



# 1<sup>st</sup> Regional Conference Court Performance Management Systems In the Western Balkan Countries

# 18-20 May 2016 (Wednesday - Friday)

Hotel Queen of Montenegro, Budva

# CONFERENCE PROGRAM

### Conference moderators:

Audun Hognes Berg (Head of International Secretariat, Norwegian Courts Administration)
Amra Jasarevic (Regional Judicial Reform Advisor, UNDP/ Norwegian Courts Administration)

Day 1 (18 April 2016)

#### **REGISTRATION** in the Hotel

18.30 – 19.30 <b>Light</b>	Cocktail
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20.00 Official Dinner

Day 2 (19 April 2016)

09.00 - 09.30 REGISTRATION

09.30 - 09.50 **Opening Word** 

Sven Marius Urke (Director, Norwegian Courts Administration)

# 09.50 - 10.10 Support to the Judicial Reform in the Western Balkans Project: Introduction

Audun Hognes Berg (Head of International Secretariat, Norwegian Courts Administration)

# 10.10 – 10.30 Introduction of delegations

Albania, BiH, Croatia, Kosovo\*1, Macedonia, Montenegro, Serbia

<sup>&</sup>lt;sup>1</sup> \*This designation is without prejudice to positions on status and is in the line with UNSCR 1244 and the ICJ Opinion on the Kosovo Declaration of Independence.

#### 10.30 - 11.00 Coffee Break

# 11.00 – 16.00 Panel I: CEPEJ standards and Case Duration Monitoring Systems

- 11.00 11.30 Introduction to CEPEJ and its role, SATURN guidelines for judicial time management and its application in Croatia (Ivan Crnčec, CEPEJ expert)
- 11.30 11.50 Case Monitoring System in Norway (Frank Egil Holm, Senior Adviser at the Department of Financial Control and Property Management, NCA)
- 11.50 12.30 Presentations of the case duration monitoring systems in the Western Balkan countries:
  - Macedonia
  - Kosovo

# 12.30 – 14.30 Lunch Break and Mingling

14.30 – 15.00 Introduction to the discussion (Prof. Dr. Amer Demirovic, Judicial Statistics Expert)

#### 15.00 – 16.00 Discussion

# Issues proposed for discussion:

- How does the case duration monitoring system promote efficiency?
- What is regarded as a satisfactory judicial performance in relation to the number/percentage of cases disposed within the predefined timeframes in your judiciary?
- If the timeframes are not explicitly stated in your judicial system, what are, if any, expectations regarding the length of court proceedings?
- What remedies have you developed to tackle case duration related problems that you were able to identify through your case management system?
- How do you deal with old cases in the case duration monitoring system?

# 18.30 – 19.30 Light Cocktail

# 20.00 Official Dinner

Day 3 (20 April 2016)

#### 09.00 – 10.30 Panel II: Quota Systems

# 09.00 – 09.30 Overview of Quota Systems in the Western Balkans (**Prof. Dr. Amer Demirovic, Judicial Statistics Expert**)

- 09.30 10.00 Presentations of the quota systems in the Western Balkan countries:
  - Serbia
  - Montenegro

#### 10.00 – 10.30 Discussion

## Issues proposed for discussion:

- Why quota(s)? Timeframe indicators vs. quota?
- Does the quota system in your country take into account the complexity of cases (case weighting)?
- Should the quota be a part of the evaluation of judges, and what implications do that have for the application of the quota system at National and local level?

## 10.30 - 11.00 Coffee Break

# 11.00 – 12.30 Panel III: How electronic judicial information system(s) can support case duration monitoring and quota systems

- 11.00 12.00 Presentations (15 minute each presentation):
  - Bosnia and Herzegovina
  - Norway
  - Albania
  - Croatia

# 12.00 – 12.30 Discussion

#### Issues proposed for discussion:

- What is the biggest advantage of your ICT system in supporting case duration monitoring?
- Do you have readily accessible information/reports on the waiting time during court procedures (when further progress in a case awaits action from a judge)?
- To what extent your case management system prevents procedural errors being made in a case?

# 12.30 - 13.00 What next?

### **Concluding Remarks**

Sven Marius Urke (Director, Norwegian Courts Administration)

#### 13.00 - 14.00 Lunch