



MINISTRY OF THE INTERIOR
OF THE CZECH REPUBLIC



Crisis communication with disabled people - training of first responders

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Conference on
Including People with Disabilities in Disaster Preparedness and Response
Council of Europe, Brussels, 4-5/12/2014

- CZ Mol supports the EC project EUNAD

Goals:

- To improve psychosocial crisis management helping people with disability (visual/hearing impairment)
- To improve networking (local workshops Mol)
- To organize pilot trainings for police/fire
- To share the good practice
- Etc.

Local workshops/trainings



CZ good practice: Methodical DVD for firefighters

- Communication with disabled people is in methodical guidance of Czech FRS
- Topic is implemented to various types of education
- DVD created by Psychological Service of FRS
- Acted by fire-fighters, psychologists of FRS and disabled persons
- Recording about their special needs in real situations!
- Key is participation of disabled partners!
- 4 parts: Communication with physically, mentally, visually and hearing disabled people.
- DVD was appreciated both by the end users and by the international professional community (EUNAD network)

4 DVD scenarios:

Communication with physically, mentally, visually and hearing disabled people



Example – crisis communication with the blind person

