditors (professional auditors hired through the regular procurement process to audit finances) <p>Switzerland</p> <ul style="list-style-type: none"> • Swiss Federal Audit Office (scrutinises accounting practices and verifies the proper and efficient use of resources by the Federal Administration and other public service institutions and subsidy recipients) - http://www.efd.admin.ch/org/org/00584/00813/?lang=en <p>United Kingdom</p> <ul style="list-style-type: none"> • National Audit Office (audits bodies directly 	
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		<p>funded by Parliament – ministries and other central government bodies – as regards finance, value for money and good governance and reports to the Public Accounts Committee of the House of Commons) - http://www.nao.org.uk/</p> <ul style="list-style-type: none"> • Audit Commission (appoints, sets standards to be met and oversees auditors for local authorities, fire and rescue services and the health service in England and Wales) - http://www.audit-commission.gov.uk/ • Audit Scotland (audits as regards finance and value for money central and local government and the health service in Scotland) - http://www.audit-scotland.gov.uk/ • Wales Audit Office (audits all aspects of government in Wales except those reserved to the government of the United Kingdom) - http://www.wao.gov.uk/ • Committee on Standards in Public Life (monitors and reports on issues relating to the standards of conduct of all public office holders) - http://www.public-standards.gov.uk/ • Civil Service Commission (regulates appointment to the civil service, ensuring appointments are fair) - http://civilservicecommission.independent.gov.uk/ 	
	<p>Communications and information technologies</p>	<p>Austria</p> <ul style="list-style-type: none"> • Austrian Communications Authority (licences and supervises electronic audio and audiovisual media) - https://www.rtr.at/en/rtr/OrganeKommAustria • Austrian Regulatory Authority for Broadcasting and Telecommunications (approves general conditions and terms of business, monitors advertising and supports competition regulation) - https://www.rtr.at/en/rtr/RTRGmbH • Telekom-Control-Commission (regulates the telecommunications market) - https://www.rtr.at/en/rtr/OrganeTKK • Post-Control-Commission (regulates the postal market) - https://www.rtr.at/en/post/PCK <p>Estonia</p> <ul style="list-style-type: none"> • Technical Surveillance Authority (regulates reliability and safety of products in electronic communication) - http://www.tja.ee/tja <p>Finland</p> <ul style="list-style-type: none"> • Finnish Communications Regulatory Authority 	

		<p>(grants licences, monitors content and advertising of radio and television programmes and monitors universal postal services and electronic communication networks) - http://www.ficora.fi/en/</p> <p>Georgia</p> <ul style="list-style-type: none"> • Georgian National Communications Commission (regulation of radio and television broadcasting and electronic communication, including advertising) - http://www.gncc.ge/?lang_id=ENG <p>Germany</p> <ul style="list-style-type: none"> • Federal Network Agency for Electricity, Gas, Telecommunications, Post and Railway (promotes competition, protects consumer rights and acts as root certification authority under the Electronic Signatures Act) - http://www.bundesnetzagentur.de/cln_1932/EN/General/Bundesnetzagentur/Bundesnetzagentur-node.html <p>Iceland</p> <ul style="list-style-type: none"> • Post and Telecom Administration (regulates telecommunications and postal services) - http://www.pfs.is/default.aspx?cat_id=101 <p>Ireland</p> <ul style="list-style-type: none"> • Commission for Communications Regulation (regulates broadcasting transmission, post, radiocommunications and telecommunications) - http://www.comreg.ie/ • Broadcasting Authority of Ireland (regulates content of broadcasting) - http://www.bai.ie/?page_id=16 <p>Italy</p> <ul style="list-style-type: none"> • Communications Regulatory Authority (regulates the telecommunications and broadcasting markets, resolves disputes with consumers, safeguards pluralism in broadcasting and protects copyright) - http://www2.agcom.it/eng/eng_intro.htm <p>Liechtenstein</p> <ul style="list-style-type: none"> • Office for Communications (the regulatory, supervisory and administrative authority of Liechtenstein in the fields of telecommunication, radio, television, Cable TV and Internet) - http://www.llv.li/amtstellen/llv-ak-english-page.htm 	
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		<p>Luxembourg</p> <ul style="list-style-type: none"> • l'Institut Luxembourgeois de Régulation (regulates and supervises the electronic communications and postal markets) - http://www.ilr.public.lu/ <p>Malta</p> <ul style="list-style-type: none"> • Broadcasting Authority (supervises all local broadcasting stations and ensures their compliance with legal and licence obligations as well as the preservation of due impartiality; in respect of matters of political or industrial controversy or relating to current public policy) - http://www.ba-malta.org/home • Malta Communications Authority (regulates electronic communications, eCommerce and postal sector, and is also responsible for elements of the national ICT such as eInclusion, Internet safety and Internet governance) - https://www.mca.org.mt/ <p>Norway</p> <ul style="list-style-type: none"> • Norwegian Post and Telecommunications Authority (supervises compliance with regulations) - http://www.regjeringen.no/en/dep/sd/about-the-ministry/subordinate-agencies-and-enterprises/norwegian-post-and-telecommunications-au.html?id=443414 <p>Slovenia</p> <ul style="list-style-type: none"> • Post and Electronic Communications Agency regulates and supervises the electronic communications market, manages and supervises the radio frequency spectrum and regulates and supervises the postal and railway service markets) - http://www.apek.si/about-apek • Inspectorate of the Republic of Slovenia for Electronic Communications, Electronic Signature and Post (supervises implementation of applicable legislation) - http://www.iekepp.gov.si/en/ <p>Sweden</p> <ul style="list-style-type: none"> • National Post and Telecom Agency (monitors electronic communication and post sectors) - http://www.pts.se/en-gb/ <p>Switzerland</p> <ul style="list-style-type: none"> • Federal Communications Commission (licences and regulates telecommunications) - 	
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		<p>http://www.comcom.admin.ch/index.html?lang=en</p> <ul style="list-style-type: none"> • Federal Office of Communications (licences and supervises broadcasting) - http://www.bakom.admin.ch/index.html?lang=en • Federal Postal Services Commission (supervises postal market) - http://www.comcom.admin.ch/index.html?lang=en • Independent Complaints Authority for Radio and Television (determines breaches of the law in broadcasting) - http://www.ubi.admin.ch/en/ <p>United Kingdom</p> <ul style="list-style-type: none"> • Ofcom (regulator and competition authority for communications industries, i.e. , television, radio, fixed line telecoms, mobiles, postal services and the airwaves over which wireless services operate) - http://www.ofcom.org.uk/ • Interception of Communications Commissioner (ensures that government agencies act in accordance with their legal responsibilities when intercepting communications and also reviews the role of the Home Office Secretary of State in issuing interception warrants) - https://www.gov.uk/government/organisations/interception-of-communications-commissionerhttps://www.gov.uk/government/organisations/interception-of-communications-commissioner 	
	Cultural development	<p>Georgia</p> <ul style="list-style-type: none"> • National Agency for Cultural Heritage of Georgia (preservation, promotion and protection of sites of cultural heritage - http://heritagesites.ge/?lang=eng <p>Iceland</p> <ul style="list-style-type: none"> • Department of Cultural Affairs (supervises implementation of policy) - http://eng.menntamalaraduneyti.is/ministry/structure/nr/2458 <p>Ireland</p> <ul style="list-style-type: none"> • An Coimisinéir Teanga (monitors compliance with the official language legislation, conducting investigations with or without a complaint) - http://www.coimisineir.ie/index.php?page=feidhmeanna_an_choimisineara_teanga&lang=english&tid=9 	

	<p>Malta</p> <ul style="list-style-type: none"> • Maltese Language Council (ensures that the language policy is put into practice) - http://kunsilltalmalti.gov.mt/eng • Kunsill Malti għall-iSport (registers sports organisations and ensures that all sport activities respect the human dignity, health and safety of all participants in sport as well as the rules of fair play and the health and safety of the spectators - http://www.sportmalta.org.mt/ <p>Slovenia</p> <ul style="list-style-type: none"> • Culture and Media Inspectorate (supervises the execution of legislation relating to the public interest in the field of culture, the protection of cultural heritage, the protection of documentary and archive materials, librarianship Act and the media) - http://www.mk.gov.si/en/areas_of_work/culture_and_media_inspectorate_of_the_republic_of_slovenia/#c18380 	
Defence (including information protection)	<p>Ireland</p> <ul style="list-style-type: none"> • Ombudsman for the Defence Forces (investigates complaints from members of the defence forces) - http://www.odf.ie/aboutus/ <p>Norway</p> <ul style="list-style-type: none"> • Internal Audit within Ministry of Defence (controls subordinate departments and agencies) - http://www.regjeringen.no/en/dep/fd/the-ministry/organisation/Departments/the-national-armaments-director.html?id=85707 <p>Slovenia</p> <ul style="list-style-type: none"> • Inspectorate of the Republic of Slovenia for Protection against Natural and Other Disasters (inspects fire safety measures, supervises compliance with fire safety regulations and supervises functioning of rescue services and public swimming areas) - http://www.mo.gov.si/en/about_the_ministry/organization/inspectorate_of_the_republic_of_slovenia_for_protection_against_natural_and_ofher_disasters/ 	
Economic development (including industry, investment policies, scientific, technical and innovation policies and trade and	<p>Norway</p> <ul style="list-style-type: none"> • Norwegian Accreditation (accredits certification and inspection bodies) - http://www.akkreditert.no/en/ <p>United Kingdom</p> <ul style="list-style-type: none"> • Sea Fish Industry Authority (provision of 	

entrepreneurship)	regulatory guidance) - http://www.seafish.org/about-seafish/	
Education and research	<p>Iceland</p> <ul style="list-style-type: none"> Office of Evaluation and Analysis (responsible for implementation of quality evaluation and supervision of good practice within the educational institutions at all school levels as provided for by the law and regulations, including evaluation of ongoing research studies in higher education and research institutes) - http://www.enqa.eu/affil_det.lasso?id=66&cont=affiliate <p>Ireland</p> <ul style="list-style-type: none"> Quality and Qualifications Ireland (quality assures institutions of further and higher education and validates educational programmes) - http://www.education.ie/en/The-Department/Agencies/Quality-and-Qualifications-Ireland-QQI-.html State Examinations Commission (accredits second-level examinations) - http://www.education.ie/en/The-Department/Agencies/State-Examinations-Commission-SEC-.html <p>Malta</p> <ul style="list-style-type: none"> Malta Qualification Council (quality assurance in the provision of vocational education and training) - http://www.mqc.gov.mt/home?l=1http://www.mqc.gov.mt/home?l=1 <p>Norway</p> <ul style="list-style-type: none"> Norwegian Accreditation (accredits laboratories and sampling organisations) - http://www.akkreditert.no/en/ Norwegian Agency for Quality Assurance in Education (undertakes external quality assurance of higher education and tertiary vocational education) - http://www.enqa.eu/agencydet.lasso?id=37 <p>Slovenia</p> <ul style="list-style-type: none"> Inspectorate of the Republic of Slovenia for Education and Sport (performs inspections regarding the implementation of laws regulating the organisation and activities of education and schooling performed by schools at all levels, colleges, institutes for education and training for kids, youngsters with special needs, organisations for education of adults 	

		<p>and private companies that educate according to general accepted programs, as well as for control over the providers of the yearly sport programme, local authorities and sport events/parades) - http://www.iss.gov.si/en/</p> <ul style="list-style-type: none"> • Office of the Republic of Slovenia for Youth (monitors the implementation of regulations relating to young people) - http://www.ursm.gov.si/en/about_the_office/ <p>Sweden</p> <ul style="list-style-type: none"> • Higher Education Expulsions Board (reviews decisions on expulsion) - http://han.se/inenglish.4.12584b1911e21a5c9d57ffe492.html • Swedish Higher Education Authority (reviews and assesses the quality of courses) - http://www.uk-ambetet.se/ • Swedish National Agency for Higher Vocational Education (reviews and assesses the quality of courses) - https://www.myh.se/In-English/Swedish-National-Agency-for-Higher-Vocational-Education/ • Central Ethical Review Board (supervises of standards applicable to research) - http://www.epn.se/en/start/startpage/ <p>United Kingdom</p> <ul style="list-style-type: none"> • Office of Qualifications and Examinations Regulation (responsible for maintaining standards in secondary school examination, vocational qualifications and national curriculum assessments in England) - http://ofqual.gov.uk/ • Office for Standards in Education, Children's Services and Skills (inspects or regulates childminding, child day care, children's centres, local services, children's social care, the children and family Court Advisory Support Service, state schools, independent schools and teacher training providers, and colleges and learning and skills providers in England); similar functions are performed by the Education and Training Inspectorate, Her Majesty's Inspectorate of Education and Estyn respectively in Northern Ireland, Scotland and Wales) - http://www.ofsted.gov.uk/ • Quality Assurance Agency (oversees process of quality assurance in universities) - http://www.qaa.ac.uk/Pages/default.aspx • Office for Fair Access (approves and monitor access agreements with universities and colleges) - http://www.offa.org.uk/ 	
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		<ul style="list-style-type: none"> • Local Government Ombudsman (looks at complaints about education admissions appeal panels) - http://www.lgo.org.uk/ • Human Tissue Authority (regulates organisations that remove, store and use tissue for research, medical treatment, post-mortem examination, teaching and display in public. It also approves organ and bone marrow donations from living people) - http://www.hta.gov.uk/ • Human Fertilisation and Embryology Authority (oversees the use of gametes and embryos in fertility treatment and research and it licenses fertility clinics and centres carrying out in vitro fertilisation, other assisted conception procedures and human embryo research) - http://www.hfea.gov.uk/ • Health Research Authority (protects and promotes the interests of patients and the public in health research) - http://www.hra.nhs.uk/ 	
	<p>Energy and natural resources (including energy saving and use of mineral wealth, land and water resources)</p>	<p>Finland</p> <ul style="list-style-type: none"> • Energy Market Authority (regulates energy market and distribution system) - http://www.energiamarkkinavirasto.fi/select.asp?gid=102http://www.energiamarkkinavirasto.fi/select.asp?gid=102 <p>Germany</p> <ul style="list-style-type: none"> • Federal Network Agency for Electricity, Gas, Telecommunications, Post and Railway (promotes competition, protects consumer rights and acts as root certification authority under the Electronic Signatures Act) - http://www.bundesnetzagentur.de/cln_1932/EN/General/Bundesnetzagentur/Bundesnetzagentur-node.html <p>Iceland</p> <ul style="list-style-type: none"> • Directorate of Fisheries (enforces laws and regulations regarding fisheries management, monitoring of fishing activities and imposition of penalties for illegal catches) - http://en.fiskistofa.is/ • Icelandic Coast Guard (acts against illegal fishing) - http://www.lhg.is/english • National Energy Authority (grants, reviews and revokes licences for survey and use of ground resources and for prospecting, exploration and production of hydrocarbons) - http://www.nea.is/http://www.nea.is/ <p>Ireland</p>	

		<ul style="list-style-type: none"> • Sea Fisheries Protection Authority (regulates seafishing and seafood sectors) - http://www.sfpa.ie/ <p>Italy</p> <ul style="list-style-type: none"> • State Forestry Corps (enforces compliance with applicable standards) - http://www3.corpoforestale.it/flex/cm/pages/ServeBLOB.php/L/IT/IDPagina/1 <p>Luxembourg</p> <ul style="list-style-type: none"> • l'Institut Luxembourgeois de Régulation (regulates and supervises the electricity and natural gas market) - http://www.ilr.public.lu/ • Administration de la nature et des forêts (supervises implementation of standards relating to fishing, forests, hunting and nature) - http://www.environnement.public.lu/functions/apropos_du_site/anf/index.html • Administration de la Gestion de l'Eau (supervises the implementation of applicable standards) - http://www.eau.public.lu/administration/missions/index.html <p>Malta</p> <ul style="list-style-type: none"> • Malta Resources Authority (oversees the usage of natural and imported resources) - http://mra.org.mt/ <p>Norway</p> <ul style="list-style-type: none"> • Norwegian National Coastal Administration (regulates ports, fairways and compulsory pilotage) - http://www.regjeringen.no/en/dep/fkd/The-Ministry-of-Fisheries-and-Coastal-Affairs/Subordinate-agencies-and-institutions/the-norwegian-national-coastal-administr.html?id=115310 • Norwegian Water Resource and Energy Directorate (regulates energy and water resources) - http://www.nve.no/en/ • Directorate of Fisheries (monitors and controls marine life) - http://www.fiskeridir.no/english <p>Slovenia</p> <ul style="list-style-type: none"> • Energy and Mining Inspectorate (supervises implementation of legislation relating to electrical and thermal energy and mining) - http://www.arhiv.ier.gov.si/en/about_us/index.html • Inspectorate of the Republic of Slovenia for Agriculture and the Environment (carries out 	
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		<p>supervision with respect to: water management, mineral resources, forestry, hunting and fisheries) - http://www.iko.gov.si/en/about_the_office/</p> <p>Sweden</p> <ul style="list-style-type: none"> • Energy Markets Inspectorate (regulates markets for gas, electricity and district heating) - http://ei.se/en/ • Swedish Coast Guard (supervises fishing in waters around the coast) - http://www.kustbevakningen.se/sv/the-swedish-coast-guard/ • Swedish Radiation Safety Authority (supervises power stations) - http://www.stralsakerhetsmyndigheten.se/In-English/About-the-Swedish-Radiation-Safety-Authority1/ • Swedish Forestry Agency (monitors compliance with standards) - http://www.skogsstyrelsen.se/en/ <p>Switzerland</p> <ul style="list-style-type: none"> • Swiss Federal Electricity Commission (regulates pricing, transmission and trading) - http://www.elcom.admin.ch/index.html?lang=en • Swiss Nuclear Safety Inspectorate (supervises nuclear power facilities) - http://www.ensi.ch/en/ <p>United Kingdom</p> <ul style="list-style-type: none"> • Office of Gas and Electricity Markets (regulates the monopoly of the companies running the gas and electricity networks) - http://www.ofgem.gov.uk/Pages/OfgemHome.aspx • Planning Inspectorate (regulation and licensing of energy industries) - http://www.planningportal.gov.uk/planning/planninginspectorate • Forestry Commission England and Forestry Commission Scotland (inspects wood imports and responsible for containing and controlling spread of any diseases) - http://www.forestry.gov.uk/england and http://www.forestry.gov.uk/website/fchomepages.nsf/hp/Scotland • Marine Management Organisation (has sole or shared responsibility for marine planning, marine licensing and fisheries quotas) - http://www.marinemanagement.org.uk/ • Drinking Water Inspectorate (visits and inspects the water companies supplying water, 	
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		<p>tests water quality and publishes data (England and Wales)) - http://dwi.defra.gov.uk/</p> <ul style="list-style-type: none"> • Drinking Water quality Regulator (visits and inspects the water companies supplying water, tests water quality and publishes data (Scotland)) - http://www.scotland.gov.uk/Publications/2009/07/23170951/12 • Natural Resources Wales (supervises use of natural resources) - http://naturalresourceswales.gov.uk/?lang=en 	
	<p>Environment and protection of property rights</p>	<p>Estonia</p> <ul style="list-style-type: none"> • Environmental Inspectorate (supervises all areas of environmental protection and can suspend unlawful activities , liquidate unlawful construction and investigate offences) - http://www.envir.ee/67244 <p>Germany</p> <ul style="list-style-type: none"> • Federal Environment Agency (secures implementation of applicable standards) - http://www.umweltbundesamt.de/uba-info-e/index.htm • Federal Agency for Nature Conservation (enforces applicable standards) - http://www.bfn.de/01_wir_ueber_uns+M52087573ab0.html <p>Iceland</p> <ul style="list-style-type: none"> • Icelandic Coast Guard (protects natural resources against pollution) - http://www.lhg.is/english <p>Ireland</p> <ul style="list-style-type: none"> • Environmental Protection Agency (responsible for licensing, enforcement of standards, monitoring, analysing and reporting on the environment and regulating greenhouse gas emissions) - http://www.epa.ie/about/roles/ <p>Malta</p> <ul style="list-style-type: none"> • Malta Environment and Planning Authority (monitors the development of land use and environmental regulation in Malta. Its main role is to issue planning permits that allow or reject development in the interest of safeguarding the environment with a set of standards and directives) - http://www.mepa.org.mt/home?l=1 • Land Registry (registers immovable property) - http://www.landpubreg.gov.mt/Page.aspx?pag 	

		<p>eid=772&lid=1</p> <p>Norway</p> <ul style="list-style-type: none"> • Norwegian National Coastal Administration (regulates ports, fairways and compulsory pilotage) - http://www.regjeringen.no/en/dep/fkd/The-Ministry-of-Fisheries-and-Coastal-Affairs/Subordinate-agencies-and-institutions/the-norwegian-national-coastal-administr.html?id=115310 • Norwegian Accreditation (accredits environmental verifiers) - http://www.akkreditert.no/en/ • Norwegian Industrial Property Office (grants industrial property rights) - http://www.patentstyret.no/en/about-nipo/ • Norwegian Maritime Authority (registers shipping) - http://www.sjofartsdir.no/en/ • Norwegian Radiation Protection Authority (regulates use of radioactive substances and fissile material and monitors natural and artificial radiation) - http://www.nrpa.no/eway/default.aspx?pid=240 • Climate and Pollution Agency (manages and enforces pollution legislation) - http://www.klif.no/english/ <p>Slovenia</p> <ul style="list-style-type: none"> • Environmental Agency (monitoring natural phenomena and processes and ensuring legal protection and assistance to participants in environmental encroachment procedures) – http://www.arso.gov.si/en/ • Inspectorate of the Republic of Slovenia for Agriculture and the Environment (carries out supervision with respect to: environmental protection and in the field of the environment and climate changes) - http://www.iko.gov.si/en/about_the_office/ • Nuclear Safety Administration (regulates safety of nuclear facilities, material and trade) - http://www.ursjv.gov.si/en/ • Slovenian Intellectual Property Office (grants protection for industrial property rights, issues permits to collecting societies of authors and related rights and supervises the functioning of those societies) - http://www.uil-sipo.si/sipo/office/tools/home/ <p>Sweden</p> <ul style="list-style-type: none"> • Swedish Coast Guard (supervises waters around the coast) - 	
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		<p>http://www.kustbevakningen.se/sv/the-swedish-coast-guard/</p> <ul style="list-style-type: none"> • Swedish Agency for Marine and Water Management (enforces standards applicable to all waters) - https://www.havochvatten.se/en/start.html • National Chemicals Inspectorate (inspects chemical and biotechnological products) • Swedish Environmental Protection Agency (monitors efforts to meet environmental objectives) - http://www.swedishepa.se/ <p>Switzerland</p> <ul style="list-style-type: none"> • Federal Office for the Environment (supervises compliance with standards) - http://www.bafu.admin.ch/index.html?lang=en <p>United Kingdom</p> <ul style="list-style-type: none"> • Environment Agency (protects and improves the environment and promotes sustainable development) - http://www.environment-agency.gov.uk/ • Natural Resources Wales (responsible for regulating commercial fisheries, major industries – e.g., refineries, chemicals and iron steel – the use of radioactive substances, sites of special scientific interest, water discharges and open access to land - http://naturalresourceswales.gov.uk/?lang=en • Land Registry (registers the ownership of land and property in England and Wales) - http://www.landregistry.gov.uk/ 	
	<p>Financial and business regulation (including banking, financial services market, licensing, monetary and currency policies, natural monopolies, stock exchange and securities markets and utilities)</p>	<p>Austria</p> <ul style="list-style-type: none"> • Austrian Financial Market Authority (supervises all entities working in financial markets) - http://www.fma.gv.at/en/about-the-fma.html • Austrian Agency for Health and Food Safety (tests and assesses food products) - http://www.ages.at/ages/en/about-us/objectives-and-mission-of-ages/ <p>Estonia</p> <ul style="list-style-type: none"> • Financial Supervisory Authority (regulates credit institutions, fund management, insurance companies and intermediaries, investment and pension firms and funds, payment service providers and the securities market) - http://www.fi.ee/?lang=en • Technical Surveillance Authority (regulates reliability and safety of products in manufacturing) - http://www.tja.ee/tja • Consumer Protection Board (supervises 	

		<p>consumer market and settles complaints) - http://www.tarbijakaitseamet.ee/en</p> <ul style="list-style-type: none"> • Labour Inspectorate (supervises compliance with occupational health and safety standards) - http://www.ti.ee/index.php?page=1052& • Register of Economic Activities (supervises the entrepreneurs, institution, foundations and non-profit organisations operating in areas of activity subject to special requirements) - http://mtr.mkm.ee/default.aspx <p>Finland</p> <ul style="list-style-type: none"> • Finnish Competition and Consumer Authority (supervises implementation of competition and consumer policy) - http://www.kilpailuvirasto.fi/cgi-bin/english.cgi • Occupational Health and Safety Administration (supervises compliance with standards) - http://www.tyosuojelu.fi/fi/workingfinland/ <p>Georgia</p> <ul style="list-style-type: none"> • National Bank (supervises the financial sector) - http://www.nbg.gov.ge/?lng=eng <p>Germany</p> <ul style="list-style-type: none"> • German Federal Bank (supervises banking system) - http://www.bundesbank.de/Navigation/EN/Core_business_areas/Banking_supervision/banking_supervision.html • Federal Financial Supervisory Authority (supervises banks, financial services providers, insurance undertakings and securities trading) - http://www.bafin.de/EN/BaFin/bafin_node.html • Federal Cartel Office (supervises compliance with competition law) - http://www.bundeskartellamt.de/wEnglisch/GeneralInformation/GeneralInformation.php <p>Iceland</p> <ul style="list-style-type: none"> • Financial Supervisory Authority (supervises financial enterprises) - http://www.fme.is/ • Competition Authority (enforces competition legislation) - http://en.samkeppni.is/ • Administration of Occupational Safety and Health (supervises compliance with standards) - http://www.vinnueftirlit.is/is/english/ • Iceland Tourist Board (issues licences and ensures requirement for operations are met) - http://www.ferdamalastofa.is/en/about- 	
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		<p>us/icelandic-tourist-board</p> <ul style="list-style-type: none"> • Icelandic Radiation Safety Authority (supervises compliance with standards) - http://eng.velferdarraduneyti.is/agencies/nr/20388 <p>Ireland</p> <ul style="list-style-type: none"> • Central Bank of Ireland (regulates financial service providers) - http://www.centralbank.ie/about-us/Pages/default.aspx • The Competition Authority (enforces competition law) - http://www.tca.ie/ • Companies Registration Office (register companies and enforces filing obligations) - http://www.cro.ie/ena/about-cro-functions.aspx • National Employment Rights Authority (monitors employment conditions and seeks compliance) - http://www.employmentrights.ie/en/ • Office of the Director of Corporate Enforcement (enforcing companies legislation) - http://www.odce.ie/en/about_our_role.aspx • Irish Auditing and Accounting Supervisory Authority (supervises the accountancy profession and financial reporting) - http://www.iaasa.ie/about/index.htm • National Consumer Agency (monitors in the interests of consumers) - http://www.nca.ie/about-us • Horse Racing Ireland (controls operation of authorized bookmakers) - http://www.goracing.ie/HRI/Resource-Centre/About-HRI/ • Irish Greyhound Board (regulates greyhound racing) - http://www.igb.ie/About-Us/ • Veterinary Council of Ireland (regulates the practice of veterinary medicine and nursing) - http://www.vci.ie/ • Property Services Regulatory Authority (regulates all providers of such services) - http://www.psr.ie/website/npsra/npsraweb.nsf/page/index-en • Pensions Board (regulates occupational pensions schemes) - http://www.pensionsboard.ie/en/ • Pensions Ombudsman (investigates complaints in respects of occupational pension schemes) - http://www.pensionsombudsman.ie/cms/index.php <p>Italy</p> <ul style="list-style-type: none"> • Bank of Italy (supervises banks and financial 	
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		<p>services) - http://www.bancaditalia.it/bancaditalia/funzgov</p> <ul style="list-style-type: none"> • Securities and Exchange Commission (regulates the securities market) - http://www.consob.it/mainen/consob/what/what.html?symbblink=/mainen/consob/what/index.html • Institute for the Supervision of Insurance (supervises the insurance industry) - http://www.ivass.it/ivass/impresesp/HomePage.jsp [Italian only] • Italian Competition Authority (ensures the observance of applicable standards) - http://www.agcm.it/en/ <p>Liechtenstein</p> <ul style="list-style-type: none"> • Financial Market Authority (regulates all financial markets) - http://www.fma.li/en/homepage.html <p>Luxembourg</p> <ul style="list-style-type: none"> • Conseil de la Concurrence (regulates competition) - http://www.concurrence.public.lu/ • Commission de Surveillance de Secteur Financier (regulates financial services) - http://www.cssf.lu/la-cssf/mission-et-competences/ • L'Institut Luxembourgeois de la Normalisation, de l'Accreditation, de la Sécurité et qualité des produits et des services (accredit and supervises technical standards bodies) - http://www.ilnas.public.lu/fr/ilnas/missions/index.html • Commission aux Assurances (supervises the insurance industry) - http://www.commassu.lu/FR/Notre_Mission/default.asp <p>Malta</p> <ul style="list-style-type: none"> • Malta Tourism Authority (ensures that tourism providers have the necessary licences provided by law) - http://www.mta.com.mt/ • Occupational Health and Safety Authority (ensures that places of work are safe) - http://www.ohsa.org.mt/ • Malta Financial Services Authority (regulates and supervises credit and financial institutions, investment, trust and insurance business) - http://www.mfsa.com.mt/ • Lotteries and Gaming Authority (ensures that the gaming sector operates in fairness and 	
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		<p>according to the law) - http://www.lga.org.mt/lga/home.aspx</p> <ul style="list-style-type: none"> • Registry of Companies (registers companies and partnerships and imposes and collects penalties) - http://registry.mfsa.com.mt/ • Trade Licensing Unit (issues licences for setting up a business) - http://www.commerce.gov.mt/lics_strHawkers.asp <p>Norway</p> <ul style="list-style-type: none"> • Market Council (settles complaints about marketing) - http://www.markedsradet.no/xp/pub/hoved/english/520100 • Consumer Ombudsman (promotes agreements between businesses and consumers) - http://www.forbrukerombudet.no/english • Norwegian Food Safety Authority (supervises food safety) - http://www.mattilsynet.no/portal/page?_pageid=54,40103&_dad=portal&_schema=PORTAL&language=english • Norwegian Labour Inspection Authority (supervises occupational safety and health) - http://www.arbeidstilsynet.no/artikkel.html?tid=79289 • Petroleum Safety Authority (regulates technical and operational safety) - http://www.ptil.no/main-page/category9.html • Financial Supervisory Authority (supervises banks, finance companies, mortgage companies, insurance companies, pension funds, investment firms, securities fund management and market conduct in the securities market, stock exchanges and authorised market places, settlement centres and securities registers, estate agencies, debt collection agencies, external accountants and auditors) - http://www.finanstilsynet.no/en/ <p>Slovenia</p> <ul style="list-style-type: none"> • Market Inspectorate (supervises execution of legislation relating to consumer protection, product safety, trade, catering, crafts, services, pricing, tourism, competition protection and copyright) - http://www.ti.gov.si/en/ • Office for Gaming Supervision (issue licences and supervises all processes directly or indirectly related with gaming organization) - http://www.unpis.gov.si/en/ • Internal Affairs Inspectorate (carries out inspections relating to ski slopes safety) - http://www.mnz.gov.si/en/police_and_safety/i 	
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		<p>nternal affairs inspectorat/#c17622</p> <ul style="list-style-type: none"> • Competition Protection Agency (assesses alleged restrictive agreements and abuses of a dominant position and approves, prohibits or conditionally approves any concentration) - http://www.varstvo-konkurence.si/en/about_the_office/ • Bank of Slovenia (supervises banks and payment systems) - http://www.bsi.si/en/bank-of-slovenia.asp?MapaId=63 <p>Sweden</p> <ul style="list-style-type: none"> • Swedish Financial Supervisory Authority (supervises and monitors all companies operating in Swedish financial markets) - http://www.fi.se/Folder-EN/Startpage/About-FI/ • Swedish Competition Authority (supervises compliance with competition standards) - http://www.kkv.se/default_218.aspx • Swedish Consumer Agency (monitors compliance with standards and can bring court proceedings) - http://www.konsumentverket.se/otherlanguages/ • National Inspectorate of Strategic Products (controls exports of military equipment) - http://www.isp.se/sa/node.asp?node=410 • Swedish Work Environment Authority (supervises compliance with health and safety standards) - http://www.av.se/inenglish/?AspxAutoDetectCookieSupport=1 • Swedish National Electrical Safety Board (supervises electrical equipment) - http://www.elsakerhetsverket.se/en/ • Supervisory Board of Chartered Accountants (licences and supervises chartered accountants and accountancy firms, investigates and decides disciplinary matters) - http://www.revisorsnamnden.se/rn/english/english.html • Alcoholic Beverages Product Range Board (ensures non-discriminatory function of state retail monopoly) - http://www.government.se/sb/d/2061/a/155933 • Swedish Gambling Authority (supervises compliance with law governing casinos, lotteries and other forms of gambling) - http://www.lotteriinspektionen.se/en/http://www.lotteriinspektionen.se/en/http://www.lotteriinspektionen.se/en/ • Council for Employee Representation on Boards of Directors (examines matters 	
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		<p>concerning permits for representation) - http://www.government.se/sb/d/8281/a/74523</p> <ul style="list-style-type: none"> • Swedish Companies Registration Office (registers all enterprises) - http://www.bolagsverket.se/en • Swedish Estate Agents Inspectorate (supervises estate agents) - http://www.government.se/sb/d/2112/a/66269 • National Food Agency (supervises compliance with standards) - http://www.slv.se/en-gb/ <p>Switzerland</p> <ul style="list-style-type: none"> • Swiss Financial Market Supervisory Authority (oversight authority for banks, insurance companies, exchanges, securities dealers, collective investment schemes, distributors and insurance intermediaries. Also responsible for combating money laundering and restructuring and bankruptcy proceedings and issuing operating licences for companies in the supervised sectors) - http://www.finma.ch/e/Pages/default.aspx • Competition Commission (regulates the market economy) - http://www.weko.admin.ch/?lang=en • Federal Consumer Affairs Bureau (supervises compliance with standards relating to products and services) - http://www.konsum.admin.ch/?lang=en • Price Supervisor (supervises and enforces compliance with standards) - http://www.preisueberwacher.admin.ch/index.html?lang=en <p>United Kingdom</p> <ul style="list-style-type: none"> • Office of Fair Trading (investigates operation of markets, mergers, cartels and anti-competitive activities, enforces consumer rights and supervises anti-money-laundering measures - http://www.oft.gov.uk/ • Competition Commission (conducts in-depth investigations into mergers and markets, and also has certain functions with regard to the major regulated industries. It acts on references from the Office for Fair Trading or a minister) - http://www.competition-commission.org.uk/ [the OFT and the CC are to be merged into a Competition and Markets Authority] • Financial Conduct Authority (supervises financial firms) - http://www.fca.org.uk/ • Prudential Regulation Authority (supervises of banks, building societies and credit unions, insurers and major investment firms) 	
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		<ul style="list-style-type: none"> • Pensions Regulator (regulates work-based pension schemes) - http://www.bankofengland.co.uk/pru/Pages/default.aspx • Pensions Ombudsman /Pension Protection Fund Ombudsman (investigates complaints from members of pension schemes and their beneficiaries) - http://www.pensionsombudsman.org.uk/ - http://www.ppfo.org.uk/ • Health and Safety Executive (a watchdog for work-related health, safety and illness) - http://www.hse.gov.uk/aboutus/ • Civil Aviation Authority (regulation of tour operators) - http://www.caa.co.uk/ • Architects Registration Board (regulates the architects' profession) - http://www.arb.org.uk/ • Natural Resources Wales (responsible for regulation of packaging and trade in Wales) - http://naturalresourceswales.gov.uk/?lang=en • Sports Grounds Safety Authority (securing safe and enjoyable conditions for spectators in England and Wales) - http://www.safetyatsportsgrounds.org.uk/ • Legal Services Board (ensures that regulation in the legal services sector is carried out in the public interest) - http://www.legalservicesboard.org.uk/ • The Legal Ombudsman (investigates complaints about lawyers) - http://www.legalombudsman.org.uk/ • Judicial Appointments and Conduct Ombudsman (investigates complaints about the judicial appointments process and the handling of matters involving judicial discipline or conduct) - http://www.justice.gov.uk/about/jaco • Gangmasters Licensing Authority (regulates businesses who provide workers to agriculture, horticulture, forestry, shellfish gathering and food and drink processing and packaging) - http://gla.defra.gov.uk/ • Gambling Commission (regulates arcades, betting, bingo, casinos, gaming machine providers, gambling software providers, lottery operators and external lottery managers and remote gambling (online and by phone) that uses British-based equipment) - http://www.gamblingcommission.gov.uk/ • Companies House (incorporates and dissolves limited companies, registers the information companies are legally required to supply, and makes that information available to the public) -http://www.companieshouse.gov.uk/ 	
Health care		Austria	

		<ul style="list-style-type: none"> • Austrian Medicines and Medical Devices Agency (authorises medicinal products and assesses medicinal products and medical devices which are already on the market regarding efficacy, adverse reactions, production, shipment and storage) - http://www.basg.gv.at/en/about-us/ • Labour Inspectorate (supervises compliance with health and safety standards) - http://www.arbeitsinspektion.gv.at/AI/Information+in+English/default.htm <p>Denmark</p> <ul style="list-style-type: none"> • Danish Health and Medicines Authority (licences medicines and supervises their manufacture) - http://laegemiddelstyrelsen.dk/en/topics/authorisation-and-supervision <p>Estonia</p> <ul style="list-style-type: none"> • Health Board (performs surveillance and enforcement to ensure compliance with standards relating to health care, health protection and safety of chemicals) - http://www.terviseamet.ee/en/information/about-hb.html • State Agency of Medicines (supervises safety and quality of medicines) - http://www.sam.ee/en/node/27 <p>Finland</p> <ul style="list-style-type: none"> • Finnish Medicines Agency (regulates medicinal, blood and tissue products and the pharmaceutical sector) - http://www.fimea.fi/frontpage <p>Germany</p> <ul style="list-style-type: none"> • Federal Institute for Drugs and Medical Devices (supervise, quality, safety and efficacy of medicinal products) - http://www.bfarm.de/EN/Home/home_node.html <p>Iceland</p> <ul style="list-style-type: none"> • Icelandic Medicines Agency (supervises compliance with standards) - http://www.imca.is/ <p>Ireland</p> <ul style="list-style-type: none"> • Health and Safety Authority (enforces occupational health and safety standards) - http://www.hsa.ie/eng/About_Us/ • Nursing Board (regulates the nursing profession) - 	
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		<p>http://www.nursingboard.ie/en/role_of_board.aspx</p> <ul style="list-style-type: none"> • Dental Council (regulates dental profession) - http://www.dentalcouncil.ie/ • Medical Council (regulates doctors) - http://www.medicalcouncil.ie/About-Us/ • Health Insurance Authority (regulates private health insurance market) - http://www.hia.ie/about-us/ • Irish Medicines Board (regulates introduction and use of medicines, medical devices and organ transplantation) - http://www.imb.ie/EN/About-Us.aspx <p>Italy</p> <ul style="list-style-type: none"> • Italian Medicines Agency (regulates use and manufacture of drugs) - http://www.agenziafarmaco.gov.it/en/node/4111 <p>Luxembourg</p> <ul style="list-style-type: none"> • L'Inspection du travail et des mines (supervises compliance with health and safety standards) - http://www.itm.lu/itmhttp://www.itm.lu/itm <p>Malta</p> <ul style="list-style-type: none"> • Medicines Authority (protection and enhancement of public health through the regulation of medicinal products and pharmaceutical activities) - http://www.medicinesauthority.gov.mt/home?l=1 <p>Norway</p> <ul style="list-style-type: none"> • Norwegian Board of Health Supervision (regulates health services) - http://www.helsetilsynet.no/Norwegian-Board-of-Health-Supervision/ • Norwegian Medicines Agency (regulates new and existing agencies) - http://www.legemiddelverket.no/English/about-norwegian-medicines-agency/Sider/default.aspx <p>Slovenia</p> <ul style="list-style-type: none"> • Health Inspectorate of the Republic of Slovenia (carries out inspection of implementation of laws relating to: infectious diseases; food safety; drinking water; buildings and devices for public supply with drinking water; mineral waters; products and substances coming in contact with foodstuffs; 	
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		<p>cosmetic products; toys; tobacco and tobacco products; consumption of alcohol; bathing waters; minimal sanitarily and health conditions; treatment of waste resulting from health activity; patient's rights; mental health; and the medical profession) - http://www.zi.gov.si/en/areas_of_work/</p> <ul style="list-style-type: none"> • Chemical Office of the Republic of Slovenia (regulates and supervises activities relating to use, importation and storage of chemicals) - http://www.uk.gov.si/en/areas_of_work/ • Slovenian Radio Protection Administration (responsible for enforcing applicable standards, inspection of living and working environments, monitoring food and drinking water and authorization of approved radiation experts) - http://www.uvps.gov.si/en/ • Slovenian Agency for Medicinal Products and Medical Devices (regulates use of such products and devices) - http://www.jazmp.si/index.php?id=56 [Slovenian only] <p>Sweden</p> <ul style="list-style-type: none"> • Medical Products Agency (inspects products) - http://www.lakemedelsverket.se/english/ • National Board of Health and Welfare (ensures standards are observed) - http://www.socialstyrelsen.se/english • Swedish Radiation Safety Authority (supervises use of radiation in medical treatment) - http://www.stralsakerhetsmyndigheten.se/In-English/About-the-Swedish-Radiation-Safety-Authority1/ <p>Switzerland</p> <ul style="list-style-type: none"> • Swiss Agency for Therapeutic Products (authorises and supervises market in therapeutic products) - http://www.swissmedic.ch/?lang=en • Swiss Alcohol Board (regulates production, trade and advertising) - http://www.eav.admin.ch/?lang=en <p>United Kingdom</p> <ul style="list-style-type: none"> • Care Quality Commission (regulates and inspects health and social care services in England in order to assure quality and safety) - http://www.cqc.org.uk/ • Food Standards Agency (responsible for enforcing food safety regulations) - http://www.food.gov.uk/ • Parliamentary and Health Services 	
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		<p>Commissioner (investigates complaints about unfair treatment or poor service in the Health Service in England) - http://www.ombudsman.org.uk/</p> <ul style="list-style-type: none"> • Medicines and Healthcare Products Regulatory Agency (protects and promotes public health and patient safety by ensuring that medicines, healthcare products and medical equipment meet appropriate standards of safety, quality, performance and effectiveness and are used safely) - http://www.mhra.gov.uk/ • Monitor (licenses healthcare providers and ensures that they are well-led in terms of quality and finances; makes sure essential healthcare services continue to be available even if a provider gets into financial difficulty; and safeguards patient choice) - http://www.monitor-nhsft.gov.uk/ 	
	<p>Human rights (including freedom of speech and information security and inter-ethnic relations)</p>	<p>Austria</p> <ul style="list-style-type: none"> • The Ombudsman Board (exercises preventive monitoring and control of public and private institutions and facilities where persons are or may be deprived of their liberty, monitors facilities and programmes for people with disabilities to prevent the occurrence of violence. And observes and investigates the conduct of bodies authorised to exercise direct administrative power and compulsion) - http://www.menschenrechtsbeirat.at/en • Data Protection Commission (supervises compliance with standards) - http://www.dsk.gv.at/DesktopDefault.aspx?alias=dsk • Federal Equal Treatment Commission (supervises compliance with standards) - http://www.bka.gv.at/site/6813/default.aspx • Ombuds for equal treatment and gender equality in employment and occupation, for equal treatment irrespective of ethnicity, religion or belief, age or sexual orientation in employment and occupation and for equal treatment irrespective of sex or ethnicity in other areas (provides advice and support in court proceedings and can bring proceedings in respect of advertisements) - http://www.gleichbehandlungsanwaltschaft.at/site/7566/default.aspx <p>Estonia</p> <ul style="list-style-type: none"> • Data Protection Inspectorate (regulates compliance with data protection standards) - http://www.aki.ee/en/inspectorate • Gender Equality and Equal Treatment 	

		<p>Commissioner (monitors compliance with equality legislation) - https://www.eesti.ee/eng/contacts/riigi_ja_valit_susasutused/voliniku_kantselei</p> <ul style="list-style-type: none"> • Chancellor of Justice (ensures compliance with constitutional rights and law by authorities and officials and the protection of persons in places of detention) - http://oiguskantsler.ee/en <p>Finland</p> <ul style="list-style-type: none"> • Office of the Data Protection Ombudsman (supervises compliance with data protection standards) - http://www.tietosuoja.fi/1560.htm • Ombudsman for Minorities in Finland (investigates complaints from ethnic minorities) - http://www.vahemmistovaltuutettu.fi/en/front_page • Ombudsman for Equality (supervises compliance with equality legislation) - http://www.tasa-arvo.fi/en/home <p>Georgia</p> <ul style="list-style-type: none"> • Public Defender (supervision of state and local government bodies on basis of complaints or on own motion and exercise of functions of a National Preventive Mechanism) - http://www.ombudsman.ge/index.php?page=0&lang=1 <p>Germany</p> <ul style="list-style-type: none"> • The Federal Commissioner for Data Protection and Freedom of Information (supervises compliance with standards) - http://www.bfdi.bund.de/EN/Home/homepage_node.html <p>Iceland</p> <ul style="list-style-type: none"> • Center for Gender Equality (supervises compliance with legislation) - http://eng.velferdarraduneyti.is/agencies/nr/1698 <p>Ireland</p> <ul style="list-style-type: none"> • Data Protection Commissioner (investigates complaints and takes enforcement action) - http://www.dataprotection.ie/ViewDoc.asp?fn=%2Fdocuments%2Fabout%2FAboutUs%2Ehtm&CatID=1&m=a • Irish Human Rights Commission (investigates human rights concerns and intervenes in judicial proceedings) - http://www.ihrc.ie/about/whatwedo.html • Equality Authority (provides support to 	
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		<p>individuals and monitors implementation of standards) - http://www.equality.ie/en/About-Us/Services/</p> <p>The Equality Authority and the Irish Human Rights Commission are to be merged into the Irish Human Rights and Equality Commission]</p> <ul style="list-style-type: none"> • Office of the Information Commissioner (enforces rights of access to official information) - http://www.oic.gov.ie/en/about-us/role-functions-and-powers-of-the-information-commissioner/ <p>Italy</p> <ul style="list-style-type: none"> • Data Protection Authority (supervises compliance with standards) - http://www.garanteprivacy.it/web/guest/home_en • National Office for Opposition to Racial Discrimination (assists victims in pursuing claims and monitors implementation of legislation) - http://www.pariopportunita.gov.it/index.php/unar <p>Liechtenstein</p> <ul style="list-style-type: none"> • Datenschutzstelle (supervises compliance with standards) - http://www.dss.llv.li/ <p>Luxembourg</p> <ul style="list-style-type: none"> • Commission nationale pour la protection des données (supervises compliance with standards) - http://www.cnpd.public.lu/fr/index.html <p>Malta</p> <ul style="list-style-type: none"> • Information and Data Protection Commissioner (regulates compliance with data protection standards) - http://idpc.gov.mt/ • Public Registry (registers births, adoptions, marriages and deaths) - https://secure2.gov.mt/certifikati/Department.a.spx <p>Norway</p> <ul style="list-style-type: none"> • Equality and Anti-discrimination Ombud (investigates complaints) - http://www.ldo.no/en/ <p>Slovenia</p> <ul style="list-style-type: none"> • Human Rights Ombudsman (investigates complaints and acts as the national preventive mechanism) - http://www.varuh-rs.si/about-us/?L=6 	
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		<ul style="list-style-type: none"> • Information Commissioner (supervises compliance with standards and determining complaints) - https://www.ip-rs.si/?id=195 • Advocate of the Principle of Equality (examines complaints, trying to seek a resolution in a non-binding way, and can ask inspection authorities to prosecute or impose fines) - http://www.mdds.gov.si/en/areas_of_work/international_cooperation_and_european_affairs/advocate_of_the_principle_of_equality/ <p>Sweden</p> <ul style="list-style-type: none"> • Equality Ombudsman (monitors compliance with law and investigates complaints) - http://www.do.se/en/ • Swedish Data Inspection Board (supervises compliance with data protection standards and deals with complaints) - http://www.datainspektionen.se/in-english/ <p>Switzerland</p> <ul style="list-style-type: none"> • Federal Office for Gender Equality (supervises compliance with standards) - http://www.ebg.admin.ch/index.html?lang=en <p>United Kingdom</p> <ul style="list-style-type: none"> • Equality and Human Rights Commission (promotes and enforces equality and non-discrimination legislation and promotes and protects human rights in England, Scotland and Wales, although the responsibility for human rights in Scotland is mainly that of the Scottish Human Rights Commission (http://www.scottishhumanrights.com/), while in Northern Ireland the two sets of functions are performed by the Equality Commission for Northern Ireland (http://www.equalityni.org/site/default.asp?secid=home) and the Northern Ireland Human Rights Commission (http://www.nihrc.org/)) - http://www.equalityhumanrights.com/ • Information Commissioner's Office (regulates compliance with data protection standards in the United Kingdom and with freedom of information standards in England, Northern Ireland and Wales; in Scotland the latter role is performed by the Scottish Information Commissioner) - http://ico.org.uk/ 	
	Immigration and border control	<p>United Kingdom</p> <ul style="list-style-type: none"> • Independent Chief Inspector of Borders and Immigration (provides independent scrutiny of the work of the UK Border Agency and the Border Force) - 	

		<p>http://icinspector.independent.gov.uk/</p> <ul style="list-style-type: none"> • Office of the Immigration Services Commissioner (regulates immigration advisers) - http://oisc.homeoffice.gov.uk/ • Prisons and Probation Ombudsman (investigates complaints from persons in immigration removal centres) - http://www.ppo.gov.uk/ 	
Local and regional government	<p>Malta</p> <ul style="list-style-type: none"> • Ombudsman (undertakes investigations on its own motion and on complaints being received from citizens) - http://www.ombudsman.org.mt/index.asp <p>United Kingdom</p> <ul style="list-style-type: none"> • Local Government Ombudsman (looks at complaints about local government in England) - http://www.lgo.org.uk/ 		
Policing and law enforcement (including anti-corruption efforts)	<p>Austria</p> <ul style="list-style-type: none"> • Federal Bureau of AntiCorruption (responsible for enforcing standards) - http://www.bak.gv.at/cms/BAK_en/general/start.aspx <p>Ireland</p> <ul style="list-style-type: none"> • Garda Síochána Ombudsman Commission (investigates complaints concerning the conduct of the police) - http://www.gardaombudsman.ie/ • Office of the Inspector of Prisons (inspects prisons) - http://www.inspectorofprisons.gov.ie/ • Private Security Authority (regulates the private security industry) - http://www.psa.gov.ie/ <p>Luxembourg</p> <ul style="list-style-type: none"> • L'Inspection Générale de la Police (supervises the operation of the police) - http://www.igp.public.lu/missions/index.html <p>Malta</p> <ul style="list-style-type: none"> • Police Board (supervises activities of the police and can investigate complaints and visit police cells) - http://mhas.gov.mt/en/MHAS-Departments/Malta-Police-Force/Pages/Police.aspx • Ombudsman (undertakes investigations on its own motion and on complaints being received 		

		<p>from citizens) - http://www.ombudsman.org.mt/index.asp</p> <p>Norway</p> <ul style="list-style-type: none"> Norwegian Bureau for the Investigation of Police Affairs (investigates reports of misconduct and offences by members of the police and the prosecuting service) - http://www.spesialenheten.no/Mainpage/tabid/5240/language/en-GB/Default.aspx <p>Slovenia</p> <ul style="list-style-type: none"> Internal Affairs Inspectorate (carries out inspections relating to private security and detective activities, firearms, ammunition and explosives) - http://www.mnz.gov.si/en/police_and_safety/internal_affairs_inspectorat/#c17622 Commission for the Prevention of Corruption of the Republic of Slovenia (responsible for preventing and investigating corruption in public office) - https://www.kpk-rs.si/en/the-commission <p>Sweden</p> <ul style="list-style-type: none"> Swedish Commission on Security and Integrity Protection (supervises use of secret surveillance by crime-fighting agencies and data processing by the police) - http://www.sakint.se/InEnglish.htm <p>United Kingdom</p> <ul style="list-style-type: none"> Her Majesty's Inspector of Constabulary for England and Wales (inspecting police forces and reporting to Parliament) - http://www.hmic.gov.uk/ Her Majesty's Inspectorate of Constabulary for Scotland (inspecting police forces and reporting to the Scottish Parliament) - http://www.hmics.org/ Independent Police Complaints Commission (investigates serious complaints and allegations of misconduct against the police and handles appeals) - http://www.ipcc.gov.uk/en/Pages/default.aspx Police Ombudsman for Northern Ireland (examines complaints) - http://www.policeombudsman.org/ Her Majesty's Inspectorate of Prisons 	
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		<p>(carrying out announced and unannounced inspections of places of detention in England and Wales and Northern Ireland) - http://www.justice.gov.uk/about/hmi-prisons</p> <ul style="list-style-type: none"> • Her Majesty's Inspectorate of Prisons for Scotland (same functions for Scotland) - http://www.scotland.gov.uk/Topics/Justice/public-safety/offender-management/offender/custody/Prisons/hmip • Her Majesty's Inspectorate of Probation (focusing on the effectiveness of work with adults, children and young people who have offended aimed at reducing reoffending and protecting the public) - http://www.justice.gov.uk/about/hmi-probation • Prisons and Probation Ombudsman (investigates complaints from prisoners and those on probation) - http://www.ppo.gov.uk/ • Office of the Surveillance Commissioners (oversees conduct of covert surveillance and covert human intelligence sources) - http://surveillancecommissioners.independent.gov.uk/ • Investigatory Powers Tribunal (investigates complaints about the alleged conduct of public bodies in relation to members of the public under the Regulation of Investigatory Powers Act (RIPA, 2000), including complaints about the use of intrusive powers such as phone-tapping by intelligence services, law enforcement agencies and public authorities) - http://www.ipt-uk.com/ • Intelligence Services Commissioner (provides independent judicial oversight of the conduct of the Secret Intelligence Service (MI6), Security Service (MI5), Government Communications Headquarters (GCHQ) and a number of other public authorities) - http://isc.intelligencecommissioners.com/default.asp • Interception of Communications Commissioner ((provides independent judicial oversight of the use of interception) - http://www.iocco-uk.info/ • Independent Reviewer of Terrorism Legislation (reviews the operation of the laws on terrorism and writes up the findings and recommendations in regular reports) - http://terrorismlegislationreviewer.independent.gov.uk/ • Her Majesty's Crown Prosecution Inspectorate (inspects the work carried out by the Crown Prosecution Service and certain other prosecuting agencies) - 	
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		<p>http://www.hmcpai.gov.uk/</p> <ul style="list-style-type: none"> British Transport Police Authority (responsible for ensuring an efficient and effective British Transport Police force) - http://btpa.police.uk/ UK Anti-Doping (ensures compliance with World Anti-Doping Code) - http://www.ukad.org.uk/ 	
	<p>Social welfare (including housing and social policies and pensions)</p>	<p>Finland</p> <ul style="list-style-type: none"> Office of the Ombudsman for Children (monitors rights and interests of children and young people) - http://www.lapsiasia.fi/en/frontpage <p>Ireland</p> <ul style="list-style-type: none"> Ombudsman for Children (monitors rights and interests of children and young people and investigates complaints) - http://www.oco.ie/ Adoption Authority of Ireland (supervises registered adoption societies) - http://www.aai.gov.ie/index.php/what-we-do.html Health Information and Quality Authority (monitors implementation of standards in residential services for children, older people and people with disabilities) - http://www.hiqa.ie/about-us/what-we-do-and-why Inspectorate of Mental Health Services (inspects premises where services are provided) - http://www.mhcirl.ie/Inspectorate_of_Mental_Health_Services/ Commission to Inquire into Child Abuse (investigates abuse in institutions) - http://www.education.ie/en/The-Department/Agencies/Commission-to-Inquire-into-Child-Abuse-CICA-.html <p>Iceland</p> <ul style="list-style-type: none"> Ombudsman for Children in Iceland (monitors rights and interests of children) - http://www.barn.is/barn/adalsida/english/ <p>Luxembourg</p> <ul style="list-style-type: none"> Inspection générale de la sécurité sociale (supervises institutions working in the field of social security) - http://www.mss.public.lu/acteurs/igss/index.html Ombudscommittee for the Rights of the Child (monitors rights and interests of children) - http://www.ork.lu/comite.html [French/German only] 	

		<p>Malta</p> <ul style="list-style-type: none"> • Commissioner for Children (monitors rights and interests of children) - http://www.tfal.org.mt/ [Maltese only] <p>Norway</p> <ul style="list-style-type: none"> • Norwegian Board of Health Supervision (regulates social services) - http://www.helsetilsynet.no/Norwegian-Board-of-Health-Supervision/ • County Governors (supervises municipalities) - https://en.wikipedia.org/wiki/County_governor_(Norway) • The Ombudsman for Children (responsible for promoting the interests of children and may act on own motion or in response to issues raised by others) - http://www.regjeringen.no/en/dep/bld/BLD-arbeider-for-at/Offices-and-agencies-associated-with-the-Ministry-of-Children-and-Equality/The-Ombudsman-for-Children-in-Norway.html?id=418030 <p>Slovenia</p> <ul style="list-style-type: none"> • Labour Inspectorate (supervises the implementation of laws and collective contracts governing employment relations, pay and other receipts from employment, the employment of workers at home and abroad, worker participation in management, strikes and the safety of workers at work) - http://www.id.gov.si/en/ <p>Sweden</p> <ul style="list-style-type: none"> • Swedish Social Insurance Inspectorate (inspects social insurance administration) - http://www.government.se/sb/d/15473/a/183495 • Ombudsman for Children in Sweden (monitors rights and interests of children and young people) - http://www.barnombudsmannen.se/english/about-us/background/ <p>Switzerland</p> <ul style="list-style-type: none"> • Occupational Pension Supervisory Committee (supervises pension funds and institutions, as well as cantonal and intercantonal authorities) - http://www.edi.admin.ch/org/00344/05181/05190/index.html?lang=en 	
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		<p>United Kingdom</p> <ul style="list-style-type: none"> • Charity Commission (registers and regulates charities in England and Wales) - http://www.charity-commission.gov.uk/ • Office of the Public Guardian (supervises deputies who manage the affairs of others and investigates allegations of abuse) - http://www.justice.gov.uk/about/opg • Local Government Ombudsman (looks at complaints about adult social care providers (such as care homes and home care providers) - http://www.lgo.org.uk/ • Housing Ombudsman (looks at complaints about registered providers of social housing, e.g., housing associations, and other landlords, managers and agents) - http://www.housing-ombudsman.org.uk/ • Homes and Communities Agency (regulates social housing providers) - http://www.homesandcommunities.co.uk/ • The Children's Commissioner for England (monitors rights and interests of children and young people) - http://www.childrenscommissioner.gov.uk/content/blog/content_366 	
	Taxation (including budget and customs policies)		
	Transport	<p>Austria</p> <ul style="list-style-type: none"> • Schienen-Control (regulates railways) - http://www.schienecontrol.gv.at/englisch/homepage/homepage.html <p>Denmark</p> <ul style="list-style-type: none"> • Danish Rail Regulatory Body (regulates railways) - http://www.jernbanenaevnet.dk/DA/Opgaver.aspx [Danish only] <p>Estonia</p> <ul style="list-style-type: none"> • Technical Surveillance Authority (regulates reliability and safety of products in transport) - http://www.tja.ee/tja <p>Finland</p> <ul style="list-style-type: none"> • Finnish Transport Safety Authority (licences operators and secures compliance with standards) - http://www.trafi.fi/en <p>Germany</p> <ul style="list-style-type: none"> • Federal Network Agency for Electricity, Gas, Telecommunications, Post and Railway (promotes competition, protects consumer 	

		<p>rights and acts as root certification authority under the Electronic Signatures Act) - http://www.bundesnetzagentur.de/cln_1932/EN/General/Bundesnetzagentur/Bundesnetzagentur-node.html</p> <ul style="list-style-type: none"> • Federal Railway Authority (supervises the railways and enforces passengers' rights) - http://www.eba.bund.de/cln_031/sid_3FF6905648E42819F2E290C5CE797571/EN/Home/homepage_node.html?__nnn=true • Federal Aviation Office (supervises the aviation industry) - http://www.lba.de/EN/LBA/Tasks/Tasks_node.html <p>Iceland</p> <ul style="list-style-type: none"> • Icelandic Maritime Administration (registers vessels and supervises ship surveys, manning and certification) - http://www.sigling.is/english <p>Ireland</p> <ul style="list-style-type: none"> • Irish Aviation Authority (regulates aviation in respect of safety standards) - https://www.iaa.ie/who-we-are • Commission for Aviation Regulation (regulates aviation and the travel trade) - http://www.aviationreg.ie/About_the_Commission_for_Aviation_Regulation/Default.50.html • National Transport Authority (licenses public bus passenger and taxi services) - http://www.nationaltransport.ie/about-us/ • Marine Survey Office (secures implementation of standards relating to shipping safety and marine pollution) - http://www.dttas.ie/marine/MaritimeSafetyDirectorate/MSO/index.asp?lang=ENG&loc=1949 <p>Italy</p> <ul style="list-style-type: none"> • Italian Civil Aviation Authority (regulates air transport) - http://www.enac.gov.it/Servizio/Info_in_English/index.html • Ufficio per la Regolazione dei Servizi Ferroviari (regulates railways) - http://www.mit.gov.it/mit/site.php?o=vd&lm=3&id=17 [Italian only] <p>Luxembourg</p> <ul style="list-style-type: none"> • l'Institut Luxembourgeois de Régulation 	
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		<p>(regulates and supervises the transport market) - http://www.ilr.public.lu/</p> <ul style="list-style-type: none"> • Administration de la Navigation Aérienne (supervises the implementation of applicable standards) - http://www.ana.public.lu/fr/administration/missions/index.html • Direction de l'Aviation Civile (regulates the functioning of civil aviation) - http://www.dac.public.lu/direction/missions/index.html • Luxembourg Maritime Administration (regulates shipping) - http://www.maritime.lu/presentation <p>Malta</p> <ul style="list-style-type: none"> • Malta Transport Authority (licenses drivers, registers vehicles and ensures that the ways of getting around are safe, legal and serve the public well) - https://secure2.gov.mt/vera/ <p>Norway</p> <ul style="list-style-type: none"> • Civil Aviation Authority (issues licences and supervises compliance with regulations and conditions) - http://luftfartstilsynet.no/caa_no/ • Norwegian National Coastal Administration (regulates ports, fairways and compulsory pilotage) - http://www.regjeringen.no/en/dep/fkd/The-Ministry-of-Fisheries-and-Coastal-Affairs/Subordinate-agencies-and-institutions/the-norwegian-national-coastal-administr.html?id=115310 • Norwegian Maritime Authority (regulates shipping) - http://www.sjofartsdir.no/en/ • Norwegian Railway Authority (licences and supervises rail traffic, tramways, underground rail, fair grounds and amusement parks) - http://www.regjeringen.no/en/dep/sd/about-the-ministry/subordinate-agencies-and-enterprises/norwegian-railway-inspectorate.html?id=443411 • Technical Supervisory Authority for Cableways (licenses and supervises cableways) - http://www.regjeringen.no/en/dep/sd/about-the-ministry/subordinate-agencies-and-enterprises/statutory-services--aerial-ropeways.html?id=505318 <p>Slovenia</p> <ul style="list-style-type: none"> • Post and Electronic Communications Agency regulates and supervises the railway service markets) - http://www.apek.si/about-apek 	
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		<p>regulation of operators of buses, coaches and heavy goods vehicles) - https://www.gov.uk/government/organisations/traffic-commissioners</p> <ul style="list-style-type: none"> • Vehicle Certification Agency (approves new vehicles and components) - https://www.gov.uk/government/organisations/vehicle-certification-agency • Vehicle and Operator Services Agency (enforces compliance with roadworthiness standards) - http://www.dft.gov.uk/vosa/aboutvosa/aboutvosa.htm • Marine Coastguard Agency (inspects ships to ensure they meet safety rules, certifies seafarers and registers vessels) - http://www.dft.gov.uk/mca/ • Office of Fair Trading (investigates anti-competitive activities) - http://www.offt.gov.uk/ • Driver and Vehicle Licensing Agency (registers drivers and vehicles in England, Scotland and Wales) - http://www.dft.gov.uk/dvla/ 	